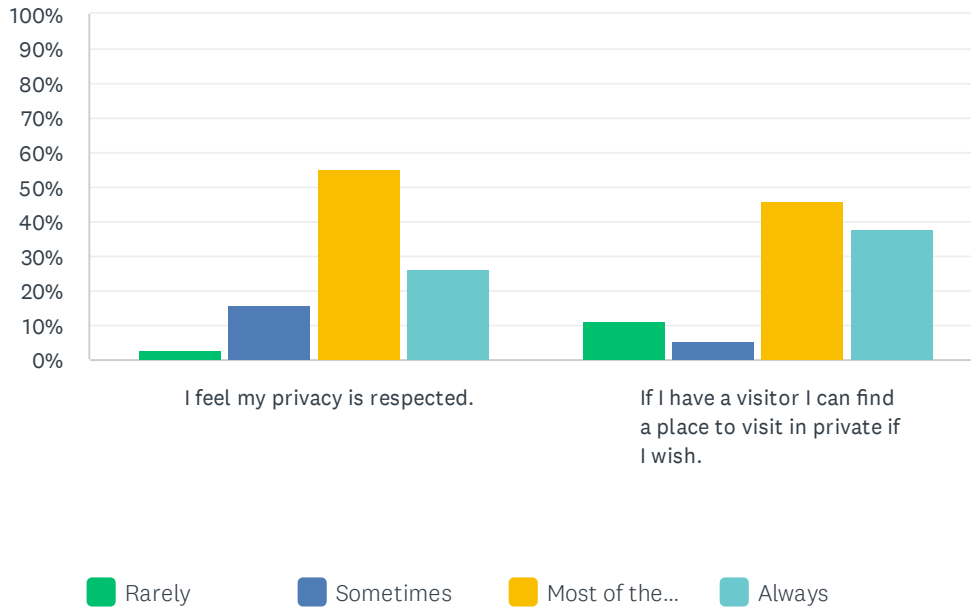


### Q1 Privacy: First, I'd like to talk to you about privacy. Please answer choosing one of the choices and feel free to provide any additional comments.

Answered: 38 Skipped: 0

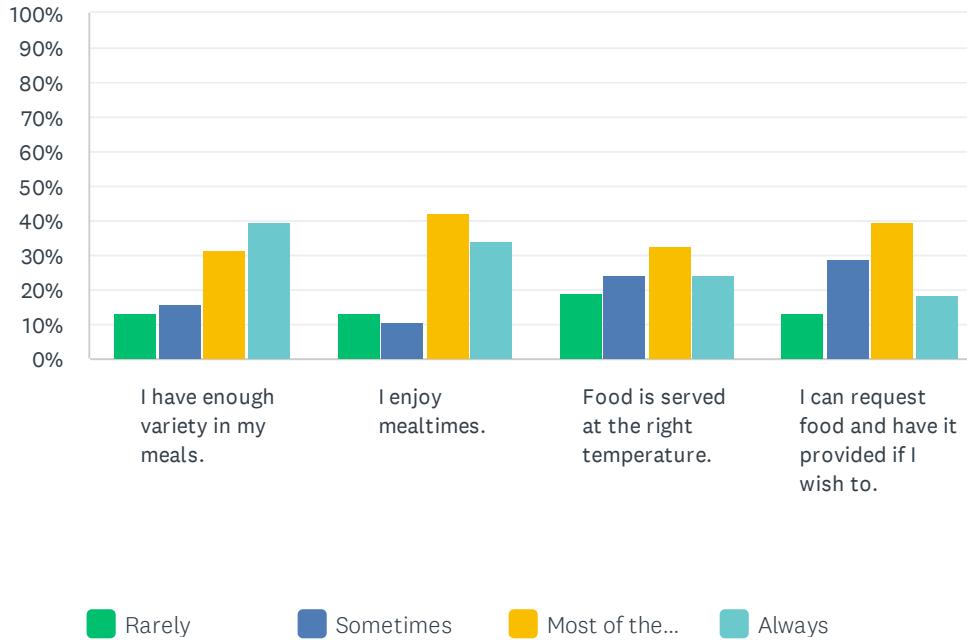


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I feel my privacy is respected.	2.63% 1	15.79% 6	55.26% 21	26.32% 10	38
If I have a visitor I can find a place to visit in private if I wish.	10.81% 4	5.41% 2	45.95% 17	37.84% 14	37

