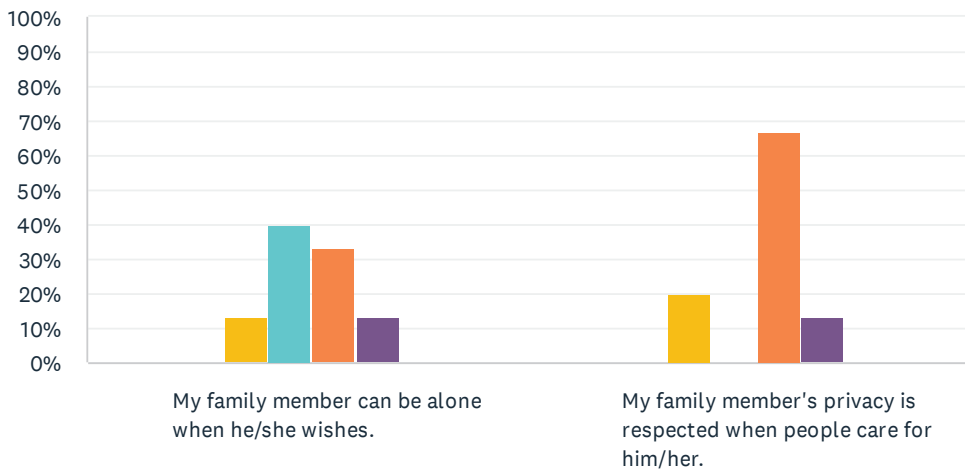


# Q1 Privacy: For each statement, please answer with one of the available choices.

Answered: 15 Skipped: 0

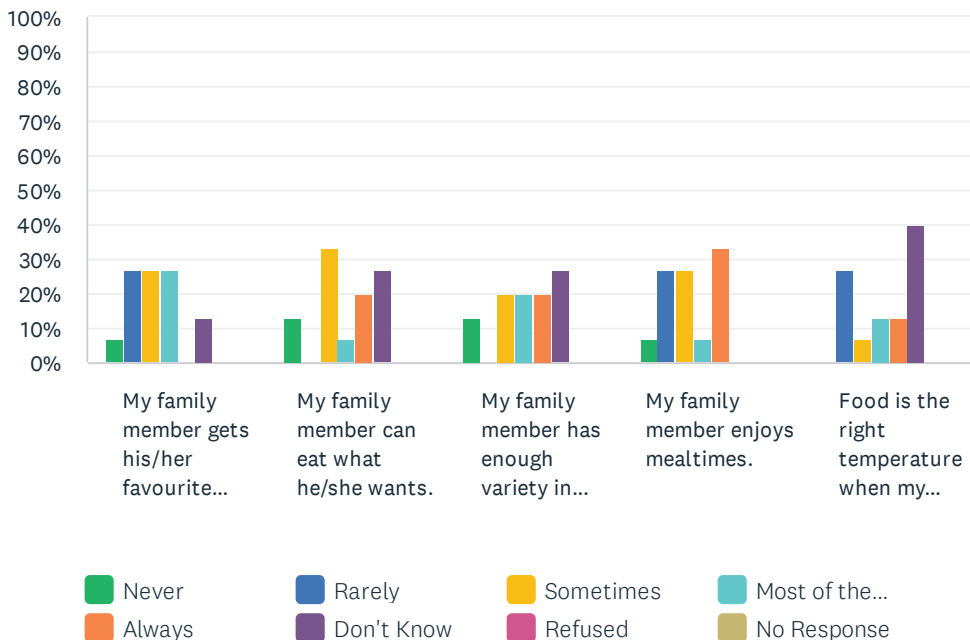


■ Never     ■ Rarely     ■ Sometimes     ■ Most of the...  
■ Always     ■ Don't Know     ■ Refused     ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member can be alone when he/she wishes.	0.00% 0	0.00% 0	13.33% 2	40.00% 6	33.33% 5	13.33% 2	0.00% 0	0.00% 0	15
My family member's privacy is respected when people care for him/her.	0.00% 0	0.00% 0	20.00% 3	0.00% 0	66.67% 10	13.33% 2	0.00% 0	0.00% 0	15

