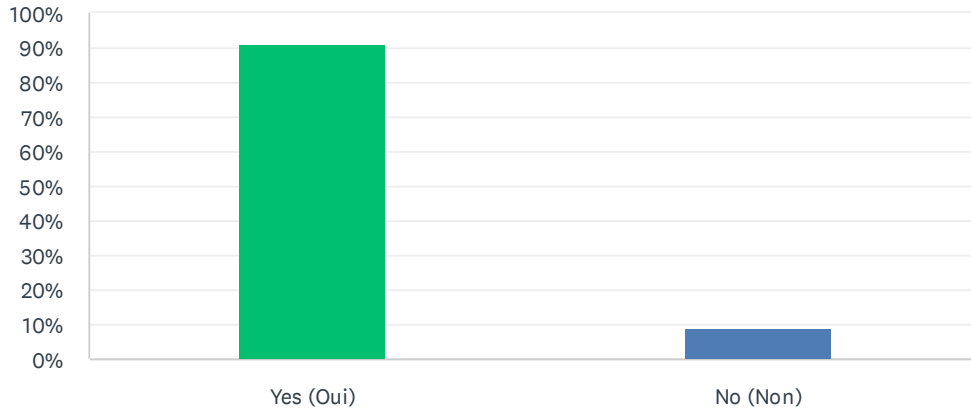


# Q1 Would you recommend this home to others?Recommenderiez-vous ce foyer pour soins de longue durée à d'autres?

Answered: 11 Skipped: 0

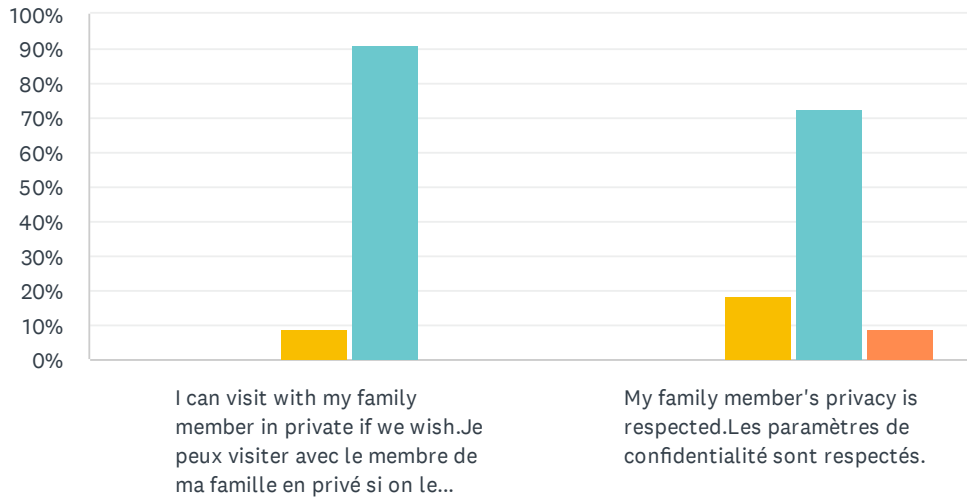


ANSWER CHOICES	RESPONSES
Yes (Oui)	90.91% 10
No (Non)	9.09% 1
TOTAL	11

#	OTHER COMMENTS (PLEASE SPECIFY)AUTRES COMMENTAIRES: (SVP SOYEZ PRÉCIS)	DATE
1	Best place for our loveone.	10/7/2024 12:35 PM
2	Staff are competent and dedicated	9/15/2024 6:02 PM

**Q2 Privacy: For each statement, please answer with one of the available choices. Confidentialité: Pour chaque déclaration, veuillez répondre avec un des choix offerts.**

