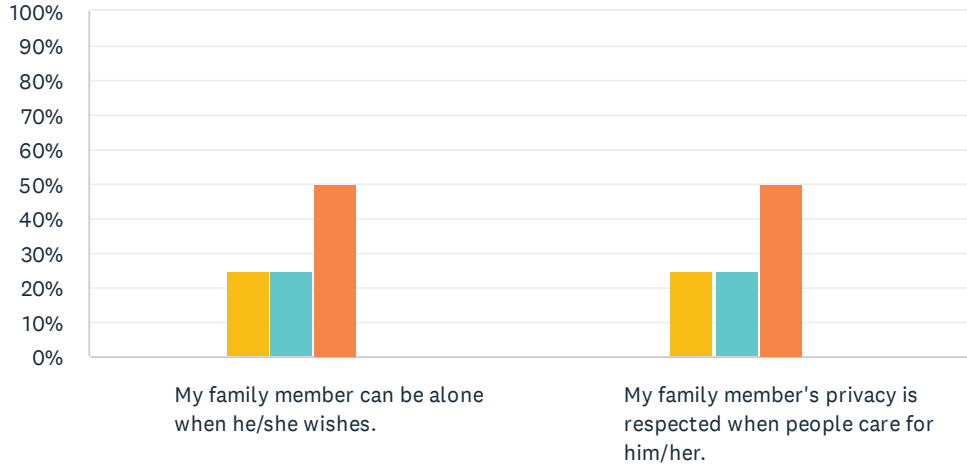


# Q1 Privacy: For each statement, please answer with one of the available choices.

Answered: 4 Skipped: 0

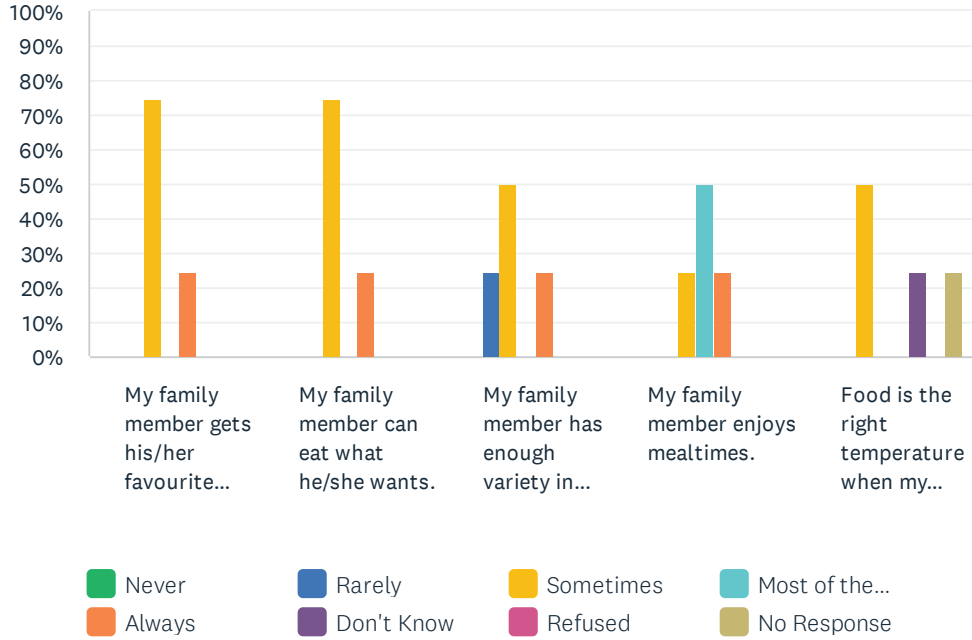


■ Never      ■ Rarely      ■ Sometimes      ■ Most of the...  
■ Always      ■ Don't Know      ■ Refused      ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member can be alone when he/she wishes.	0.00% 0	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4
My family member's privacy is respected when people care for him/her.	0.00% 0	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4

