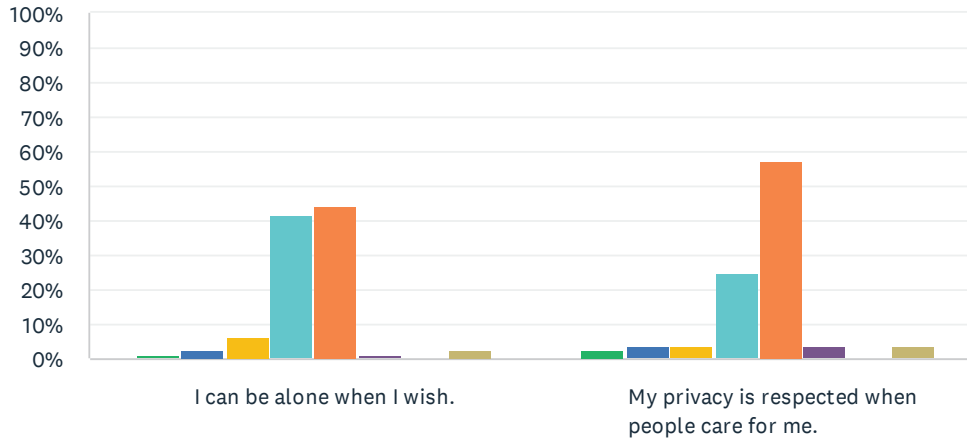


Q1 Privacy: First, I'd like to talk to you about privacy. For each statement, please answer with one of the available choices.

Answered: 77 Skipped: 0

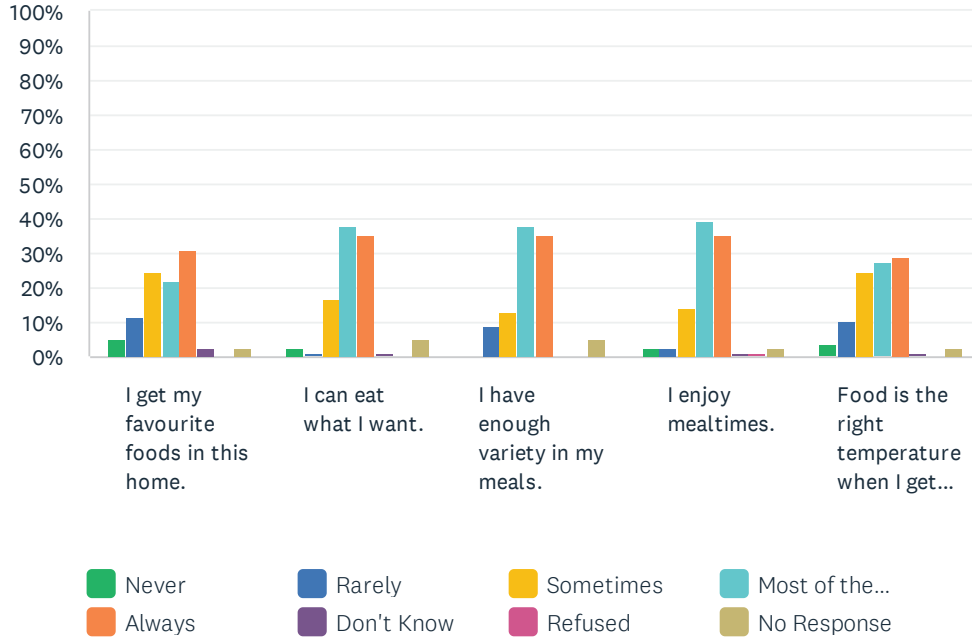


■ Never ■ Rarely ■ Sometimes ■ Most of the...
■ Always ■ Don't Know ■ Refused ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can be alone when I wish.	1.30% 1	2.60% 2	6.49% 5	41.56% 32	44.16% 34	1.30% 1	0.00% 0	2.60% 2	77
My privacy is respected when people care for me.	2.60% 2	3.90% 3	3.90% 3	24.68% 19	57.14% 44	3.90% 3	0.00% 0	3.90% 3	77

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 77 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get my favourite foods in this home.	5.19% 4	11.69% 9	24.68% 19	22.08% 17	31.17% 24	2.60% 2	0.00% 0	2.60% 2	77
I can eat what I want.	2.60% 2	1.30% 1	16.88% 13	37.66% 29	35.06% 27	1.30% 1	0.00% 0	5.19% 4	77
I have enough variety in my meals.	0.00% 0	9.09% 7	12.99% 10	37.66% 29	35.06% 27	0.00% 0	0.00% 0	5.19% 4	77
I enjoy mealtimes.	2.63% 2	2.63% 2	14.47% 11	39.47% 30	35.53% 27	1.32% 1	1.32% 1	2.63% 2	76
Food is the right temperature when I get to eat it.	3.95% 3	10.53% 8	25.00% 19	27.63% 21	28.95% 22	1.32% 1	0.00% 0	2.63% 2	76

Q3 What are your most favourite dishes that we offer?