## Q2 Food and Meals: For each statement, please answer one of the available choices.

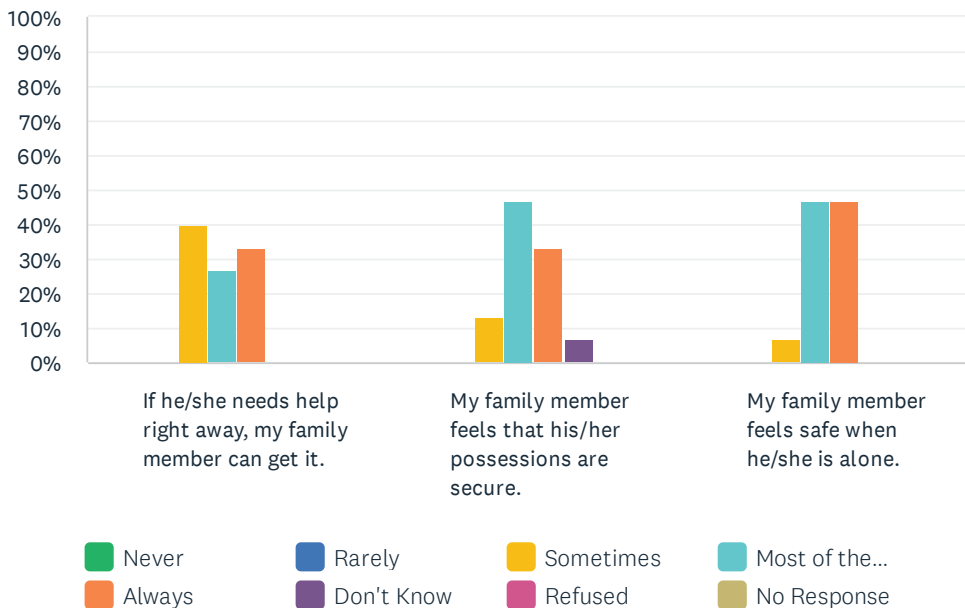
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member gets his/her favourite foods in this home.	6.67% 1	26.67% 4	26.67% 4	26.67% 4	0.00% 0	13.33% 2	0.00% 0	0.00% 0	15
My family member can eat what he/she wants.	13.33% 2	0.00% 0	33.33% 5	6.67% 1	20.00% 3	26.67% 4	0.00% 0	0.00% 0	15
My family member has enough variety in his/her meals.	13.33% 2	0.00% 0	20.00% 3	20.00% 3	20.00% 3	26.67% 4	0.00% 0	0.00% 0	15
My family member enjoys mealtimes.	6.67% 1	26.67% 4	26.67% 4	6.67% 1	33.33% 5	0.00% 0	0.00% 0	0.00% 0	15
Food is the right temperature when my family member gets to eat it.	0.00% 0	26.67% 4	6.67% 1	13.33% 2	13.33% 2	40.00% 6	0.00% 0	0.00% 0	15

### Q3 Safety and Security: For each statement, please answer one of the available choices.

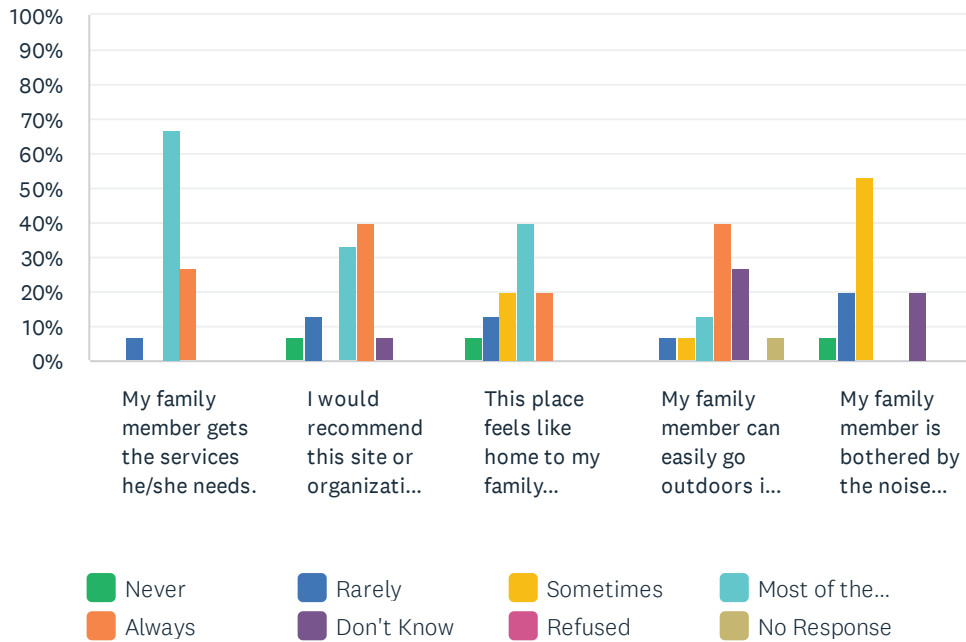
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
If he/she needs help right away, my family member can get it.	0.00% 0	0.00% 0	40.00% 6	26.67% 4	33.33% 5	0.00% 0	0.00% 0	0.00% 0	15
My family member feels that his/her possessions are secure.	0.00% 0	0.00% 0	13.33% 2	46.67% 7	33.33% 5	6.67% 1	0.00% 0	0.00% 0	15
My family member feels safe when he/she is alone.	0.00% 0	0.00% 0	6.67% 1	46.67% 7	46.67% 7	0.00% 0	0.00% 0	0.00% 0	15