Answered: 11 Skipped: 0

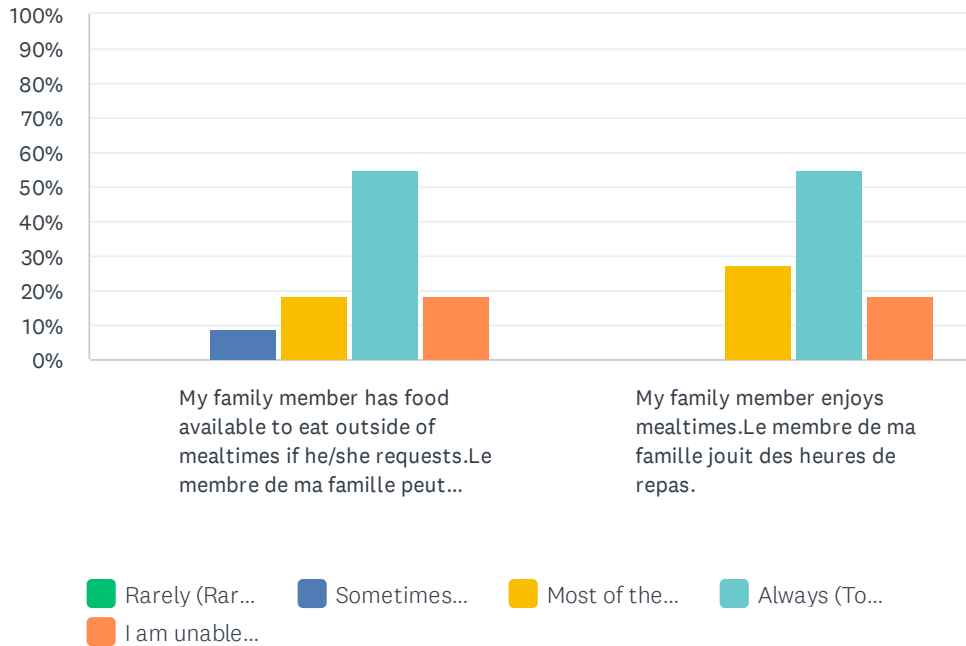


■ Rarely (Rar...)  
■ Sometimes...  
■ Most of the...  
■ Always (To...  
■ I am unable...

	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER THIS (INCAPABLE DE RÉPONDRE)	TOTAL
I can visit with my family member in private if we wish. Je peux visiter avec le membre de ma famille en privé si on le veut.	0.00% 0	0.00% 0	9.09% 1	90.91% 10	0.00% 0	11
My family member's privacy is respected. Les paramètres de confidentialité sont respectés.	0.00% 0	0.00% 0	18.18% 2	72.73% 8	9.09% 1	11

### Q3 Food and Meals: For each statement, please answer one of the available choices. Alimentation et Repas: Pour chaque déclaration, veuillez répondre avec un des choix offerts.

Answered: 11 Skipped: 0



	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER THIS (INCAPABLE DE RÉPONDRE)	TOTAL
My family member has food available to eat outside of mealtimes if he/she requests. Le membre de ma famille peut demander quelque chose à manger au-delà des heures de repas.	0.00% 0	9.09% 1	18.18% 2	54.55% 6	18.18% 2	11
My family member enjoys mealtimes. Le membre de ma famille jouit des heures de repas.	0.00% 0	0.00% 0	27.27% 3	54.55% 6	18.18% 2	11

#	OTHER COMMENTS (PLEASE SPECIFY) AUTRES COMMENTAIRES: (SVP SOYEZ PRÉCIS)	DATE
1	There is always plenty of foods and choices.	10/7/2024 12:35 PM
2	My family member can be difficult during mealtime, staff help him to calm down	9/15/2024 6:02 PM

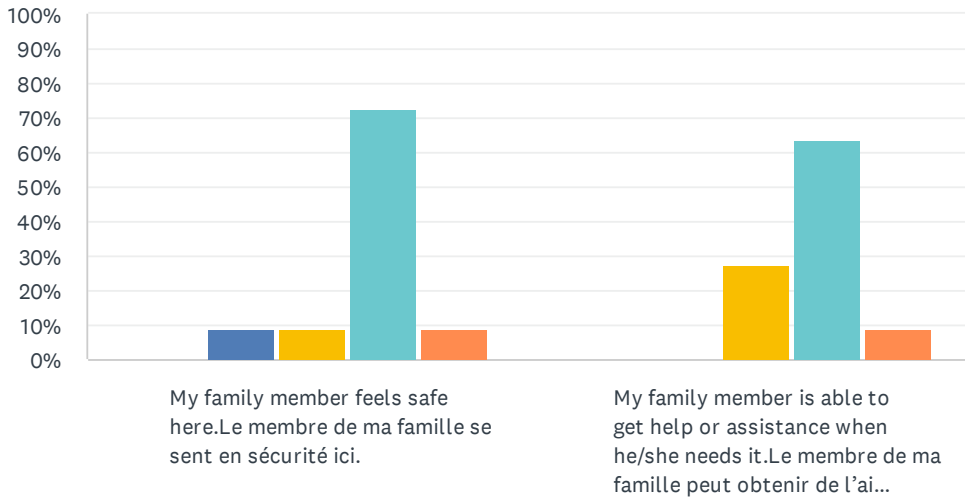
### Q4 Food suggestions that my family member would like to see on the menu are: Est-ce qu'il y a un aliment que votre membre de famille aimerait voir sur le menu?

Answered: 5 Skipped: 6

#	RESPONSES	DATE
1	Meatloaf, Shephards Pie	11/1/2024 10:10 AM
2	No	9/17/2024 6:45 PM
3	Meals not puréed for her	9/13/2024 5:42 PM
4	Chocolate milk	9/12/2024 9:37 PM
5	-	7/15/2024 2:39 PM

### Q5 Safety and Security: For each statement, please answer one of the available choices. Sûreté et Sécurité: Pour chaque déclaration, veuillez répondre avec un des choix offerts.

