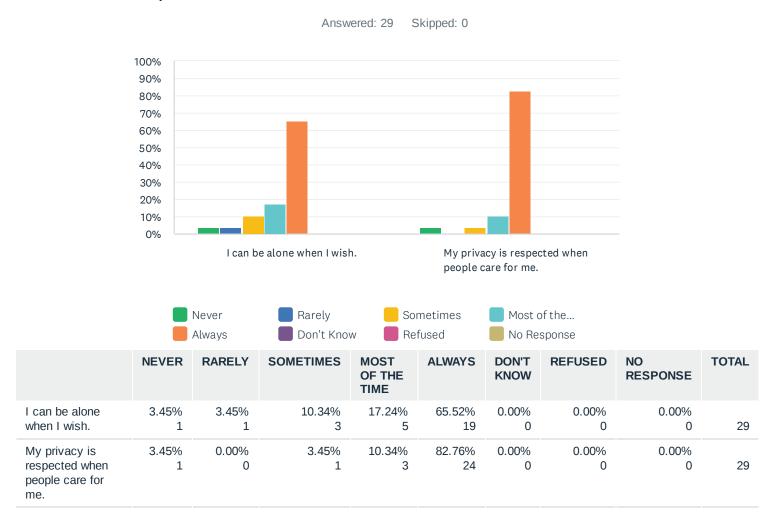
## Q1 Privacy: First, I'd like to talk to you about privacy. For each statement, please answer with one of the available choices.



Always

# Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 29

Skipped: 0

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% I get my I have I enjoy Food is the favourite what I want. enough mealtimes. right foods in this variety in my temperature home. when I get... meals. Never Rarely Sometimes Most of the...

Don't Know

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get my favourite foods in this home.	17.24% 5	17.24% 5	10.34%	17.24% 5	37.93% 11	0.00%	0.00%	0.00%	29
I can eat what I want.	17.24% 5	0.00%	10.34%	17.24% 5	55.17% 16	0.00%	0.00%	0.00%	29
I have enough variety in my meals.	7.14%	0.00%	7.14% 2	17.86% 5	67.86% 19	0.00%	0.00%	0.00%	28
I enjoy mealtimes.	3.45%	13.79% 4	13.79% 4	17.24% 5	51.72% 15	0.00%	0.00%	0.00%	29
Food is the right temperature when I get to eat it.	3.45%	10.34%	10.34%	20.69%	55.17% 16	0.00%	0.00%	0.00%	29

Refused

No Response

### Q3 What are your most favourite dishes that we offer?

Answered: 28 Skipped: 1

#	RESPONSES	DATE
1	No	12/12/2023 9:47 AM
2	Salads , tomato's and lettuce, different meats	12/7/2023 1:30 PM
3	Hamburger	12/7/2023 1:19 PM
4	Hamburger, hotdog	12/7/2023 1:08 PM
5	Hamburger	12/7/2023 12:54 PM
6	Scalloped potatoes	9/28/2023 9:42 AM
7	Roast beef	9/28/2023 9:28 AM
8	No	8/29/2023 10:05 AM
9	Desserts	8/29/2023 9:37 AM
10	Not sure	6/20/2023 1:39 PM
11	Anything	6/20/2023 9:22 AM
12	I don't really have any favourites.	6/5/2023 5:36 PM
13	Fish	4/27/2023 5:21 PM
14	All	3/30/2023 9:41 AM
15	All	3/30/2023 9:26 AM
16	Dessert	3/21/2023 1:33 PM
17	Turkey and roast beef	3/21/2023 1:25 PM
18	Lasagna, ham	3/10/2023 11:22 AM
19	Macaroni and cheese	3/10/2023 11:13 AM
20	Burgers	3/10/2023 9:48 AM
21	Scrambled eggs and bacon	3/10/2023 9:39 AM
22	Oatmeal	2/8/2023 9:50 AM
23	"I like them all pretty well"	2/8/2023 9:37 AM
24	Good soup, fresh salad	2/3/2023 1:37 PM
25	Hamburger and porgies	2/3/2023 1:24 PM
26	Scalloped potatoes and ham	2/3/2023 1:15 PM
27	anything chicken	2/2/2023 9:52 AM
28	chicken, beef, mash potatoes	1/27/2023 7:58 AM

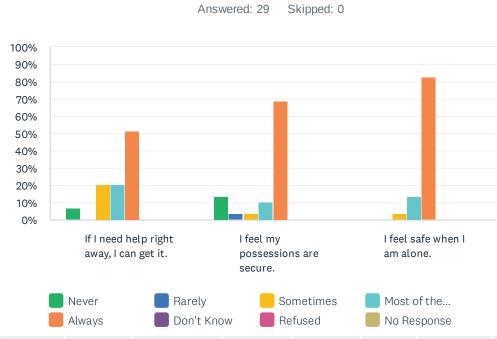
### Q4 What are your least favourite dishes that we offer?