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Depends on which nurse.	1/30/2024 2:38 PM

## Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 38 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have enough variety in my meals.	13.16% 5	15.79% 6	31.58% 12	39.47% 15	38
I enjoy mealtimes.	13.16% 5	10.53% 4	42.11% 16	34.21% 13	38
Food is served at the right temperature.	18.92% 7	24.32% 9	32.43% 12	24.32% 9	37
I can request food and have it provided if I wish to.	13.16% 5	28.95% 11	39.47% 15	18.42% 7	38

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Food comes later due to eating in room because of accessibility they never get their food warm always cold.	9/10/2024 1:11 PM
2	Sometimes not hot when it has been served on tray service in the room. Sometimes ordered things and different items are served instead.	1/24/2024 3:16 PM

### Q3 What foods would you like to see offered?

Answered: 29 Skipped: 9

#	RESPONSES	DATE
1	Liver and onions Using the food we get smarter less waste	11/26/2024 10:47 AM
2	Chicken wings or something with a bone.	9/10/2024 1:11 PM
3	Salmon and salad	8/27/2024 11:28 AM
4	Sub sandwich	7/9/2024 11:19 AM
5	Desserts	5/28/2024 9:11 AM
6	More chicken steak and fresh veggies	4/20/2024 2:08 PM
7	NA	4/16/2024 9:57 AM
8	Wraps	4/2/2024 9:34 AM
9	Fish	3/29/2024 2:05 PM
10	N/A	3/19/2024 11:40 AM
11	NA	3/19/2024 11:02 AM
12	NA	3/19/2024 10:05 AM
13	Yogurt	3/19/2024 9:36 AM
14	Beef, steak. Real potatoes instead of instant. Roasted potatoes.	3/5/2024 10:00 AM
15	Teriyaki Chicken and fries and baked potatoes	3/5/2024 9:49 AM
16	Can't think of anything specific	2/17/2024 9:38 AM
17	Don't know	2/17/2024 9:29 AM
18	"Something good"	2/17/2024 9:24 AM
19	Porridge	2/13/2024 10:01 AM
20	Vegetables ex. potatoes, meat ex. Pork chops	2/13/2024 9:32 AM
21	Vegetables & Fruit ex. Butternut Squash	2/13/2024 9:18 AM
22	No response	2/9/2024 10:37 AM
23	Don't know	2/9/2024 10:27 AM
24	Same things for everyone	1/30/2024 2:38 PM
25	Nothing	1/25/2024 3:29 PM
26	Nothing	1/24/2024 3:16 PM
27	Hamburgers	1/24/2024 9:55 AM
28	Brown bread, whole wheat bread, desserts, cake, ice cream, cookies.	1/16/2024 10:24 AM
29	Anything.	1/16/2024 9:57 AM

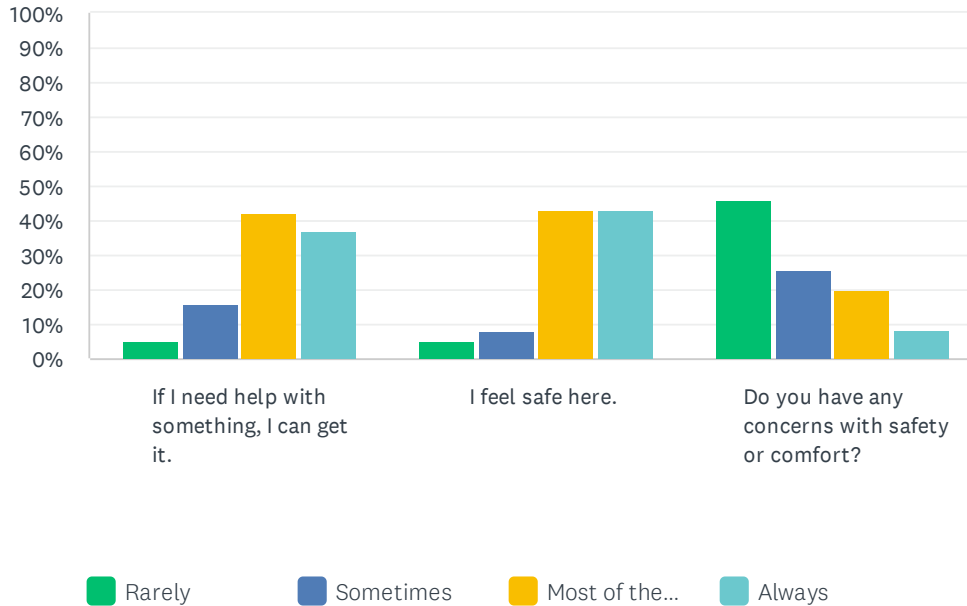
## Q4 What are your least favourite dishes that we offer?