Answered: 69 Skipped: 8

#	RESPONSES	DATE
1	Chicken	12/29/2023 9:27 AM
2	Food is usually hot and good. Soup, vegetables, dessert	10/29/2023 5:23 PM
3	potato, chocolate	10/29/2023 5:19 PM
4	chicken, baked potatoe	10/29/2023 5:17 PM
5	chicken baked potato	10/25/2023 9:57 AM
6	ice cream	10/25/2023 9:52 AM
7	pasta	10/4/2023 4:18 PM
8	desserts, chicken, soup, roast beef	10/4/2023 4:15 PM
9	hamburgers, pizza, chicken fingers, pasta, breaded fish and fries, caesar salad	10/4/2023 4:13 PM
10	Ribs on a bun.	9/29/2023 1:46 PM
11	Soup: any kind	9/29/2023 1:11 PM
12	Salad	9/29/2023 1:00 PM
13	Chinese, Soup, Strawberry Shortcake	9/29/2023 12:11 PM
14	I like everything	9/29/2023 12:00 PM
15	roast beef fish chicken	9/29/2023 11:52 AM
16	Chicken Potatoes	9/29/2023 11:39 AM
17	Potatoes, Chicken, Fish, Pasta, Salad	9/29/2023 11:28 AM
18	Fish & Chips, Lasagna, Desserts, Chicken, Pasta	9/29/2023 11:21 AM
19	Fettuccine Alfredo, Burger & Fries, Pizza, Fish, Chicken, Ham and Cheese	9/29/2023 11:14 AM
20	ice cream, chicken, pasta, beef	9/29/2023 11:08 AM
21	scalloped potatoes	9/29/2023 11:02 AM
22	Vegetables, chicken pork, beef, potatoes	9/29/2023 10:51 AM
23	Breakfast, soup, roast beef, sandwiches	9/29/2023 10:46 AM
24	mushroom soup, tomato soup	7/10/2023 4:34 PM
25	roast beef hamburgers	7/10/2023 4:31 PM
26	cookies	7/10/2023 4:26 PM
27	pasta, strawberry shortcake	7/10/2023 4:22 PM
28	salads, chicken ceasar, chicken fajita	7/10/2023 4:19 PM
29	bacon and eggs	7/10/2023 4:16 PM
30	hamburgers	7/10/2023 4:12 PM
31	oatmeal, pasta, toast with peanut butter	7/10/2023 4:06 PM
32	chicken, hamburger	7/10/2023 4:01 PM
33	fruit/cheese plate	7/10/2023 3:58 PM

34	chicken	7/10/2023 3:52 PM
35	Likes it all	7/10/2023 3:50 PM
36	Spaghetti Desserts	7/10/2023 3:45 PM
37	potatoes eggs	7/10/2023 3:38 PM
38	potatoes, vegetables, ham, soups	7/10/2023 3:35 PM
39	hamburgers	7/10/2023 3:33 PM
40	hamburgers pasta	7/10/2023 3:30 PM
41	chicken pork	7/10/2023 3:27 PM
42	potato salad	7/10/2023 3:23 PM
43	soft	7/10/2023 3:20 PM
44	pasta, burger, hot dogs, cornflakes, cheerios	7/10/2023 3:18 PM
45	salad plates, fish, fruit plates	7/10/2023 3:15 PM
46	liver, carrots, chicken	7/10/2023 3:12 PM
47	burgers noodles tilapia soup	7/10/2023 3:08 PM
48	chicken caesar salad fruit plate	7/10/2023 3:05 PM
49	Like to try new things. Dessert is good.	7/10/2023 2:59 PM
50	Soups if they are hot enough	7/10/2023 2:55 PM
51	Don't know	7/10/2023 2:46 PM
52	everything	7/10/2023 2:44 PM
53	fish	7/10/2023 2:41 PM
54	Roast beef	7/10/2023 2:38 PM
55	salad, fruit, vegetables	7/10/2023 2:35 PM
56	Chinese Food, sandwiches, and salads	7/10/2023 2:32 PM
57	french toast and bacon desserts	7/10/2023 2:27 PM
58	hamburgers, sandwiches, noodles, perogies, roast beef	7/10/2023 2:23 PM
59	chinese food hamburgers, hot dogs, spaghetti	7/10/2023 12:59 PM
60	chicken roast beef	7/10/2023 12:54 PM
61	bacon, salad, hotdogs, hamburgers, sausage, chicken noodle soup	7/10/2023 8:31 AM
62	Anything put on my plate. If I don't like it, I leave it.	7/10/2023 8:19 AM
63	salad plates fruit meat	7/10/2023 8:15 AM
64	spare ribs, soup, chicken, pork chops, sausages, burgers	7/7/2023 2:25 PM
65	hamburgers sandwiches desserts	7/7/2023 2:20 PM
66	vegetable stew chicken pasta	7/7/2023 2:15 PM
67	Tomato Soup. They make excellent tomato soup!	7/7/2023 2:11 PM
68	spaghetti/pasta meat loaf	5/21/2023 1:42 PM
69	Pasta Hamburgers	5/21/2023 1:37 PM

Q4 What are your least favourite dishes that we offer?