Answered: 28 Skipped: 1

#	RESPONSES	DATE
1	Pasta	12/12/2023 9:47 AM
2	Bread	12/7/2023 1:30 PM
3	N/A	12/7/2023 1:19 PM
4	N/A	12/7/2023 1:08 PM
5	Celery soup	12/7/2023 12:54 PM
6	Spinach	9/28/2023 9:42 AM
7	Turkey	9/28/2023 9:28 AM
8	No	8/29/2023 10:05 AM
9	No	8/29/2023 9:37 AM
10	Lettuce	6/20/2023 1:39 PM
11	No	6/20/2023 9:22 AM
12	Chicken pot pie when they try to offer it because it is only crust with very little filling. Only getting peanut butter sandwich as an alternative.	6/5/2023 5:36 PM
13	Sandwich	4/27/2023 5:21 PM
14	Head cheese / meat	3/30/2023 9:41 AM
15	No	3/30/2023 9:26 AM
16	Vegetables	3/21/2023 1:33 PM
17	Spaghetti	3/21/2023 1:25 PM
18	Liver	3/10/2023 11:22 AM
19	Feta cheese	3/10/2023 11:13 AM
20	lots of broccoli	3/10/2023 9:48 AM
21	Cottage cheese and grilled cheese	3/10/2023 9:39 AM
22	Cream of wheat	2/8/2023 9:50 AM
23	"I can't really say I have any"	2/8/2023 9:37 AM
24	None	2/3/2023 1:37 PM
25	Fish, liver, broccoli casserole	2/3/2023 1:24 PM
26	Not sure	2/3/2023 1:15 PM
27	pasta	2/2/2023 9:52 AM
28	lasagna spaggeti type dishes	1/27/2023 7:58 AM

#### Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

Answered: 29



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
If I need help right away, I can get it.	6.90% 2	0.00%	20.69%	20.69%	51.72% 15	0.00%	0.00%	0.00%	29
I feel my possessions are secure.	13.79% 4	3.45%	3.45% 1	10.34%	68.97% 20	0.00%	0.00%	0.00%	29
I feel safe when I am alone.	0.00%	0.00%	3.45%	13.79% 4	82.76% 24	0.00%	0.00%	0.00%	29

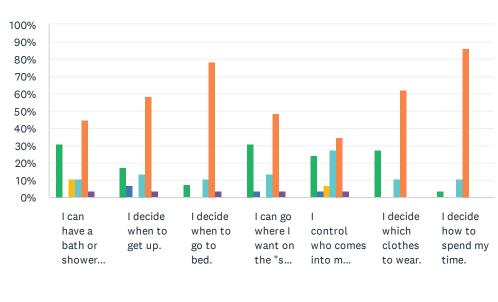
## Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get the services I need.	3.45% 1	0.00% 0	13.79% 4	13.79% 4	68.97% 20	0.00%	0.00%	0.00%	29
I would recommend this site or organization to others.	13.79% 4	0.00%	6.90% 2	3.45%	75.86% 22	0.00%	0.00%	0.00%	29
This place feels like home to me.	31.03% 9	3.45% 1	10.34%	20.69%	34.48% 10	0.00%	0.00%	0.00%	29
I can easily go outdoors if I want.	13.79% 4	6.90% 2	6.90% 2	13.79% 4	55.17% 16	0.00%	0.00%	3.45%	29
I am bothered by the noise here.	48.28% 14	13.79% 4	17.24% 5	10.34%	10.34%	0.00%	0.00%	0.00%	29

# Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0



Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can have a bath or shower as often as I want.	31.03% 9	0.00%	10.34% 3	10.34% 3	44.83% 13	3.45% 1	0.00%	0.00%	29
I decide when to get up.	17.24% 5	6.90%	0.00%	13.79% 4	58.62% 17	3.45%	0.00%	0.00%	29
I decide when to go to bed.	7.14%	0.00%	0.00%	10.71%	78.57% 22	3.57%	0.00%	0.00%	28
I can go where I want on the "spur of the moment."	31.03% 9	3.45%	0.00%	13.79% 4	48.28% 14	3.45%	0.00%	0.00%	29
I control who comes into my room.	24.14% 7	3.45%	6.90% 2	27.59% 8	34.48% 10	3.45%	0.00%	0.00%	29
I decide which clothes to wear.	27.59% 8	0.00%	0.00%	10.34%	62.07% 18	0.00%	0.00%	0.00%	29
I decide how to spend my time.	3.45%	0.00%	0.00%	10.34%	86.21% 25	0.00%	0.00%	0.00%	29

Always

## Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer one of the available choices.