## Q4 Comfort Items: For each statement, please answer with one of the available choices.

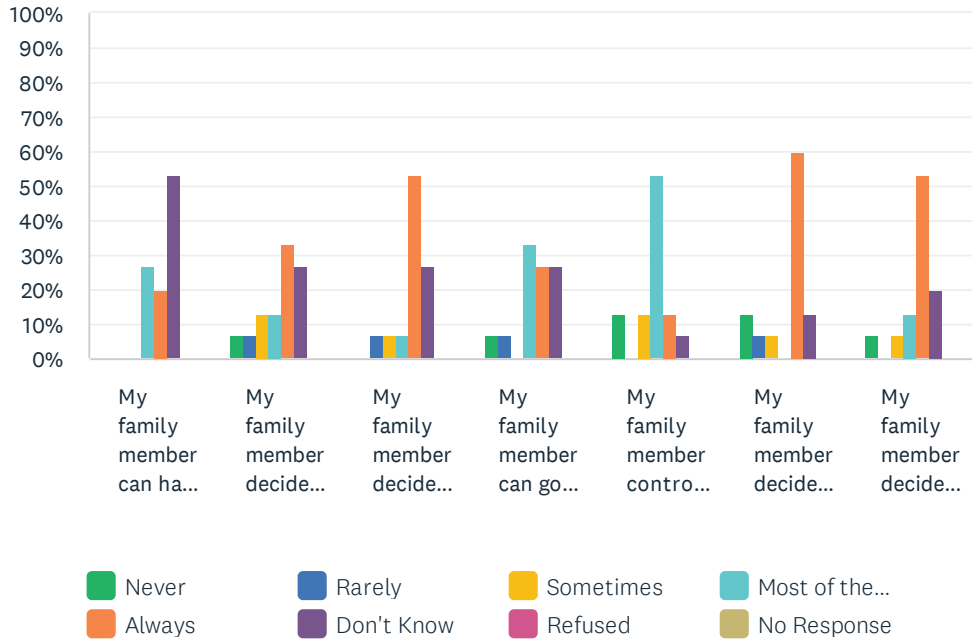
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member gets the services he/she needs.	0.00% 0	6.67% 1	0.00% 0	66.67% 10	26.67% 4	0.00% 0	0.00% 0	0.00% 0	15
I would recommend this site or organization to others.	6.67% 1	13.33% 2	0.00% 0	33.33% 5	40.00% 6	6.67% 1	0.00% 0	0.00% 0	15
This place feels like home to my family member.	6.67% 1	13.33% 2	20.00% 3	40.00% 6	20.00% 3	0.00% 0	0.00% 0	0.00% 0	15
My family member can easily go outdoors if he/she wants.	0.00% 0	6.67% 1	6.67% 1	13.33% 2	40.00% 6	26.67% 4	0.00% 0	6.67% 1	15
My family member is bothered by the noise here.	6.67% 1	20.00% 3	53.33% 8	0.00% 0	0.00% 0	20.00% 3	0.00% 0	0.00% 0	15

### Q5 Daily Decision Items (Autonomy): For each statement, please answer with one of the available choices.

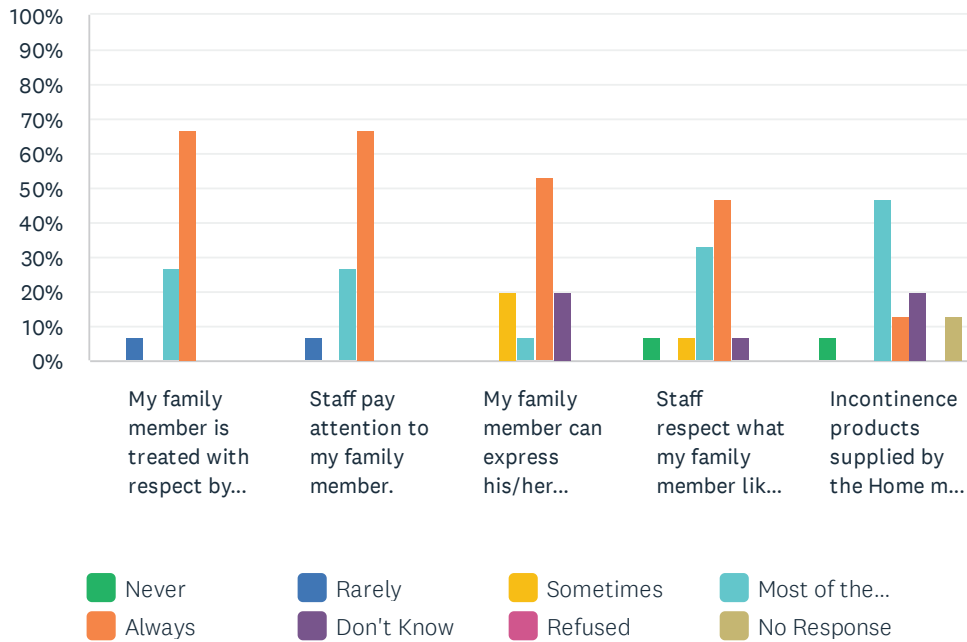
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member can have a bath or shower as often as he/she wants.	0.00% 0	0.00% 0	0.00% 0	26.67% 4	20.00% 3	53.33% 8	0.00% 0	0.00% 0	15
My family member decides when to get up.	6.67% 1	6.67% 1	13.33% 2	13.33% 2	33.33% 5	26.67% 4	0.00% 0	0.00% 0	15
My family member decides when to go to bed.	0.00% 0	6.67% 1	6.67% 1	6.67% 1	53.33% 8	26.67% 4	0.00% 0	0.00% 0	15
My family member can go where he/she wants on the "spur of the moment."	6.67% 1	6.67% 1	0.00% 0	33.33% 5	26.67% 4	26.67% 4	0.00% 0	0.00% 0	15
My family member controls who comes into his/her room.	13.33% 2	0.00% 0	13.33% 2	53.33% 8	13.33% 2	6.67% 1	0.00% 0	0.00% 0	15
My family member decides which clothes to wear.	13.33% 2	6.67% 1	6.67% 1	0.00% 0	60.00% 9	13.33% 2	0.00% 0	0.00% 0	15
My family member decides how to spend his/her time.	6.67% 1	0.00% 0	6.67% 1	13.33% 2	53.33% 8	20.00% 3	0.00% 0	0.00% 0	15

