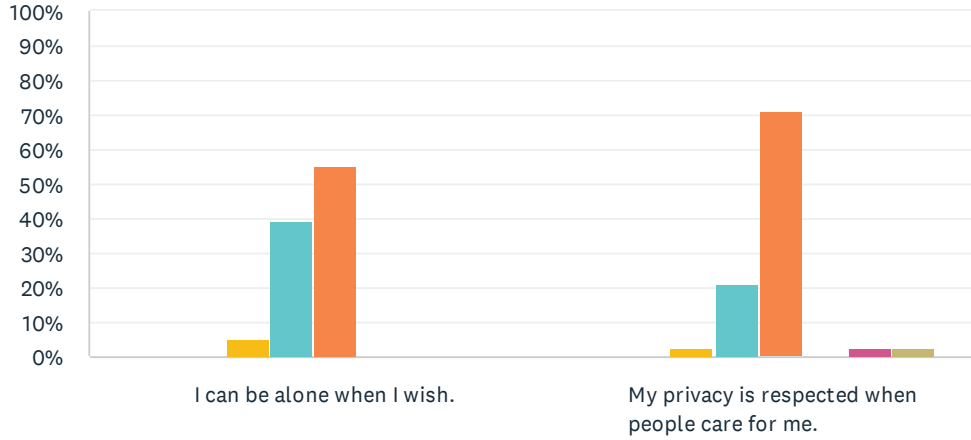


Q1 Privacy: First, I'd like to talk to you about privacy. For each statement, please answer with one of the available choices.

Answered: 38 Skipped: 1

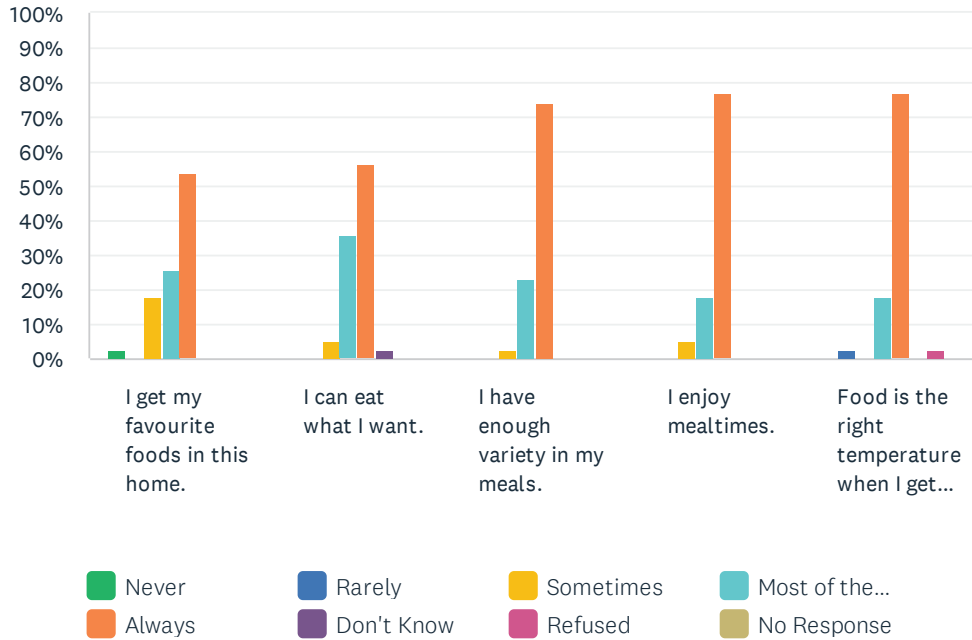


■ Never ■ Rarely ■ Sometimes ■ Most of the...
■ Always ■ Don't Know ■ Refused ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can be alone when I wish.	0.00% 0	0.00% 0	5.26% 2	39.47% 15	55.26% 21	0.00% 0	0.00% 0	0.00% 0	38
My privacy is respected when people care for me.	0.00% 0	0.00% 0	2.63% 1	21.05% 8	71.05% 27	0.00% 0	2.63% 1	2.63% 1	38

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 39 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get my favourite foods in this home.	2.56% 1	0.00% 0	17.95% 7	25.64% 10	53.85% 21	0.00% 0	0.00% 0	0.00% 0	39
I can eat what I want.	0.00% 0	0.00% 0	5.13% 2	35.90% 14	56.41% 22	2.56% 1	0.00% 0	0.00% 0	39
I have enough variety in my meals.	0.00% 0	0.00% 0	2.56% 1	23.08% 9	74.36% 29	0.00% 0	0.00% 0	0.00% 0	39
I enjoy mealtimes.	0.00% 0	0.00% 0	5.13% 2	17.95% 7	76.92% 30	0.00% 0	0.00% 0	0.00% 0	39
Food is the right temperature when I get to eat it.	0.00% 0	2.56% 1	0.00% 0	17.95% 7	76.92% 30	0.00% 0	2.56% 1	0.00% 0	39

Q3 What are your most favourite dishes that we offer?