## Q2 Food and Meals: For each statement, please answer one of the available choices.

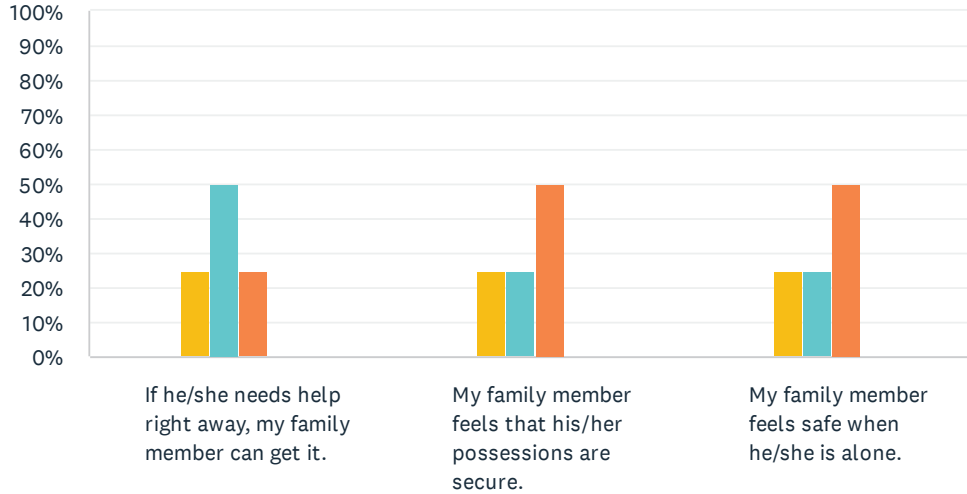
Answered: 4 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member gets his/her favourite foods in this home.	0.00% 0	0.00% 0	75.00% 3	0.00% 0	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member can eat what he/she wants.	0.00% 0	0.00% 0	75.00% 3	0.00% 0	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member has enough variety in his/her meals.	0.00% 0	25.00% 1	50.00% 2	0.00% 0	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member enjoys mealtimes.	0.00% 0	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
Food is the right temperature when my family member gets to eat it.	0.00% 0	0.00% 0	50.00% 2	0.00% 0	0.00% 0	25.00% 1	0.00% 0	25.00% 1	4

### Q3 Safety and Security: For each statement, please answer one of the available choices.

Answered: 4 Skipped: 0

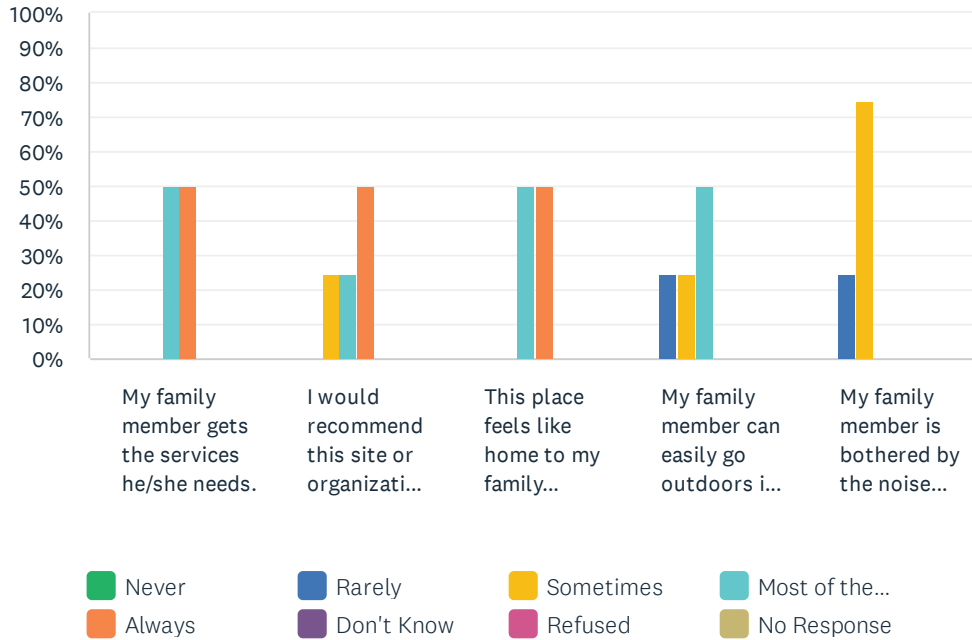


■ Never      ■ Rarely      ■ Sometimes      ■ Most of the...  
■ Always      ■ Don't Know      ■ Refused      ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
If he/she needs help right away, my family member can get it.	0.00% 0	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member feels that his/her possessions are secure.	0.00% 0	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4
My family member feels safe when he/she is alone.	0.00% 0	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4