## Q6 Respect by Staff: For each statement, please answer one of the available choices.

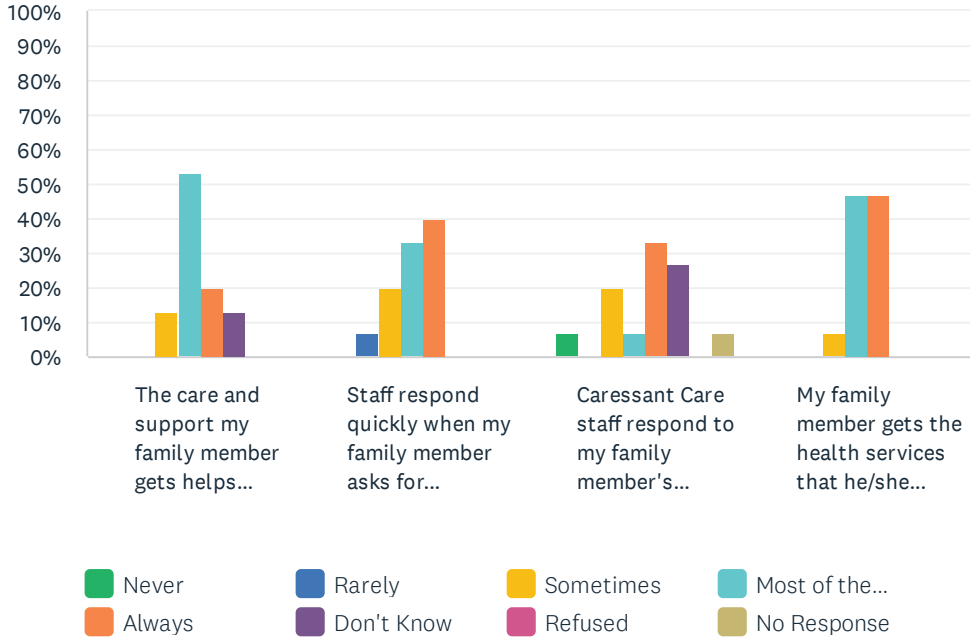
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member is treated with respect by the staff.	0.00% 0	6.67% 1	0.00% 0	26.67% 4	66.67% 10	0.00% 0	0.00% 0	0.00% 0	15
Staff pay attention to my family member.	0.00% 0	6.67% 1	0.00% 0	26.67% 4	66.67% 10	0.00% 0	0.00% 0	0.00% 0	15
My family member can express his/her opinion without fear of consequences.	0.00% 0	0.00% 0	20.00% 3	6.67% 1	53.33% 8	20.00% 3	0.00% 0	0.00% 0	15
Staff respect what my family member likes and dislikes.	6.67% 1	0.00% 0	6.67% 1	33.33% 5	46.67% 7	6.67% 1	0.00% 0	0.00% 0	15
Incontinence products supplied by the Home meet the needs of my family member.	6.67% 1	0.00% 0	0.00% 0	46.67% 7	13.33% 2	20.00% 3	0.00% 0	13.33% 2	15

### Q7 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 15 Skipped: 0

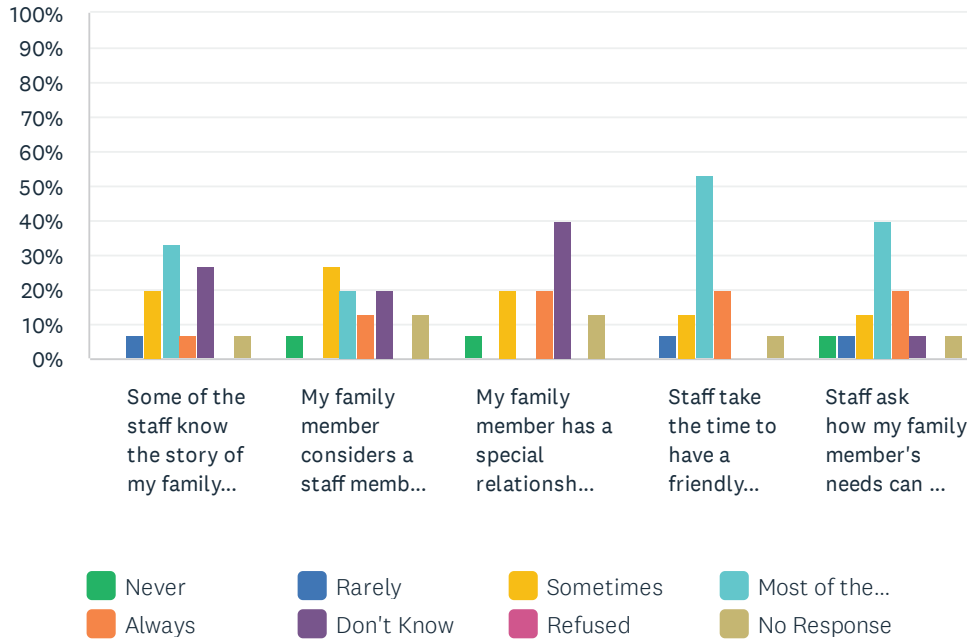


	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
The care and support my family member gets helps him/her live life the way he/she wants.	0.00% 0	0.00% 0	13.33% 2	53.33% 8	20.00% 3	13.33% 2	0.00% 0	0.00% 0	15
Staff respond quickly when my family member asks for assistance.	0.00% 0	6.67% 1	20.00% 3	33.33% 5	40.00% 6	0.00% 0	0.00% 0	0.00% 0	15
Caressant Care staff respond to my family member's suggestions.	6.67% 1	0.00% 0	20.00% 3	6.67% 1	33.33% 5	26.67% 4	0.00% 0	6.67% 1	15
My family member gets the health services that he/she needs.	0.00% 0	0.00% 0	6.67% 1	46.67% 7	46.67% 7	0.00% 0	0.00% 0	0.00% 0	15



