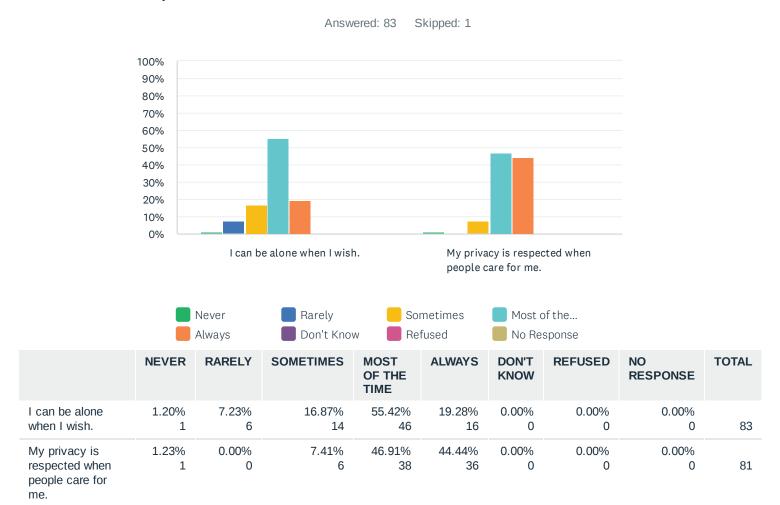
Q1 Privacy: First, I'd like to talk to you about privacy. For each statement, please answer with one of the available choices.



Always

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 84

Skipped: 0

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% I get my I have I enjoy Food is the favourite what I want. enough mealtimes. right foods in this variety in my temperature home. when I get... meals. Never Rarely Sometimes Most of the...

Don't Know

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get my favourite foods in this home.	4.76% 4	19.05% 16	35.71% 30	29.76% 25	10.71% 9	0.00%	0.00%	0.00%	84
I can eat what I want.	5.95% 5	2.38%	17.86% 15	48.81% 41	25.00% 21	0.00%	0.00%	0.00%	84
I have enough variety in my meals.	1.22%	7.32% 6	23.17% 19	51.22% 42	17.07% 14	0.00%	0.00%	0.00%	82
I enjoy mealtimes.	1.20%	8.43% 7	33.73% 28	36.14% 30	19.28% 16	1.20%	0.00%	0.00%	83
Food is the right temperature when I get to eat it.	4.76% 4	27.38% 23	23.81% 20	34.52% 29	9.52% 8	0.00%	0.00%	0.00%	84

Refused

No Response

Q3 What are your most favourite dishes that we offer?

Answered: 84 Skipped: 0

#	RESPONSES	DATE
1	Lasagna	11/26/2023 2:35 PM
2	Chicken	11/26/2023 2:31 PM
3	Saled	11/26/2023 2:28 PM
4	Saled	11/26/2023 2:27 PM
5	I done have a favourite I like everthing	11/25/2023 4:31 PM
6	Not picky I like most foods	11/25/2023 3:13 PM
7	Spaghetti	11/25/2023 2:59 PM
8	Meat and veggies of all kinds	11/14/2023 1:28 PM
9	I like meat and potatoes	11/10/2023 1:49 PM
10	Spaghetti	11/8/2023 4:26 PM
11	Pee soup tomato soup	11/8/2023 4:16 PM
12	Lasagna	11/8/2023 3:22 PM
13	I'm not picky	11/7/2023 1:32 PM
14	Bot or hotdogs	11/6/2023 2:49 PM
15	Tomato soup	11/6/2023 2:25 PM
16	I like most foods do t really have a favourite	11/6/2023 1:27 PM
17	Cabbage rolls Debbie's spaghetti sauce but would be better with stewed tomatoes	11/6/2023 1:11 PM
18	Cabbage rolls Debbie's spaghetti sauce but would be better with stewed tomatoes	11/6/2023 1:03 PM
19	I like everything I'm not picky	10/23/2023 2:59 PM
20	Hamburgers	10/23/2023 2:35 PM
21	Chinese food night	10/11/2023 4:40 PM
22	Speggette cabbage rolls October fest sausage	10/11/2023 4:02 PM
23	I like most foods can't really say	10/11/2023 3:20 PM
24	My Cereal is good	10/11/2023 1:55 PM
25	Spaghetti beefstew	10/6/2023 11:52 AM
26	Meat and real potatoes	10/4/2023 3:12 PM
27	Pork stir fry. Spaghetti	5/9/2023 1:15 PM
28	Meatloaf	4/24/2023 4:58 PM
29	None	4/24/2023 2:18 PM
30	Not fussy like everything	4/24/2023 1:59 PM
31	Ice cream sundaes	4/23/2023 4:40 PM
32	Breakfast	4/23/2023 4:36 PM
33	No complaints	4/21/2023 3:29 PM