Answered: 27 Skipped: 11

#	RESPONSES	DATE
1	Salads	11/26/2024 10:47 AM
2	Breakfast isn't good , got tired of porridge	10/23/2024 11:36 AM
3	Spaghetti	9/10/2024 1:11 PM
4	I am a very fussy eater so a lot but that's ok.	8/27/2024 11:28 AM
5	Pork n beans	4/20/2024 2:08 PM
6	NA	4/16/2024 9:57 AM
7	French toast	4/2/2024 9:34 AM
8	NA	3/29/2024 2:05 PM
9	Potato	3/19/2024 11:40 AM
10	NA	3/19/2024 11:02 AM
11	NA	3/19/2024 10:05 AM
12	Eggs	3/19/2024 9:36 AM
13	Nothing	3/5/2024 9:49 AM
14	Happy with everything offered and grateful for food	2/17/2024 9:38 AM
15	Too many sandwiches	2/17/2024 9:29 AM
16	All of them	2/17/2024 9:24 AM
17	Eggs	2/13/2024 10:01 AM
18	None come to mind	2/13/2024 9:32 AM
19	None come to mind	2/13/2024 9:18 AM
20	No response	2/9/2024 10:37 AM
21	Don't know, hard to say because food is minced	2/9/2024 10:27 AM
22	Dont want the same things all the time	1/30/2024 2:38 PM
23	Spinach	1/25/2024 3:29 PM
24	Salads	1/24/2024 3:16 PM
25	Vegetables	1/24/2024 9:55 AM
26	Spaghetti, some salads	1/16/2024 10:06 AM
27	Like them all.	1/16/2024 9:57 AM

## Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

Answered: 38 Skipped: 0

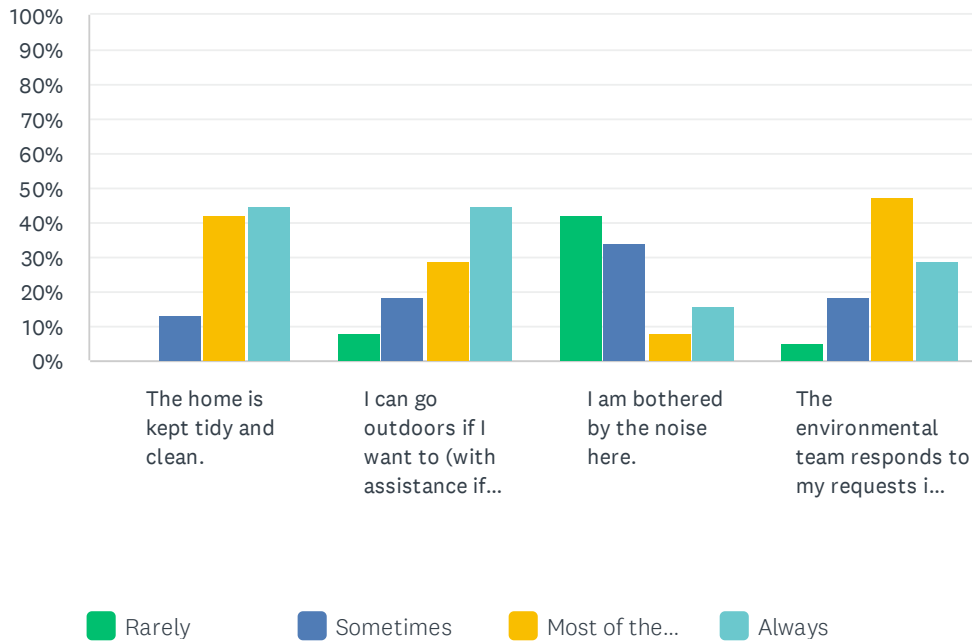


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
If I need help with something, I can get it.	5.26% 2	15.79% 6	42.11% 16	36.84% 14	38
I feel safe here.	5.41% 2	8.11% 3	43.24% 16	43.24% 16	37
Do you have any concerns with safety or comfort?	45.71% 16	25.71% 9	20.00% 7	8.57% 3	35