Answered: 33 Skipped: 6

#	RESPONSES	DATE
1	Everything	12/21/2023 11:20 AM
2	Soups Turkey	12/19/2023 10:45 AM
3	Soups	12/12/2023 3:28 PM
4	pasta soup fish stir fry	11/15/2023 8:20 AM
5	chicken and fish pasta soups	11/1/2023 3:20 PM
6	Fish Chicken strips	10/26/2023 11:24 AM
7	Soups Sandwiches Fish	9/28/2023 8:57 AM
8	BBQ days	7/31/2023 10:29 AM
9	I look forward to all meals.	6/29/2023 1:38 PM
10	Not really.	6/27/2023 1:31 PM
11	Shrimp	6/27/2023 1:07 PM
12	Shrimp	6/27/2023 1:07 PM
13	Pancakes, waffles, beans and hotdogs.	6/22/2023 10:19 AM
14	Mac & cheese when they don't put mushrooms in it.	6/22/2023 9:43 AM
15	Mac & cheese when they don't put mushrooms in it.	6/22/2023 9:43 AM
16	Cream puffs	6/20/2023 10:15 AM
17	Cream puffs	6/20/2023 10:12 AM
18	Hamburgers Salads Cake and Ice cream	5/30/2023 3:33 PM
19	Chicken Potatoes Salads Ice cream	5/29/2023 3:16 PM
20	Shrimp	5/29/2023 3:11 PM
21	Soups sandwiches fish breakfast	5/11/2023 3:54 PM
22	Fish and chips Likes everything	4/20/2023 11:49 AM
23	Pasta Cookies	4/20/2023 11:42 AM
24	Potatoes Beef Pasta Deserts Special lunches	4/20/2023 11:32 AM
25	Potatoes Beef Pasta Deserts Special lunches	4/20/2023 11:32 AM
26	Soups pizza special lunches	4/4/2023 11:25 AM
27	Turkey Pasta with cheese Pies	3/30/2023 8:40 AM
28	Mac and cheese Fish and chips Deserts	3/1/2023 2:27 PM
29	Chicken dishes Pumpkin pie	2/23/2023 2:56 PM
30	Pasta, chicken dishes,	2/20/2023 1:21 PM
31	Spaghetti Nanaimo bars Ice cream sandwich	2/2/2023 3:51 PM
32	Spaghetti Nanaimo bars Ice cream sandwich	2/2/2023 3:42 PM
33	Pasta, fish, soups, pies	1/25/2023 1:27 PM

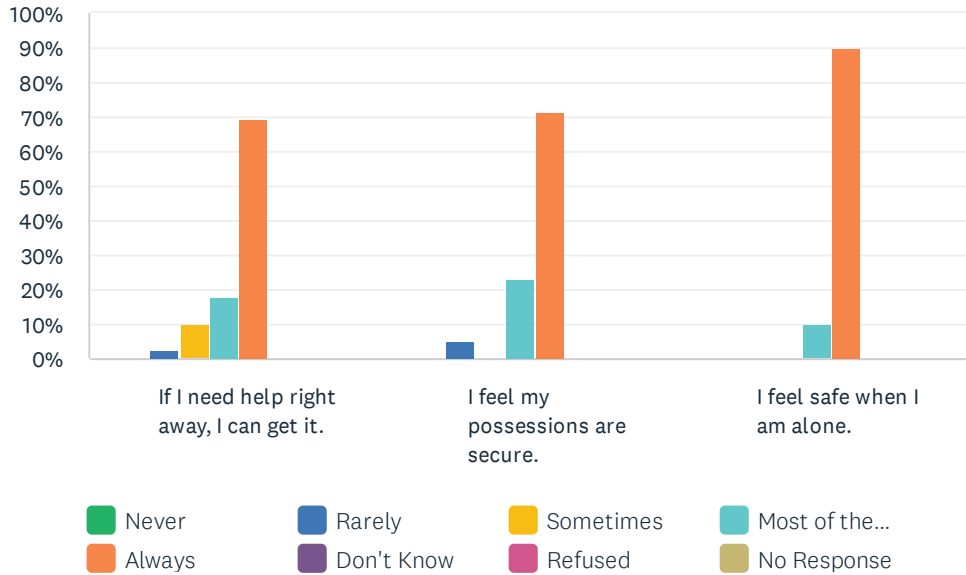
Q4 What are your least favourite dishes that we offer?