34	Will eat anything	4/21/2023 3:19 PM
35	Meat and potatoes	4/21/2023 2:46 PM
36	Sweets	4/9/2023 4:18 PM
37	Breakfast time	4/9/2023 4:15 PM
38	Everything is good	3/31/2023 11:27 AM
39	Potatoes carrots beans	3/31/2023 10:50 AM
40	No favourites	3/31/2023 10:36 AM
41	Breakfast	3/31/2023 10:30 AM
42	Don't know	3/24/2023 11:21 AM
43	Lunch	3/24/2023 11:12 AM
44	Lemon pie	3/24/2023 10:34 AM
45	Spaghetti	3/24/2023 10:10 AM
46	Soup	3/23/2023 4:00 PM
47	Hot dogs	3/23/2023 3:10 PM
48	Desserts.Fish and chips	3/22/2023 2:11 PM
49	Nothing	3/22/2023 1:18 PM
50	Corn. Turnip	3/22/2023 1:00 PM
51	Meat and potato.	3/22/2023 11:35 AM
52	Beans and winners	3/22/2023 11:00 AM
53	Meat lasagna	3/22/2023 10:18 AM
54	Oatmeal. Breakfast foods	3/22/2023 9:40 AM
55	Sunny side up eggs	3/22/2023 9:25 AM
56	Pasta	3/19/2023 5:11 PM
57	Don't have one	3/19/2023 5:07 PM
58	Soup	3/19/2023 5:02 PM
59	Meat and potatoes	3/19/2023 9:55 AM
60	Bacon and fried eggs	3/19/2023 9:50 AM
61	Breakfast	3/17/2023 10:59 AM
62	Shepard pie	3/15/2023 10:49 AM
63	Soup	3/14/2023 1:22 PM
64	Spaghetti	3/13/2023 4:23 PM
65	Spaghetti Most soups fried eggs	3/13/2023 2:10 PM
66	Roast beef	3/10/2023 4:46 PM
67	Beef barley. Hamburgs hot dogs	3/8/2023 1:19 PM
68	All are fine	3/8/2023 10:35 AM
69	Most is good	3/8/2023 10:25 AM
70	Steak and potatoes	3/7/2023 3:36 PM
71	Breakfast	3/6/2023 4:58 PM

	McLaughlin 2023 LTC Resident Satisfaction Survey	SurveyMonkey
72	soup	3/6/2023 4:30 PM
73	I don't know	3/6/2023 3:43 PM
74	Roast beef	3/5/2023 4:24 PM
75	Shepard pie	3/5/2023 4:13 PM
76	Cabbage rolls.	3/1/2023 4:45 PM
77	Man n cheese, cabbage rolls, roast beef	2/28/2023 4:13 PM
78	Spaghetti and cabbage rolls and meat lasagna and hamburgers and Octoberfest sausage and fried eggs n bacon	2/24/2023 10:51 AM
79	Spaghetti and cabbage rolls and meat lasagna and hamburgers and Octoberfest sausage and fried eggs n bacon	2/24/2023 10:46 AM
80	Spaghetti and cabbage rolls and meat lasagna and hamburgers and Octoberfest sausage and fried eggs n bacon	2/24/2023 10:40 AM
81	Cabbage rolls	2/18/2023 2:41 PM
82	Soup, hot tea and hot coffee	2/13/2023 1:19 PM
83	None	2/12/2023 1:42 PM
84	Eggs, Bacon	2/10/2023 12:43 PM

Q4 What are your least favourite dishes that we offer?