Don't Know

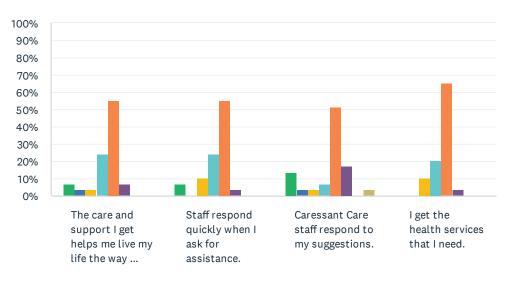
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I am treated with respect by the staff.	0.00%	3.45%	0.00%	24.14% 7	72.41% 21	0.00%	0.00%	0.00%	29
Staff pay attention to me.	3.45%	3.45%	10.34% 3	17.24% 5	65.52% 19	0.00%	0.00%	0.00%	29
I can express my opinion without fear of consequences.	6.90%	0.00%	0.00%	10.34%	75.86% 22	6.90%	0.00%	0.00%	29
Staff respect what I like and dislike.	6.90% 2	0.00%	0.00%	13.79% 4	79.31% 23	0.00%	0.00%	0.00%	29
Incontinence products supplied by the Home meet my needs.	6.90%	0.00%	6.90% 2	3.45%	79.31% 23	3.45%	0.00%	0.00%	29

Refused

No Response

### Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0

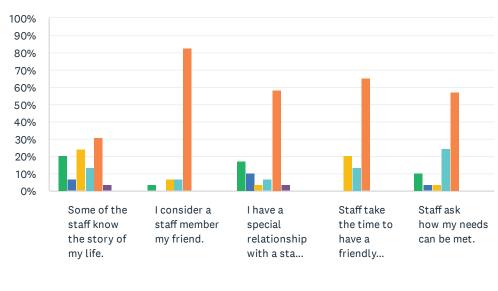


Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
The care and support I get helps me live my life the way I want.	6.90%	3.45%	3.45%	24.14% 7	55.17% 16	6.90%	0.00%	0.00%	29
Staff respond quickly when I ask for assistance.	6.90%	0.00%	10.34%	24.14% 7	55.17% 16	3.45%	0.00%	0.00%	29
Caressant Care staff respond to my suggestions.	13.79% 4	3.45%	3.45% 1	6.90%	51.72% 15	17.24% 5	0.00%	3.45%	29
I get the health services that I need.	0.00%	0.00%	10.34%	20.69%	65.52% 19	3.45%	0.00%	0.00%	29

### Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0



Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my life.	20.69%	6.90% 2	24.14% 7	13.79% 4	31.03% 9	3.45%	0.00%	0.00%	29
I consider a staff member my friend.	3.45%	0.00%	6.90%	6.90% 2	82.76% 24	0.00%	0.00%	0.00%	29
I have a special relationship with a staff member.	17.24% 5	10.34%	3.45% 1	6.90%	58.62% 17	3.45%	0.00%	0.00%	29
Staff take the time to have a friendly conversation with me.	0.00%	0.00%	20.69%	13.79% 4	65.52% 19	0.00%	0.00%	0.00%	29
Staff ask how my needs can be met.	10.71% 3	3.57%	3.57%	25.00% 7	57.14% 16	0.00%	0.00%	0.00%	28

#### Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

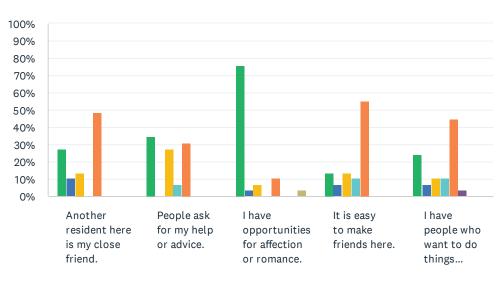


Never Always		Rarely  Don't Know			Most of the  No Response		
NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RES