Answered: 11 Skipped: 0



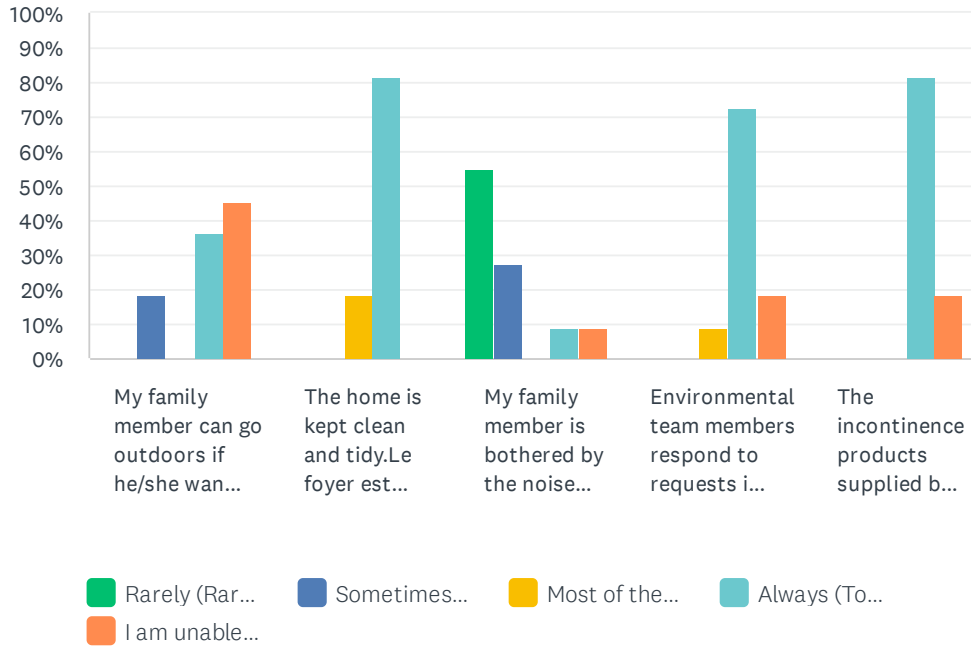
■ Rarely (Rar...)  
■ Sometimes...  
■ Most of the...  
■ Always (To...  
■ I am unable...

	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER THIS (INCAPABLE DE RÉPONDRE)	TOTAL
My family member feels safe here. Le membre de ma famille se sent en sécurité ici.	0.00% 0	9.09% 1	9.09% 1	72.73% 8	9.09% 1	11
My family member is able to get help or assistance when he/she needs it. Le membre de ma famille peut obtenir de l'aide au besoin.	0.00% 0	0.00% 0	27.27% 3	63.64% 7	9.09% 1	11

#	OTHER COMMENTS (PLEASE SPECIFY) AUTRES COMMENTAIRES: (SVP SOYEZ PRÉCIS)	DATE
1	They are always keeping an eye.	10/7/2024 12:35 PM

