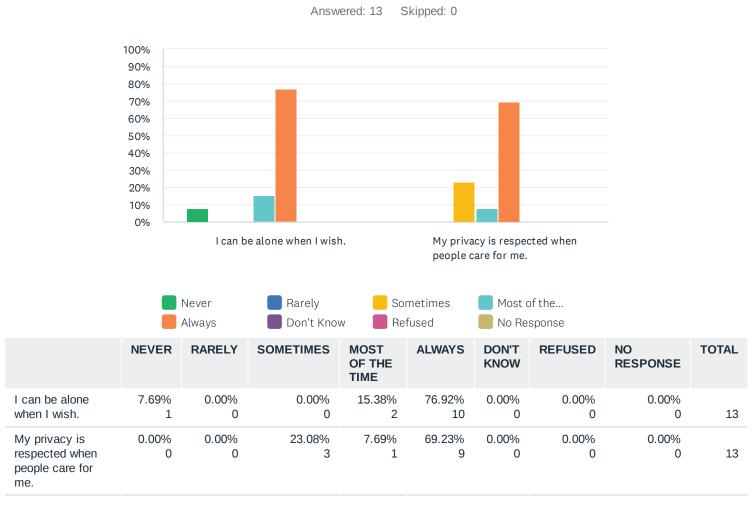
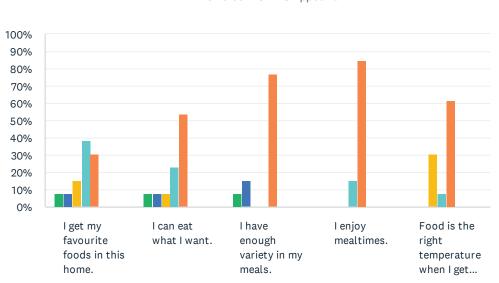
Q1 Privacy: First, I'd like to talk to you about privacy. For each statement, please answer with one of the available choices.



1/18

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.



	Never Always		Rarely Sometimes			Most of the No Response				
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL	
I get my favourite foods in this home.	7.69% 1	7.69% 1	15.38% 2	38.46% 5	30.77% 4	0.00% 0	0.00% 0	0.00% 0	13	
l can eat what l want.	7.69% 1	7.69% 1	7.69% 1	23.08% 3	53.85% 7	0.00% 0	0.00% 0	0.00% 0	13	
I have enough variety in my meals.	7.69% 1	15.38% 2	0.00% 0	0.00% 0	76.92% 10	0.00% 0	0.00% 0	0.00% 0	13	
I enjoy mealtimes.	0.00% 0	0.00% 0	0.00%	15.38% 2	84.62% 11	0.00% 0	0.00% 0	0.00% 0	13	
Food is the right temperature when I get to eat it.	0.00% 0	0.00% 0	30.77% 4	7.69% 1	61.54% 8	0.00% 0	0.00% 0	0.00% 0	13	

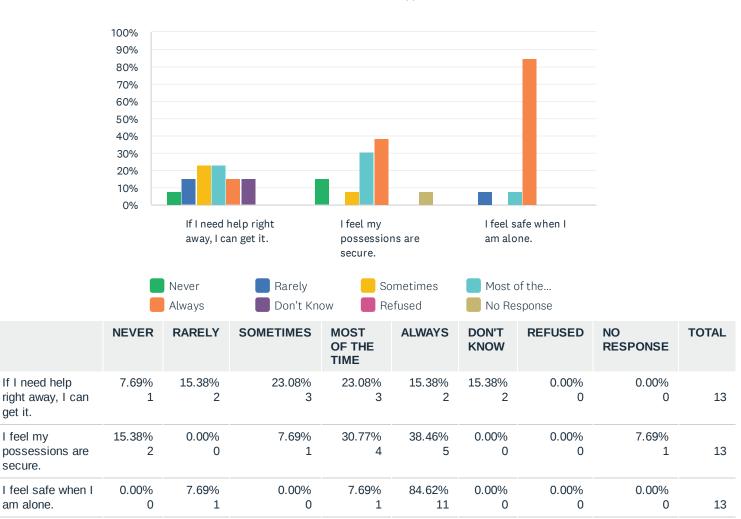
Q3 What are your most favourite dishes that we offer?

