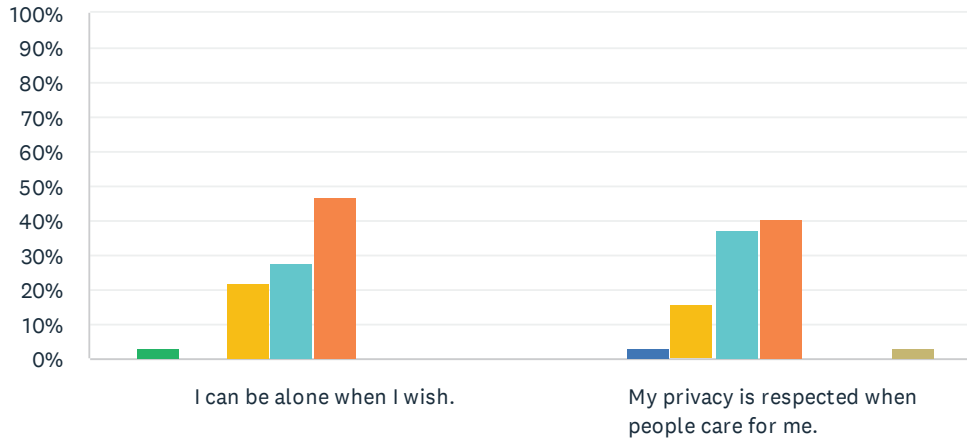


### Q1 Privacy: First, I'd like to talk to you about privacy. For each statement, please answer with one of the available choices.

Answered: 32 Skipped: 1

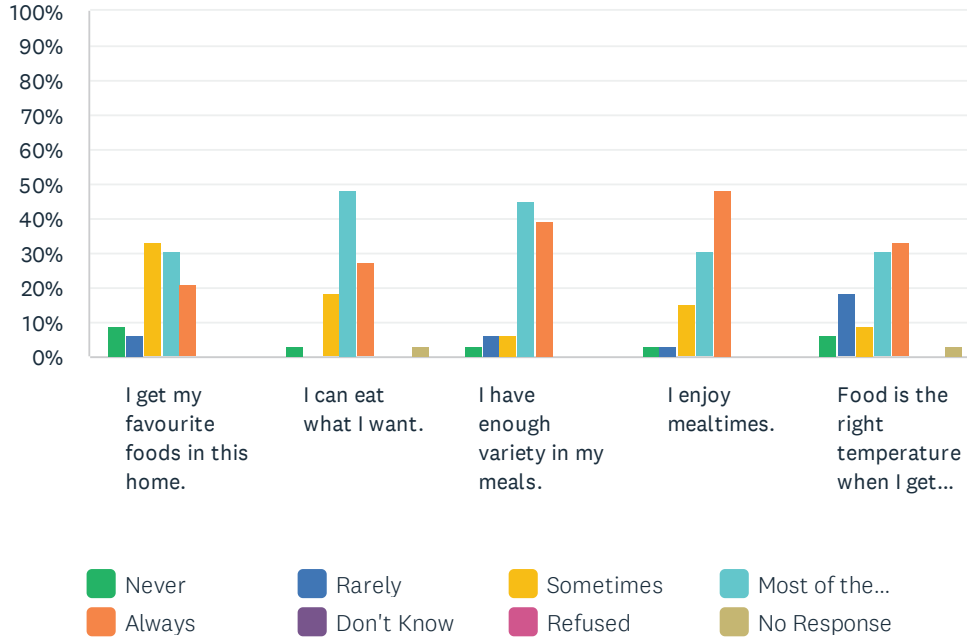


■ Never      ■ Rarely      ■ Sometimes      ■ Most of the...  
■ Always      ■ Don't Know      ■ Refused      ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can be alone when I wish.	3.13% 1	0.00% 0	21.88% 7	28.13% 9	46.88% 15	0.00% 0	0.00% 0	0.00% 0	32
My privacy is respected when people care for me.	0.00% 0	3.13% 1	15.63% 5	37.50% 12	40.63% 13	0.00% 0	0.00% 0	3.13% 1	32

## Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 33 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get my favourite foods in this home.	9.09% 3	6.06% 2	33.33% 11	30.30% 10	21.21% 7	0.00% 0	0.00% 0	0.00% 0	33
I can eat what I want.	3.03% 1	0.00% 0	18.18% 6	48.48% 16	27.27% 9	0.00% 0	0.00% 0	3.03% 1	33
I have enough variety in my meals.	3.03% 1	6.06% 2	6.06% 2	45.45% 15	39.39% 13	0.00% 0	0.00% 0	0.00% 0	33
I enjoy mealtimes.	3.03% 1	3.03% 1	15.15% 5	30.30% 10	48.48% 16	0.00% 0	0.00% 0	0.00% 0	33
Food is the right temperature when I get to eat it.	6.06% 2	18.18% 6	9.09% 3	30.30% 10	33.33% 11	0.00% 0	0.00% 0	3.03% 1	33