## Q6 Comfort Items: For each statement, please answer with one of the available choices.Commodités

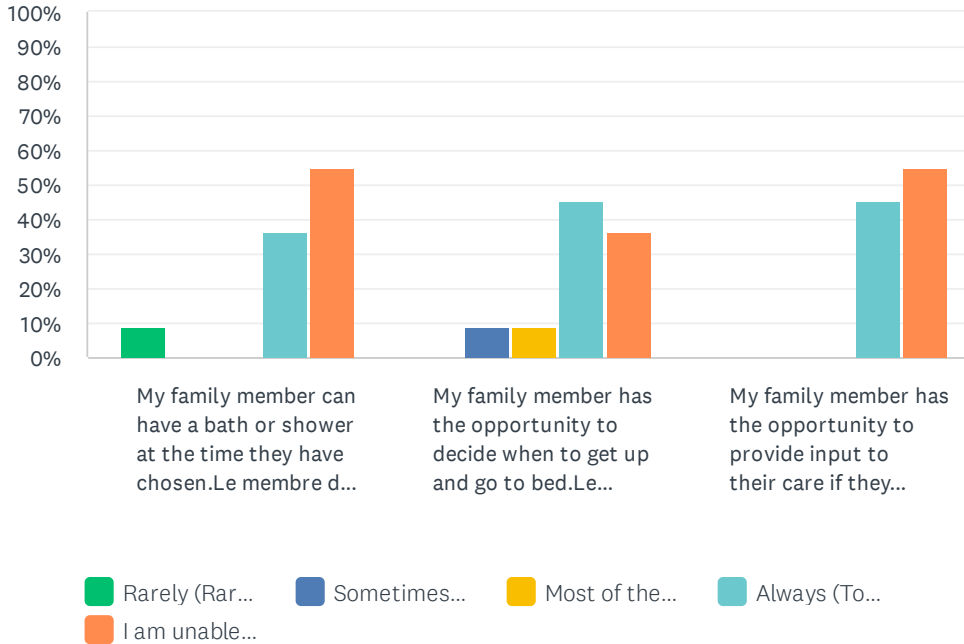
Answered: 11 Skipped: 0



	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER THIS (INCAPABLE DE RÉPONDRE)	TOTAL
My family member can go outdoors if he/she wants (with assistance if she/he needs it).Le membre de ma famille peut aller au grand air s'il le désire (avec de l'aide si nécessaire).	0.00% 0	18.18% 2	0.00% 0	36.36% 4	45.45% 5	11
The home is kept clean and tidy.Le foyer est propre et bien rangé.	0.00% 0	0.00% 0	18.18% 2	81.82% 9	0.00% 0	11
My family member is bothered by the noise here.Le membre de ma famille est affecté par le niveau de bruit au foyer.	54.55% 6	27.27% 3	0.00% 0	9.09% 1	9.09% 1	11
Environmental team members respond to requests in a timely manner.L'équipe de l'environnement répond aux demandes dès que possible.	0.00% 0	0.00% 0	9.09% 1	72.73% 8	18.18% 2	11
The incontinence products supplied by the home meets the needs of my family member (if applicable)Les produits d'incontinence fournis par le foyer répondent aux besoins du membre de ma famille.	0.00% 0	0.00% 0	0.00% 0	81.82% 9	18.18% 2	11

### Q7 Daily Decision Items (Autonomy): For each statement, please answer with one of the available choices. Besoins quotidiens (autonomie): Pour chaque déclaration, veuillez répondre avec un des choix offerts.

Answered: 11 Skipped: 0



	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER (INCAPABLE DE RÉPONDRE)	TOTAL
My family member can have a bath or shower at the time they have chosen. Le membre de ma famille peut prendre un bain ou une douche à l'heure qui leur convient.	9.09% 1	0.00% 0	0.00% 0	36.36% 4	54.55% 6	11
My family member has the opportunity to decide when to get up and go to bed. Le membre de ma famille peut décider quand se lever ou se coucher.	0.00% 0	9.09% 1	9.09% 1	45.45% 5	36.36% 4	11
My family member has the opportunity to provide input to their care if they wish. Le membre de ma famille a l'opportunité de contribuer à leur soin s'il le désire.	0.00% 0	0.00% 0	0.00% 0	45.45% 5	54.55% 6	11

#	OTHER COMMENTS (PLEASE SPECIFY) AUTRES COMMENTAIRES: (SVP SOYEZ PRÉCIS)	DATE
1	████ likes to sleep late so they led him when he does get up there is always something for him to eat.	10/7/2024 12:35 PM
2	My mother is non verbal and has dementia	9/26/2024 7:24 AM
3	My family member cannot make this decision on his own, staff are there to help	9/15/2024 6:02 PM

## Q8 Respect by Staff: For each statement, please answer one of the available choices. Respect du personnel du foyer: Pour chaque déclaration, veuillez répondre avec un des choix offerts.

Answered: 11 Skipped: 0



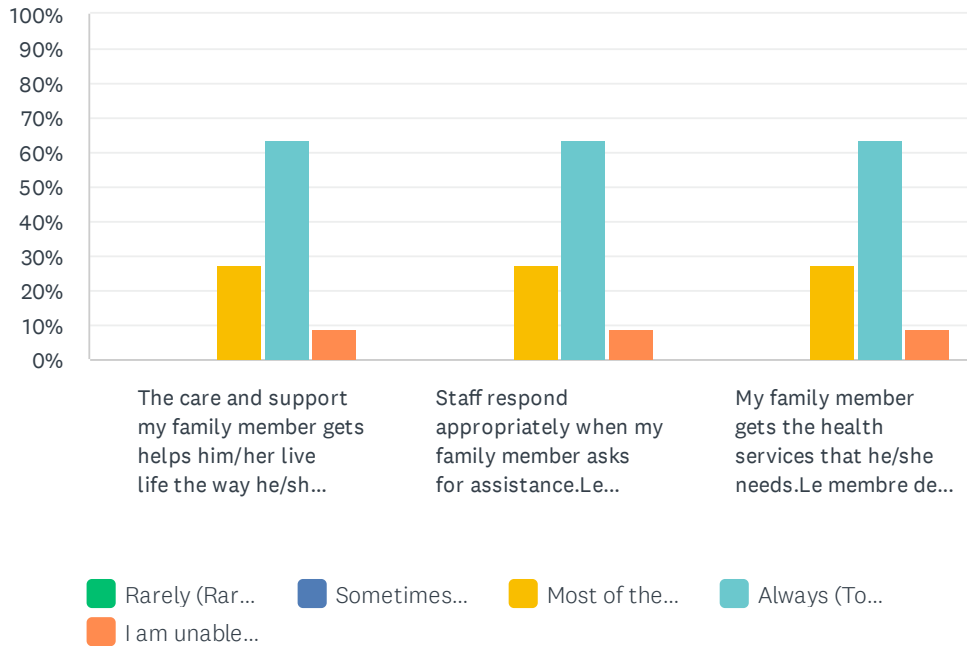
	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER (INCAPABLE DE RÉPONDRE)	TOTAL
My family member is treated with respect by the staff. Le membre de ma famille a le respect du personnel.	0.00% 0	0.00% 0	9.09% 1	90.91% 10	0.00% 0	11
Staff pay attention and listen to my family member. Le personnel est attentif et à l'écoute pour le membre de ma famille.	0.00% 0	0.00% 0	18.18% 2	81.82% 9	0.00% 0	11
My family member can express his/her opinion without fear of consequences. Le membre de ma famille peut s'exprimer sans crainte.	0.00% 0	0.00% 0	9.09% 1	72.73% 8	18.18% 2	11

#	OTHER COMMENTS (PLEASE SPECIFY) AUTRES COMMENTAIRES: (SVP SOYEZ PRÉCIS)	DATE
1	We are always welcomed	10/7/2024 12:35 PM



### Q9 Staff Responsiveness: For each statement, please answer with one of the available choices. L'attention du personnel: Pour chaque déclaration, veuillez répondre avec un des choix offerts.