#	RESPONSES	DATE
1	Soup	4/20/2023 11:22 AM
2	I'm not fussy	4/17/2023 1:15 PM
3	Breakfast hot oatmeal toast coffee juice milk	4/4/2023 1:22 PM
4	Everything	4/4/2023 11:13 AM
5	Everything	4/4/2023 11:10 AM
6	I don't know	4/3/2023 11:11 AM
7	Macaroni and cheese	3/31/2023 11:11 AM
8	Chicken for lunch and mashed potatoes and some vegetables, but not all vegetables.	3/30/2023 11:12 AM
9	Like them all	3/28/2023 11:12 AM
10	Pizza, roast beef, mashed potatoes, hamburgers	3/27/2023 11:43 AM
11	Pizza, roast beef, mashed potatoes, hamburgers	3/27/2023 11:26 AM
12	Spaghetti	3/24/2023 11:07 AM
13	Spaghetti	3/21/2023 1:27 PM

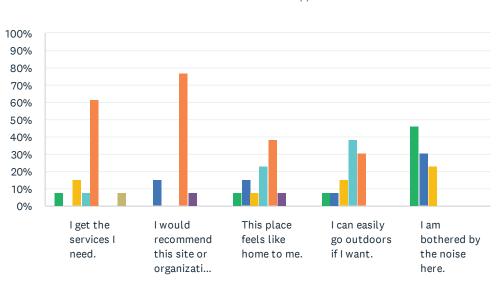
Q4 What are your least favourite dishes that we offer?

#	RESPONSES	DATE
1	Fish	4/20/2023 11:22 AM
2	I can't think of them now	4/17/2023 1:15 PM
3	Bread	4/4/2023 1:22 PM
4	Fish upsets my stomach	4/4/2023 11:13 AM
5	Fish upsets my stomach	4/4/2023 11:10 AM
6	Fish	4/3/2023 11:11 AM
7	I can't remember it.	3/30/2023 11:12 AM
8	Not picky	3/28/2023 11:12 AM
9	I don't know	3/27/2023 11:43 AM
10	I don't know	3/27/2023 11:26 AM
11	Cottage cheese	3/24/2023 11:07 AM
12	Liver	3/21/2023 1:27 PM

Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.



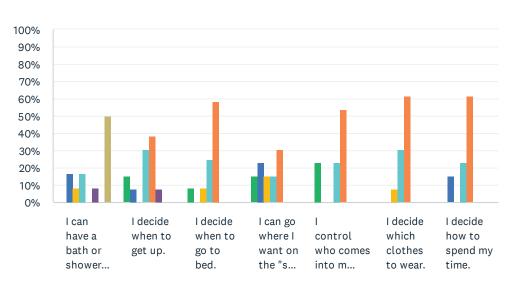
Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.



Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get the services I need.	7.69% 1	0.00% 0	15.38% 2	7.69% 1	61.54% 8	0.00% 0	0.00% 0	7.69% 1	13
I would recommend this site or organization to others.	0.00% 0	15.38% 2	0.00% 0	0.00% 0	76.92% 10	7.69% 1	0.00% 0	0.00% 0	13
This place feels like home to me.	7.69% 1	15.38% 2	7.69% 1	23.08% 3	38.46% 5	7.69% 1	0.00% 0	0.00% 0	13
I can easily go outdoors if I want.	7.69% 1	7.69% 1	15.38% 2	38.46% 5	30.77% 4	0.00% 0	0.00% 0	0.00% 0	13
I am bothered by the noise here.	46.15% 6	30.77% 4	23.08% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	13

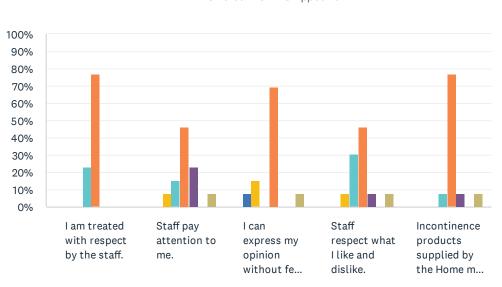
Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.



NEVER	RARELY	SOMETIMES	MOST OF THE	ALWAYS	_	ON'T NOW	REFU
	Always	Don't Knov	w 📕 R	efused		No Re	sponse
	Never	Rarely	S	ometimes		Most o	of the

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can have a bath or shower as often as I want.	0.00% 0	16.67% 2	8.33% 1	16.67% 2	0.00% 0	8.33% 1	0.00% 0	50.00% 6	12
I decide when to get up.	15.38% 2	7.69% 1	0.00% 0	30.77% 4	38.46% 5	7.69% 1	0.00% 0	0.00% 0	13
I decide when to go to bed.	8.33% 1	0.00% 0	8.33% 1	25.00% 3	58.33% 7	0.00% 0	0.00% 0	0.00% 0	12
I can go where I want on the "spur of the moment."	15.38% 2	23.08% 3	15.38% 2	15.38% 2	30.77% 4	0.00% 0	0.00% 0	0.00% 0	13
I control who comes into my room.	23.08% 3	0.00% 0	0.00% 0	23.08% 3	53.85% 7	0.00% 0	0.00% 0	0.00% 0	13
I decide which clothes to wear.	0.00% 0	0.00% 0	7.69% 1	30.77% 4	61.54% 8	0.00% 0	0.00% 0	0.00% 0	13
I decide how to spend my time.	0.00% 0	15.38% 2	0.00% 0	23.08% 3	61.54% 8	0.00% 0	0.00% 0	0.00% 0	13

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer one of the available choices.