#	COMMENTS (PLEASE SPECIFY)	DATE
1	At times I don,t feel safe - sometimes other residents scare me	11/26/2024 10:47 AM
2	It takes a long time to get anyone to come.	9/10/2024 1:11 PM
3	Did not want to explain more	4/16/2024 9:57 AM
4	When needs to tell someone something, feels like their ignore. Safety: people go into your room whenever they want.	2/9/2024 10:27 AM
5	Depends on the nurse.	1/30/2024 2:38 PM
6	Sometimes waiting a long time for response to alarm bell. Feels most secure with door closed.	1/24/2024 3:16 PM

### Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

Answered: 38 Skipped: 0

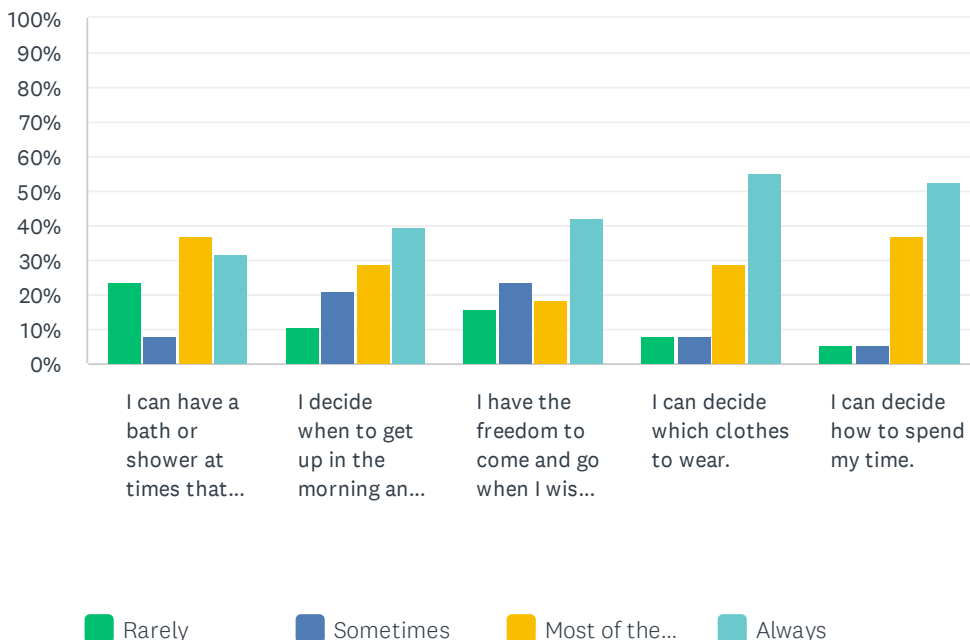


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The home is kept tidy and clean.	0.00% 0	13.16% 5	42.11% 16	44.74% 17	38
I can go outdoors if I want to (with assistance if necessary).	7.89% 3	18.42% 7	28.95% 11	44.74% 17	38
I am bothered by the noise here.	42.11% 16	34.21% 13	7.89% 3	15.79% 6	38
The environmental team responds to my requests in a timely manner.	5.26% 2	18.42% 7	47.37% 18	28.95% 11	38

#	COMMENTS (PLEASE SPECIFY)	DATE
1	They clean a lot which can be annoying	11/26/2024 10:47 AM
2	Bed in room does not work properly	9/10/2024 1:11 PM

### Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 38 Skipped: 0

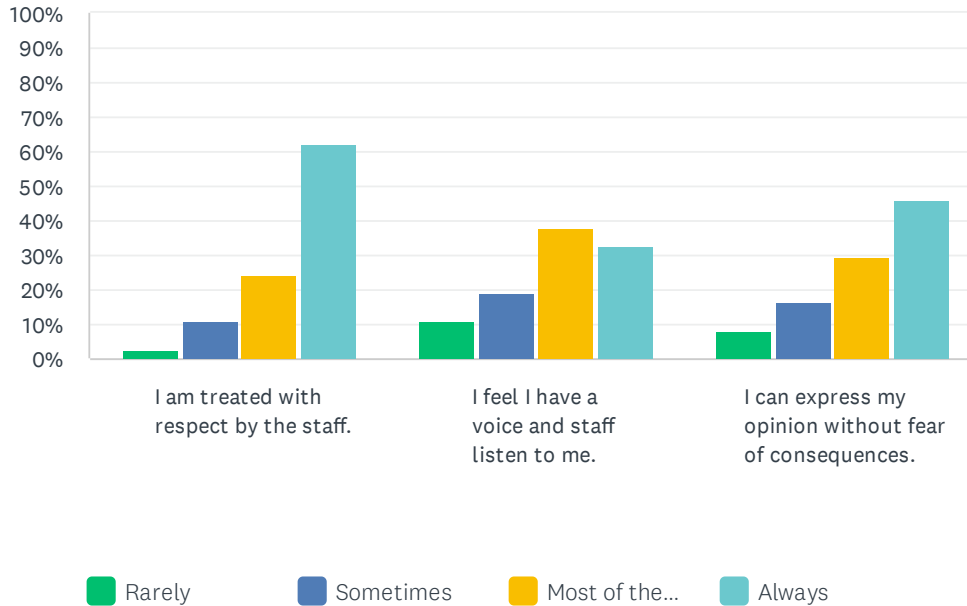


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can have a bath or shower at times that I have picked.	23.68% 9	7.89% 3	36.84% 14	31.58% 12	38
I decide when to get up in the morning and when go to bed at night.	10.53% 4	21.05% 8	28.95% 11	39.47% 15	38
I have the freedom to come and go when I wish to.	15.79% 6	23.68% 9	18.42% 7	42.11% 16	38
I can decide which clothes to wear.	7.89% 3	7.89% 3	28.95% 11	55.26% 21	38
I can decide how to spend my time.	5.26% 2	5.26% 2	36.84% 14	52.63% 20	38

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Noise from elevator keeps resident up.	1/25/2024 3:29 PM
2	Agrees to clothing selections with ease, no complaints in this area.	1/24/2024 3:16 PM

**Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer with one of the available choices.**

Answered: 37 Skipped: 1



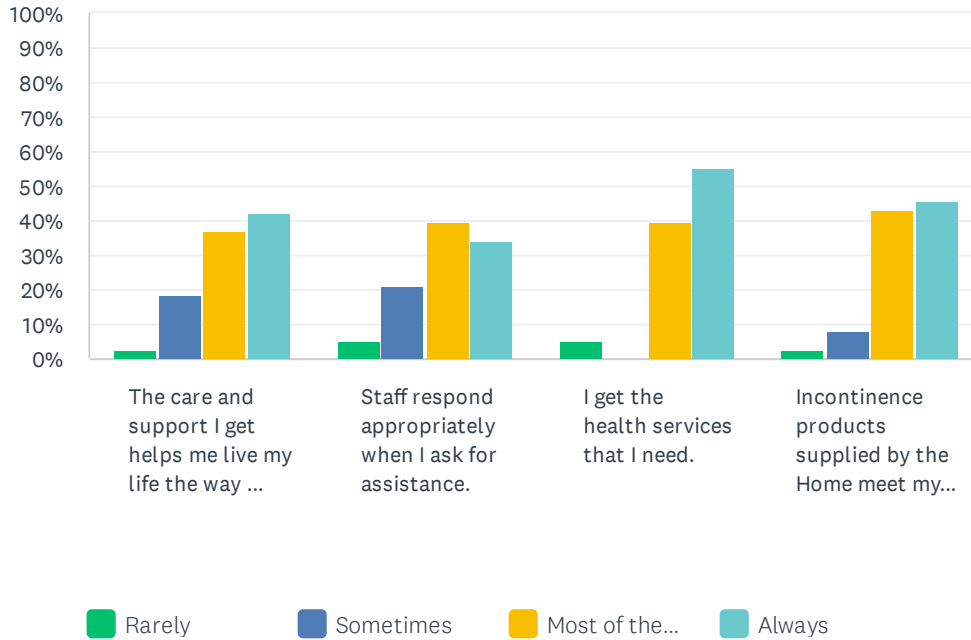
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I am treated with respect by the staff.	2.70% 1	10.81% 4	24.32% 9	62.16% 23	37
I feel I have a voice and staff listen to me.	10.81% 4	18.92% 7	37.84% 14	32.43% 12	37
I can express my opinion without fear of consequences.	8.11% 3	16.22% 6	29.73% 11	45.95% 17	37