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I have enjoyable things to do here on weekends.	13.79% 4	0.00%	20.69% 6	13.79% 4	51.72% 15	0.00%	0.00%	0.00%	29
I have enjoyable things to do here in the evenings.	20.69%	0.00%	17.24% 5	6.90%	55.17% 16	0.00%	0.00%	0.00%	29
I participate in meaningful activities.	10.34%	13.79% 4	17.24% 5	13.79% 4	44.83% 13	0.00%	0.00%	0.00%	29
If I want, I can participate in religious activities that have meaning to me.	3.45%	0.00%	3.45%	17.24% 5	72.41% 21	0.00%	0.00%	3.45% 1	29
I have opportunities to spend time with other like-minded residents.	10.34%	0.00%	10.34%	13.79% 4	62.07% 18	0.00%	0.00%	3.45%	29
I have the opportunity to explore new skills and interests.	17.24% 5	0.00%	13.79% 4	3.45%	58.62% 17	3.45%	0.00%	3.45%	29

# Q12 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0

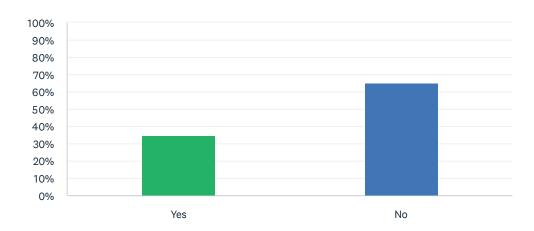


Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my close friend.	27.59% 8	10.34% 3	13.79% 4	0.00%	48.28% 14	0.00%	0.00%	0.00%	29
People ask for my help or advice.	34.48% 10	0.00%	27.59% 8	6.90%	31.03% 9	0.00%	0.00%	0.00%	29
I have opportunities for affection or romance.	75.86% 22	3.45%	6.90%	0.00%	10.34%	0.00%	0.00%	3.45%	29
It is easy to make friends here.	13.79% 4	6.90% 2	13.79% 4	10.34%	55.17% 16	0.00%	0.00%	0.00%	29
I have people who want to do things together with me.	24.14% 7	6.90%	10.34%	10.34%	44.83% 13	3.45%	0.00%	0.00%	29

### Q13 I am part of a couple.

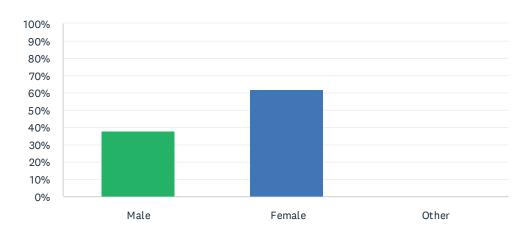
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	34.48%	10
No	65.52%	19
TOTAL		29

### Q14 My gender is:

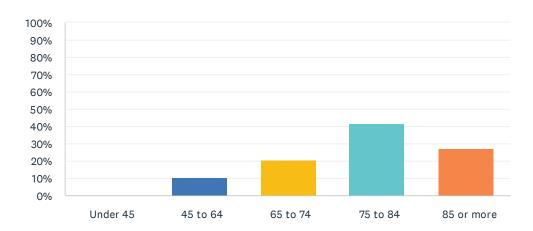
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	37.93%	11
Female	62.07%	18
Other	0.00%	0
TOTAL		29

#### Q15 My age in years is:

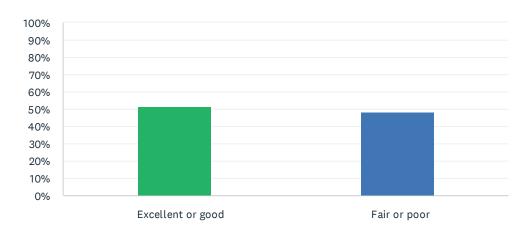
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	10.34%	3
65 to 74	20.69%	6
75 to 84	41.38%	12
85 or more	27.59%	8
TOTAL		29

### Q16 My health is:

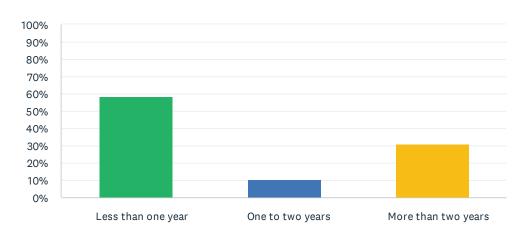
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent or good	51.72%	15
Fair or poor	48.28%	14
TOTAL		29

### Q17 I have lived at this LTC Home for:

Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	58.62%	17
One to two years	10.34%	3
More than two years	31.03%	9
TOTAL		29