Answered: 17 Skipped: 22

#	RESPONSES	DATE
1	No.	6/29/2023 1:38 PM
2	Rice.	6/27/2023 1:31 PM
3	Rice	6/27/2023 1:07 PM
4	Rice	6/27/2023 1:07 PM
5	Liver and pasta.	6/22/2023 10:19 AM
6	Mac &cheese when they put mushrooms in it.	6/22/2023 9:43 AM
7	Mac &cheese when they put mushrooms in it.	6/22/2023 9:43 AM
8	Hamburgers,	6/20/2023 10:15 AM
9	Hamburgers,	6/20/2023 10:12 AM
10	Green beans	5/29/2023 3:16 PM
11	Pasta	5/29/2023 3:11 PM
12	Fish	4/20/2023 11:42 AM
13	Green beans	3/30/2023 8:40 AM
14	N/A	2/23/2023 2:56 PM
15	Squash	2/2/2023 3:51 PM
16	Squash	2/2/2023 3:42 PM
17	N/A	1/25/2023 1:27 PM

Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

Answered: 39 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
If I need help right away, I can get it.	0.00% 0	2.56% 1	10.26% 4	17.95% 7	69.23% 27	0.00% 0	0.00% 0	0.00% 0	39
I feel my possessions are secure.	0.00% 0	5.13% 2	0.00% 0	23.08% 9	71.79% 28	0.00% 0	0.00% 0	0.00% 0	39
I feel safe when I am alone.	0.00% 0	0.00% 0	0.00% 0	10.26% 4	89.74% 35	0.00% 0	0.00% 0	0.00% 0	39

Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

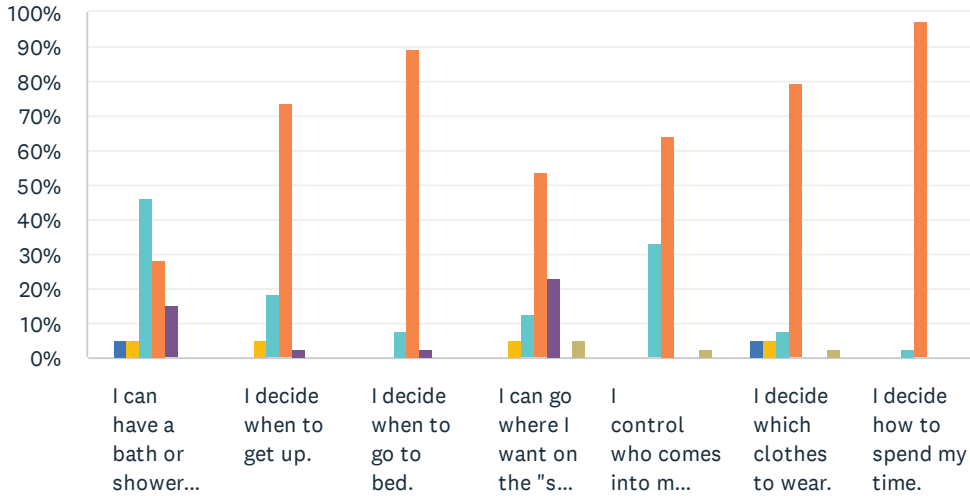
Answered: 39 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get the services I need.	0.00% 0	0.00% 0	0.00% 0	5.13% 2	94.87% 37	0.00% 0	0.00% 0	0.00% 0	39
I would recommend this site or organization to others.	2.56% 1	0.00% 0	0.00% 0	2.56% 1	92.31% 36	0.00% 0	2.56% 1	0.00% 0	39
This place feels like home to me.	0.00% 0	0.00% 0	10.26% 4	5.13% 2	84.62% 33	0.00% 0	0.00% 0	0.00% 0	39
I can easily go outdoors if I want.	0.00% 0	0.00% 0	7.69% 3	51.28% 20	25.64% 10	12.82% 5	0.00% 0	2.56% 1	39
I am bothered by the noise here.	10.26% 4	15.38% 6	48.72% 19	15.38% 6	10.26% 4	0.00% 0	0.00% 0	0.00% 0	39

Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 39 Skipped: 0

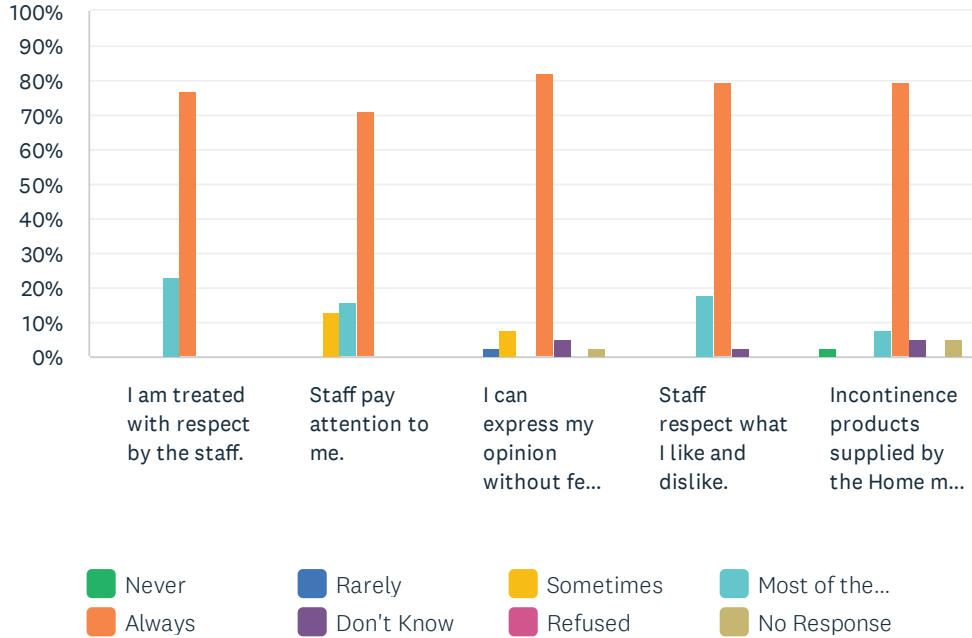


■ Never ■ Rarely ■ Sometimes ■ Most of the...
■ Always ■ Don't Know ■ Refused ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can have a bath or shower as often as I want.	0.00% 0	5.13% 2	5.13% 2	46.15% 18	28.21% 11	15.38% 6	0.00% 0	0.00% 0	39
I decide when to get up.	0.00% 0	0.00% 0	5.26% 2	18.42% 7	73.68% 28	2.63% 1	0.00% 0	0.00% 0	38
I decide when to go to bed.	0.00% 0	0.00% 0	0.00% 0	7.89% 3	89.47% 34	2.63% 1	0.00% 0	0.00% 0	38
I can go where I want on the "spur of the moment."	0.00% 0	0.00% 0	5.13% 2	12.82% 5	53.85% 21	23.08% 9	0.00% 0	5.13% 2	39
I control who comes into my room.	0.00% 0	0.00% 0	0.00% 0	33.33% 13	64.10% 25	0.00% 0	0.00% 0	2.56% 1	39
I decide which clothes to wear.	0.00% 0	5.13% 2	5.13% 2	7.69% 3	79.49% 31	0.00% 0	0.00% 0	2.56% 1	39
I decide how to spend my time.	0.00% 0	0.00% 0	0.00% 0	2.56% 1	97.44% 38	0.00% 0	0.00% 0	0.00% 0	39

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer one of the available choices.