## Q4 Comfort Items: For each statement, please answer with one of the available choices.

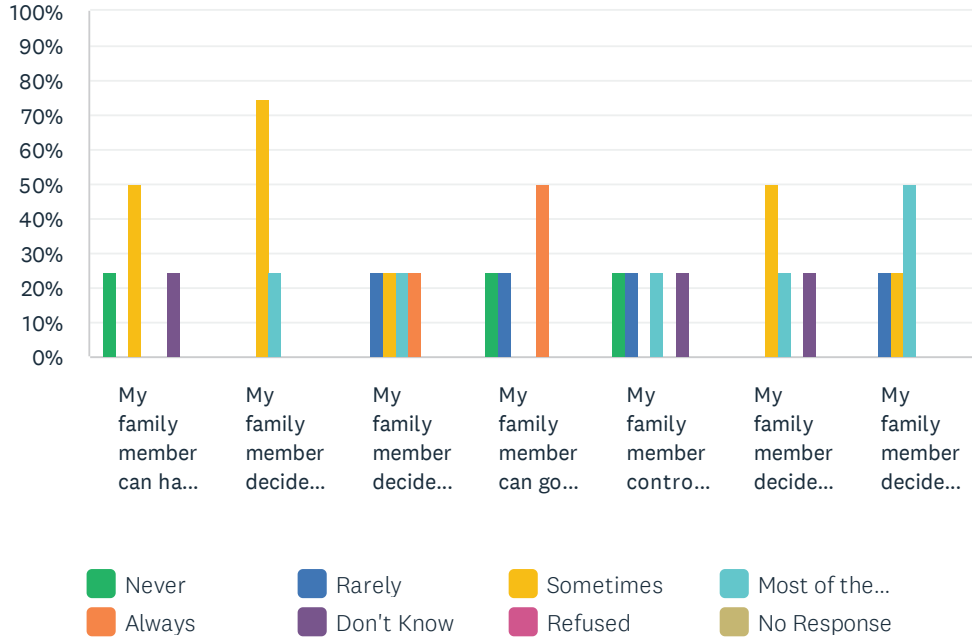
Answered: 4 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member gets the services he/she needs.	0.00% 0	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4
I would recommend this site or organization to others.	0.00% 0	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4
This place feels like home to my family member.	0.00% 0	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4
My family member can easily go outdoors if he/she wants.	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4
My family member is bothered by the noise here.	0.00% 0	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4

### Q5 Daily Decision Items (Autonomy): For each statement, please answer with one of the available choices.

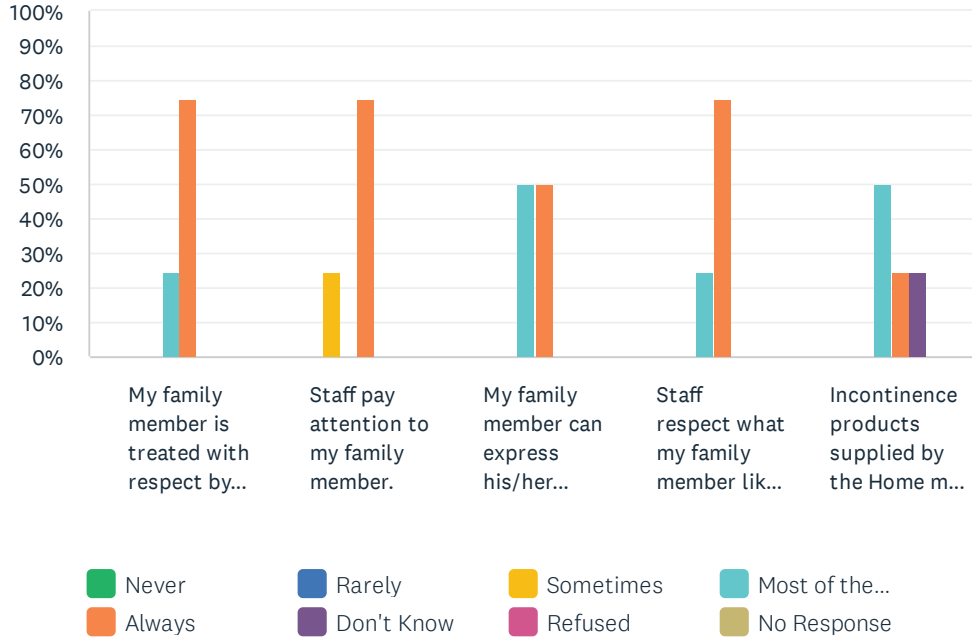
Answered: 4 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member can have a bath or shower as often as he/she wants.	25.00% 1	0.00% 0	50.00% 2	0.00% 0	0.00% 0	25.00% 1	0.00% 0	0.00% 0	4
My family member decides when to get up.	0.00% 0	0.00% 0	75.00% 3	25.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4
My family member decides when to go to bed.	0.00% 0	25.00% 1	25.00% 1	25.00% 1	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member can go where he/she wants on the "spur of the moment."	25.00% 1	25.00% 1	0.00% 0	0.00% 0	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4
My family member controls who comes into his/her room.	25.00% 1	25.00% 1	0.00% 0	25.00% 1	0.00% 0	25.00% 1	0.00% 0	0.00% 0	4
My family member decides which clothes to wear.	0.00% 0	0.00% 0	50.00% 2	25.00% 1	0.00% 0	25.00% 1	0.00% 0	0.00% 0	4
My family member decides how to spend his/her time.	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4