## Q8 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

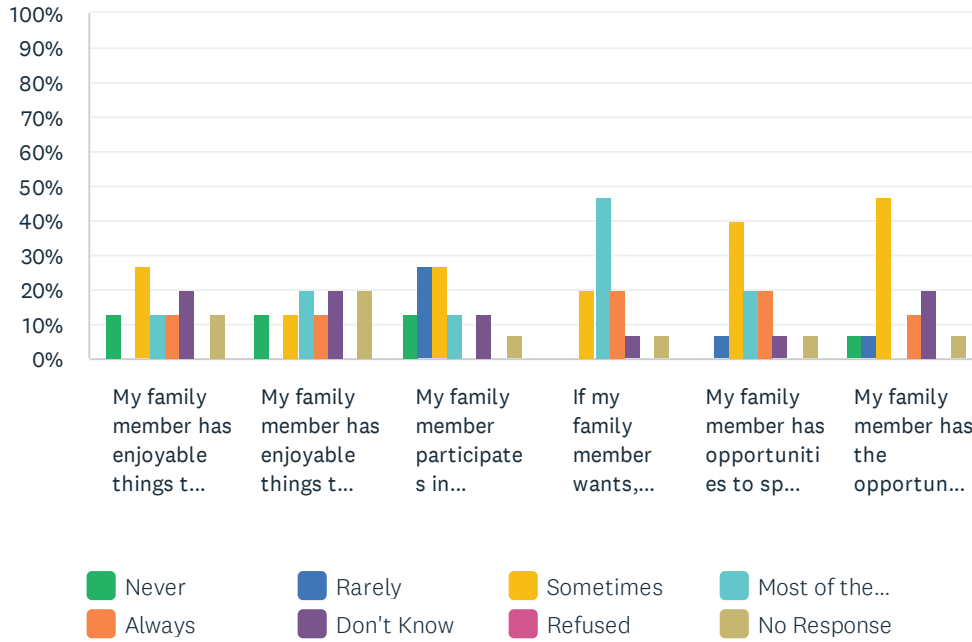
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my family member's life.	0.00% 0	6.67% 1	20.00% 3	33.33% 5	6.67% 1	26.67% 4	0.00% 0	6.67% 1	15
My family member considers a staff member his/her friend.	6.67% 1	0.00% 0	26.67% 4	20.00% 3	13.33% 2	20.00% 3	0.00% 0	13.33% 2	15
My family member has a special relationship with a staff member.	6.67% 1	0.00% 0	20.00% 3	0.00% 0	20.00% 3	40.00% 6	0.00% 0	13.33% 2	15
Staff take the time to have a friendly conversation with my family member.	0.00% 0	6.67% 1	13.33% 2	53.33% 8	20.00% 3	0.00% 0	0.00% 0	6.67% 1	15
Staff ask how my family member's needs can be met.	6.67% 1	6.67% 1	13.33% 2	40.00% 6	20.00% 3	6.67% 1	0.00% 0	6.67% 1	15

### Q9 Activities: For each statement, please answer with one of the available choices.

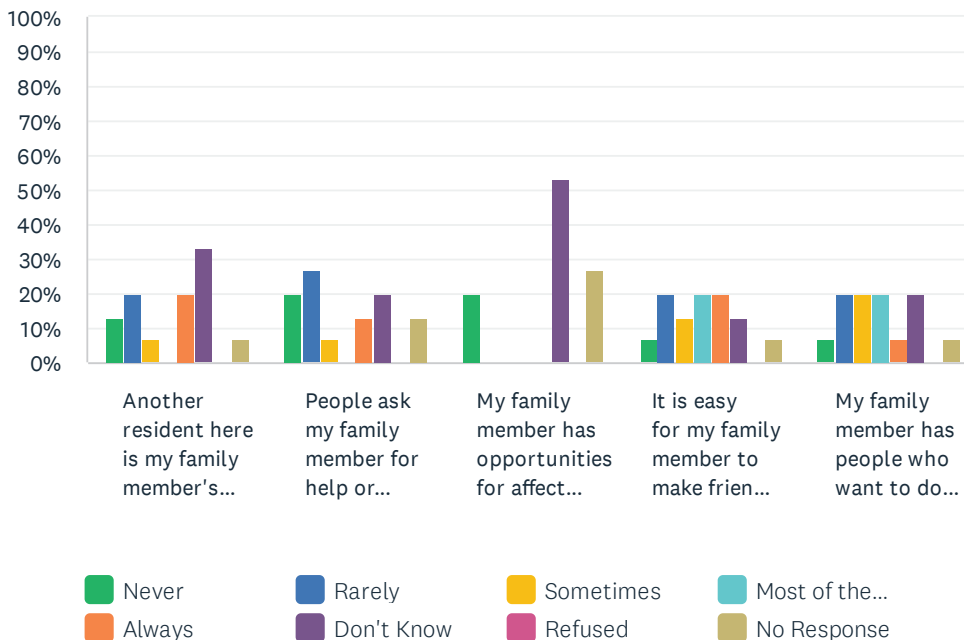
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member has enjoyable things to do here on weekends.	13.33% 2	0.00% 0	26.67% 4	13.33% 2	13.33% 2	20.00% 3	0.00% 0	13.33% 2	15
My family member has enjoyable things to do here in the evenings.	13.33% 2	0.00% 0	13.33% 2	20.00% 3	13.33% 2	20.00% 3	0.00% 0	20.00% 3	15
My family member participates in meaningful activities.	13.33% 2	26.67% 4	26.67% 4	13.33% 2	0.00% 0	13.33% 2	0.00% 0	6.67% 1	15
If my family member wants, he/she can participate in religious activities that have meaning to him/her.	0.00% 0	0.00% 0	20.00% 3	46.67% 7	20.00% 3	6.67% 1	0.00% 0	6.67% 1	15
My family member has opportunities to spend time with other like-minded residents.	0.00% 0	6.67% 1	40.00% 6	20.00% 3	20.00% 3	6.67% 1	0.00% 0	6.67% 1	15
My family member has the opportunity to explore new skills and interests.	6.67% 1	6.67% 1	46.67% 7	0.00% 0	13.33% 2	20.00% 3	0.00% 0	6.67% 1	15