## Q3 What are your most favourite dishes that we offer?

Answered: 28 Skipped: 5

#	RESPONSES	DATE
1	Hot dogs.	10/27/2023 10:34 AM
2	Broccoli	10/27/2023 10:27 AM
3	Fruit, cold plate with fruit and cheese.	10/27/2023 10:01 AM
4	Macaroni and cheese in the oven. Roasted beef. Green pea soup. Hot cereal. Green salads.	10/12/2023 9:48 AM
5	Mashed potatoes. Pork. Juice. Milk.	10/11/2023 10:57 AM
6	Spaghetti, meat loaf.	10/11/2023 10:19 AM
7	No.	10/10/2023 10:09 AM
8	Breakfast. Porage.	10/10/2023 9:46 AM
9	Breakfast	10/9/2023 2:21 PM
10	Breakfast	10/9/2023 2:17 PM
11	Loves all of it	10/5/2023 12:45 PM
12	Dessert	10/5/2023 12:38 PM
13	Chicken and potatoes	9/26/2023 10:52 AM
14	BBQ we had recently	9/26/2023 10:52 AM
15	Doesn't have a favourite	9/5/2023 9:43 AM
16	Likes everything	8/30/2023 1:57 PM
17	Breakfast	8/30/2023 9:41 AM
18	None	8/24/2023 9:56 AM
19	Green salad with all the veggies	8/24/2023 9:13 AM
20	Hot meals	8/24/2023 8:40 AM
21	Pizza, grilled cheese, pastrami sanwiches, meat pie, pierogi, souvlaki	8/23/2023 6:43 PM
22	Loves all	8/23/2023 4:16 PM
23	Loves all	8/23/2023 4:15 PM
24	Fish	8/23/2023 9:59 AM
25	Everything like	8/8/2023 1:53 PM
26	Fish	8/8/2023 1:40 PM
27	Breakfast time is a favourite	6/15/2023 11:30 AM
28	Don't really have one	3/1/2023 9:37 AM

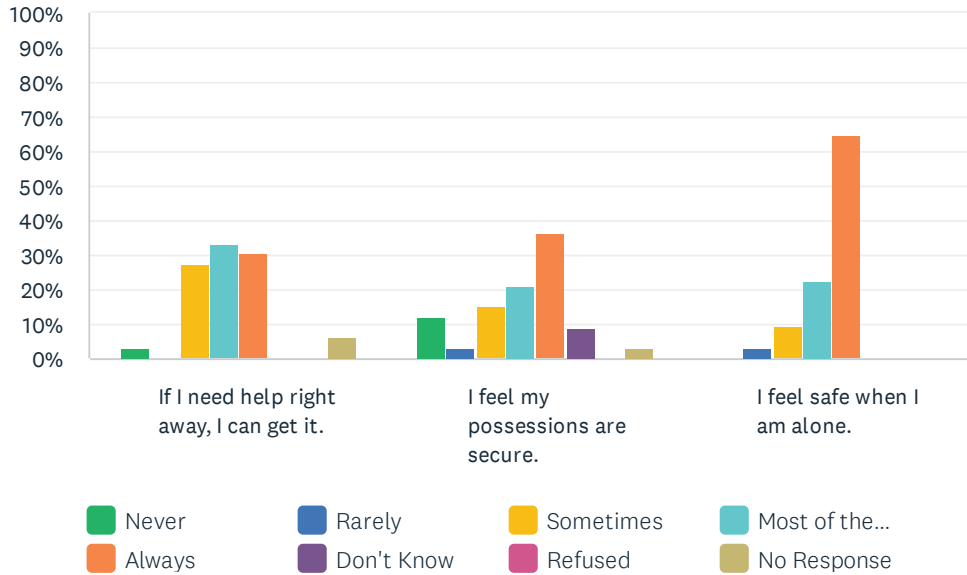
## Q4 What are your least favourite dishes that we offer?

Answered: 24 Skipped: 9

#	RESPONSES	DATE
1	Salad.	10/27/2023 10:01 AM
2	Cereal.	10/12/2023 9:48 AM
3	Some of the meat.	10/11/2023 10:57 AM
4	Liver.	10/11/2023 10:19 AM
5	All of them.	10/10/2023 10:09 AM
6	Spaghetti	10/10/2023 9:46 AM
7	Sand	10/9/2023 2:21 PM
8	Sandwich	10/9/2023 2:17 PM
9	Nothing specific	10/5/2023 12:45 PM
10	Sandwiches	10/5/2023 12:38 PM
11	Don't have one	9/26/2023 10:52 AM
12	Didn't answer	9/26/2023 10:52 AM
13	Everything is ok	9/5/2023 9:43 AM
14	Nothing	8/30/2023 1:57 PM
15	All	8/24/2023 9:56 AM
16	Lots can't think of a specific meal but I am particular. Feel like meals are not healthy enough	8/24/2023 9:13 AM
17	Cold meals	8/24/2023 8:40 AM
18	Everything else. Most fish dishes	8/23/2023 6:43 PM
19	Everything is good	8/23/2023 4:16 PM
20	Everything is good	8/23/2023 4:15 PM
21	Pasta	8/23/2023 9:59 AM
22	Potato mashed	8/8/2023 1:40 PM
23	None	6/15/2023 11:30 AM
24	Stew	3/1/2023 9:37 AM

### Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

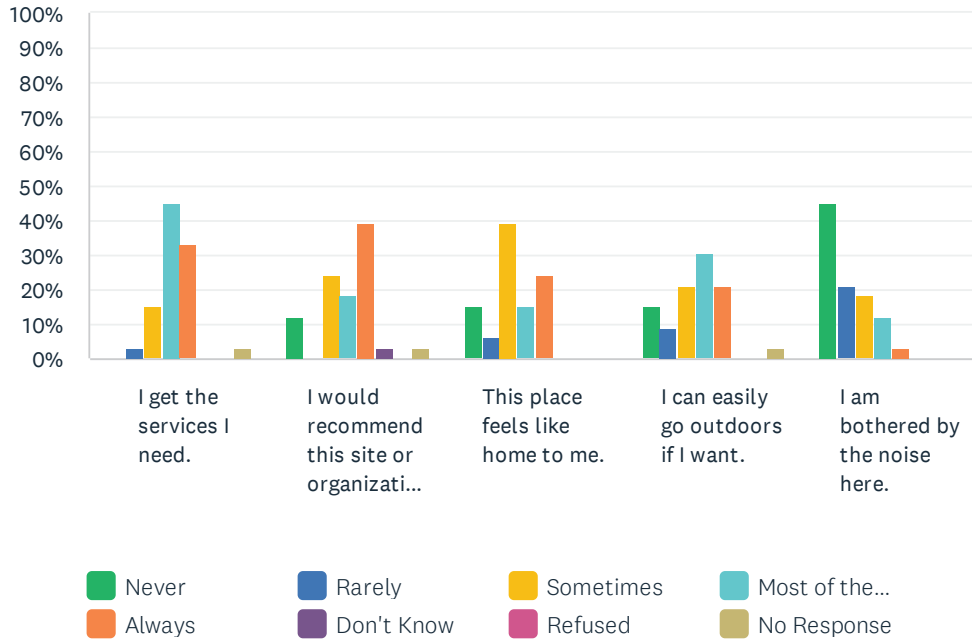
Answered: 33 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
If I need help right away, I can get it.	3.03% 1	0.00% 0	27.27% 9	33.33% 11	30.30% 10	0.00% 0	0.00% 0	6.06% 2	33
I feel my possessions are secure.	12.12% 4	3.03% 1	15.15% 5	21.21% 7	36.36% 12	9.09% 3	0.00% 0	3.03% 1	33
I feel safe when I am alone.	0.00% 0	3.23% 1	9.68% 3	22.58% 7	64.52% 20	0.00% 0	0.00% 0	0.00% 0	31

### Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

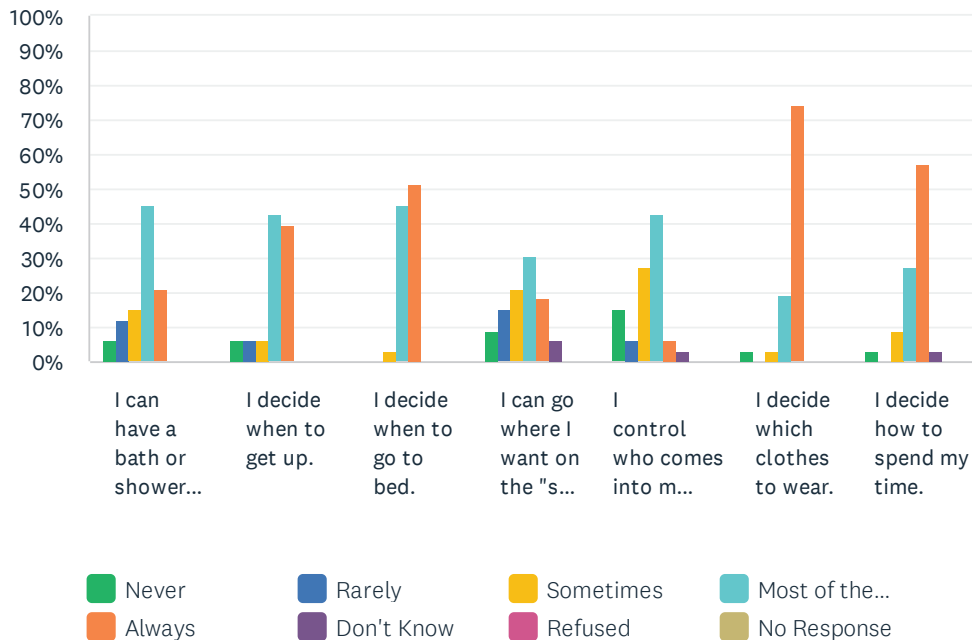
Answered: 33 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get the services I need.	0.00% 0	3.03% 1	15.15% 5	45.45% 15	33.33% 11	0.00% 0	0.00% 0	3.03% 1	33
I would recommend this site or organization to others.	12.12% 4	0.00% 0	24.24% 8	18.18% 6	39.39% 13	3.03% 1	0.00% 0	3.03% 1	33
This place feels like home to me.	15.15% 5	6.06% 2	39.39% 13	15.15% 5	24.24% 8	0.00% 0	0.00% 0	0.00% 0	33
I can easily go outdoors if I want.	15.15% 5	9.09% 3	21.21% 7	30.30% 10	21.21% 7	0.00% 0	0.00% 0	3.03% 1	33
I am bothered by the noise here.	45.45% 15	21.21% 7	18.18% 6	12.12% 4	3.03% 1	0.00% 0	0.00% 0	0.00% 0	33

## Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

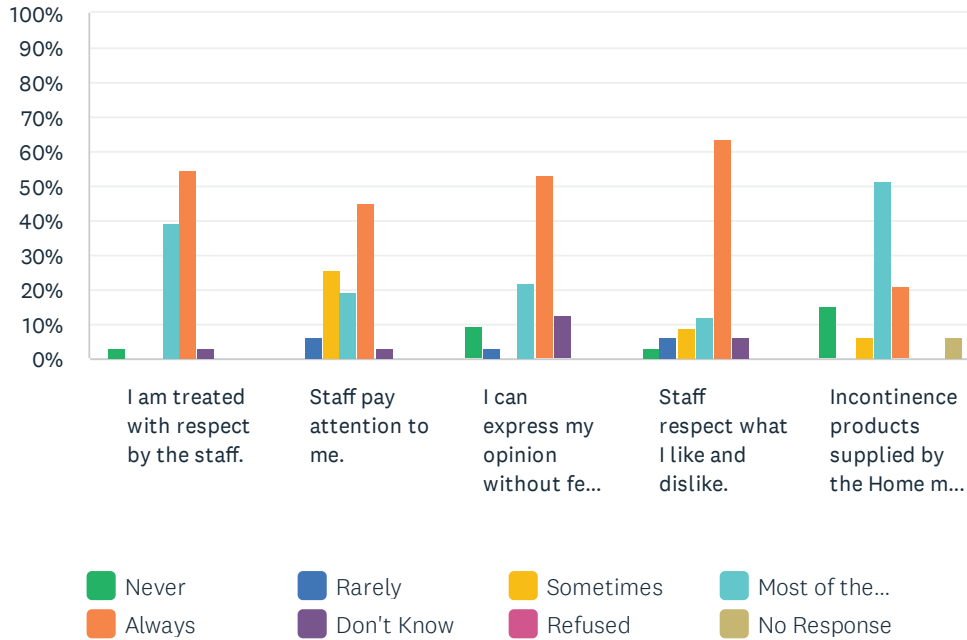
Answered: 33 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can have a bath or shower as often as I want.	6.06% 2	12.12% 4	15.15% 5	45.45% 15	21.21% 7	0.00% 0	0.00% 0	0.00% 0	33
I decide when to get up.	6.06% 2	6.06% 2	6.06% 2	42.42% 14	39.39% 13	0.00% 0	0.00% 0	0.00% 0	33
I decide when to go to bed.	0.00% 0	0.00% 0	3.03% 1	45.45% 15	51.52% 17	0.00% 0	0.00% 0	0.00% 0	33
I can go where I want on the "spur of the moment."	9.09% 3	15.15% 5	21.21% 7	30.30% 10	18.18% 6	6.06% 2	0.00% 0	0.00% 0	33
I control who comes into my room.	15.15% 5	6.06% 2	27.27% 9	42.42% 14	6.06% 2	3.03% 1	0.00% 0	0.00% 0	33
I decide which clothes to wear.	3.23% 1	0.00% 0	3.23% 1	19.35% 6	74.19% 23	0.00% 0	0.00% 0	0.00% 0	31
I decide how to spend my time.	3.03% 1	0.00% 0	9.09% 3	27.27% 9	57.58% 19	3.03% 1	0.00% 0	0.00% 0	33

## Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer one of the available choices.