## Q6 Respect by Staff: For each statement, please answer one of the available choices.

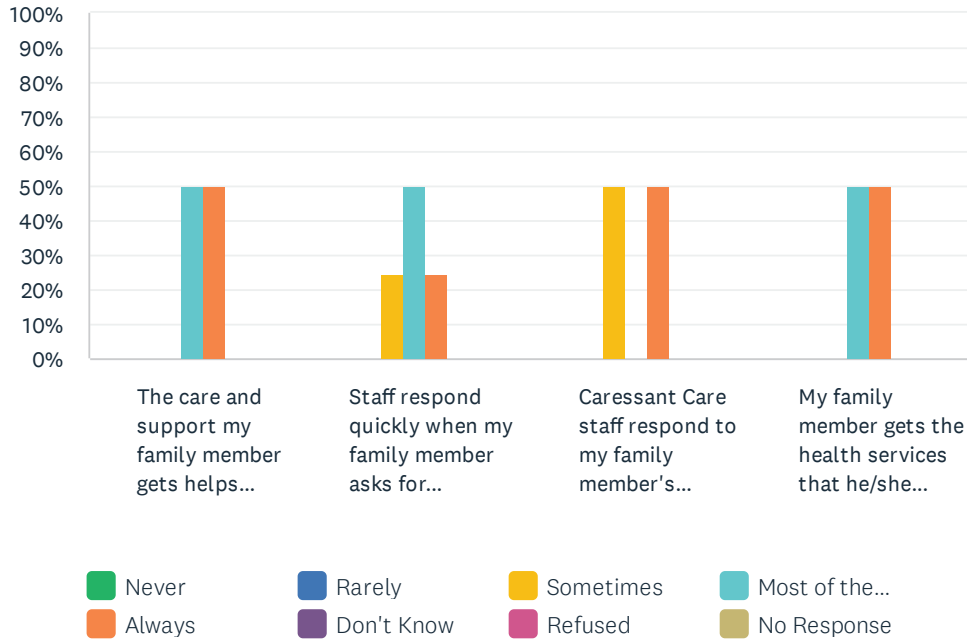
Answered: 4 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member is treated with respect by the staff.	0.00% 0	0.00% 0	0.00% 0	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	4
Staff pay attention to my family member.	0.00% 0	0.00% 0	25.00% 1	0.00% 0	75.00% 3	0.00% 0	0.00% 0	0.00% 0	4
My family member can express his/her opinion without fear of consequences.	0.00% 0	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4
Staff respect what my family member likes and dislikes.	0.00% 0	0.00% 0	0.00% 0	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	4
Incontinence products supplied by the Home meet the needs of my family member.	0.00% 0	0.00% 0	0.00% 0	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	4

## Q7 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 4 Skipped: 0

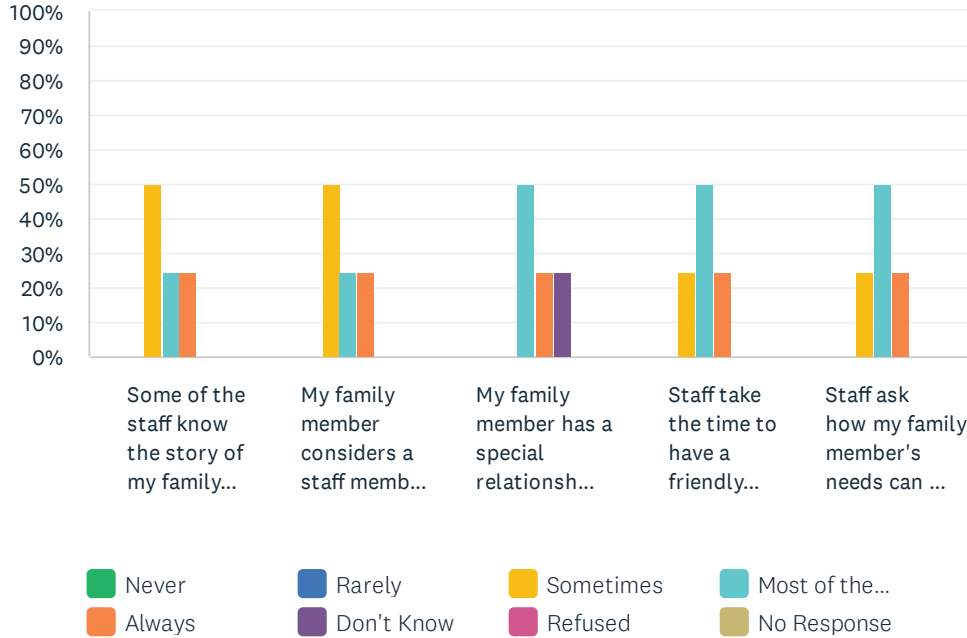


	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTA
The care and support my family member gets helps him/her live life the way he/she wants.	0.00% 0	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	
Staff respond quickly when my family member asks for assistance.	0.00% 0	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	
Caressant Care staff respond to my family member's suggestions.	0.00% 0	0.00% 0	50.00% 2	0.00% 0	50.00% 2	0.00% 0	0.00% 0	0.00% 0	
My family member gets the health services that he/she needs.	0.00% 0	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	



