10%

Rarely

Q1 Privacy: First, I'd like to talk to you about privacy. Please answer choosing one of the choices and feel free to provide any additional comments.

Answered: 11 Skipped: 0

100%
90%
80%
70%
60%
50%
40%
30%
20%

a place to visit in private if I wish.

If I have a visitor I can find

Alwavs

I feel my privacy is respected.

Sometimes

			,		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I feel my privacy is respected.	0.00%	9.09% 1	54.55% 6	36.36% 4	11
If I have a visitor I can find a place to visit in private if I wish.	0.00%	9.09%	27.27% 3	63.64% 7	11

Most of the...

I have enough

variety in my

meals.

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Skipped: 0

Food is served

at the right

temperature.

I can request

provided if I wish to.

food and have it

Answered: 11

I enjoy

mealtimes.

Rarely	Sometimes	Most of the	Always		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have enough variety in my meals.	9.09% 1	9.09% 1	27.27% 3	54.55% 6	11
I enjoy mealtimes.	9.09% 1	9.09%	36.36% 4	45.45% 5	11
Food is served at the right temperature.	0.00%	18.18%	36.36% 4	45.45% 5	11
I can request food and have it provided if I wish t	0. 11.11%	11.11%	22.22%	55.56%	Q

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Never tried last question	12/6/2024 2:23 PM
2	Have never requested food	11/13/2024 11:17 AM
3	Doesn't request food	11/13/2024 11:05 AM

Q3 What foods would you like to see offered?

Answered: 11 Skipped: 0

#	RESPONSES	DATE
1	Spaghetti	12/6/2024 2:23 PM
2	Shrimp	11/18/2024 2:23 PM
3	No	11/18/2024 1:52 PM
4	No	11/13/2024 11:17 AM
5	Cabbage rolls, stuffed peppers	11/13/2024 11:05 AM
6	Soup more often, lunch and occasionally dinner	11/13/2024 10:50 AM
7	None	11/13/2024 10:34 AM
8	More Chinese food	9/1/2024 3:05 PM
9	Bacon and eggs Lobster and shrimp	8/29/2024 11:00 AM
10	None	8/29/2024 10:51 AM
11	Weiners and beans Ham and scallop potatoes Good stew	8/29/2024 10:34 AM

Q4 What are your least favourite dishes that we offer?

Answered: 10 Skipped: 1

#	RESPONSES	DATE
1	Perogies	11/18/2024 2:23 PM
2	Pork d/t allergies	11/18/2024 1:52 PM
3	No	11/13/2024 11:17 AM
4	Fish	11/13/2024 11:05 AM
5	Pasta	11/13/2024 10:50 AM
6	Don't keep track	11/13/2024 10:34 AM
7	Bologna	9/1/2024 3:05 PM
8	Tuna sandwiches	8/29/2024 11:00 AM
9	None	8/29/2024 10:51 AM
10	Turkey	8/29/2024 10:34 AM

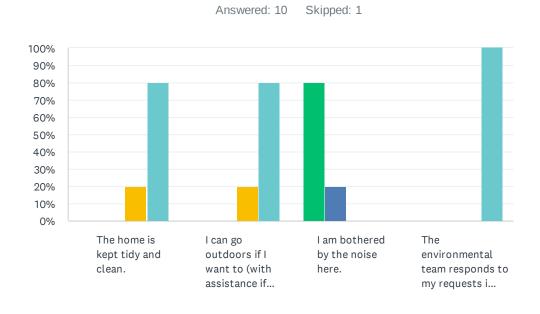
Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.



Rarely	Sometimes	Most of the	Always		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
If I need help with something, I can get it.	9.09% 1	0.00%	63.64% 7	27.27% 3	11
I feel safe here.	0.00%	0.00%	0.00%	100.00% 11	11
Do you have any concerns with safety or comfort?	90.91%	9.09%	0.00%	0.00%	11

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Takes a long time to respond	11/18/2024 2:23 PM
2	It's a wait for help	11/18/2024 1:52 PM

Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.