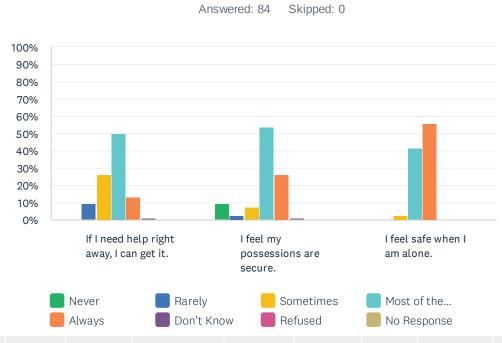
Answered: 80 Skipped: 4

1 2 3 4	Liver Fish Fish	11/26/2023 2:35 PM 11/26/2023 2:31 PM 11/26/2023 2:28 PM
3	Fish	
		11/26/2022 2:20 DM
4	Fish	11/20/2023 2.20 PIVI
		11/26/2023 2:27 PM
5	Liver	11/25/2023 4:31 PM
6	Liver parsnips	11/25/2023 3:13 PM
7	Veggie meat balls	11/25/2023 2:59 PM
8	Do not like the soups at launch	11/14/2023 1:28 PM
9	Some leaf/ spinach salads I don't like	11/10/2023 1:49 PM
10	Fish	11/8/2023 4:26 PM
11	Onions liver some fish	11/8/2023 4:16 PM
12	Spinach	11/8/2023 3:22 PM
13	Liver	11/7/2023 1:32 PM
14	Fish	11/6/2023 2:49 PM
15	Perogies fish	11/6/2023 2:25 PM
16	I don't have any I like everything	11/6/2023 1:27 PM
17	All the processed foods	11/6/2023 1:11 PM
18	All the processed foods	11/6/2023 1:03 PM
19	Hambergers	10/23/2023 2:59 PM
20	Fish	10/23/2023 2:35 PM
21	Spinach	10/11/2023 4:40 PM
22	Any fish	10/11/2023 4:02 PM
23	I don't like fish	10/11/2023 3:20 PM
24	Breaded fish	10/11/2023 1:55 PM
25	Liver fish	10/6/2023 11:52 AM
26	I like everything I'm not picky	10/4/2023 3:12 PM
27	Tuna	5/9/2023 1:15 PM
28	Liver	4/24/2023 4:58 PM
29	Turnip	4/24/2023 2:18 PM
30	None	4/24/2023 1:59 PM
31	Cold veggies	4/23/2023 4:36 PM
32	None	4/21/2023 2:46 PM
33	Don't know	4/9/2023 4:18 PM

34	Not choosey	4/9/2023 4:15 PM
35	Don't know	3/31/2023 11:27 AM
36	None	3/31/2023 10:50 AM
37	Chicken breast	3/31/2023 10:36 AM
38	Cold vegetables	3/31/2023 10:30 AM
39	Vegetables	3/24/2023 11:21 AM
40	Don't know	3/24/2023 11:12 AM
41	Fish	3/24/2023 10:34 AM
42	Broccoli	3/24/2023 10:10 AM
43	Liver	3/23/2023 4:00 PM
44	Liver	3/23/2023 3:10 PM
45	Mangoes	3/22/2023 2:11 PM
46	None	3/22/2023 1:18 PM
47	Nothing	3/22/2023 1:00 PM
48	Don't know	3/22/2023 11:35 AM
49	Turkey roll	3/22/2023 11:00 AM
50	Eggs	3/22/2023 10:18 AM
51	Shepard pie not enough meat	3/22/2023 9:40 AM
52	Cream of wheat	3/22/2023 9:25 AM
53	Fish	3/19/2023 5:11 PM
54	Cold meals	3/19/2023 5:07 PM
55	No answer	3/19/2023 5:02 PM
56	Anything pasta	3/19/2023 9:55 AM
57	Shepard pie	3/19/2023 9:50 AM
58	Cold vegetables	3/17/2023 10:59 AM
59	Meat	3/15/2023 10:49 AM
60	Vegetable lasagna	3/14/2023 1:22 PM
61	Liver and fishi	3/13/2023 4:23 PM
62	Pork of any kind Tuna All fish	3/13/2023 2:10 PM
63	Salads French fries	3/10/2023 4:46 PM
64	Fish	3/8/2023 1:19 PM
65	No dislikes	3/8/2023 10:35 AM
66	All is good	3/8/2023 10:25 AM
67	Roast beef	3/7/2023 3:36 PM
68	Supper	3/6/2023 4:58 PM
69	Breaded meat	3/6/2023 4:30 PM
70	Don't like supper options	3/6/2023 3:43 PM
71	Cold vegetables	3/5/2023 4:24 PM

M	1cLaughlin 2023 LTC Resident Satisfaction Survey	SurveyMonkey
72	Fish	3/1/2023 4:45 PM
73	Rice	2/28/2023 4:13 PM
74	Shepard pie too many vegetables. Vegetarian lasagna , any kind of fish, omelets	2/24/2023 10:51 AM
75	Shepard pie too many vegetables. Vegetarian lasagna , any kind of fish, omelets	2/24/2023 10:46 AM
76	Shepard pie too many vegetables. Vegetarian lasagna , any kind of fish, omelets	2/24/2023 10:40 AM
77	Shepherd pie	2/18/2023 2:41 PM
78	Most of them	2/13/2023 1:19 PM
79	Breaded fish	2/12/2023 1:42 PM
80	Stew, mushy peas	2/10/2023 12:43 PM

Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
If I need help right away, I can get it.	0.00%	9.52% 8	26.19% 22	50.00% 42	13.10% 11	1.19% 1	0.00%	0.00%	84
I feel my possessions are secure.	9.52% 8	2.38%	7.14% 6	53.57% 45	26.19% 22	1.19%	0.00%	0.00%	84
I feel safe when I am alone.	0.00%	0.00%	2.38%	41.67% 35	55.95% 47	0.00%	0.00%	0.00%	84

Never

Always

21

the noise here.

20

Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

Skipped: 0

Sometimes

Refused

Most of the...

No Response

Answered: 84

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% I get the Iwould This place I can easily services I recommend feels like go outdoors bothered by need. this site or home to me. if I want. the noise organizati... here.

Rarely

Don't Know

31

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I get the services I need.	0.00%	0.00%	9.52% 8	72.62% 61	16.67% 14	1.19% 1	0.00%	0.00%	84
I would recommend this site or organization to others.	13.41% 11	4.88%	23.17%	30.49% 25	19.51% 16	8.54% 7	0.00%	0.00%	82
This place feels like home to me.	13.41% 11	19.51% 16	31.71% 26	24.39% 20	6.10% 5	2.44%	0.00%	2.44%	82
I can easily go outdoors if I want.	7.14% 6	9.52% 8	23.81% 20	25.00% 21	30.95% 26	2.38%	1.19%	0.00%	84
I am bothered by	25.00%	23.81%	36.90%	8.33%	5.95%	0.00%	0.00%	0.00%	

7

5

0

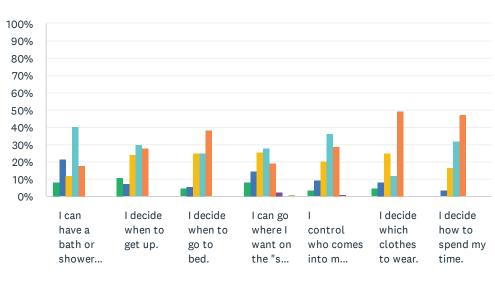
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84

Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 84 Skipped: 0



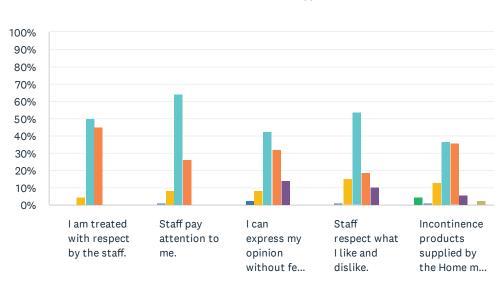
Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I can have a bath or shower as often as I want.	8.33% 7	21.43% 18	11.90% 10	40.48% 34	17.86% 15	0.00%	0.00%	0.00%	84
I decide when to get up.	10.84% 9	7.23% 6	24.10% 20	30.12% 25	27.71% 23	0.00%	0.00%	0.00%	83
I decide when to go to bed.	4.82% 4	6.02% 5	25.30% 21	25.30% 21	38.55% 32	0.00%	0.00%	0.00%	83
I can go where I want on the "spur of the moment."	8.54% 7	14.63% 12	25.61% 21	28.05% 23	19.51% 16	2.44%	0.00%	1.22% 1	82
I control who comes into my room.	3.61%	9.64%	20.48% 17	36.14% 30	28.92% 24	1.20%	0.00%	0.00%	83
I decide which clothes to wear.	4.82% 4	8.43% 7	25.30% 21	12.05% 10	49.40% 41	0.00%	0.00%	0.00%	83
I decide how to spend my time.	0.00%	3.57%	16.67% 14	32.14% 27	47.62% 40	0.00%	0.00%	0.00%	84

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer one of the available choices.

