# Q1 Privacy: First, I'd like to talk to you about privacy. Please answer choosing one of the choices and feel free to provide any additional comments.



			,		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I feel my privacy is respected.	0.00%	10.53% 6	28.07% 16	61.40% 35	57
If I have a visitor I can find a place to visit in private if I wish.	0.00%	0.00%	17.54% 10	82.46% 47	57

Sometimes

Most of the...

Always

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Other than Res wounder in my room	4/11/2024 4:26 PM
2	its always respected in a private place	3/26/2024 8:38 AM
3	Excellent staff	2/6/2024 4:26 PM

# Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.



Rarely	ometimes	Most of the	Always		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have enough variety in my meals.	7.14% 4	8.93% 5	21.43% 12	62.50% 35	56
I enjoy mealtimes.	3.57%	8.93% 5	25.00% 14	62.50% 35	56
Food is served at the right temperature.	1.79%	16.07% 9	17.86% 10	64.29% 36	56
I can request food and have it provided if I wish to.	9.26%	9.26%	35.19% 19	46.30% 25	54

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	I like salads	7/4/2024 3:21 PM
2	Uncooked veggies	5/7/2024 4:01 PM
3	Sometimes the food I want they have run out of	4/11/2024 4:26 PM
4	i miss the fresh fruit	4/2/2024 4:04 PM
5	when same things are on the menu i ask for leftovers	3/26/2024 8:38 AM
6	II find the food very bland I like my food properly textured	3/5/2024 4:07 PM
7	no	3/5/2024 3:38 PM
8	I like breakfast.	3/5/2024 3:31 PM
9	Would like more food but I do like my meals really hot	2/6/2024 4:26 PM

### Q3 What foods would you like to see offered?

Answered: 14 Skipped: 43

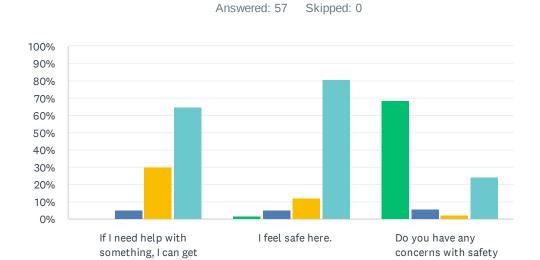
#	RESPONSES	DATE
1	More fresh fruits and vegetables	11/7/2024 3:26 PM
2	Beefaroni	7/9/2024 4:18 PM
3	Fish Im not a food nut	6/4/2024 4:06 PM
4	spaghetti	5/10/2024 3:33 PM
5	fresh grapes and pears	5/7/2024 4:01 PM
6	I do not like spicy food Like some dressing I find very strong or spicy.	4/11/2024 4:26 PM
7	grapefruit	4/11/2024 3:54 PM
8	nice selection	4/2/2024 3:42 PM
9	cabbage rolls	3/26/2024 8:38 AM
10	pie cookies.	3/16/2024 2:52 PM
11	t bone steak	3/5/2024 4:07 PM
12	Boild eggs	3/5/2024 3:31 PM
13	hamburgers and pizza	2/6/2024 4:26 PM
14	more ice cream and pie	2/6/2024 4:02 PM

### Q4 What are your least favourite dishes that we offer?

Answered: 17 Skipped: 40

#	RESPONSES	DATE
1	Potatoes	9/9/2024 4:29 PM
2	Pizza Fish and chips and carrots	8/12/2024 3:42 PM
3	Ice cream and cake	8/12/2024 3:22 PM
4	Cabage rolls	7/9/2024 4:18 PM
5	I dislike cabbage rolls	7/9/2024 3:52 PM
6	liver	5/10/2024 3:33 PM
7	veggies I find are cooked to much	5/7/2024 4:01 PM
8	liver	4/11/2024 4:26 PM
9	carrots and muffins	4/11/2024 3:54 PM
10	I hate liver.	4/2/2024 3:42 PM
11	chicken sandwiches, egg salad sandwiches,	3/26/2024 8:38 AM
12	Pasta with flavor	3/5/2024 4:07 PM
13	I like all foods	3/5/2024 3:38 PM
14	Green beans	3/5/2024 3:31 PM
15	I like everything I do like my drinks cold	2/6/2024 4:26 PM
16	carrot soup	2/6/2024 4:02 PM
17	not fond of spaghetti	1/16/2024 4:10 PM

## Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

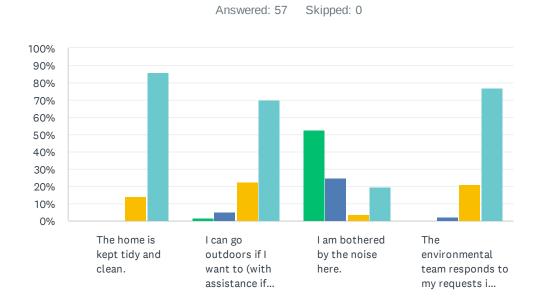


Rarely	Sometimes	Most of the	Always		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
If I need help with something, I can get it.	0.00%	5.26% 3	29.82% 17	64.91% 37	57
I feel safe here.	1.75% 1	5.26%	12.28% 7	80.70% 46	57
Do you have any concerns with safety or comfort?	68.52% 37	5.56%	1.85%	24.07% 13	54

or comfort?