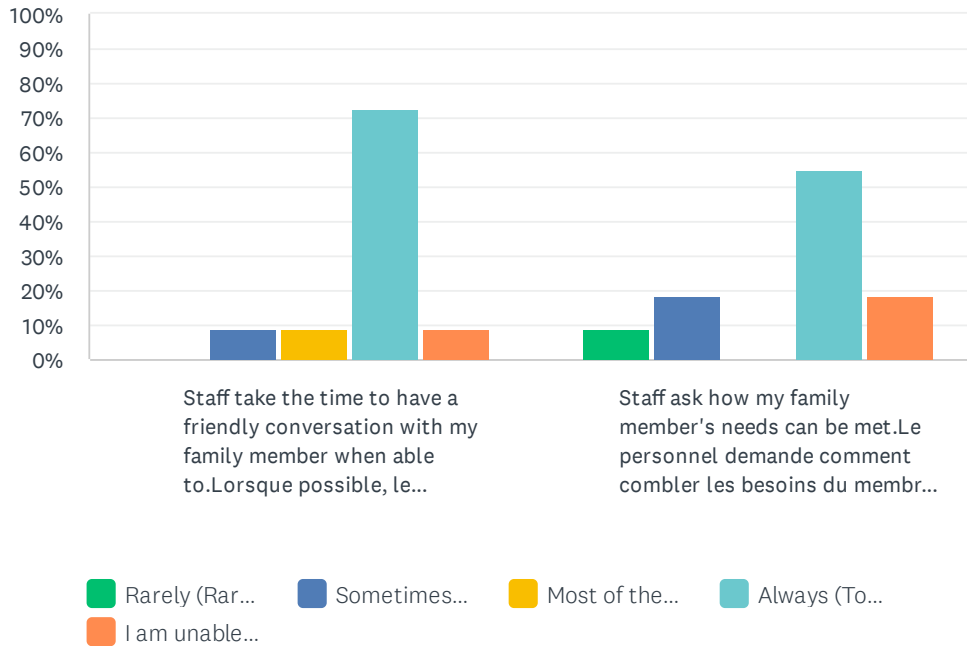
Answered: 11 Skipped: 0



	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER (INCAPABLE DE RÉPONDRE)	TOTAL
The care and support my family member gets helps him/her live life the way he/she wants. Les soins et le soutien que le membre de ma famille reçoit lui permet de vivre sa vie d'une façon désirée.	0.00% 0	0.00% 0	27.27% 3	63.64% 7	9.09% 1	11
Staff respond appropriately when my family member asks for assistance. Le personnel répond de façon appropriée lorsque le membre de ma famille demande de l'aide	0.00% 0	0.00% 0	27.27% 3	63.64% 7	9.09% 1	11
My family member gets the health services that he/she needs. Le membre de ma famille obtient les services de santé qui répondent à leurs besoins.	0.00% 0	0.00% 0	27.27% 3	63.64% 7	9.09% 1	11

### Q10 Staff-Resident Bonding: Please answer with one of the available choices. Liens affectifs entre le personnel et le membre de ma famille: Pour chaque déclaration, veuillez répondre avec un des choix offerts.