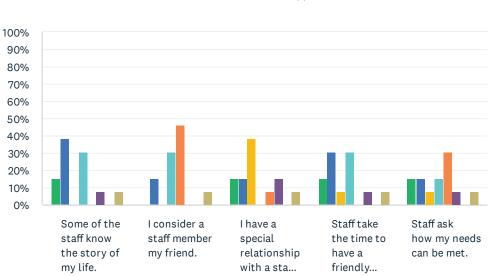
Skipped: 0 Answered: 13

	_	Never Always	Rarely Sometimes			Most of the No Response				
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL	
I am treated with respect by the staff.	0.00% 0	0.00% 0	0.00% 0	23.08% 3	76.92% 10	0.00% 0	0.00% 0	0.00% 0	13	
Staff pay attention to me.	0.00% 0	0.00% 0	7.69% 1	15.38% 2	46.15% 6	23.08% 3	0.00% 0	7.69% 1	13	
I can express my opinion without fear of consequences.	0.00% 0	7.69% 1	15.38% 2	0.00% 0	69.23% 9	0.00% 0	0.00% 0	7.69% 1	13	
Staff respect what I like and dislike.	0.00% 0	0.00% 0	7.69% 1	30.77% 4	46.15% 6	7.69% 1	0.00% 0	7.69% 1	13	
Incontinence products supplied by the Home meet my needs.	0.00% 0	0.00% 0	0.00% 0	7.69% 1	76.92% 10	7.69% 1	0.00% 0	7.69% 1	13	

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

	100% 90% 80% 70% 60% 50% 40% 30% 20%								
	•	The care and support I get helps me live life the way Never Always		vhen I ce.	Caressant Ca staff respond my suggestic	d to h ons. th	get the ealth services hat I need. of the sponse		
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
The care and support I get helps me live my life the way I want.	7.69% 1	0.00% 0	0.00% 0	23.08% 3	46.15% 6	15.38% 2	0.00% 0	7.69% 1	13
Staff respond quickly when I ask for assistance.	0.00% 0	30.77% 4	30.77% 4	15.38% 2	15.38% 2	0.00% 0	0.00% 0	7.69% 1	13
Caressant Care staff respond to my suggestions.	7.69% 1	15.38% 2	15.38% 2	7.69% 1	15.38% 2	7.69% 1	0.00% 0	30.77% 4	13
I get the health services that I need.	0.00% 0	0.00% 0	0.00% 0	7.69% 1	84.62% 11	7.69% 1	0.00% 0	0.00% 0	13

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.



	Never el Never				ometimes efused		of the sponse		
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my life.	15.38% 2	38.46% 5	0.00% 0	30.77% 4	0.00% 0	7.69% 1	0.00% 0	7.69% 1	13
I consider a staff member my friend.	0.00% 0	15.38% 2	0.00% 0	30.77% 4	46.15% 6	0.00% 0	0.00% 0	7.69% 1	13
I have a special relationship with a staff member.	15.38% 2	15.38% 2	38.46% 5	0.00% 0	7.69% 1	15.38% 2	0.00% 0	7.69% 1	13
Staff take the time to have a friendly conversation with me.	15.38% 2	30.77% 4	7.69% 1	30.77% 4	0.00% 0	7.69% 1	0.00% 0	7.69% 1	13
Staff ask how my needs can be met.	15.38% 2	15.38% 2	7.69% 1	15.38% 2	30.77% 4	7.69% 1	0.00% 0	7.69% 1	13

opportunity to

explore new skills and interests.