	 -	_			
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The home is kept tidy and clean.	0.00%	0.00%	20.00%	80.00% 8	10
I can go outdoors if I want to (with assistance if necessary).	0.00%	0.00%	20.00%	80.00%	10
I am bothered by the noise here.	80.00%	20.00%	0.00%	0.00%	10
The environmental team responds to my requests in a timely manner.	0.00%	0.00%	0.00%	100.00%	9

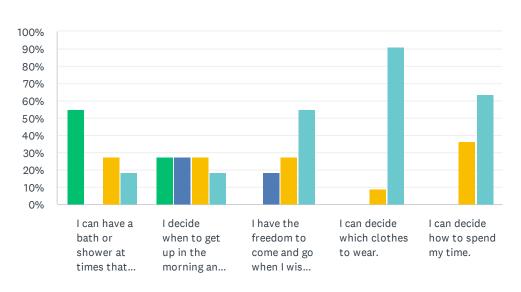
Sometimes

Most of the...

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Never tried	12/6/2024 2:23 PM
2	Sometimes the room is cold	8/29/2024 10:34 AM

Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 11 Skipped: 0



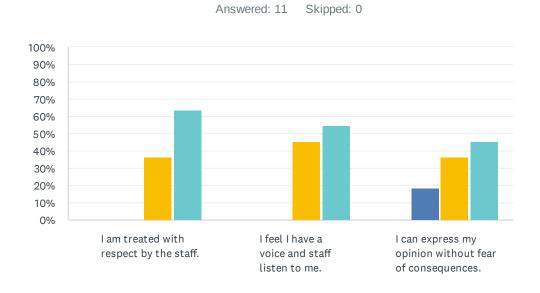
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can have a bath or shower at times that I have picked.	54.55% 6	0.00%	27.27% 3	18.18% 2	11
I decide when to get up in the morning and when go to bed at night.	27.27% 3	27.27% 3	27.27%	18.18% 2	11
I have the freedom to come and go when I wish to.	0.00%	18.18% 2	27.27% 3	54.55% 6	11
I can decide which clothes to wear.	0.00%	0.00%	9.09% 1	90.91% 10	11
I can decide how to spend my time.	0.00%	0.00%	36.36% 4	63.64% 7	11

Sometimes

Most of the...

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Not when getting up in the morning	11/18/2024 2:23 PM
2	Decides when to go to bed not to get up	11/13/2024 11:05 AM

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer with one of the available choices.



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I am treated with respect by the staff.	0.00%	0.00%	36.36% 4	63.64% 7	11
I feel I have a voice and staff listen to me.	0.00%	0.00%	45.45% 5	54.55% 6	11
I can express my opinion without fear of consequences.	0.00%	18.18% 2	36.36% 4	45.45% 5	11

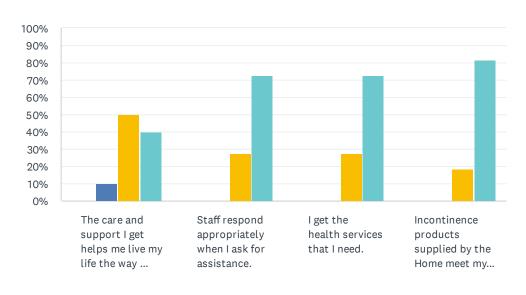
Sometimes

Most of the...

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Depends on which staff is working	11/18/2024 1:52 PM

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 11 Skipped: 0



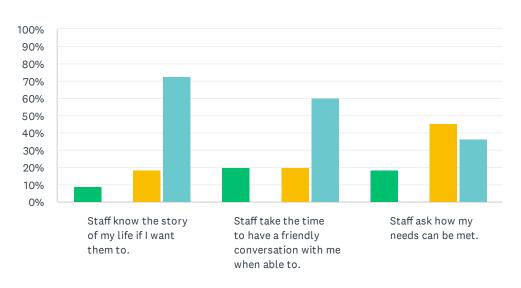
			3		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The care and support I get helps me live my life the way I want.	0.00%	10.00% 1	50.00% 5	40.00% 4	10
Staff respond appropriately when I ask for assistance.	0.00%	0.00%	27.27%	72.73% 8	11
I get the health services that I need.	0.00%	0.00%	27.27% 3	72.73% 8	11
Incontinence products supplied by the Home meet my needs.	0.00%	0.00%	18.18%	81.82% 9	11

Sometimes

Most of the...