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Dont feel safe here with the drug use from outside source	9/9/2024 4:13 PM
2	I would like my hallway door locked I have had two men walk in on me while I was on the toilet	6/11/2024 3:47 PM
3	no	5/14/2024 3:58 PM
4	I had a man walk in my room and I was on the toilet.	4/11/2024 4:26 PM
5	feel safe all the time	3/26/2024 8:38 AM
6	Sometimes I wait for get help	2/6/2024 4:26 PM
7	Slow at answering my call bell sometimes	2/6/2024 4:02 PM

## Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.



			3		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The home is kept tidy and clean.	0.00%	0.00%	14.04% 8	85.96% 49	57
I can go outdoors if I want to (with assistance if necessary).	1.75% 1	5.26%	22.81% 13	70.18% 40	57
I am bothered by the noise here.	52.63% 30	24.56% 14	3.51%	19.30% 11	57
The environmental team responds to my requests in a timely manner.	0.00%	1.92%	21.15% 11	76.92% 40	52

Sometimes

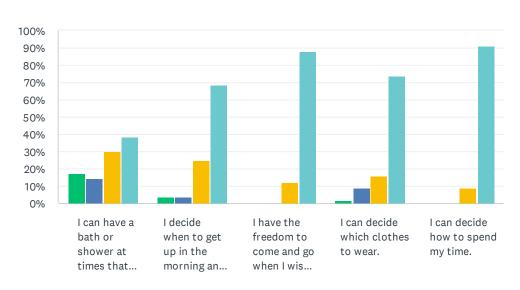
Most of the...

Always

#	COMMENTS (PLEASE SPECIFY)	DATE
1	noisy bothers me at night the most	5/10/2024 3:33 PM
2	tv yelling and the radio bothers me	5/7/2024 4:01 PM
3	they are fast when they can be	3/26/2024 8:38 AM
4	No comment	2/6/2024 4:02 PM

# Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.





	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can have a bath or shower at times that I have picked.	17.54% 10	14.04% 8	29.82% 17	38.60% 22	57
I decide when to get up in the morning and when go to bed at night.	3.51%	3.51%	24.56% 14	68.42% 39	57
I have the freedom to come and go when I wish to.	0.00%	0.00%	12.28% 7	87.72% 50	57
I can decide which clothes to wear.	1.75% 1	8.77% 5	15.79% 9	73.68% 42	57
I can decide how to spend my time.	0.00%	0.00%	8.77%	91.23%	

Sometimes

Most of the...

Always

0

5

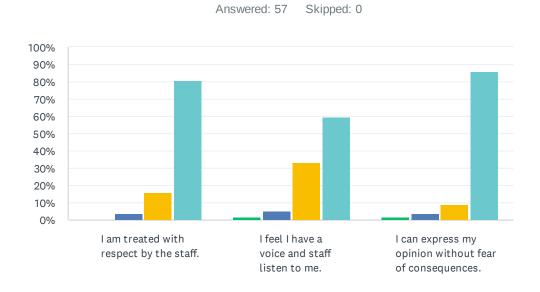
52

57

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Read and do puzzles	6/4/2024 4:06 PM
2	I would like a show not a tub bath	4/11/2024 4:26 PM
3	love the freedom of speaking freely	3/26/2024 8:38 AM
4	I would like to pick out my cloths more often.	2/6/2024 4:26 PM
5	I find the lift scary.	2/6/2024 4:02 PM

0

#### Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer with one of the available choices.

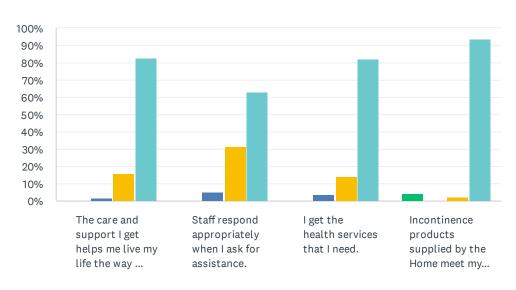


Rarely Most of the Always					
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I am treated with respect by the staff.	0.00%	3.51% 2	15.79% 9	80.70% 46	57
I feel I have a voice and staff listen to me.	1.75% 1	5.26% 3	33.33% 19	59.65% 34	57
I can express my opinion without fear of consequences.	1.75% 1	3.51%	8.77% 5	85.96% 49	57