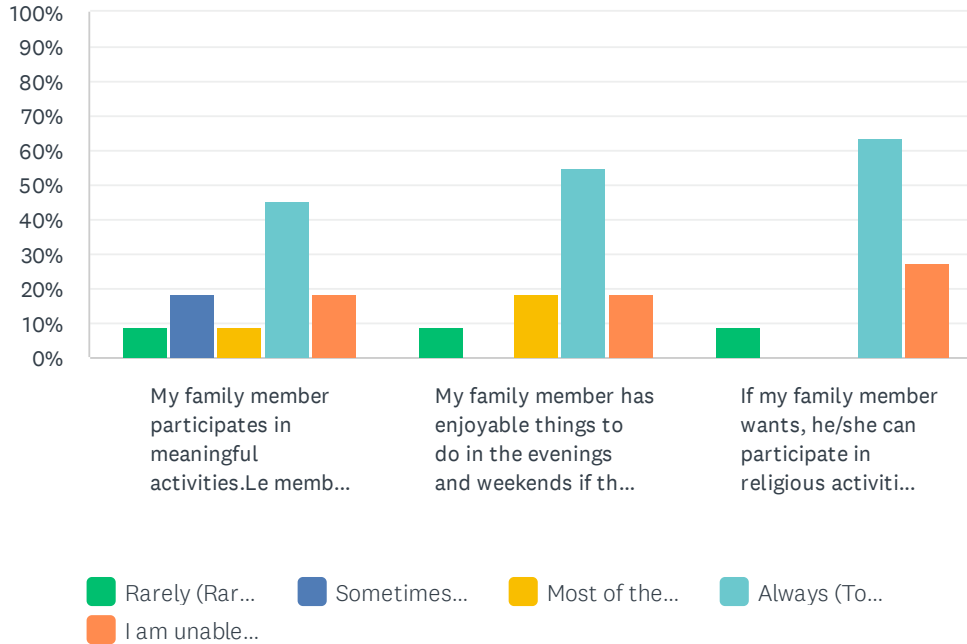
Answered: 11 Skipped: 0



	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER (INCAPABLE DE RÉPONDRE)	TOTAL
Staff take the time to have a friendly conversation with my family member when able to. Lorsque possible, le personnel prend le temps d'engager d'une conversation amicale.	0.00% 0	9.09% 1	9.09% 1	72.73% 8	9.09% 1	11
Staff ask how my family member's needs can be met. Le personnel demande comment combler les besoins du membre de ma famille.	9.09% 1	18.18% 2	0.00% 0	54.55% 6	18.18% 2	11

### Q11 Activities: For each statement, please answer with one of the available choices. Activités: Pour chaque déclaration, veuillez répondre avec un des choix offerts.

Answered: 11 Skipped: 0



	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER THIS QUESTION (INCAPABLE DE RÉPONDRE)	TOTAL
My family member participates in meaningful activities. Le membre de ma famille participe aux activités qui lui intéressent.	9.09% 1	18.18% 2	9.09% 1	45.45% 5	18.18% 2	11
My family member has enjoyable things to do in the evenings and weekends if they wish. Il y a des activités agréables le soir et le weekend si le membre de ma famille en désire.	9.09% 1	0.00% 0	18.18% 2	54.55% 6	18.18% 2	11
If my family member wants, he/she can participate in religious activities that have meaning to him/her. Le membre de ma famille peut participer dans des activités religieuses s'il le veut.	9.09% 1	0.00% 0	0.00% 0	63.64% 7	27.27% 3	11

#	OTHER COMMENTS (PLEASE SPECIFY) AUTRES COMMENTAIRES: (SVP SOYEZ PRÉCIS)	DATE
1	████ loves music and its always available.	10/7/2024 12:35 PM
2	Again my mother had dementia and in a wheelchair	9/26/2024 7:24 AM

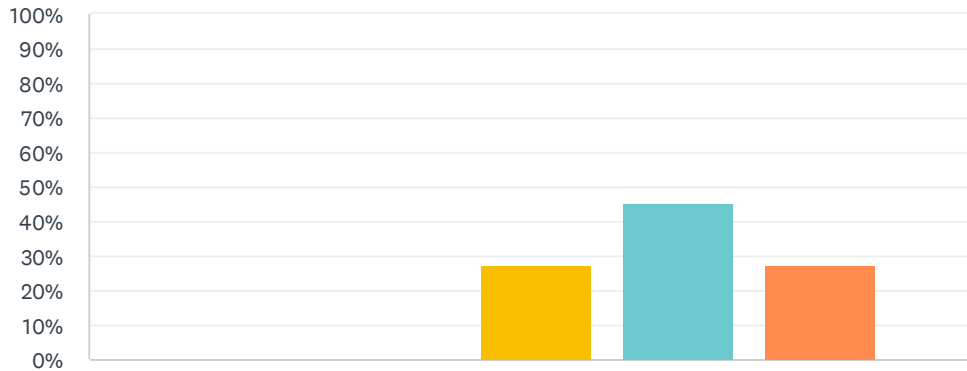
**Q12 Do you have any suggestions for activities that your family member may wish to participate in? Avez-vous des recommandations en fait d'activités dans lesquelles le membre de ma famille voudrait participer?**

Answered: 6 Skipped: 5

#	RESPONSES	DATE
1	Petting zoo or have cats or dogs come visit residents in home on regular basis	11/1/2024 10:10 AM
2	None all is done to perfection.	10/7/2024 12:35 PM
3	No.	9/17/2024 6:45 PM
4	No. Unfortunately not	9/13/2024 5:42 PM
5	The nursing home already provides a wide variety of activities that my mom loves.	9/12/2024 9:37 PM
6	-	7/15/2024 2:39 PM

### Q13 Personal Relationships: Please answer with one of the available choices. Rapports personnels: Pour chaque déclaration, veuillez répondre avec un des choix offerts.