## Q8 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

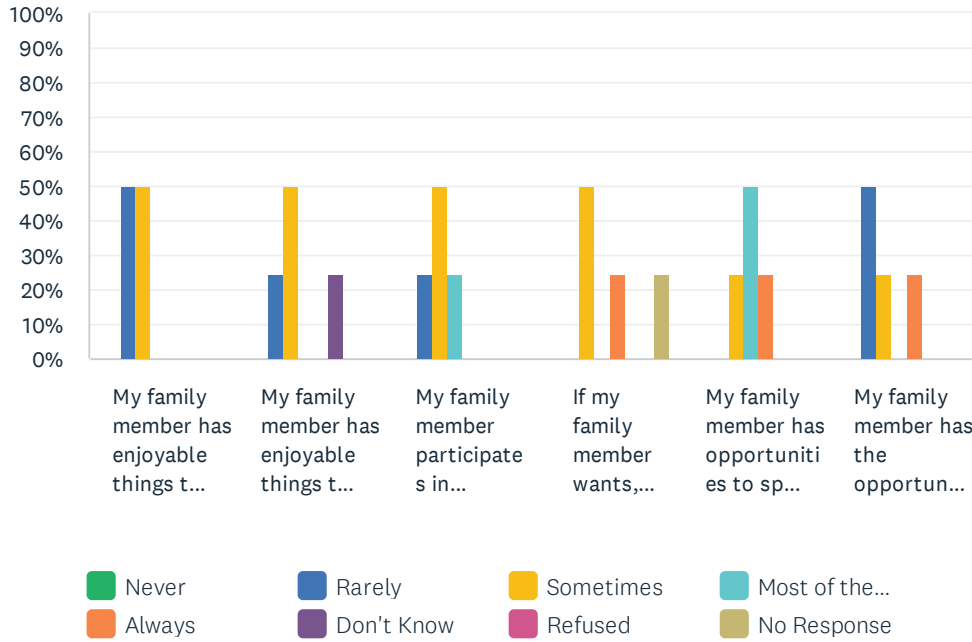
Answered: 4 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my family member's life.	0.00% 0	0.00% 0	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member considers a staff member his/her friend.	0.00% 0	0.00% 0	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member has a special relationship with a staff member.	0.00% 0	0.00% 0	0.00% 0	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	4
Staff take the time to have a friendly conversation with my family member.	0.00% 0	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
Staff ask how my family member's needs can be met.	0.00% 0	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4

## Q9 Activities: For each statement, please answer with one of the available choices.

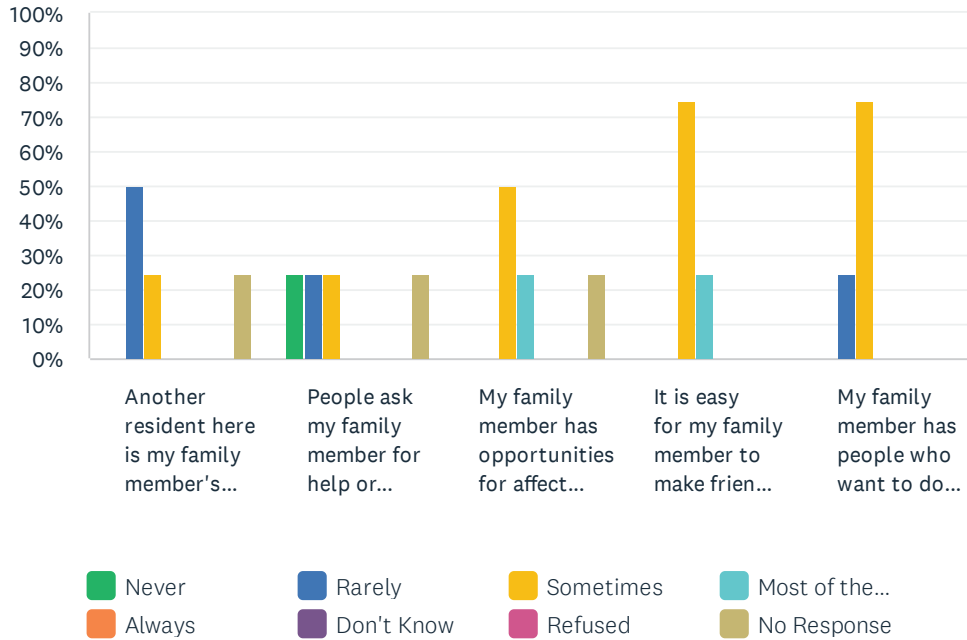
Answered: 4 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
My family member has enjoyable things to do here on weekends.	0.00% 0	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4
My family member has enjoyable things to do here in the evenings.	0.00% 0	25.00% 1	50.00% 2	0.00% 0	0.00% 0	25.00% 1	0.00% 0	0.00% 0	4
My family member participates in meaningful activities.	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4
If my family member wants, he/she can participate in religious activities that have meaning to him/her.	0.00% 0	0.00% 0	50.00% 2	0.00% 0	25.00% 1	0.00% 0	0.00% 0	25.00% 1	4
My family member has opportunities to spend time with other like-minded residents.	0.00% 0	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4
My family member has the opportunity to explore new skills and interests.	0.00% 0	50.00% 2	25.00% 1	0.00% 0	25.00% 1	0.00% 0	0.00% 0	0.00% 0	4