Answered: 33 Skipped: 0

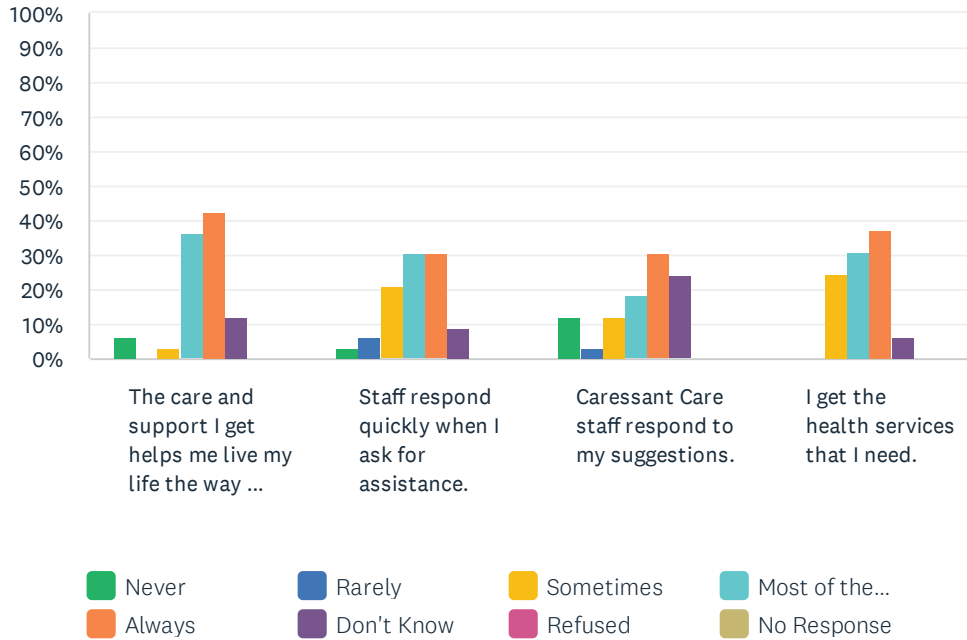


	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I am treated with respect by the staff.	3.03% 1	0.00% 0	0.00% 0	39.39% 13	54.55% 18	3.03% 1	0.00% 0	0.00% 0	33
Staff pay attention to me.	0.00% 0	6.45% 2	25.81% 8	19.35% 6	45.16% 14	3.23% 1	0.00% 0	0.00% 0	31
I can express my opinion without fear of consequences.	9.38% 3	3.13% 1	0.00% 0	21.88% 7	53.13% 17	12.50% 4	0.00% 0	0.00% 0	32
Staff respect what I like and dislike.	3.03% 1	6.06% 2	9.09% 3	12.12% 4	63.64% 21	6.06% 2	0.00% 0	0.00% 0	33
Incontinence products supplied by the Home meet my needs.	15.15% 5	0.00% 0	6.06% 2	51.52% 17	21.21% 7	0.00% 0	0.00% 0	6.06% 2	33



## Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

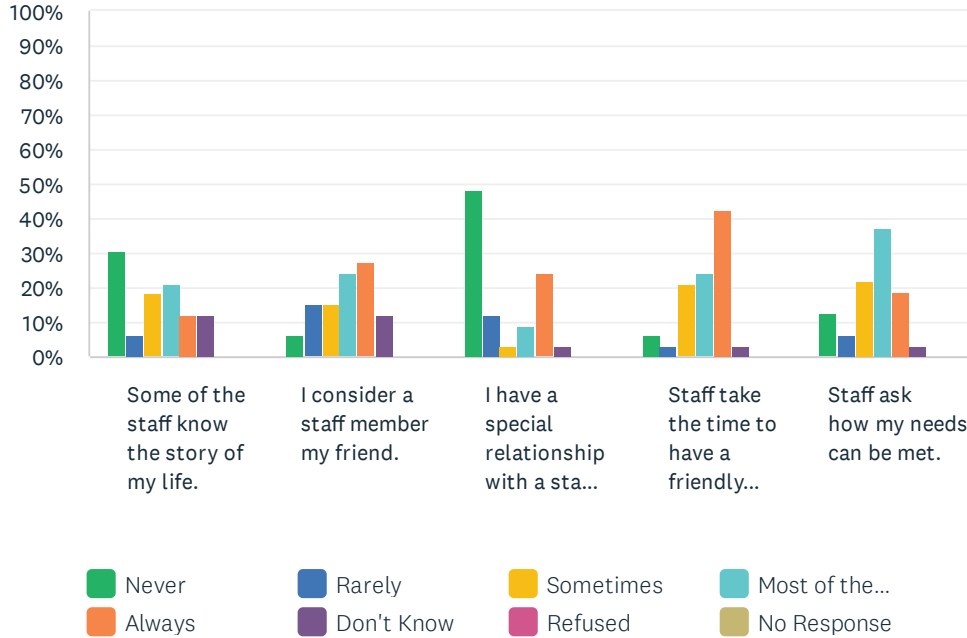
Answered: 33 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
The care and support I get helps me live my life the way I want.	6.06% 2	0.00% 0	3.03% 1	36.36% 12	42.42% 14	12.12% 4	0.00% 0	0.00% 0	33
Staff respond quickly when I ask for assistance.	3.03% 1	6.06% 2	21.21% 7	30.30% 10	30.30% 10	9.09% 3	0.00% 0	0.00% 0	33
Caressant Care staff respond to my suggestions.	12.12% 4	3.03% 1	12.12% 4	18.18% 6	30.30% 10	24.24% 8	0.00% 0	0.00% 0	33
I get the health services that I need.	0.00% 0	0.00% 0	25.00% 8	31.25% 10	37.50% 12	6.25% 2	0.00% 0	0.00% 0	32

## Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

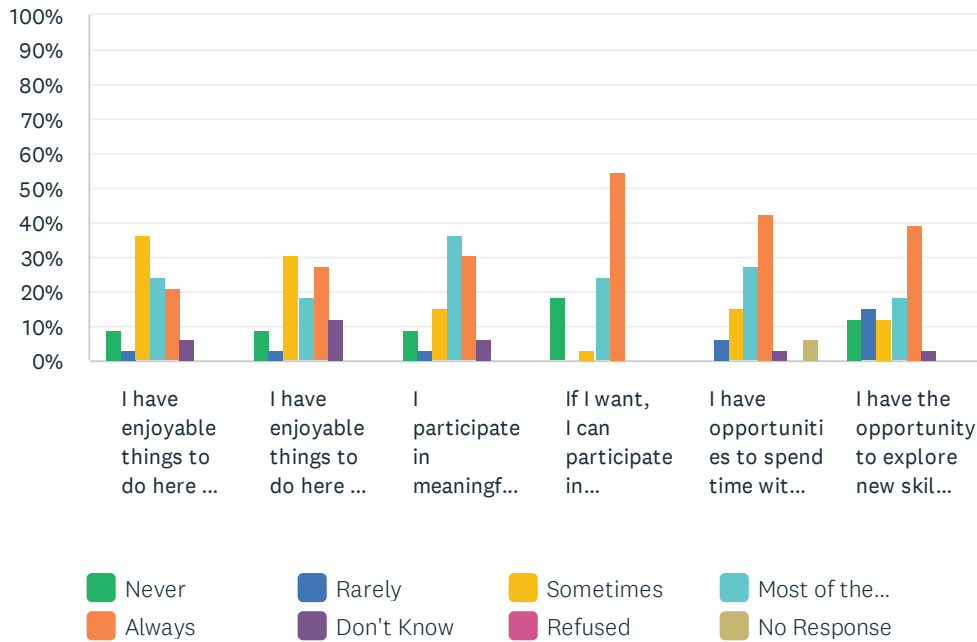
Answered: 33 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my life.	30.30% 10	6.06% 2	18.18% 6	21.21% 7	12.12% 4	12.12% 4	0.00% 0	0.00% 0	33
I consider a staff member my friend.	6.06% 2	15.15% 5	15.15% 5	24.24% 8	27.27% 9	12.12% 4	0.00% 0	0.00% 0	33
I have a special relationship with a staff member.	48.48% 16	12.12% 4	3.03% 1	9.09% 3	24.24% 8	3.03% 1	0.00% 0	0.00% 0	33
Staff take the time to have a friendly conversation with me.	6.06% 2	3.03% 1	21.21% 7	24.24% 8	42.42% 14	3.03% 1	0.00% 0	0.00% 0	33
Staff ask how my needs can be met.	12.50% 4	6.25% 2	21.88% 7	37.50% 12	18.75% 6	3.13% 1	0.00% 0	0.00% 0	32

### Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

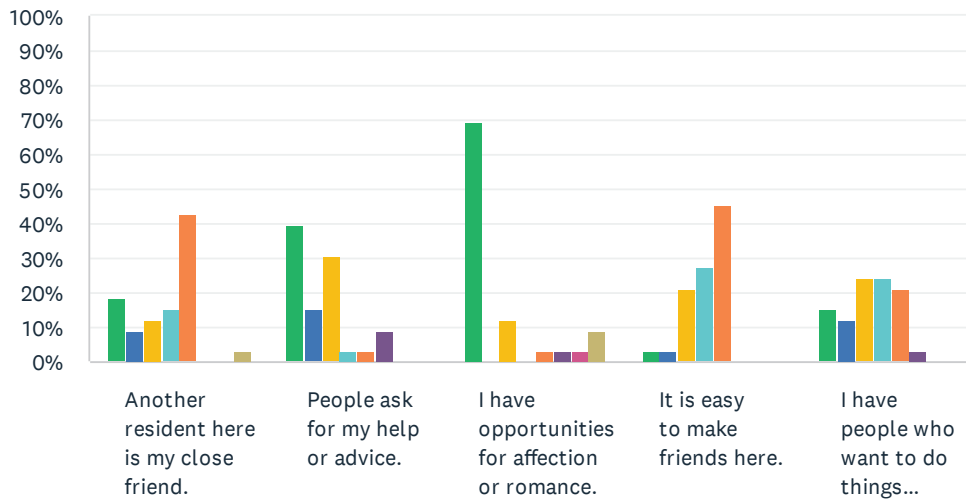
Answered: 33 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I have enjoyable things to do here on weekends.	9.09% 3	3.03% 1	36.36% 12	24.24% 8	21.21% 7	6.06% 2	0.00% 0	0.00% 0	33
I have enjoyable things to do here in the evenings.	9.09% 3	3.03% 1	30.30% 10	18.18% 6	27.27% 9	12.12% 4	0.00% 0	0.00% 0	33
I participate in meaningful activities.	9.09% 3	3.03% 1	15.15% 5	36.36% 12	30.30% 10	6.06% 2	0.00% 0	0.00% 0	33
If I want, I can participate in religious activities that have meaning to me.	18.18% 6	0.00% 0	3.03% 1	24.24% 8	54.55% 18	0.00% 0	0.00% 0	0.00% 0	33
I have opportunities to spend time with other like-minded residents.	0.00% 0	6.06% 2	15.15% 5	27.27% 9	42.42% 14	3.03% 1	0.00% 0	6.06% 2	33
I have the opportunity to explore new skills and interests.	12.12% 4	15.15% 5	12.12% 4	18.18% 6	39.39% 13	3.03% 1	0.00% 0	0.00% 0	33