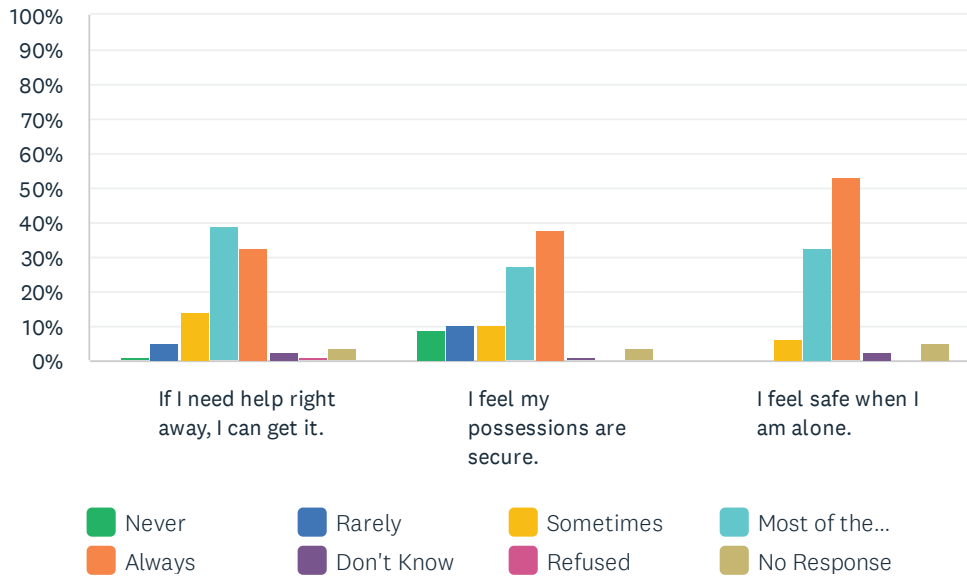
Answered: 61 Skipped: 16

#	RESPONSES	DATE
1	Can't think of any.	10/29/2023 5:23 PM
2	pork	10/29/2023 5:17 PM
3	pork	10/25/2023 9:57 AM
4	fish, sandwiches	10/4/2023 4:18 PM
5	fish salads	10/4/2023 4:15 PM
6	pork, cooked vegetables...rather have raw	10/4/2023 4:13 PM
7	beans and hot dogs	9/29/2023 1:46 PM
8	Liver and Onions	9/29/2023 1:43 PM
9	I like everything.	9/29/2023 1:11 PM
10	French Fries: could be more crispy. The are soggy.	9/29/2023 1:00 PM
11	Sometimes the pizza is to hard to chew.	9/29/2023 12:11 PM
12	No complaints.	9/29/2023 12:00 PM
13	Onions I like most meals.	9/29/2023 11:28 AM
14	Roast Beef, Roast Pork	9/29/2023 11:21 AM
15	Veal	9/29/2023 11:14 AM
16	spaghetti	9/29/2023 11:08 AM
17	fish	9/29/2023 10:51 AM
18	Pasta, fish, pizza Most things need improvement	9/29/2023 10:46 AM
19	anything I have to chew	7/10/2023 4:34 PM
20	hot dogs eggs	7/10/2023 4:31 PM
21	liver	7/10/2023 4:22 PM
22	liver, pork	7/10/2023 4:19 PM
23	pasta	7/10/2023 4:16 PM
24	stew	7/10/2023 4:12 PM
25	meat hamburgers	7/10/2023 4:06 PM
26	fish	7/10/2023 4:01 PM
27	anything with raisins or cooked onions	7/10/2023 3:58 PM
28	meatballs	7/10/2023 3:52 PM
29	casseroles	7/10/2023 3:45 PM
30	liver	7/10/2023 3:42 PM
31	noodles, pasta	7/10/2023 3:35 PM
32	pork, rice	7/10/2023 3:33 PM
33	no complaints	7/10/2023 3:30 PM

34	hamurgers	7/10/2023 3:27 PM
35	things too hard	7/10/2023 3:20 PM
36	vegetables, steamed meat	7/10/2023 3:18 PM
37	hot dogs, liver	7/10/2023 3:15 PM
38	fish, potatoes	7/10/2023 3:12 PM
39	salads	7/10/2023 3:08 PM
40	liver sausages casseroles	7/10/2023 3:05 PM
41	mashed potatoes poached eggs	7/10/2023 2:59 PM
42	liver	7/10/2023 2:55 PM
43	Can't think of anything	7/10/2023 2:46 PM
44	tea	7/10/2023 2:44 PM
45	chili	7/10/2023 2:41 PM
46	Sweets	7/10/2023 2:38 PM
47	too much meat	7/10/2023 2:35 PM
48	something too hard to eat I don't like something stale.	7/10/2023 2:32 PM
49	pasta, spaghetti veggies- not cooked properly	7/10/2023 2:27 PM
50	can't remember	7/10/2023 2:23 PM
51	salty foods liver and onions	7/10/2023 12:59 PM
52	liver	7/10/2023 12:54 PM
53	spaghetti, cottage cheese, brown beans, liver	7/10/2023 8:31 AM
54	live and onion beans	7/10/2023 8:19 AM
55	spinach rhubarb	7/10/2023 8:15 AM
56	cheese sandwiches tapioca	7/7/2023 2:25 PM
57	pasta salads perogies	7/7/2023 2:20 PM
58	Can't think of anything	7/7/2023 2:15 PM
59	turnip Watermelon	7/7/2023 2:11 PM
60	green vegetables	5/21/2023 1:42 PM
61	beaded anything	5/21/2023 1:37 PM

Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

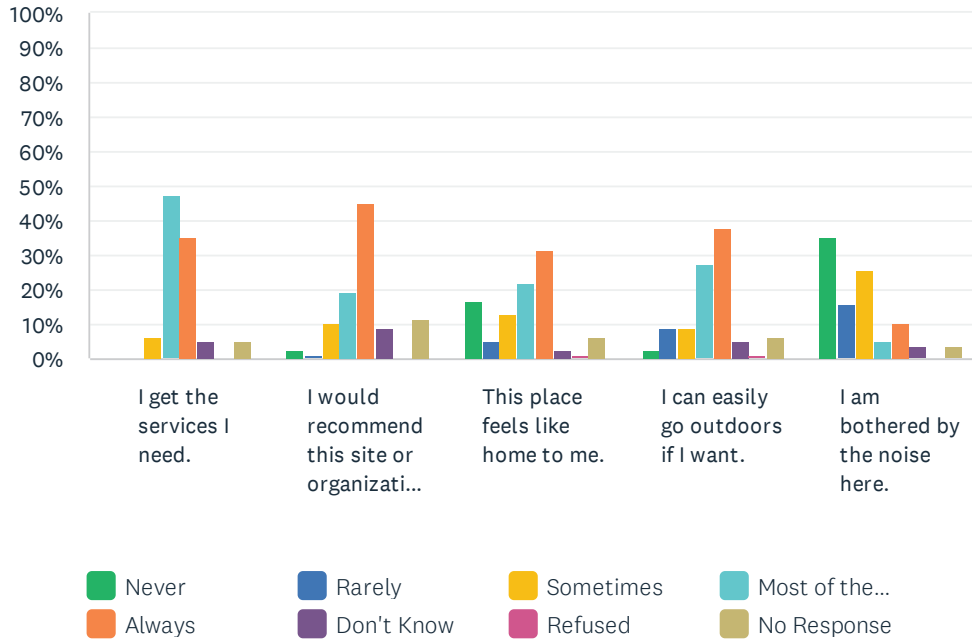
Answered: 77 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
If I need help right away, I can get it.	1.30% 1	5.19% 4	14.29% 11	38.96% 30	32.47% 25	2.60% 2	1.30% 1	3.90% 3	77
I feel my possessions are secure.	9.09% 7	10.39% 8	10.39% 8	27.27% 21	37.66% 29	1.30% 1	0.00% 0	3.90% 3	77
I feel safe when I am alone.	0.00% 0	0.00% 0	6.49% 5	32.47% 25	53.25% 41	2.60% 2	0.00% 0	5.19% 4	77

Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

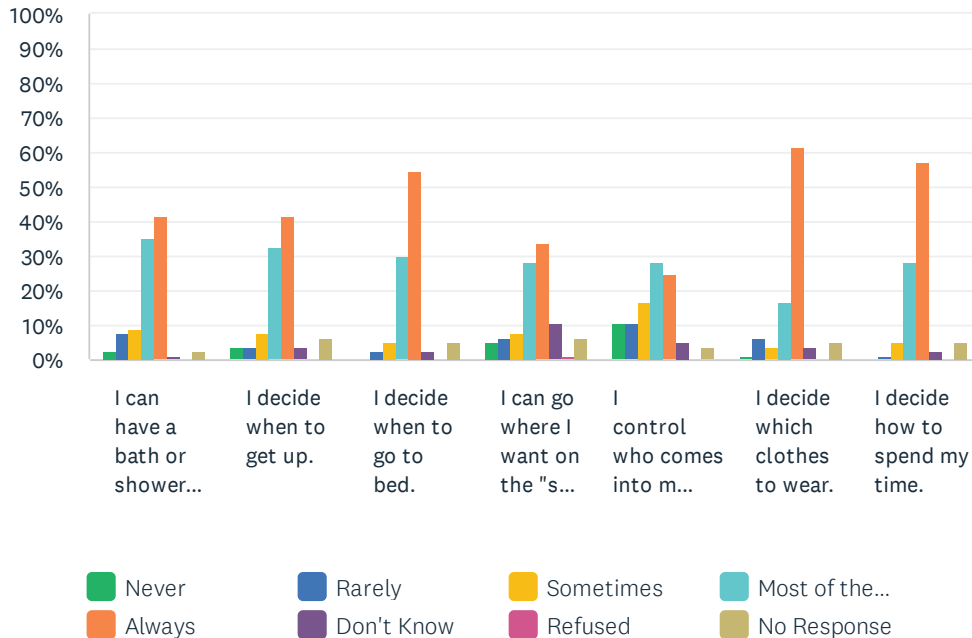
Answered: 77 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get the services I need.	0.00% 0	0.00% 0	6.58% 5	47.37% 36	35.53% 27	5.26% 4	0.00% 0	5.26% 4	76
I would recommend this site or organization to others.	2.60% 2	1.30% 1	10.39% 8	19.48% 15	45.45% 35	9.09% 7	0.00% 0	11.69% 9	77
This place feels like home to me.	17.11% 13	5.26% 4	13.16% 10	22.37% 17	31.58% 24	2.63% 2	1.32% 1	6.58% 5	76
I can easily go outdoors if I want.	2.63% 2	9.21% 7	9.21% 7	27.63% 21	38.16% 29	5.26% 4	1.32% 1	6.58% 5	76
I am bothered by the noise here.	35.06% 27	15.58% 12	25.97% 20	5.19% 4	10.39% 8	3.90% 3	0.00% 0	3.90% 3	77

Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

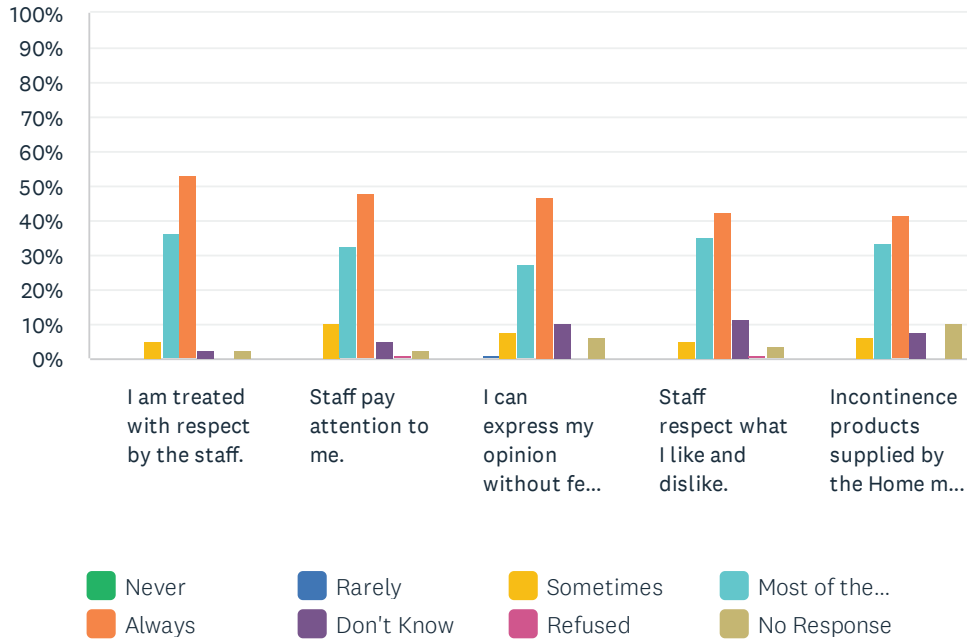
Answered: 77 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can have a bath or shower as often as I want.	2.60% 2	7.79% 6	9.09% 7	35.06% 27	41.56% 32	1.30% 1	0.00% 0	2.60% 2	77
I decide when to get up.	3.90% 3	3.90% 3	7.79% 6	32.47% 25	41.56% 32	3.90% 3	0.00% 0	6.49% 5	77
I decide when to go to bed.	0.00% 0	2.60% 2	5.19% 4	29.87% 23	54.55% 42	2.60% 2	0.00% 0	5.19% 4	77
I can go where I want on the "spur of the moment."	5.19% 4	6.49% 5	7.79% 6	28.57% 22	33.77% 26	10.39% 8	1.30% 1	6.49% 5	77
I control who comes into my room.	10.39% 8	10.39% 8	16.88% 13	28.57% 22	24.68% 19	5.19% 4	0.00% 0	3.90% 3	77
I decide which clothes to wear.	1.32% 1	6.58% 5	3.95% 3	17.11% 13	61.84% 47	3.95% 3	0.00% 0	5.26% 4	76
I decide how to spend my time.	0.00% 0	1.30% 1	5.19% 4	28.57% 22	57.14% 44	2.60% 2	0.00% 0	5.19% 4	77

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer one of the available choices.

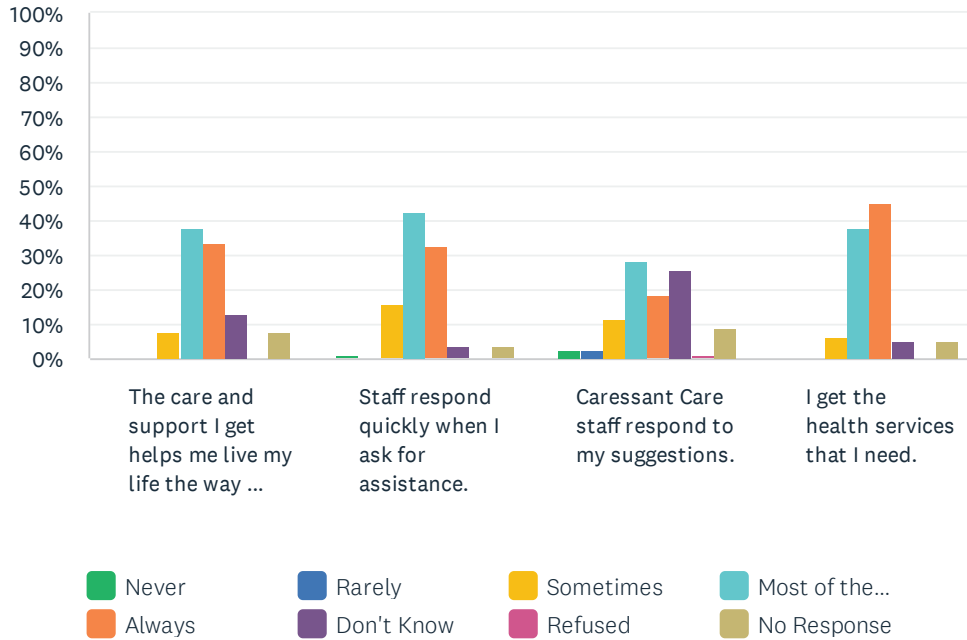
Answered: 77 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I am treated with respect by the staff.	0.00% 0	0.00% 0	5.19% 4	36.36% 28	53.25% 41	2.60% 2	0.00% 0	2.60% 2	77
Staff pay attention to me.	0.00% 0	0.00% 0	10.39% 8	32.47% 25	48.05% 37	5.19% 4	1.30% 1	2.60% 2	77
I can express my opinion without fear of consequences.	0.00% 0	1.30% 1	7.79% 6	27.27% 21	46.75% 36	10.39% 8	0.00% 0	6.49% 5	77
Staff respect what I like and dislike.	0.00% 0	0.00% 0	5.19% 4	35.06% 27	42.86% 33	11.69% 9	1.30% 1	3.90% 3	77
Incontinence products supplied by the Home meet my needs.	0.00% 0	0.00% 0	6.49% 5	33.77% 26	41.56% 32	7.79% 6	0.00% 0	10.39% 8	77