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I have no filter, I speak my ming	3/26/2024 8:38 AM
2	Nice to know you think about me	3/5/2024 3:38 PM
3	Staff is good to me	2/6/2024 4:02 PM

### Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 57 Skipped: 0



Rarely	Sometimes	Most of the	Always

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The care and support I get helps me live my life the way I want.	0.00%	1.75% 1	15.79% 9	82.46% 47	57
Staff respond appropriately when I ask for assistance.	0.00%	5.26% 3	31.58% 18	63.16% 36	57
I get the health services that I need.	0.00%	3.57%	14.29% 8	82.14% 46	56
Incontinence products supplied by the Home meet my needs.	4.35% 2	0.00%	2.17%	93.48% 43	46

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Do not use incontinence products	6/4/2024 4:06 PM
2	everything is on par	3/26/2024 8:38 AM
3	Like the diapers over the pull ups	2/6/2024 4:26 PM

Staff know the story

of my life if I want

them to.

Rarely

### Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

Answered: 57 Skipped: 0

100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%

Staff take the time

to have a friendly

conversation with me when able to.

Most of the...

3

Staff ask how my

Always

4

needs can be met.

22

28

57

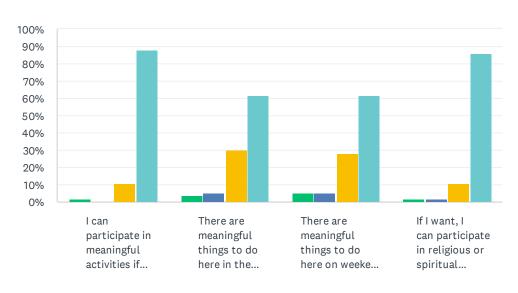
			, .		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
Staff know the story of my life if I want them to.	7.02% 4	24.56% 14	33.33% 19	35.09% 20	57
Staff take the time to have a friendly conversation with me when able to.	3.51%	8.77% 5	28.07% 16	59.65% 34	57
Staff ask how my needs can be met.	5.26%	7.02%	38.60%	49.12%	

Sometimes

#	COMMENTS (PLEASE SPECIFY)	DATE
1	the staff make me happy	3/26/2024 8:38 AM

## Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

Answered: 57 Skipped: 0



Rarely	Sometimes	Most of the	Always

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can participate in meaningful activities if I wish to.	1.75% 1	0.00%	10.53% 6	87.72% 50	57
There are meaningful things to do here in the evenings if I wish to.	3.51%	5.26%	29.82% 17	61.40% 35	57
There are meaningful things to do here on weekends if I wish to.	5.26% 3	5.26% 3	28.07% 16	61.40% 35	57
If I want, I can participate in religious or spiritual activities that have meaning to me.	1.75% 1	1.75% 1	10.53% 6	85.96% 49	57

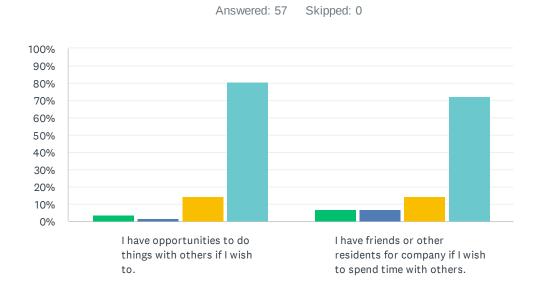
#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	I do a lot of reading	4/2/2024 3:42 PM
2	I mostly watch TV and read	3/5/2024 3:31 PM
3	Would like to play more cards in the evening	2/6/2024 4:26 PM
4	Good old country music	2/6/2024 4:02 PM

## Q12 Are there any programs or activities that you would like to see offered here?

Answered: 6 Skipped: 51

#	RESPONSES	DATE
1	I like when we play volleyball and exercises	10/1/2024 3:31 PM
2	A trip to Pembroke or Renfrew	4/11/2024 4:26 PM
3	classical music	4/11/2024 3:54 PM
4	More people to come in and play	4/2/2024 3:42 PM
5	card games	3/26/2024 8:38 AM
6	More music	2/6/2024 4:26 PM

# Q13 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.



Than only	1 1000 01	7	~, 0		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have opportunities to do things with others if I wish to.	3.51% 2	1.75% 1	14.04% 8	80.70% 46	57
I have friends or other residents for company if I wish to spend time with others.	7.02%	7.02%	14.04%	71.93% 41	57

Sometimes

Most of the...

