



March 24, 2020

To: **Residents, Families and Volunteers**

Re: **COVID – 19 Readiness and Response Plan – NEW absence restrictions**

Today, Chief Medical Officer of Health, Dr. David Williams issued Directive #3 to all Long-term Care Homes, under the LTCHA, 2007 to immediately implement the following precautions and procedures for Residents:

**Residents of long-term care homes should not be permitted to leave the home for short stay absences to visit family and friends. Instead, Residents who wish to go outside of the home should remain on the home's property and maintain safe social distancing (2 metres) from any family and friends who visit them.**

We understand that this serious measure will impact many of our Residents and Families. As we work together to maintain physical distancing of 2 metres and to protect others, please know that this unprecedented restriction will protect the health and safety of our Residents and Staff.

All information we are receiving indicates that the situation will get worse before it gets better. It is due to this fact that we must continue to put protective measures in place.

We are setting up additional WIFI access to support virtual visits.

We will continue to post regular updates to our Facebook and Twitter accounts and also on our website.

Thank you for your understanding and support during this critical time. We all share one goal – to protect our Residents, Staff and healthcare system. It is up to us all now to do our part.

Sincerely,

*Kim Leuszler*

Chief Operating Officer