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

Answered: 11 Skipped: 0



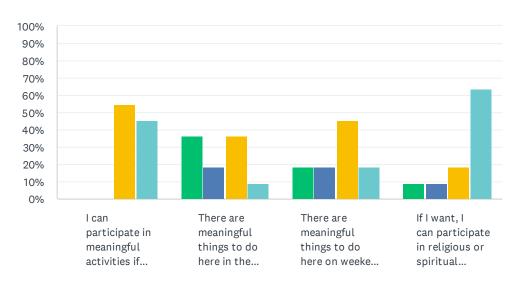
D 1			
Rarely	Sometimes	Most of the	Always

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
Staff know the story of my life if I want them to.	9.09%	0.00%	18.18% 2	72.73% 8	11
Staff take the time to have a friendly conversation with me when able to.	20.00%	0.00%	20.00%	60.00%	10
Staff ask how my needs can be met.	18.18%	0.00%	45.45% 5	36.36% 4	11

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Staff rarely have the time to converse	11/18/2024 1:52 PM

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

Answered: 11 Skipped: 0



Rarely	Sometimes	Most of	the	Alway	S
		RARELY	SOME	TIMES	MO

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can participate in meaningful activities if I wish to.	0.00%	0.00%	54.55% 6	45.45% 5	11
There are meaningful things to do here in the evenings if I wish to.	36.36% 4	18.18% 2	36.36% 4	9.09%	11
There are meaningful things to do here on weekends if I wish to.	18.18% 2	18.18% 2	45.45% 5	18.18% 2	11
If I want, I can participate in religious or spiritual activities that have meaning to me.	9.09% 1	9.09%	18.18%	63.64% 7	11

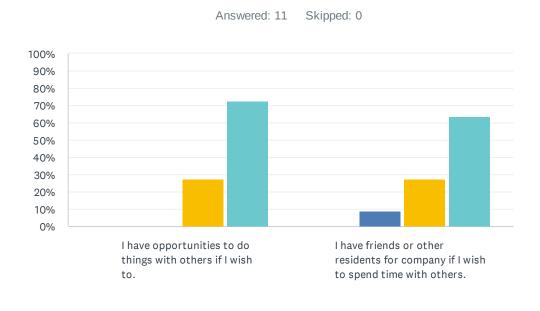
#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	2. (Early evening)	12/6/2024 2:23 PM

Q12 Are there any programs or activities that you would like to see offered here?

Answered: 10 Skipped: 1

#	RESPONSES	DATE
1	Don't know	12/6/2024 2:23 PM
2	None	11/18/2024 2:23 PM
3	N/A	11/18/2024 1:52 PM
4	No, just exercise	11/13/2024 11:17 AM
5	Christmas movies for Holidays	11/13/2024 11:05 AM
6	Shuffle	11/13/2024 10:50 AM
7	Word games	11/13/2024 10:34 AM
8	Hockey game night	8/29/2024 11:00 AM
9	I like them all	8/29/2024 10:51 AM
10	None	8/29/2024 10:34 AM

Q13 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.



Rarely Sometimes	Most of	rtne Alwa	ays		
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have opportunities to do things with others if I wish to.	0.00%	0.00%	27.27% 3	72.73% 8	11
I have friends or other residents for company if I wish to spend time with others.	0.00%	9.09%	27.27% 3	63.64% 7	11

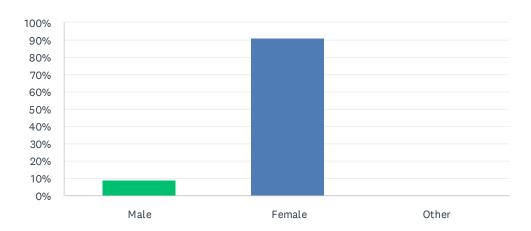
Q14 I would recommend this home to others.