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

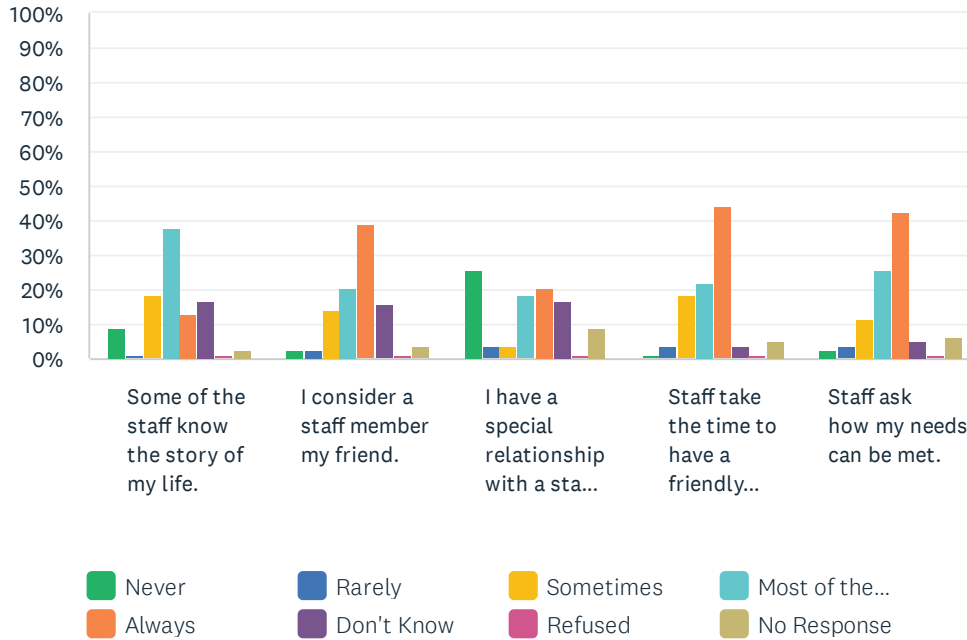
Answered: 77 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
The care and support I get helps me live my life the way I want.	0.00% 0	0.00% 0	7.79% 6	37.66% 29	33.77% 26	12.99% 10	0.00% 0	7.79% 6	77
Staff respond quickly when I ask for assistance.	1.30% 1	0.00% 0	15.58% 12	42.86% 33	32.47% 25	3.90% 3	0.00% 0	3.90% 3	77
Caressant Care staff respond to my suggestions.	2.60% 2	2.60% 2	11.69% 9	28.57% 22	18.18% 14	25.97% 20	1.30% 1	9.09% 7	77
I get the health services that I need.	0.00% 0	0.00% 0	6.49% 5	37.66% 29	45.45% 35	5.19% 4	0.00% 0	5.19% 4	77

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

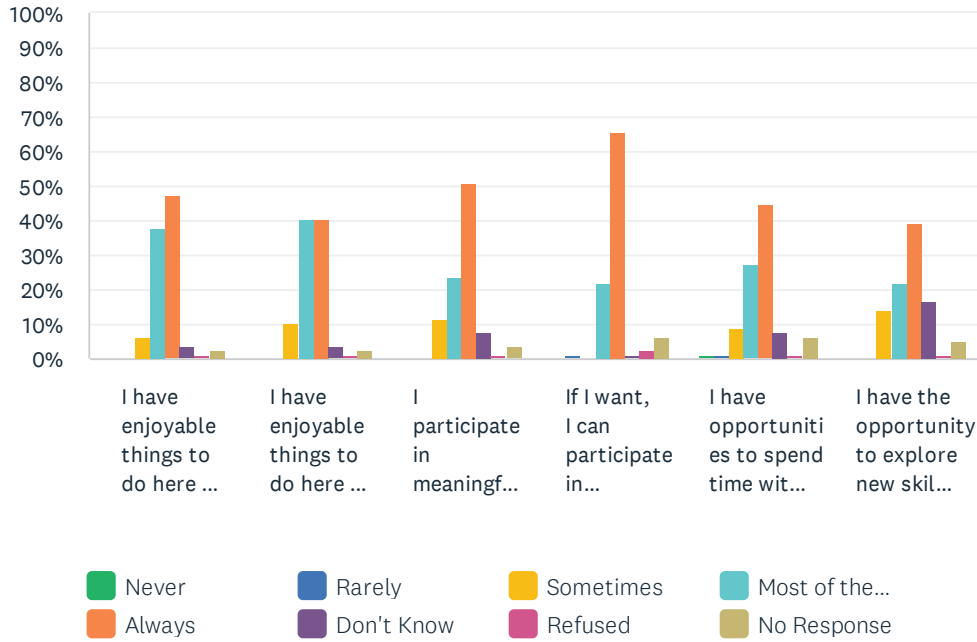
Answered: 77 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my life.	9.09% 7	1.30% 1	18.18% 14	37.66% 29	12.99% 10	16.88% 13	1.30% 1	2.60% 2	77
I consider a staff member my friend.	2.60% 2	2.60% 2	14.29% 11	20.78% 16	38.96% 30	15.58% 12	1.30% 1	3.90% 3	77
I have a special relationship with a staff member.	25.97% 20	3.90% 3	3.90% 3	18.18% 14	20.78% 16	16.88% 13	1.30% 1	9.09% 7	77
Staff take the time to have a friendly conversation with me.	1.30% 1	3.90% 3	18.18% 14	22.08% 17	44.16% 34	3.90% 3	1.30% 1	5.19% 4	77
Staff ask how my needs can be met.	2.60% 2	3.90% 3	11.69% 9	25.97% 20	42.86% 33	5.19% 4	1.30% 1	6.49% 5	77