## Q10 Personal Relationships: For each statement, please answer with one of the available choices.

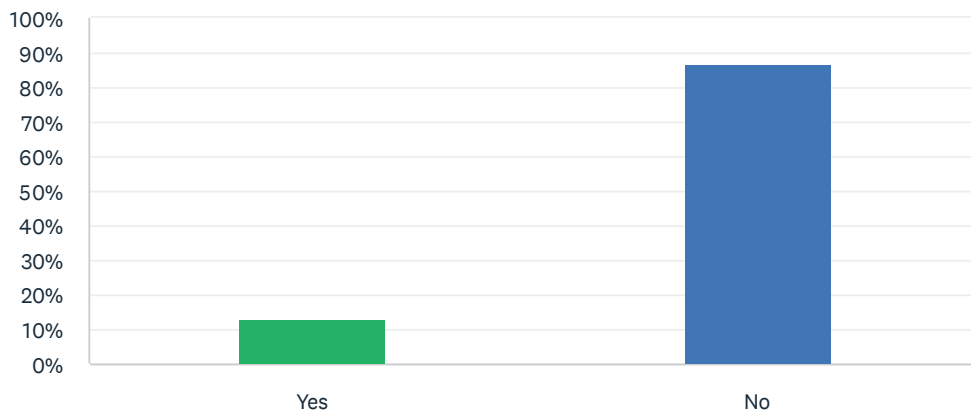
Answered: 15 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my family member's close friend.	13.33% 2	20.00% 3	6.67% 1	0.00% 0	20.00% 3	33.33% 5	0.00% 0	6.67% 1	15
People ask my family member for help or advice.	20.00% 3	26.67% 4	6.67% 1	0.00% 0	13.33% 2	20.00% 3	0.00% 0	13.33% 2	15
My family member has opportunities for affection or romance.	20.00% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	53.33% 8	0.00% 0	26.67% 4	15
It is easy for my family member to make friends here.	6.67% 1	20.00% 3	13.33% 2	20.00% 3	20.00% 3	13.33% 2	0.00% 0	6.67% 1	15
My family member has people who want to do things together with him/her.	6.67% 1	20.00% 3	20.00% 3	20.00% 3	6.67% 1	20.00% 3	0.00% 0	6.67% 1	15

### Q11 Your family member is part of a couple.

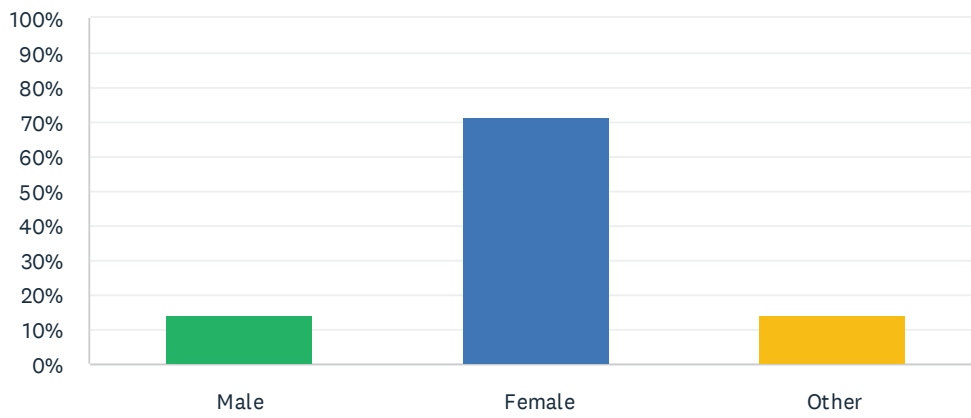
Answered: 15 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	13.33%	2
No	86.67%	13
TOTAL		15