### Q10 Personal Relationships: For each statement, please answer with one of the available choices.

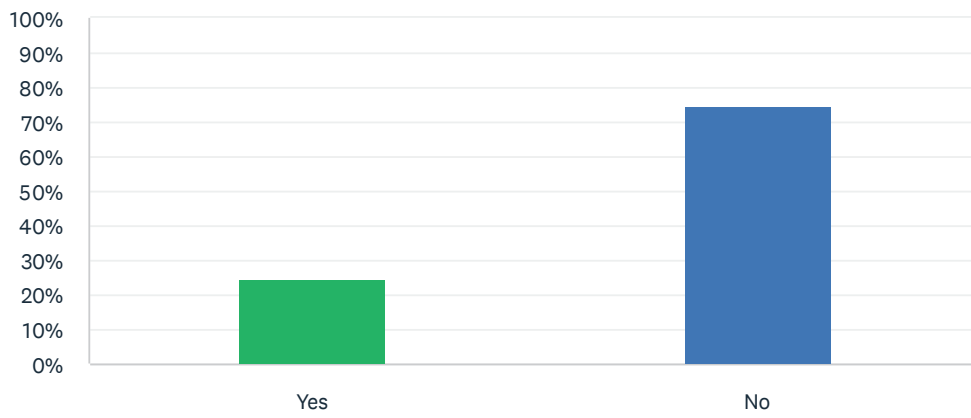
Answered: 4 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my family member's close friend.	0.00% 0	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	25.00% 1	4
People ask my family member for help or advice.	25.00% 1	25.00% 1	25.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	25.00% 1	4
My family member has opportunities for affection or romance.	0.00% 0	0.00% 0	50.00% 2	25.00% 1	0.00% 0	0.00% 0	0.00% 0	25.00% 1	4
It is easy for my family member to make friends here.	0.00% 0	0.00% 0	75.00% 3	25.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4
My family member has people who want to do things together with him/her.	0.00% 0	25.00% 1	75.00% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4

### Q11 Your family member is part of a couple.

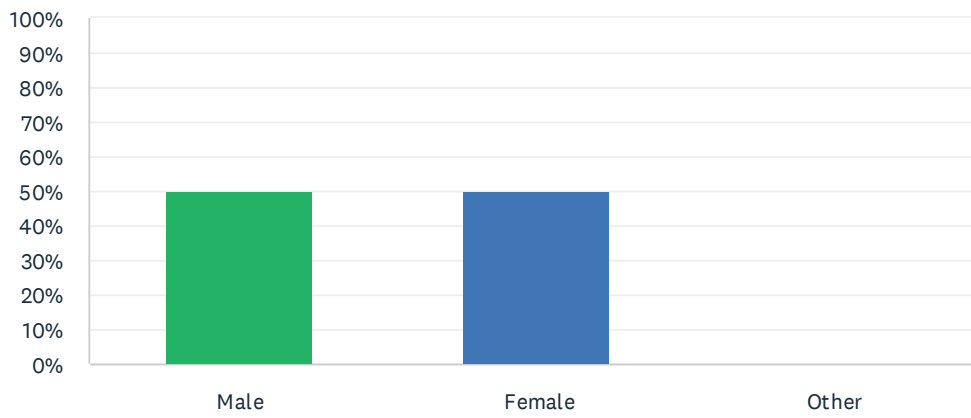
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	25.00%	1
No	75.00%	3
TOTAL		4

### Q12 Your family member's gender is:

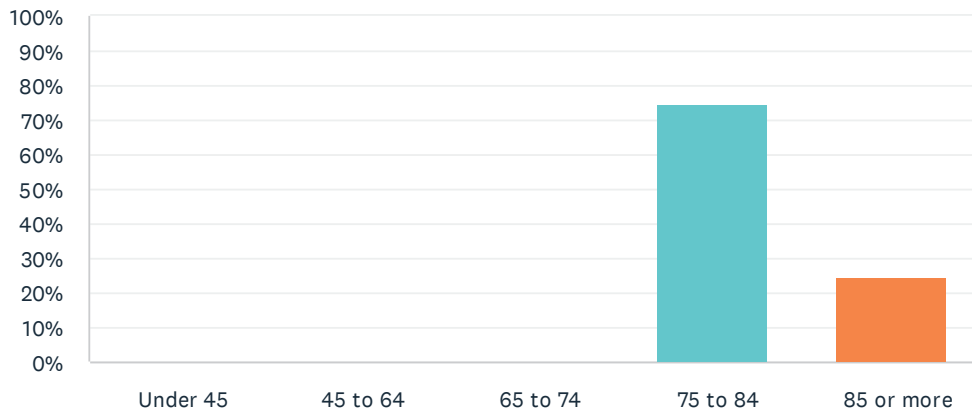
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	50.00%	2
Female	50.00%	2
Other	0.00%	0
<b>TOTAL</b>		<b>4</b>