## Q12 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 33 Skipped: 0

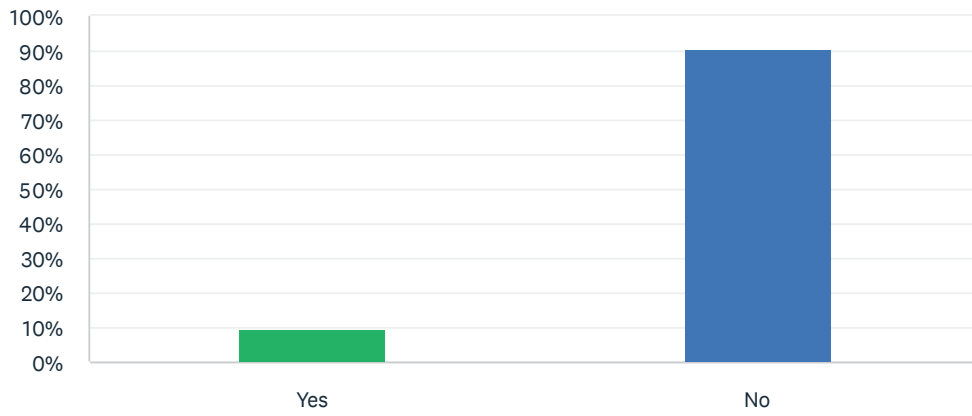


■ Never     ■ Rarely     ■ Sometimes     ■ Most of the...  
■ Always     ■ Don't Know     ■ Refused     ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my close friend.	18.18% 6	9.09% 3	12.12% 4	15.15% 5	42.42% 14	0.00% 0	0.00% 0	3.03% 1	33
People ask for my help or advice.	39.39% 13	15.15% 5	30.30% 10	3.03% 1	3.03% 1	9.09% 3	0.00% 0	0.00% 0	33
I have opportunities for affection or romance.	69.70% 23	0.00% 0	12.12% 4	0.00% 0	3.03% 1	3.03% 1	3.03% 1	9.09% 3	33
It is easy to make friends here.	3.03% 1	3.03% 1	21.21% 7	27.27% 9	45.45% 15	0.00% 0	0.00% 0	0.00% 0	33
I have people who want to do things together with me.	15.15% 5	12.12% 4	24.24% 8	24.24% 8	21.21% 7	3.03% 1	0.00% 0	0.00% 0	33

### Q13 I am part of a couple.

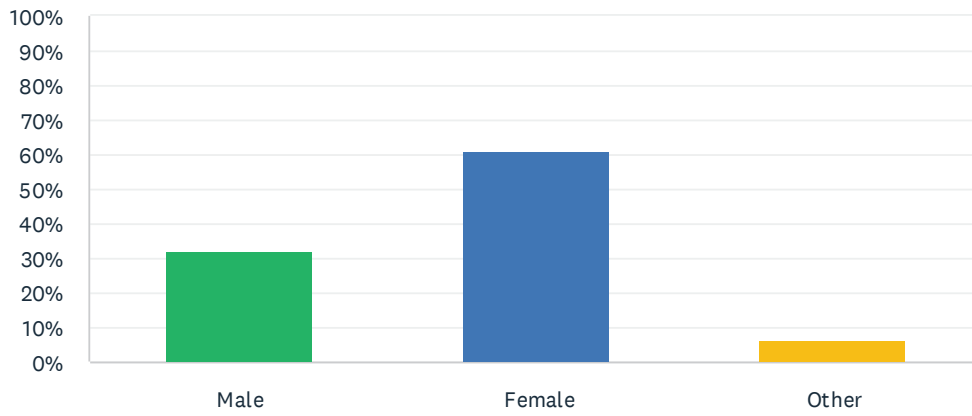
Answered: 32 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	9.38% 3
No	90.63% 29
TOTAL	32