### Q12 Your family member's gender is:

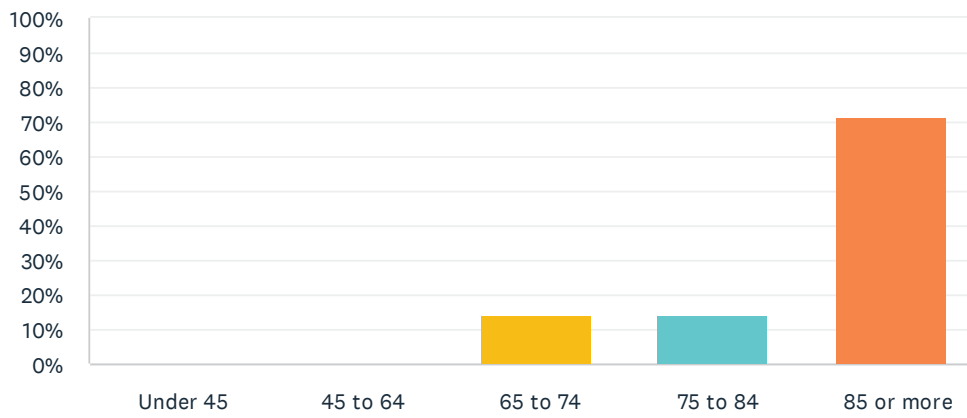
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Male	14.29%	2
Female	71.43%	10
Other	14.29%	2
<b>TOTAL</b>		<b>14</b>

### Q13 Your family member's age in years is:

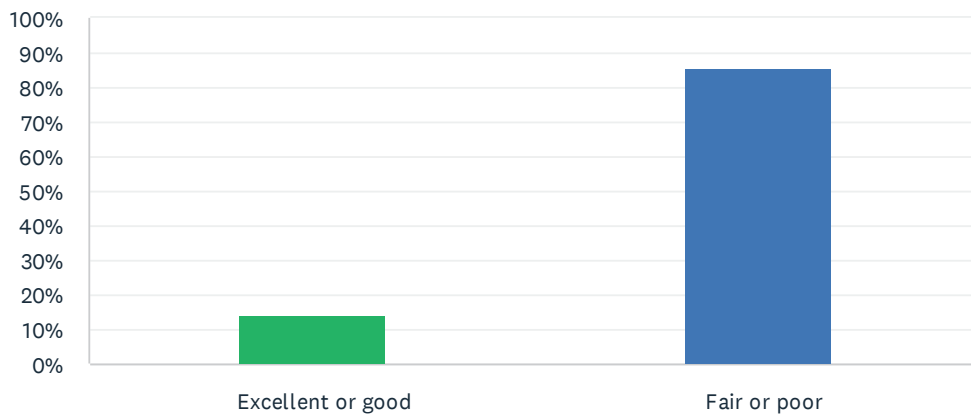
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	0.00%	0
65 to 74	14.29%	2
75 to 84	14.29%	2
85 or more	71.43%	10
<b>TOTAL</b>		<b>14</b>

### Q14 Your family member's health is:

Answered: 14 Skipped: 1

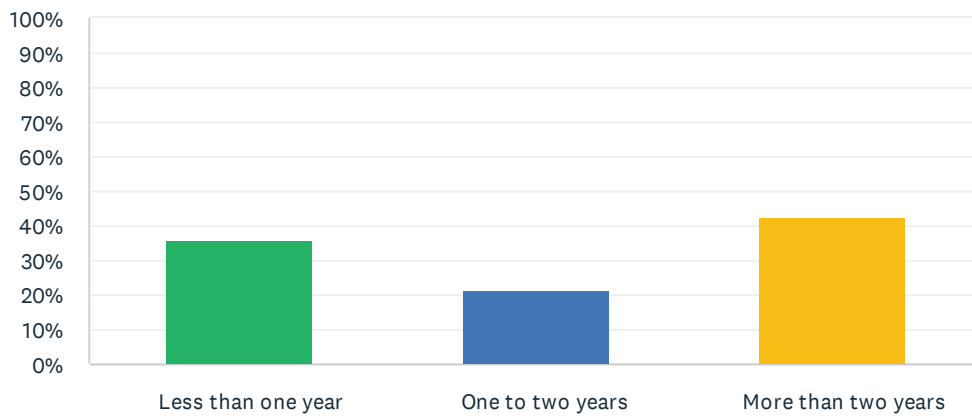


ANSWER CHOICES	RESPONSES	
Excellent or good	14.29%	2
Fair or poor	85.71%	12
TOTAL		14



### Q15 Your family member has lived at this LTC Home for:

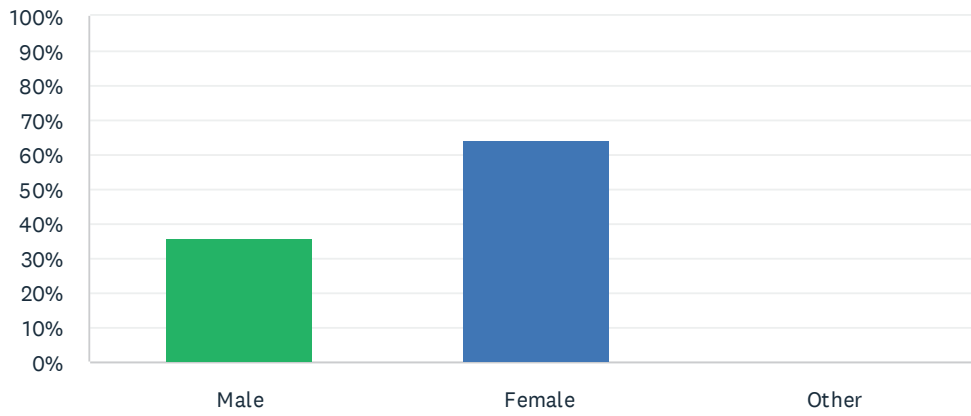
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than one year	35.71%	5
One to two years	21.43%	3
More than two years	42.86%	6
<b>TOTAL</b>		<b>14</b>