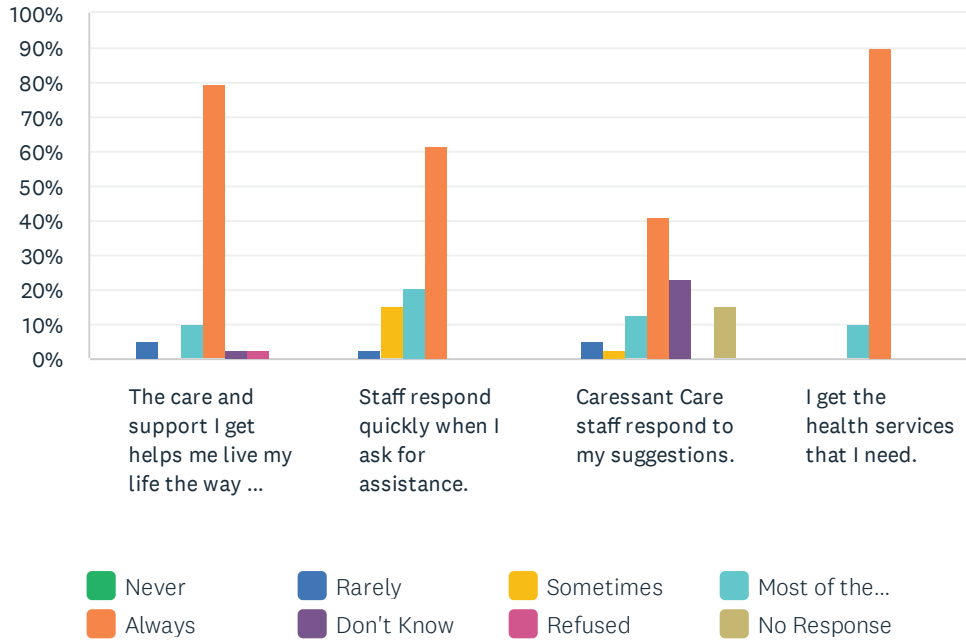
Answered: 39 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I am treated with respect by the staff.	0.00% 0	0.00% 0	0.00% 0	23.08% 9	76.92% 30	0.00% 0	0.00% 0	0.00% 0	39
Staff pay attention to me.	0.00% 0	0.00% 0	13.16% 5	15.79% 6	71.05% 27	0.00% 0	0.00% 0	0.00% 0	38
I can express my opinion without fear of consequences.	0.00% 0	2.56% 1	7.69% 3	0.00% 0	82.05% 32	5.13% 2	0.00% 0	2.56% 1	39
Staff respect what I like and dislike.	0.00% 0	0.00% 0	0.00% 0	17.95% 7	79.49% 31	2.56% 1	0.00% 0	0.00% 0	39
Incontinence products supplied by the Home meet my needs.	2.56% 1	0.00% 0	0.00% 0	7.69% 3	79.49% 31	5.13% 2	0.00% 0	5.13% 2	39

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

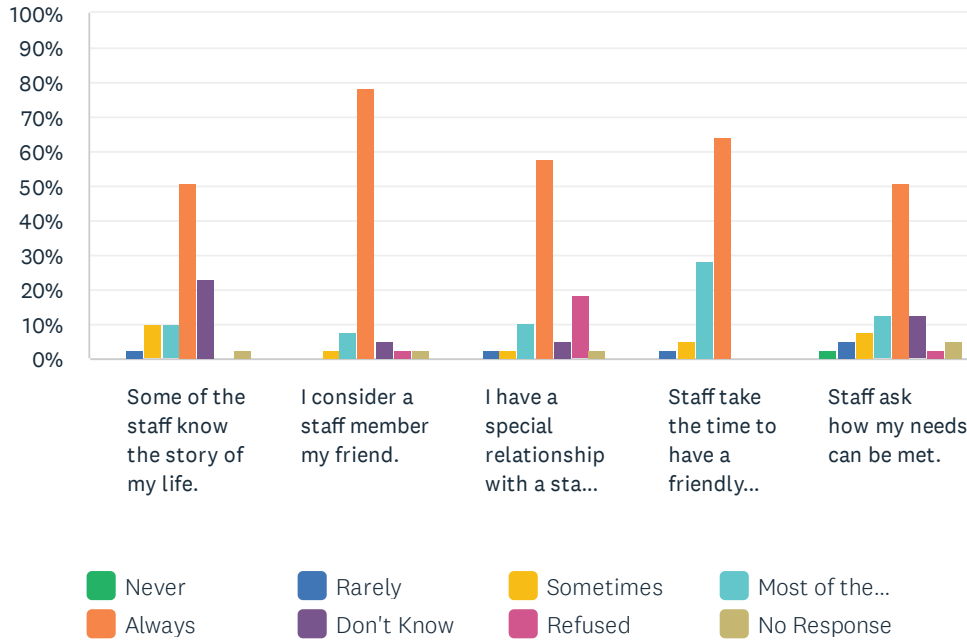
Answered: 39 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
The care and support I get helps me live my life the way I want.	0.00% 0	5.13% 2	0.00% 0	10.26% 4	79.49% 31	2.56% 1	2.56% 1	0.00% 0	39
Staff respond quickly when I ask for assistance.	0.00% 0	2.56% 1	15.38% 6	20.51% 8	61.54% 24	0.00% 0	0.00% 0	0.00% 0	39
Caressant Care staff respond to my suggestions.	0.00% 0	5.13% 2	2.56% 1	12.82% 5	41.03% 16	23.08% 9	0.00% 0	15.38% 6	39
I get the health services that I need.	0.00% 0	0.00% 0	0.00% 0	10.26% 4	89.74% 35	0.00% 0	0.00% 0	0.00% 0	39