1

5

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

			Answe	ered: 13	Skipped: 0				
	100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%					l	.		
	e t c	have enjoyable hings to to here Never	things to in	cicipate uningf	If I want, I can participate in	I have opportuniti es to spend time wit	I have the opportunity to explore new skil f the		
		Always	Don't Know	/ 📕 F	Refused	No Res	ponse		
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I have enjoyable things to do here on weekends.	15.38% 2	46.15% 6	0.00% 0	7.69% 1		7.69% 1	0.00% 0	7.69% 1	13
I have enjoyable things to do here in the evenings.	7.69% 1	30.77% 4	23.08% 3	0.00% 0		7.69% 1	0.00% 0	7.69% 1	13
l participate in meaningful activities.	0.00% 0	38.46% 5	0.00% 0	30.77% 4		0.00% 0	0.00% 0	0.00% 0	13
If I want, I can participate in religious activities that have meaning to me.	0.00% 0	7.69% 1	15.38% 2	0.00% 0		0.00% 0	0.00% 0	7.69% 1	13
I have opportunities to spend time with other like-minded residents.	0.00%	0.00% 0	7.69% 1	23.08% 3		7.69% 1	0.00% 0	0.00% 0	13
I have the	7.69%	38.46%	7.69%	23.08%	7.69%	7.69%	0.00%	7.69%	10

3

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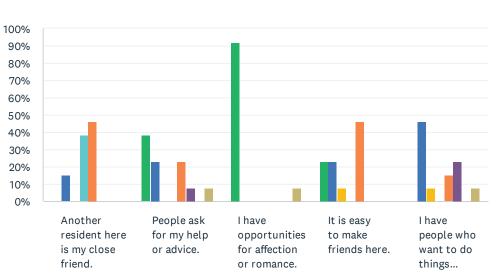
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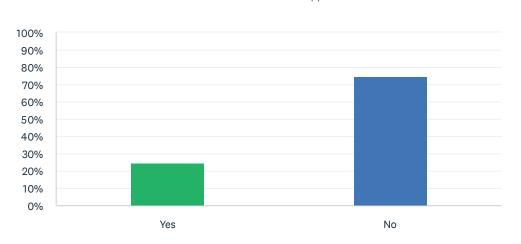
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Q12 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.



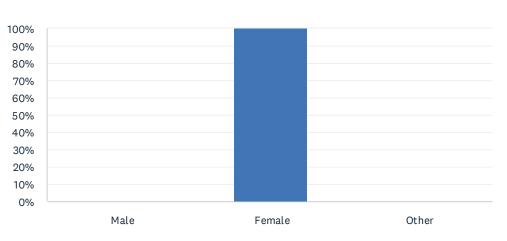
	_	Never Always			Sometimes Most of t Refused No Resp				
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my close friend.	0.00% 0	15.38% 2	0.00% 0	38.46% 5	46.15% 6	0.00% 0	0.00% 0	0.00% 0	13
People ask for my help or advice.	38.46% 5	23.08% 3	0.00%	0.00% 0	23.08% 3	7.69% 1	0.00% 0	7.69% 1	13
I have opportunities for affection or romance.	92.31% 12	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	7.69% 1	13
It is easy to make friends here.	23.08% 3	23.08% 3	7.69% 1	0.00% 0	46.15% 6	0.00% 0	0.00% 0	0.00% 0	13
I have people who want to do things together with me.	0.00% 0	46.15% 6	7.69% 1	0.00% 0	15.38% 2	23.08% 3	0.00% 0	7.69% 1	13





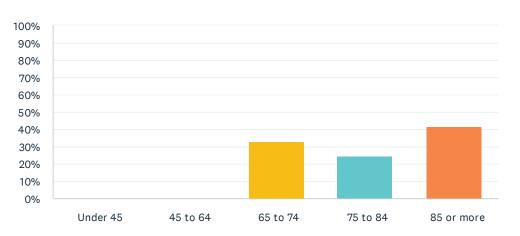
ANSWER CHOICES	RESPONSES	
Yes	25.00%	3
No	75.00%	9
TOTAL	:	12

Q14 My gender is:



ANSWER CHOICES	RESPONSES	
Male	0.00%	0
Female	100.00%	13
Other	0.00%	0
TOTAL		13

Q15 My age in years is:

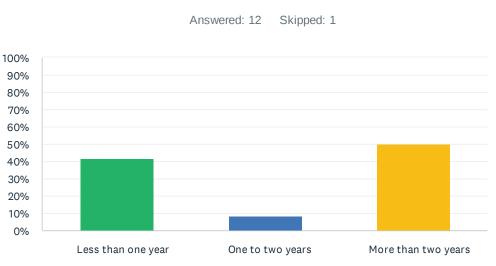


ANSWER CHOICES	RESPONSES
Under 45	0.00% 0
45 to 64	0.00% 0
65 to 74	33.33% 4
75 to 84	25.00% 3
85 or more	41.67% 5
TOTAL	12

Q16 My health is:



ANSWER CHOICES	RESPONSES	
Excellent or good	83.33%	10
Fair or poor	16.67%	2
TOTAL		12



Q17 I have lived at this LTC Home for:

ANSWER CHOICES	RESPONSES	
Less than one year	41.67%	5
One to two years	8.33%	1
More than two years	50.00%	6
TOTAL		12