	(NO LABEL)	TOTAL	WEIGHTED AVERAGE				
Rarely	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00
Sometimes	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00
Most of the time	100.00%	0.00%	0.00%	0.00%	0.00%	2	1.00
Always	100.00%	0.00%	0.00%	0.00%	0.00%	9	1.00

Q15 My gender is:

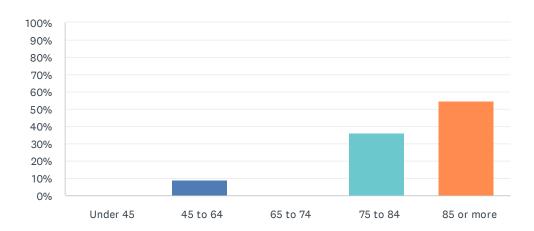
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	9.09%	1
Female	90.91%	10
Other	0.00%	0
TOTAL		11

Q16 My age in years is:

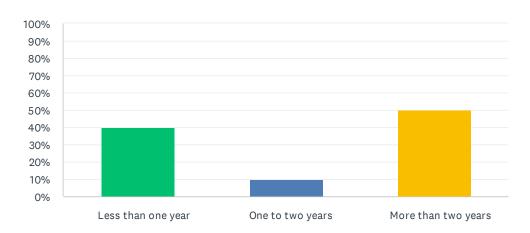
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	9.09%	1
65 to 74	0.00%	0
75 to 84	36.36%	4
85 or more	54.55%	6
TOTAL		11

Q17 I have lived at this LTC Home for:

Answered: 10 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than one year	40.00%	4
One to two years	10.00%	1
More than two years	50.00%	5
TOTAL		10

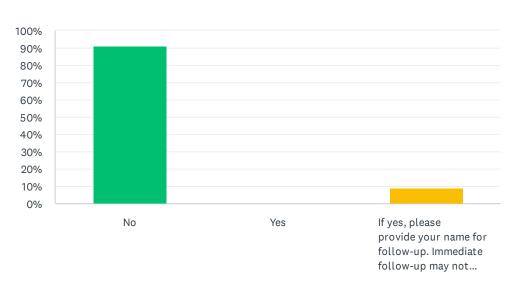
Q18 CommentsDo you have any additional comments you'd like to share?

Answered: 8 Skipped: 3

#	RESPONSES	DATE
1	No	11/18/2024 1:52 PM
2	No	11/13/2024 11:17 AM
3	No	11/13/2024 11:05 AM
4	No	11/13/2024 10:50 AM
5	I like it because my son chose and I trust him	11/13/2024 10:34 AM
6	Completely satisfied	8/29/2024 11:00 AM
7	None	8/29/2024 10:51 AM
8	The building needs lots updating Small sink in the bathroom and leaking toilette Toilette seat is too high	8/29/2024 10:34 AM

Q19 Would you like someone to contact you regarding your comments?





ANSWER CHOICES		RESPONSES		
No			90.91%	10
Yes			0.00%	0
If yes, please provide your name for follow-up. Immediate follow-up may not happen as survey results are reviewed semiannually, if time sensitive please talk to the Executive Director with any concerns.		9.09%	1	
Total Respondents: 11				
#	IF YES, PLEASE PROVIDE YOUR NAME FOR FOLLOW-UP. IMMEDIATE FOLLOW-UP MAY NOT HAPPEN AS SURVEY RESULTS ARE REVIEWED SEMIANNUALLY, IF TIME SENSITIVE PLEASE TALK TO THE EXECUTIVE DIRECTOR WITH ANY CONCERNS.	DATE		
1				