Skipped: 0

Answered: 84

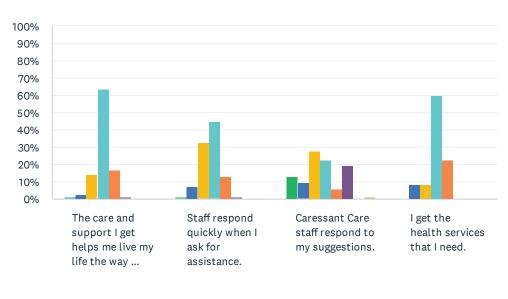


Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I am treated with respect by the staff.	0.00%	0.00%	4.76% 4	50.00% 42	45.24% 38	0.00%	0.00%	0.00%	84
Staff pay attention	0.00%	1.19%	8.33%	64.29%	26.19%	0.00%	0.00%	0.00%	
to me.	0	1	7	54	22	0	0	0	84
I can express my	0.00%	2.38%	8.33%	42.86%	32.14%	14.29%	0.00%	0.00%	
opinion without fear of consequences.	0	2	7	36	27	12	0	0	84
Staff respect what	0.00%	1.19%	15.48%	53.57%	19.05%	10.71%	0.00%	0.00%	
I like and dislike.	0	1	13	45	16	9	0	0	84
Incontinence	4.76%	1.19%	13.10%	36.90%	35.71%	5.95%	0.00%	2.38%	
products supplied by the Home meet my needs.	4	1	11	31	30	5	0	2	84

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 83 Skipped: 1

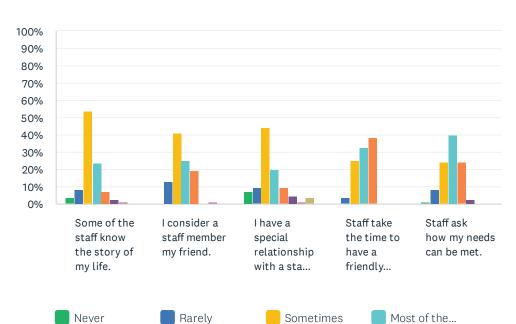


Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
The care and support I get helps me live my life the way I want.	1.20% 1	2.41%	14.46% 12	63.86% 53	16.87% 14	1.20% 1	0.00%	0.00%	83
Staff respond quickly when I ask for assistance.	1.20%	7.23% 6	32.53% 27	44.58% 37	13.25% 11	1.20%	0.00%	0.00%	83
Caressant Care staff respond to my suggestions.	13.25% 11	9.64%	27.71% 23	22.89% 19	6.02% 5	19.28% 16	0.00%	1.20%	83
I get the health services that I need.	0.00%	8.43% 7	8.43% 7	60.24% 50	22.89% 19	0.00%	0.00%	0.00%	83

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

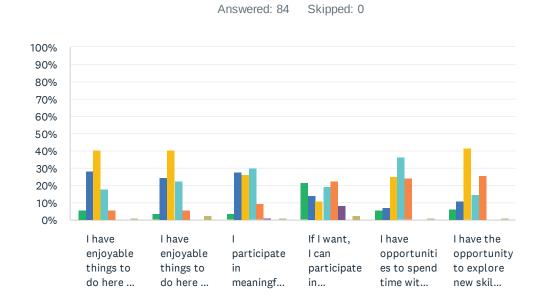
Answered: 84 Skipped: 0



		Always	Don't Know	/ Re	fused	No Re	sponse		
	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Some of the staff know the story of my life.	3.57% 3	8.33% 7	53.57% 45	23.81% 20	7.14% 6	2.38%	1.19% 1	0.00%	84
I consider a staff member my friend.	0.00%	13.25% 11	40.96% 34	25.30% 21	19.28% 16	0.00%	1.20%	0.00%	83
I have a special relationship with a staff member.	7.14% 6	9.52% 8	44.05% 37	20.24% 17	9.52% 8	4.76% 4	1.19%	3.57% 3	84

relationship with a staff member.	6	8	37	17	8	4	1	3	84
Staff take the time	0.00%	3.61%	25.30%	32.53%	38.55%	0.00%	0.00%	0.00%	
to have a friendly conversation with me.	0	3	21	27	32	0	0	0	83
Staff ask how my	1.20%	8.43%	24.10%	39.76%	24.10%	2.41%	0.00%	0.00%	
needs can be met.	1	7	20	33	20	2	0	0	83

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.



Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
I have enjoyable things to do here on weekends.	5.95% 5	28.57% 24	40.48% 34	17.86% 15	5.95% 5	0.00%	0.00%	1.19% 1	84
I have enjoyable things to do here in the evenings.	3.57%	25.00% 21	40.48% 34	22.62% 19	5.95% 5	0.00%	0.00%	2.38%	84
I participate in meaningful activities.	3.61%	27.71% 23	26.51% 22	30.12% 25	9.64%	1.20%	0.00%	1.20% 1	83
If I want, I can participate in religious activities that have meaning to me.	21.69% 18	14.46% 12	10.84% 9	19.28% 16	22.89% 19	8.43% 7	0.00%	2.41%	83
I have opportunities to spend time with other like-minded residents.	6.02%	7.23% 6	25.30% 21	36.14%	24.10%	0.00%	0.00%	1.20%	83
I have the opportunity to explore new skills and interests.	6.10%	10.98%	41.46% 34	14.63% 12	25.61% 21	0.00%	0.00%	1.22%	82

Q12 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 84 Skipped: 0

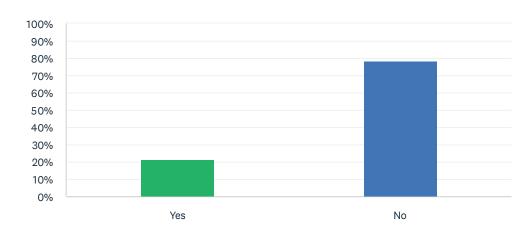


Never	Rarely	Sometimes	Most of the
Always	Don't Know	Refused	No Response

	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DON'T KNOW	REFUSED	NO RESPONSE	TOTAL
Another resident here is my close friend.	12.05% 10	14.46% 12	38.55% 32	20.48% 17	13.25% 11	1.20% 1	0.00%	0.00%	83
People ask for my help or advice.	41.67% 35	21.43% 18	21.43% 18	5.95% 5	2.38%	4.76% 4	0.00%	2.38%	84
I have opportunities for affection or romance.	54.22% 45	7.23%	8.43% 7	3.61%	6.02%	9.64%	6.02% 5	4.82% 4	83
It is easy to make friends here.	5.95% 5	7.14% 6	41.67% 35	16.67% 14	27.38% 23	1.19%	0.00%	0.00%	84
I have people who want to do things together with me.	9.52% 8	9.52% 8	35.71% 30	25.00% 21	20.24% 17	0.00%	0.00%	0.00%	84

Q13 I am part of a couple.

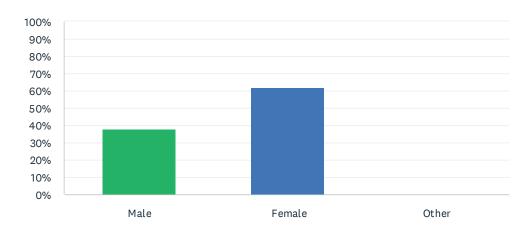
Answered: 84 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	21.43%	18
No	78.57%	66
TOTAL		84

Q14 My gender is:

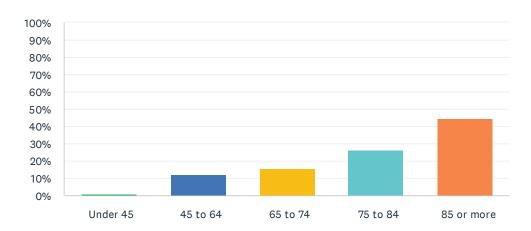
Answered: 84 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	38.10%	32
Female	61.90%	52
Other	0.00%	0
TOTAL		84

Q15 My age in years is:

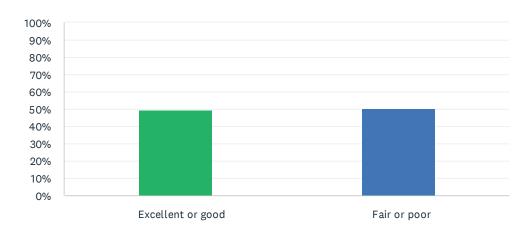
Answered: 83 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 45	1.20%	1
45 to 64	12.05%	10
65 to 74	15.66%	13
75 to 84	26.51%	22
85 or more	44.58%	37
TOTAL		83

Q16 My health is:

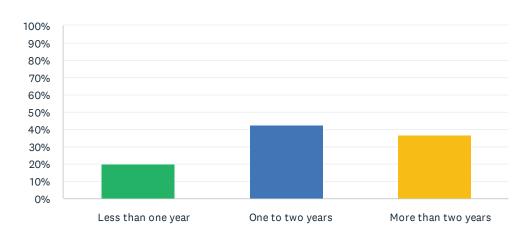
Answered: 83 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent or good	49.40%	41
Fair or poor	50.60%	42
TOTAL		83

Q17 I have lived at this LTC Home for:

Answered: 84 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	20.24%	17
One to two years	42.86%	36
More than two years	36.90%	31
TOTAL		84