#	COMMENTS (PLEASE SPECIFY)	DATE
1	1. Depends on which staff member	2/9/2024 10:27 AM



## Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 38 Skipped: 0

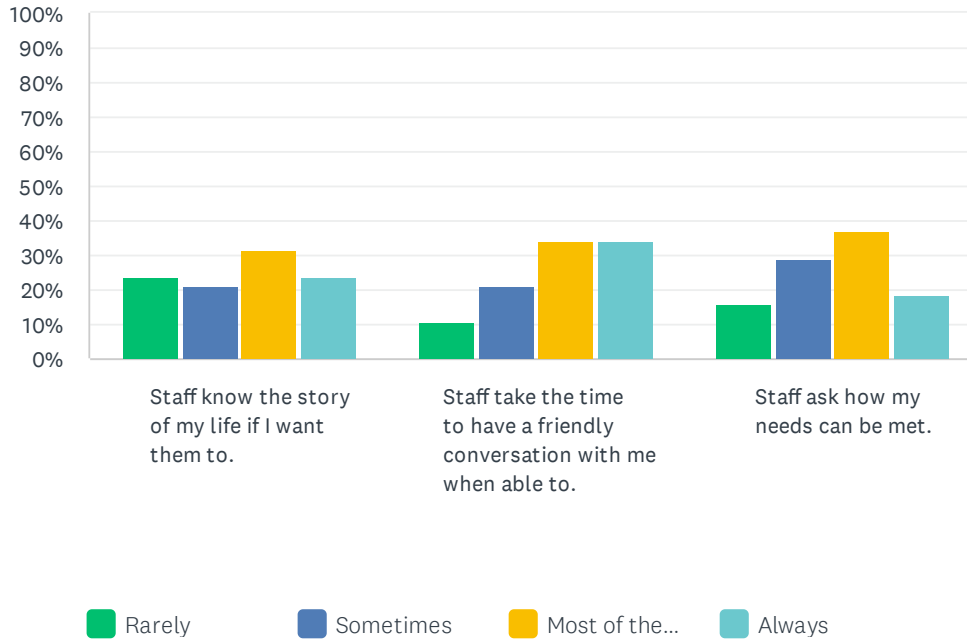


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The care and support I get helps me live my life the way I want.	2.63% 1	18.42% 7	36.84% 14	42.11% 16	38
Staff respond appropriately when I ask for assistance.	5.26% 2	21.05% 8	39.47% 15	34.21% 13	38
I get the health services that I need.	5.26% 2	0.00% 0	39.47% 15	55.26% 21	38
Incontinence products supplied by the Home meet my needs.	2.70% 1	8.11% 3	43.24% 16	45.95% 17	37

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I feel like I am just a number to staff	11/26/2024 10:47 AM

### Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

Answered: 38 Skipped: 0

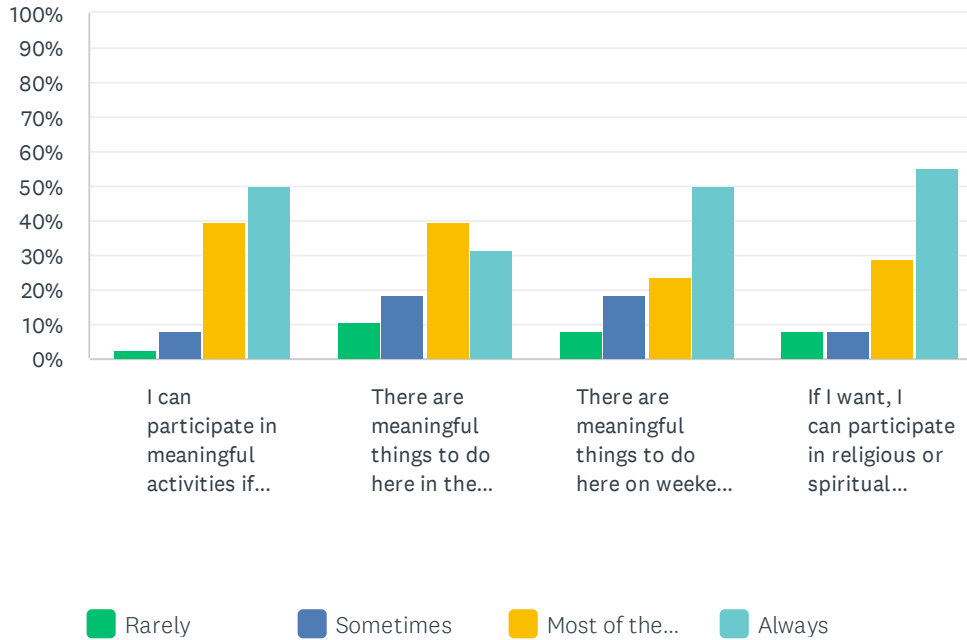


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
Staff know the story of my life if I want them to.	23.68% 9	21.05% 8	31.58% 12	23.68% 9	38
Staff take the time to have a friendly conversation with me when able to.	10.53% 4	21.05% 8	34.21% 13	34.21% 13	38
Staff ask how my needs can be met.	15.79% 6	28.95% 11	36.84% 14	18.42% 7	38

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Staff very busy so sometimes do not have time to have a conversation.	1/25/2024 3:29 PM

### Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

Answered: 38 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can participate in meaningful activities if I wish to.	2.63% 1	7.89% 3	39.47% 15	50.00% 19	38
There are meaningful things to do here in the evenings if I wish to.	10.53% 4	18.42% 7	39.47% 15	31.58% 12	38
There are meaningful things to do here on weekends if I wish to.	7.89% 3	18.42% 7	23.68% 9	50.00% 19	38
If I want, I can participate in religious or spiritual activities that have meaning to me.	7.89% 3	7.89% 3	28.95% 11	55.26% 21	38

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Rarely because resident is not religious and does not want to participate in any religious activities	2/17/2024 9:24 AM
2	2. Goes to bed so doesn't know	2/9/2024 10:37 AM
3	4. Sometimes has to have a bath during it	2/9/2024 10:27 AM
4	No interested in spiritual offerings	1/25/2024 3:29 PM

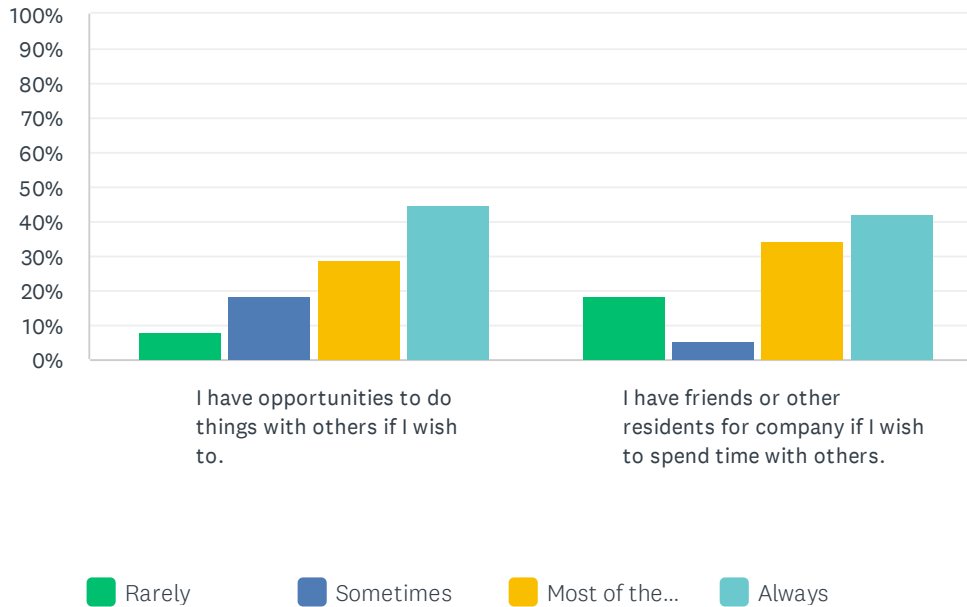
## Q12 Are there any programs or activities that you would like to see offered here?