Answered: 11 Skipped: 0



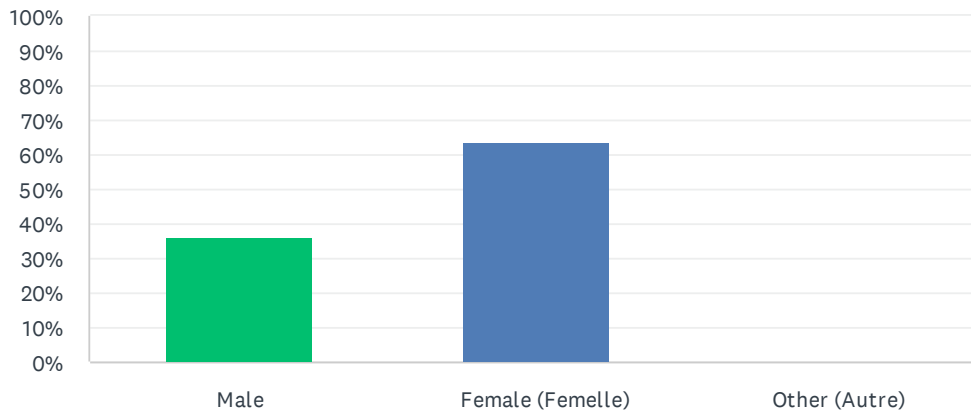
My family member has people to spend time with him/her if they wish. Il y a des gens avec qui le membre de ma famille peut passer du temps.

■ Rarely (RAREMENT)   
 ■ Sometimes (PARFOIS)   
 ■ Most of the time (LA PLUPART DU TEMPS)   
 ■ Always (TOUJOURS)   
 ■ I am unable to answer (INCAPABLE DE RÉPONDRE)

	RARELY (RAREMENT)	SOMETIMES (PARFOIS)	MOST OF THE TIME (LA PLUPART DU TEMPS)	ALWAYS (TOUJOURS)	I AM UNABLE TO ANSWER (INCAPABLE DE RÉPONDRE)	TOTAL
My family member has people to spend time with him/her if they wish. Il y a des gens avec qui le membre de ma famille peut passer du temps.	0.00% 0	0.00% 0	27.27% 3	45.45% 5	27.27% 3	11

## Q14 Your family member's gender is:Le membre de votre famille est:

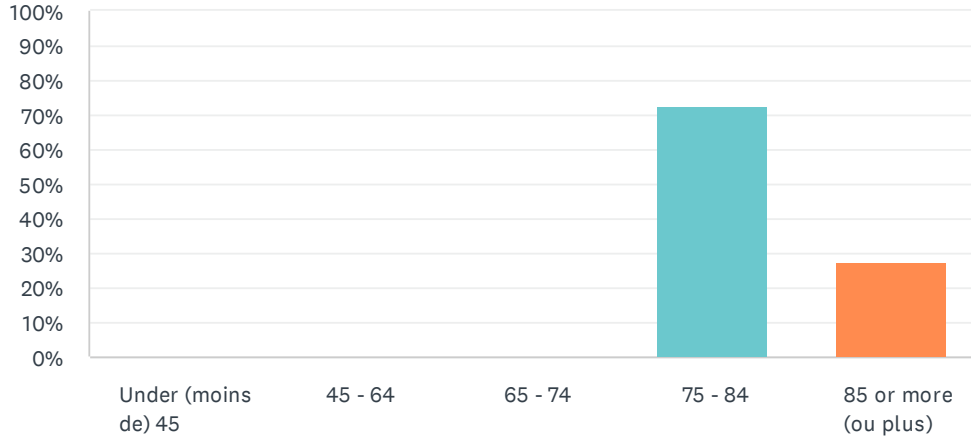
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	36.36%	4
Female (Femelle)	63.64%	7
Other (Autre)	0.00%	0
<b>TOTAL</b>		<b>11</b>

## Q15 Your family member's age in years is:L'âge du membre de votre famille:

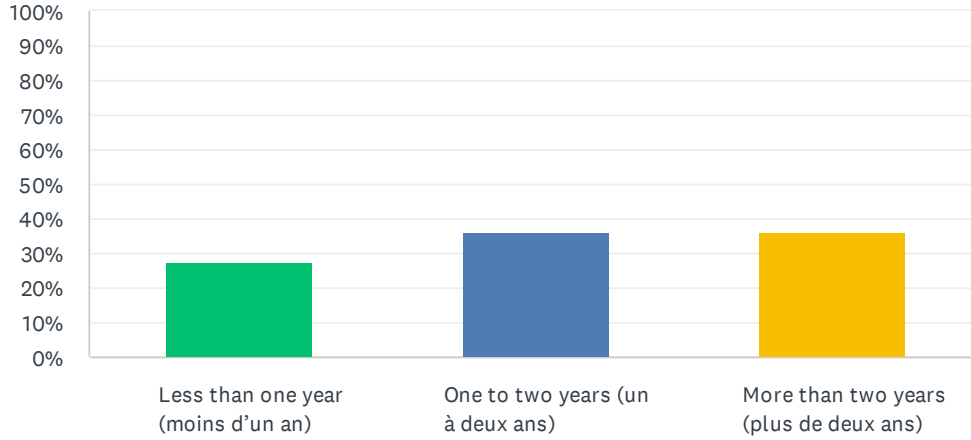
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES
Under (moins de) 45	0.00% 0
45 - 64	0.00% 0
65 - 74	0.00% 0
75 - 84	72.73% 8
85 or more (ou plus)	27.27% 3
<b>TOTAL</b>	<b>11</b>