### Q13 Your family member's age in years is:

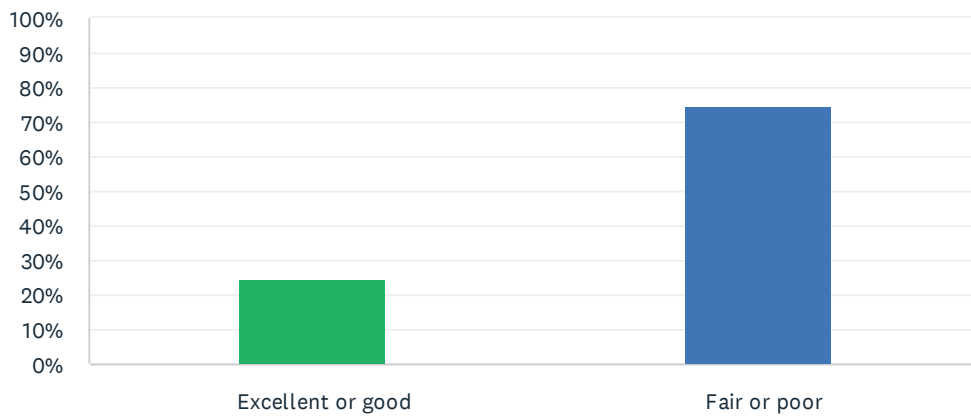
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	0.00%	0
65 to 74	0.00%	0
75 to 84	75.00%	3
85 or more	25.00%	1
<b>TOTAL</b>		<b>4</b>

### Q14 Your family member's health is:

Answered: 4 Skipped: 0

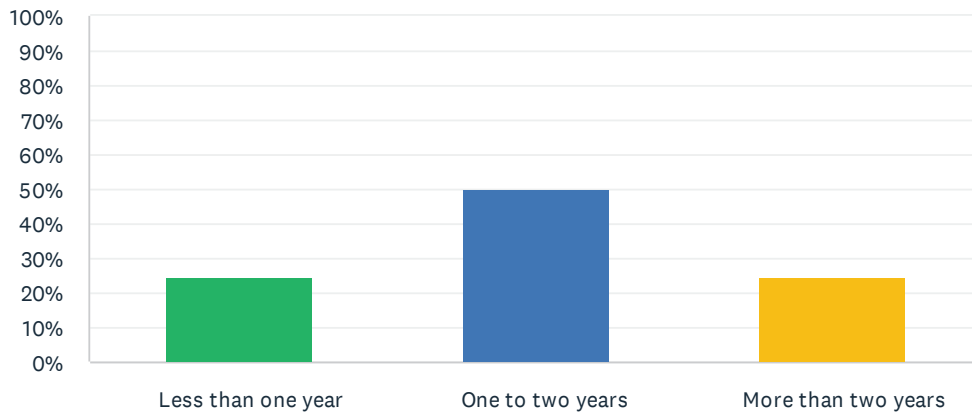


ANSWER CHOICES	RESPONSES	
Excellent or good	25.00%	1
Fair or poor	75.00%	3
TOTAL		4



### Q15 Your family member has lived at this LTC Home for:

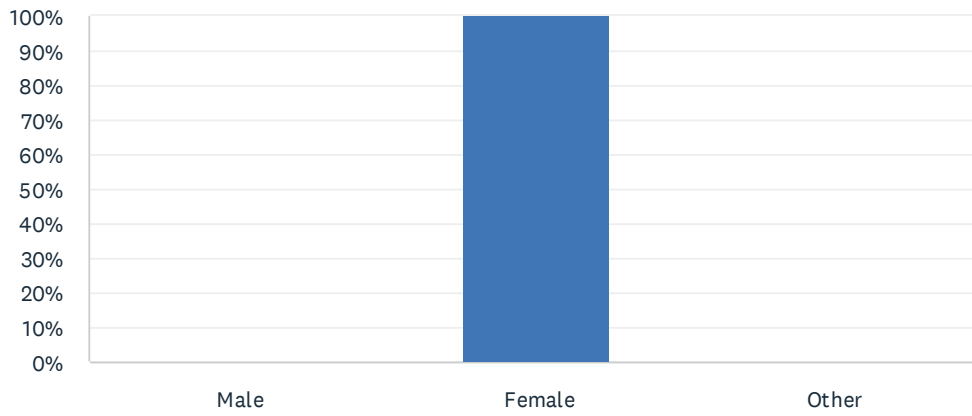
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES
Less than one year	25.00% 1
One to two years	50.00% 2
More than two years	25.00% 1
<b>TOTAL</b>	<b>4</b>