### Q14 My gender is:

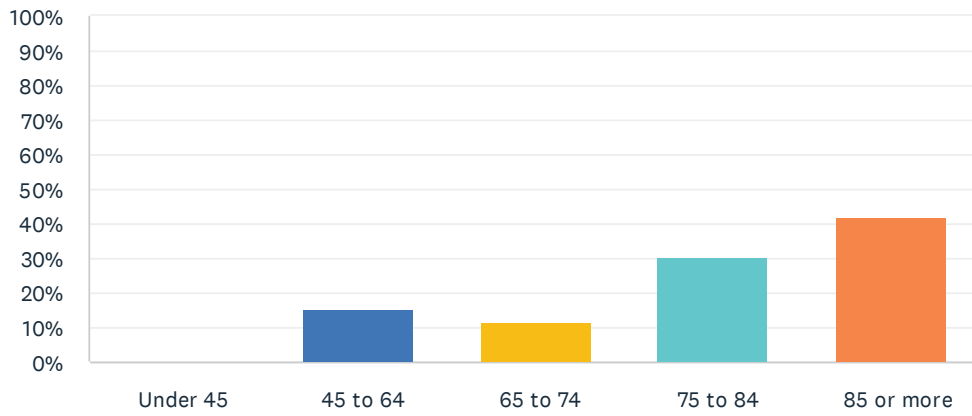
Answered: 31 Skipped: 2



ANSWER CHOICES	RESPONSES	
Male	32.26%	10
Female	61.29%	19
Other	6.45%	2
<b>TOTAL</b>		<b>31</b>

### Q15 My age in years is:

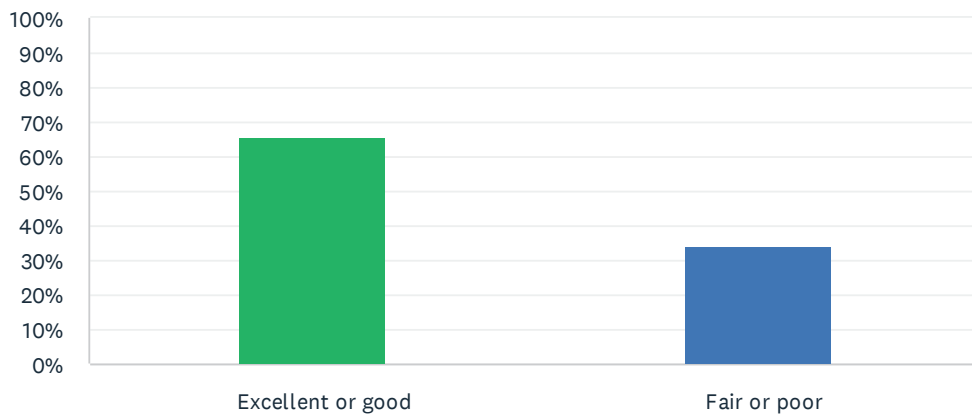
Answered: 26 Skipped: 7



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	15.38%	4
65 to 74	11.54%	3
75 to 84	30.77%	8
85 or more	42.31%	11
<b>TOTAL</b>		<b>26</b>

### Q16 My health is:

Answered: 32 Skipped: 1

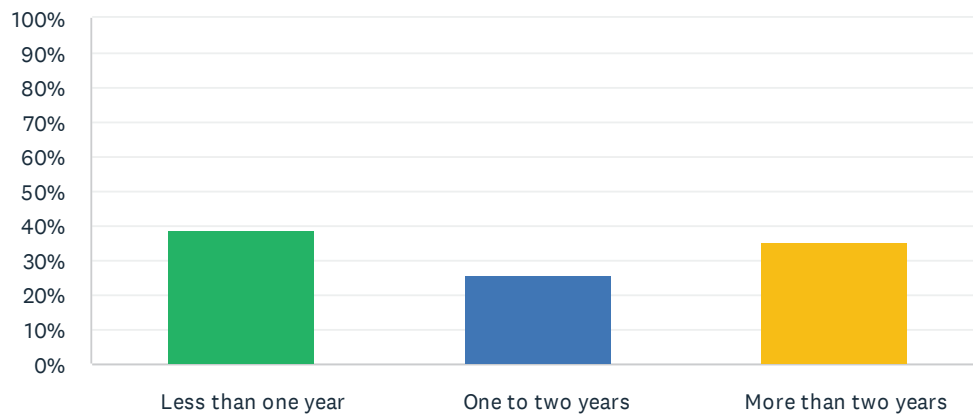


ANSWER CHOICES	RESPONSES	
Excellent or good	65.63%	21
Fair or poor	34.38%	11
TOTAL		32



### Q17 I have lived at this LTC Home for:

Answered: 31 Skipped: 2



ANSWER CHOICES	RESPONSES	
Less than one year	38.71%	12
One to two years	25.81%	8
More than two years	35.48%	11
<b>TOTAL</b>		<b>31</b>