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

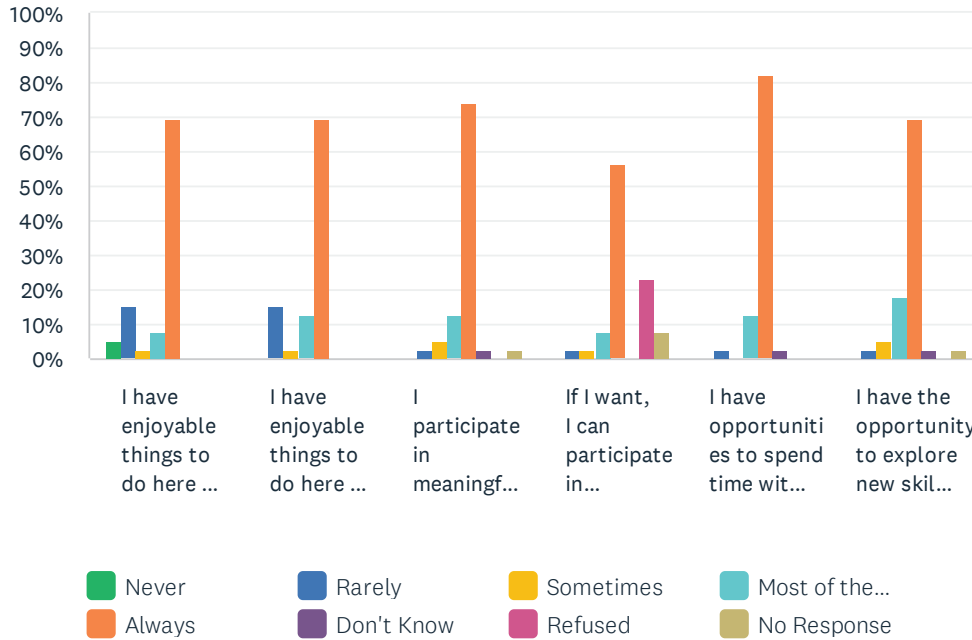
Answered: 39 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my life.	0.00% 0	2.56% 1	10.26% 4	10.26% 4	51.28% 20	23.08% 9	0.00% 0	2.56% 1	39
I consider a staff member my friend.	0.00% 0	0.00% 0	2.70% 1	8.11% 3	78.38% 29	5.41% 2	2.70% 1	2.70% 1	37
I have a special relationship with a staff member.	0.00% 0	2.63% 1	2.63% 1	10.53% 4	57.89% 22	5.26% 2	18.42% 7	2.63% 1	38
Staff take the time to have a friendly conversation with me.	0.00% 0	2.56% 1	5.13% 2	28.21% 11	64.10% 25	0.00% 0	0.00% 0	0.00% 0	39
Staff ask how my needs can be met.	2.56% 1	5.13% 2	7.69% 3	12.82% 5	51.28% 20	12.82% 5	2.56% 1	5.13% 2	39

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

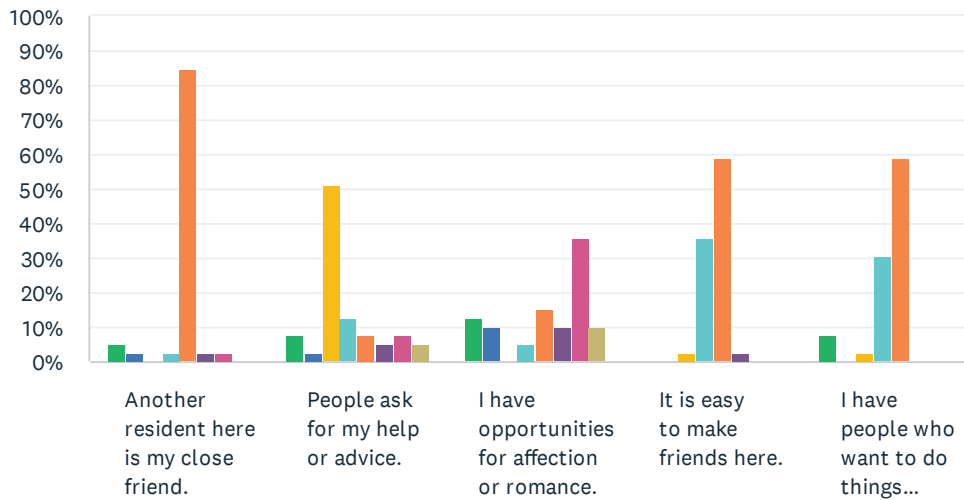
Answered: 39 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I have enjoyable things to do here on weekends.	5.13% 2	15.38% 6	2.56% 1	7.69% 3	69.23% 27	0.00% 0	0.00% 0	0.00% 0	39
I have enjoyable things to do here in the evenings.	0.00% 0	15.38% 6	2.56% 1	12.82% 5	69.23% 27	0.00% 0	0.00% 0	0.00% 0	39
I participate in meaningful activities.	0.00% 0	2.56% 1	5.13% 2	12.82% 5	74.36% 29	2.56% 1	0.00% 0	2.56% 1	39
If I want, I can participate in religious activities that have meaning to me.	0.00% 0	2.56% 1	2.56% 1	7.69% 3	56.41% 22	0.00% 0	23.08% 9	7.69% 3	39
I have opportunities to spend time with other like-minded residents.	0.00% 0	2.56% 1	0.00% 0	12.82% 5	82.05% 32	2.56% 1	0.00% 0	0.00% 0	39
I have the opportunity to explore new skills and interests.	0.00% 0	2.56% 1	5.13% 2	17.95% 7	69.23% 27	2.56% 1	0.00% 0	2.56% 1	39