### Q16 Your gender is:

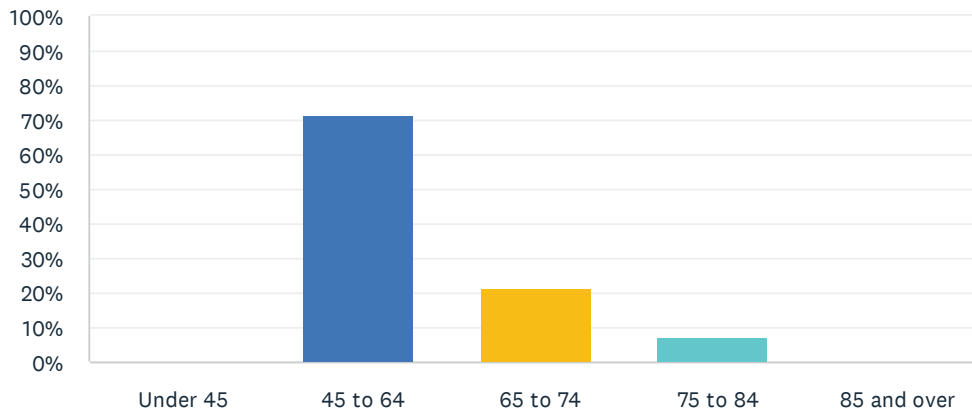
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Male	35.71%	5
Female	64.29%	9
Other	0.00%	0
<b>TOTAL</b>		<b>14</b>

### Q17 Your age in years is:

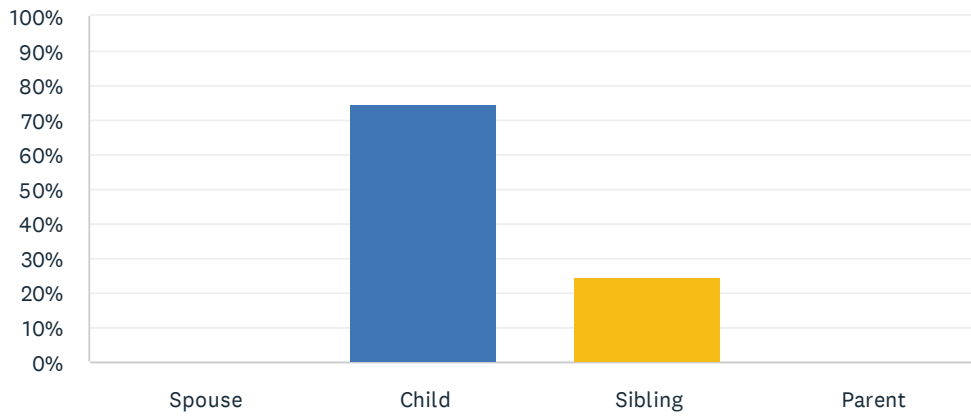
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	71.43%	10
65 to 74	21.43%	3
75 to 84	7.14%	1
85 and over	0.00%	0
<b>TOTAL</b>		<b>14</b>

### Q18 Your relationship to the resident is:

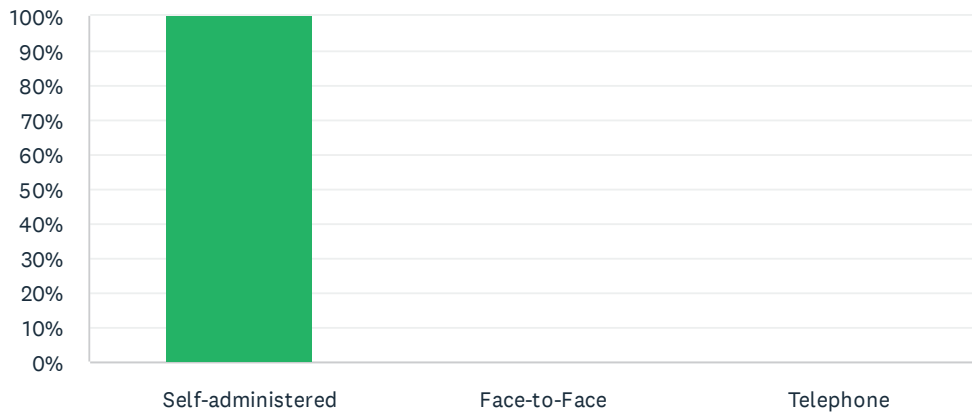
Answered: 12 Skipped: 3



ANSWER CHOICES	RESPONSES	
Spouse	0.00%	0
Child	75.00%	9
Sibling	25.00%	3
Parent	0.00%	0
<b>TOTAL</b>		<b>12</b>

### Q19 Survey Method:

Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Self-administered	100.00%	14
Face-to-Face	0.00%	0
Telephone	0.00%	0
<b>TOTAL</b>		<b>14</b>