### Q16 Your gender is:

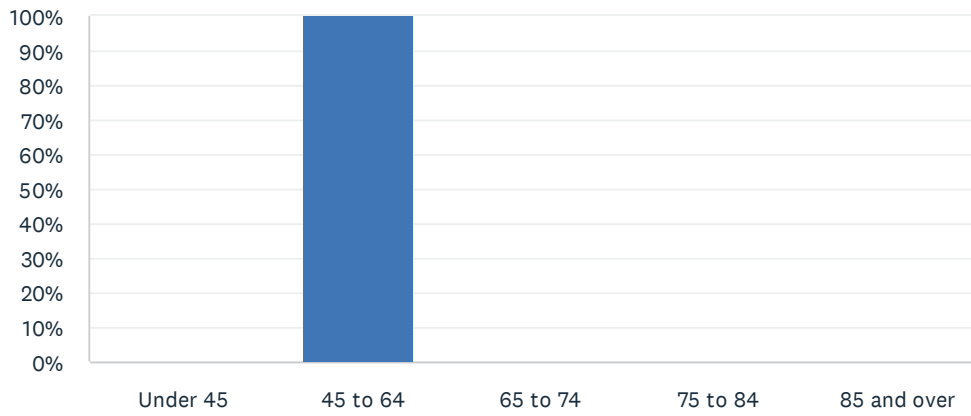
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	0.00%	0
Female	100.00%	4
Other	0.00%	0
<b>TOTAL</b>		<b>4</b>

### Q17 Your age in years is:

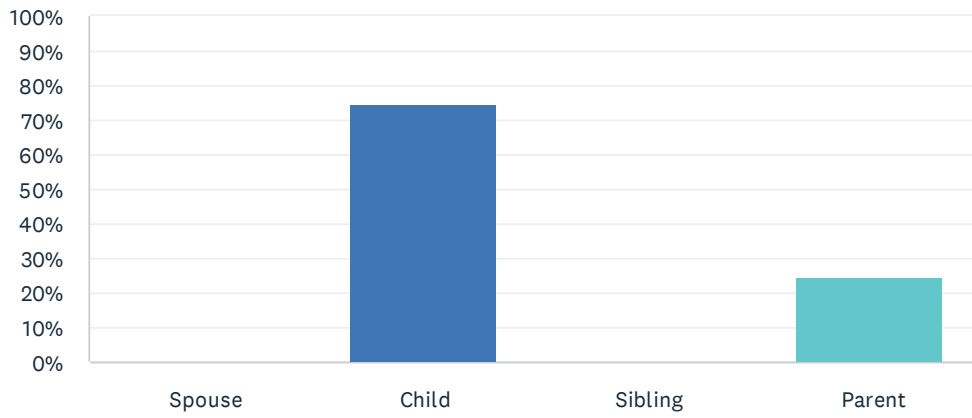
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	100.00%	4
65 to 74	0.00%	0
75 to 84	0.00%	0
85 and over	0.00%	0
<b>TOTAL</b>		<b>4</b>

### Q18 Your relationship to the resident is:

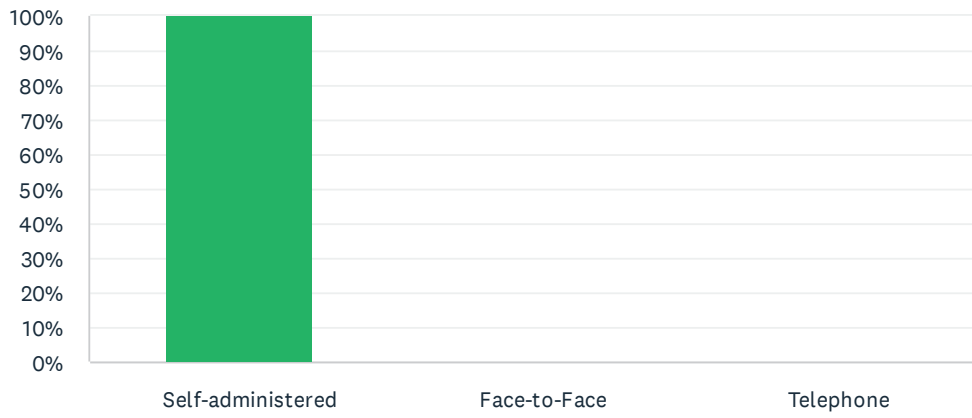
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Spouse	0.00%	0
Child	75.00%	3
Sibling	0.00%	0
Parent	25.00%	1
<b>TOTAL</b>		<b>4</b>

### Q19 Survey Method:

Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Self-administered	100.00%	4
Face-to-Face	0.00%	0
Telephone	0.00%	0
<b>TOTAL</b>		<b>4</b>