Alwavs

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Like to be alone Im kind of shy	6/4/2024 4:06 PM
2	I like to spend time with	5/14/2024 4:22 PM
3	a coresident is my best friend	3/26/2024 8:38 AM
4	Could if I wanted to But I dont want to	3/5/2024 3:31 PM
5	Lots of friends	2/6/2024 4:26 PM
6	I have a lot of friends here	2/6/2024 4:02 PM

#### Q14 I would recommend this home to others.

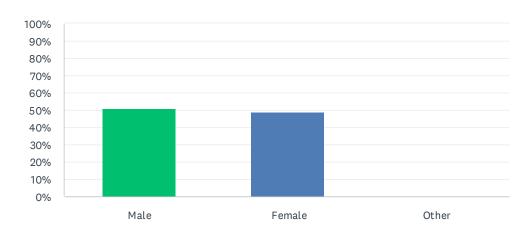


	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL	WEIGHTED AVERAGE
Rarely	100.00%	0.00%	0.00%	0.00%	0.00%	3	1.00
Sometimes	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00
Most of the time	100.00%	0.00%	0.00%	0.00%	0.00%	1	1.00
Always	84.91% 45	0.00%	0.00%	0.00%	15.09% 8	53	1.60

#	COMMENTS (PLEASE SPECIFY)	DATE
1	People are nice and Im well treated	8/12/2024 3:57 PM
2	I like it here very much	8/12/2024 3:22 PM
3	I like it here	5/14/2024 3:58 PM
4	I like to do my own thing	4/11/2024 3:54 PM
5	i want my husband to live here	3/26/2024 8:38 AM
6	I recommend this place all the time	2/6/2024 4:26 PM

### Q15 My gender is:

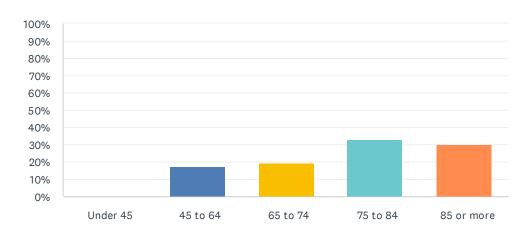
Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	50.88%	29
Female	49.12%	28
Other	0.00%	0
TOTAL		57

#### Q16 My age in years is:

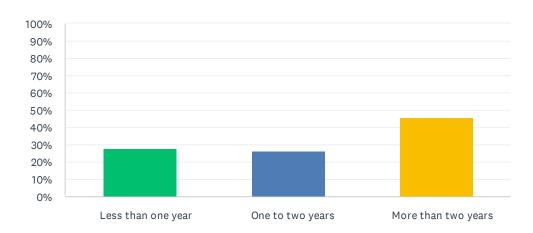
Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	17.54%	10
65 to 74	19.30%	11
75 to 84	33.33%	19
85 or more	29.82%	17
TOTAL		57

### Q17 I have lived at this LTC Home for:

Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	28.07%	16
One to two years	26.32%	15
More than two years	45.61%	26
TOTAL		57

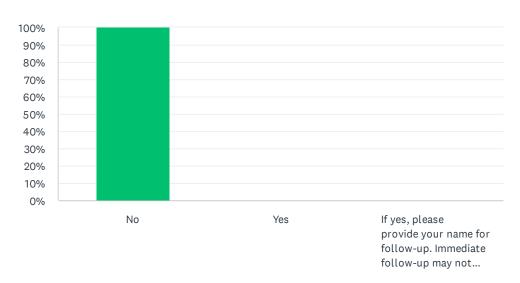
#### Q18 CommentsDo you have any additional comments you'd like to share?

Answered: 9 Skipped: 48

#	RESPONSES	DATE
1	no	7/4/2024 3:21 PM
2	No	6/4/2024 4:06 PM
3	I like to help out other people	4/11/2024 3:54 PM
4	I make the best of a bad situation.	4/2/2024 3:42 PM
5	I have so many staff friends	3/26/2024 8:38 AM
6	No	3/5/2024 3:38 PM
7	I like here	3/5/2024 3:31 PM
8	Its good here	2/6/2024 4:26 PM
9	No	2/6/2024 4:02 PM

#### Q19 Would you like someone to contact you regarding your comments?





ANSWER CHOICES			RESPONSES	
No			100.00%	53
Yes			0.00%	0
If yes, please provide your name for follow-up. Immediate follow-up may not happen as survey results are reviewed semiannually, if time sensitive please talk to the Executive Director with any concerns.		0.00%	0	
Total Respon	ndents: 53			
#	IF YES, PLEASE PROVIDE YOUR NAME FOR FOLLOW-UP. IMMEDIATE FOLLOW-UP MAY NOT HAPPEN AS SURVEY RESULTS ARE REVIEWED SEMIANNUALLY, IF TIME SENSITIVE PLEASE TALK TO THE EXECUTIVE DIRECTOR WITH ANY CONCERNS.	DATE		
	There are no responses.			