## Q16 Your family member has lived at this LTC Home for:Le membre de ma famille demeure ici depuis:

Answered: 11 Skipped: 0

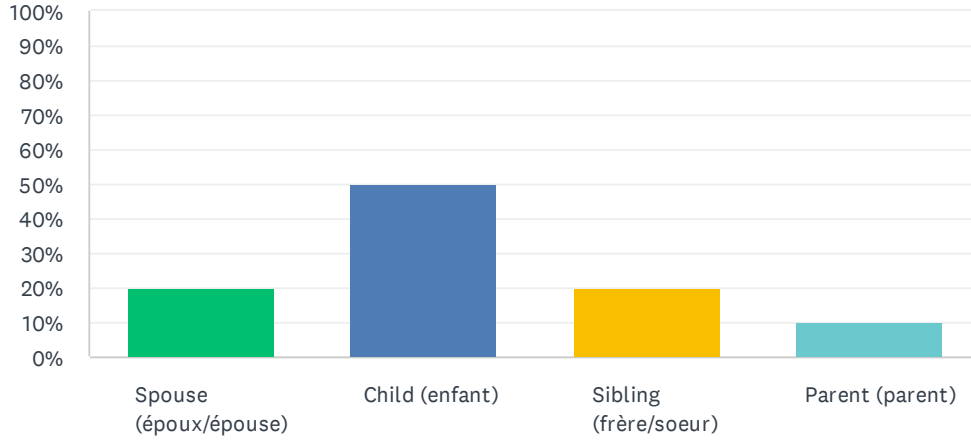


ANSWER CHOICES	RESPONSES	
Less than one year (moins d'un an)	27.27%	3
One to two years (un à deux ans)	36.36%	4
More than two years (plus de deux ans)	36.36%	4
<b>TOTAL</b>		<b>11</b>



## Q17 Your relationship to the resident is: Votre relation envers le membre de votre famille est:

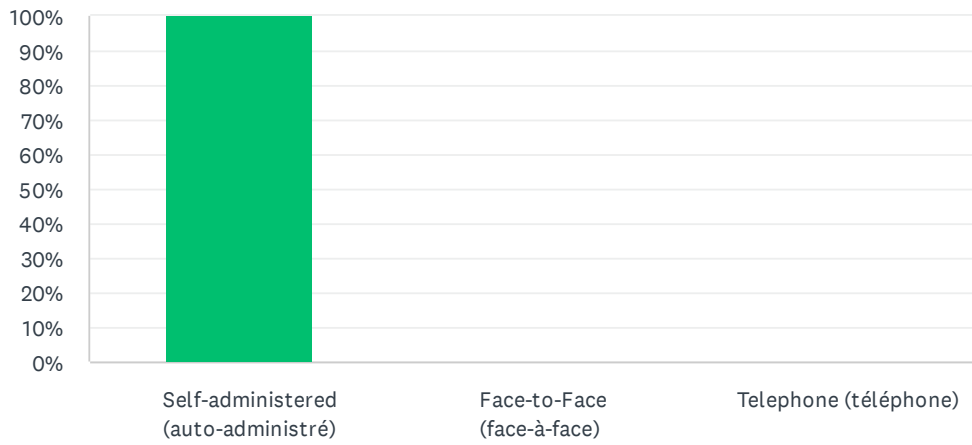
Answered: 10 Skipped: 1



ANSWER CHOICES	RESPONSES	
Spouse (époux/épouse)	20.00%	2
Child (enfant)	50.00%	5
Sibling (frère/soeur)	20.00%	2
Parent (parent)	10.00%	1
TOTAL		10

## Q18 Survey Method: Modalités du sondage:


Answered: 10 Skipped: 1



ANSWER CHOICES	RESPONSES	
Self-administered (auto-administré)	100.00%	10
Face-to-Face (face-à-face)	0.00%	0
Telephone (téléphone)	0.00%	0
TOTAL		10

## Q19 Comments: Do you have any additional comments you'd like to share? Commentaires: Avez-vous d'autres commentaires à partager avec nous?

Answered: 6   Skipped: 5

#	RESPONSES	DATE
1	Thanks to all staff!! You all really make this LTC home feel like a real home.	11/1/2024 10:10 AM
2	It is difficult to answer many of the questions. We visit once a week so we do not see on a regular basis the care my brother gets. In order to answer most of the questions one would need to be able to be on site almost every day	9/23/2024 8:07 AM
3	Always a nice and calm atmosphere when I go to Caressant Care Bourget. Keep up the great work.	9/17/2024 6:45 PM
4	I am satisfied my family member is getting the best treatment offered	9/15/2024 6:02 PM
5	I would like to thank all staff that works at this nursing home. The way the staff interact with residents, visitors and each other truly makes it feel like we are all one big family. Thank you 	9/12/2024 9:37 PM
6	-	7/15/2024 2:39 PM