Q12 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 39 Skipped: 0

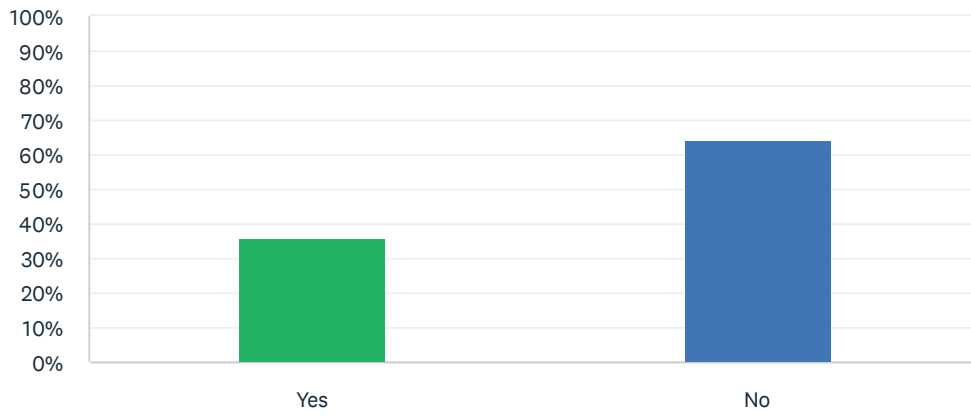


■ Never ■ Rarely ■ Sometimes ■ Most of the...
■ Always ■ Don't Know ■ Refused ■ No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my close friend.	5.13% 2	2.56% 1	0.00% 0	2.56% 1	84.62% 33	2.56% 1	2.56% 1	0.00% 0	39
People ask for my help or advice.	7.69% 3	2.56% 1	51.28% 20	12.82% 5	7.69% 3	5.13% 2	7.69% 3	5.13% 2	39
I have opportunities for affection or romance.	12.82% 5	10.26% 4	0.00% 0	5.13% 2	15.38% 6	10.26% 4	35.90% 14	10.26% 4	39
It is easy to make friends here.	0.00% 0	0.00% 0	2.56% 1	35.90% 14	58.97% 23	2.56% 1	0.00% 0	0.00% 0	39
I have people who want to do things together with me.	7.69% 3	0.00% 0	2.56% 1	30.77% 12	58.97% 23	0.00% 0	0.00% 0	0.00% 0	39

Q13 I am part of a couple.

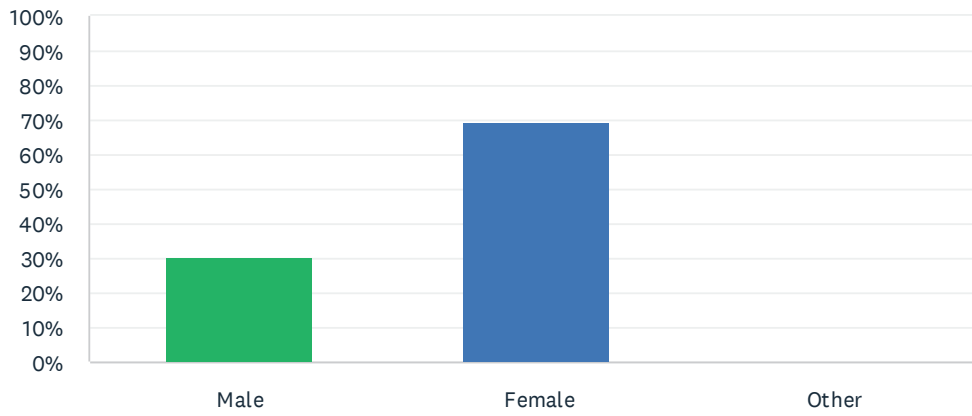
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	35.90%	14
No	64.10%	25
TOTAL		39