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

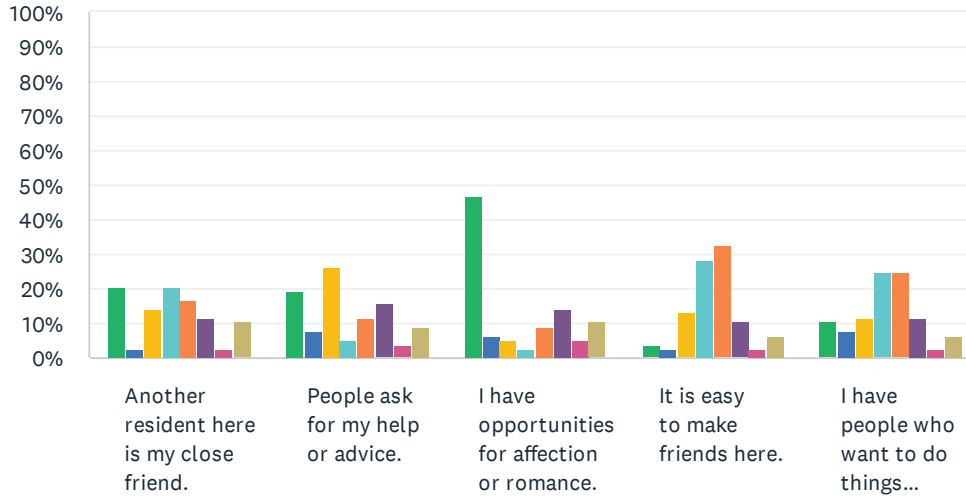
Answered: 76 Skipped: 1



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I have enjoyable things to do here on weekends.	0.00% 0	0.00% 0	6.58% 5	38.16% 29	47.37% 36	3.95% 3	1.32% 1	2.63% 2	76
I have enjoyable things to do here in the evenings.	0.00% 0	0.00% 0	10.53% 8	40.79% 31	40.79% 31	3.95% 3	1.32% 1	2.63% 2	76
I participate in meaningful activities.	0.00% 0	0.00% 0	11.84% 9	23.68% 18	51.32% 39	7.89% 6	1.32% 1	3.95% 3	76
If I want, I can participate in religious activities that have meaning to me.	0.00% 0	1.32% 1	0.00% 0	22.37% 17	65.79% 50	1.32% 1	2.63% 2	6.58% 5	76
I have opportunities to spend time with other like-minded residents.	1.32% 1	1.32% 1	9.21% 7	27.63% 21	44.74% 34	7.89% 6	1.32% 1	6.58% 5	76
I have the opportunity to explore new skills and interests.	0.00% 0	0.00% 0	14.47% 11	22.37% 17	39.47% 30	17.11% 13	1.32% 1	5.26% 4	76

Q12 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 77 Skipped: 0

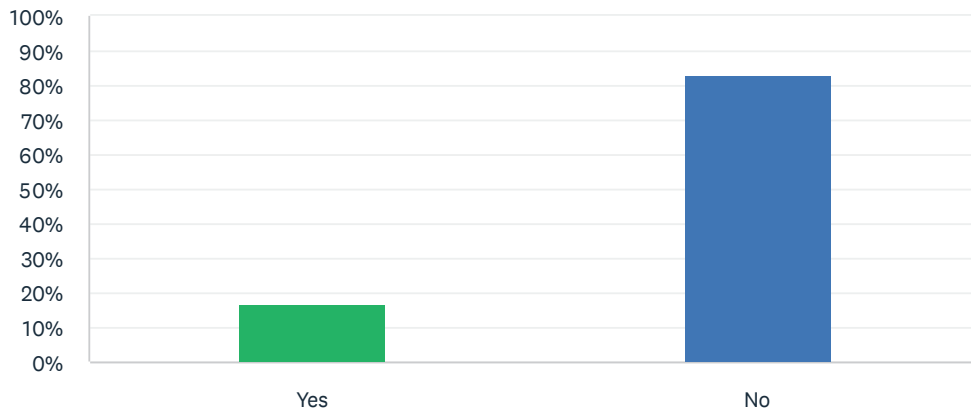


■ Never ■ Rarely ■ Sometimes ■ Most of the...
■ Always ■ Don't Know ■ Refused ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my close friend.	20.78% 16	2.60% 2	14.29% 11	20.78% 16	16.88% 13	11.69% 9	2.60% 2	10.39% 8	77
People ask for my help or advice.	19.74% 15	7.89% 6	26.32% 20	5.26% 4	11.84% 9	15.79% 12	3.95% 3	9.21% 7	76
I have opportunities for affection or romance.	46.75% 36	6.49% 5	5.19% 4	2.60% 2	9.09% 7	14.29% 11	5.19% 4	10.39% 8	77
It is easy to make friends here.	3.90% 3	2.60% 2	12.99% 10	28.57% 22	32.47% 25	10.39% 8	2.60% 2	6.49% 5	77
I have people who want to do things together with me.	10.39% 8	7.79% 6	11.69% 9	24.68% 19	24.68% 19	11.69% 9	2.60% 2	6.49% 5	77

Q13 I am part of a couple.

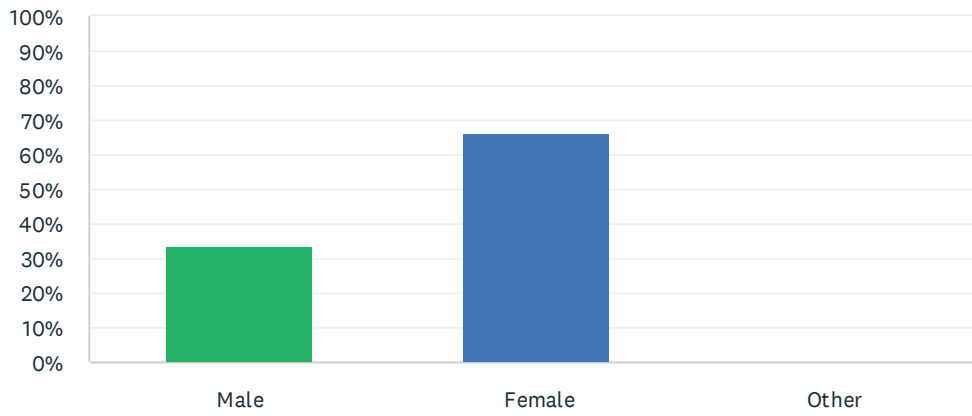
Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	16.88%	13
No	83.12%	64
TOTAL		77

Q14 My gender is:

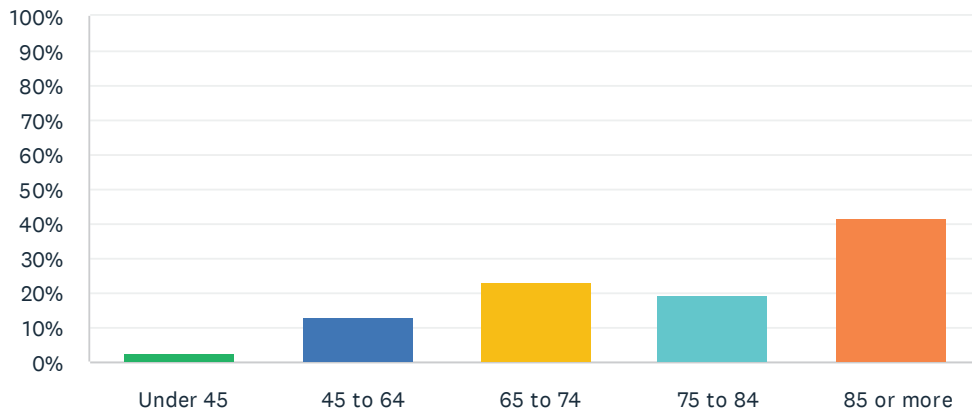
Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	33.77%	26
Female	66.23%	51
Other	0.00%	0
TOTAL		77

Q15 My age in years is:

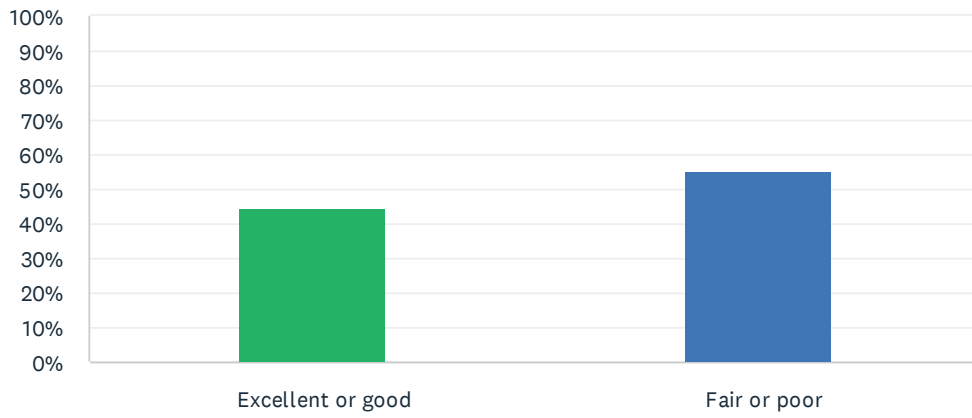
Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	2.60%	2
45 to 64	12.99%	10
65 to 74	23.38%	18
75 to 84	19.48%	15
85 or more	41.56%	32
TOTAL		77

Q16 My health is:

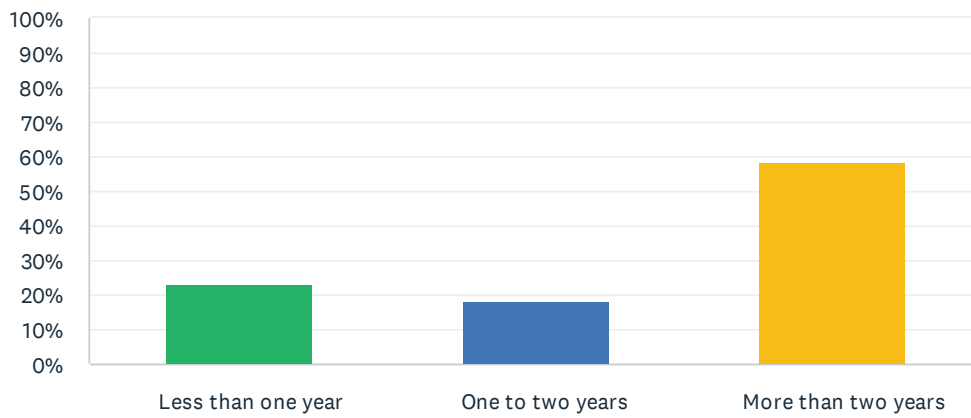
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent or good	44.74%	34
Fair or poor	55.26%	42
TOTAL		76

Q17 I have lived at this LTC Home for:

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	23.38%	18
One to two years	18.18%	14
More than two years	58.44%	45
TOTAL		77