Q14 My gender is:

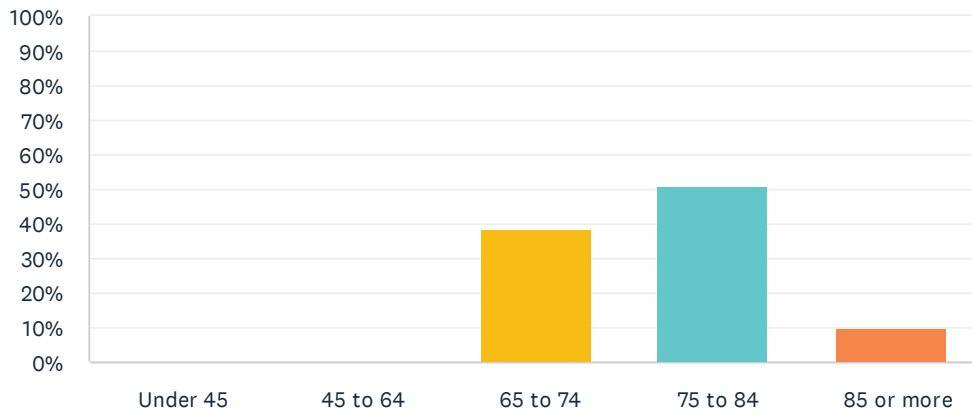
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	30.77%	12
Female	69.23%	27
Other	0.00%	0
TOTAL		39

Q15 My age in years is:

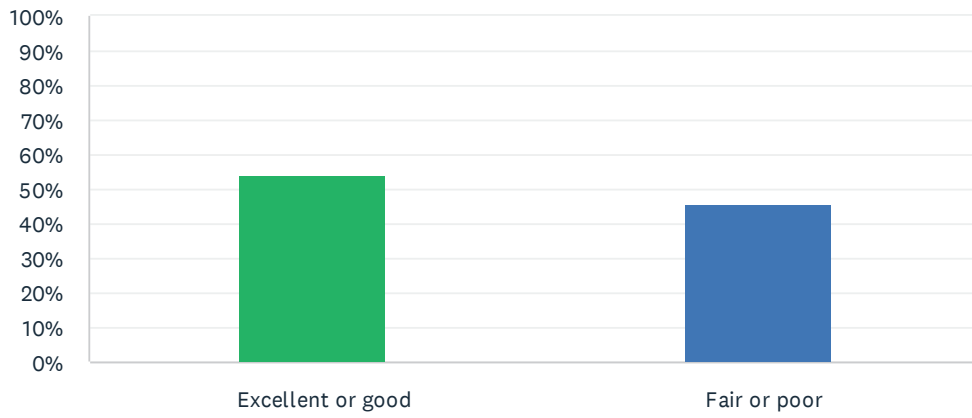
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	0.00%	0
65 to 74	38.46%	15
75 to 84	51.28%	20
85 or more	10.26%	4
TOTAL		39

Q16 My health is:

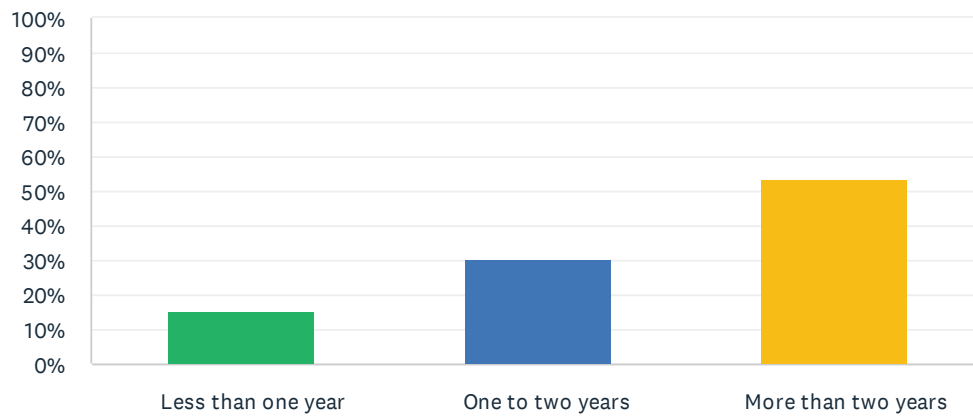
Answered: 37 Skipped: 2



ANSWER CHOICES	RESPONSES	
Excellent or good	54.05%	20
Fair or poor	45.95%	17
TOTAL		37

Q17 I have lived at this LTC Home for:

Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	15.38%	6
One to two years	30.77%	12
More than two years	53.85%	21
TOTAL		39