Answered: 23 Skipped: 15

#	RESPONSES	DATE
1	More bingo - getting a prize for winning stuff is important to me because I try my best and I feel like that needs to be recognized	11/26/2024 10:47 AM
2	Enjoy hymn sing Uno cards	8/27/2024 11:28 AM
3	More outings	6/25/2024 1:09 PM
4	No	4/20/2024 2:08 PM
5	N/A	4/2/2024 9:50 AM
6	Gimp	4/2/2024 9:34 AM
7	Tennis court	3/29/2024 2:05 PM
8	Table tennis	3/19/2024 11:40 AM
9	Nothing not off top of head	3/19/2024 11:02 AM
10	No	3/19/2024 9:36 AM
11	Dancing and more music and more crafts like painting.	3/5/2024 9:49 AM
12	Outdoor/community programs	2/17/2024 9:38 AM
13	Nothing resident can think of	2/17/2024 9:29 AM
14	More bingo	2/17/2024 9:24 AM
15	More BINGO	2/13/2024 10:01 AM
16	None come to mind	2/13/2024 9:32 AM
17	None come to mind	2/13/2024 9:18 AM
18	Don't really want to attend programs	1/30/2024 2:38 PM
19	Nothing	1/25/2024 3:29 PM
20	Nothing	1/24/2024 3:16 PM
21	No	1/24/2024 9:55 AM
22	Colouring, exercise classes.	1/16/2024 10:24 AM
23	No	1/16/2024 9:57 AM

### Q13 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 38 Skipped: 0

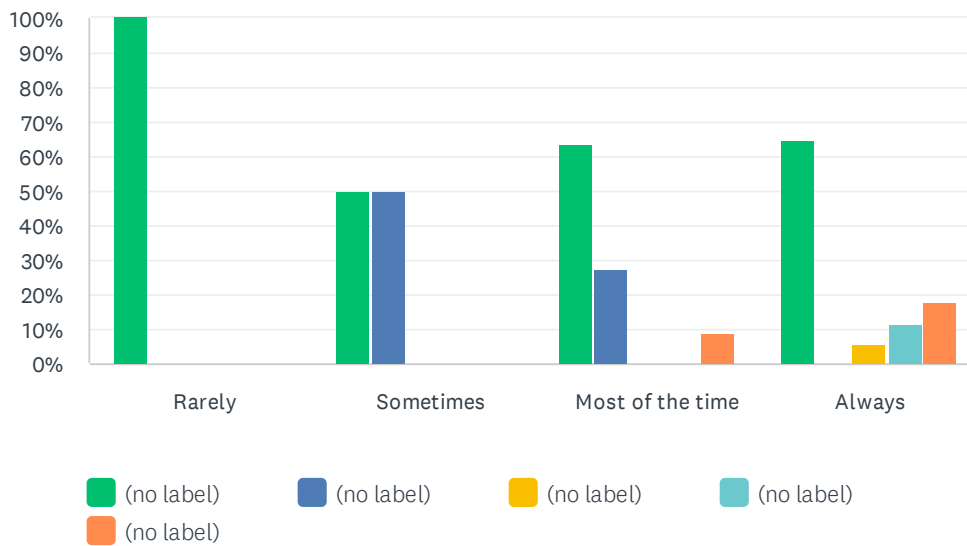


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have opportunities to do things with others if I wish to.	7.89% 3	18.42% 7	28.95% 11	44.74% 17	38
I have friends or other residents for company if I wish to spend time with others.	18.42% 7	5.26% 2	34.21% 13	42.11% 16	38

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Don't want to leave room	1/30/2024 2:38 PM

## Q14 I would recommend this home to others.

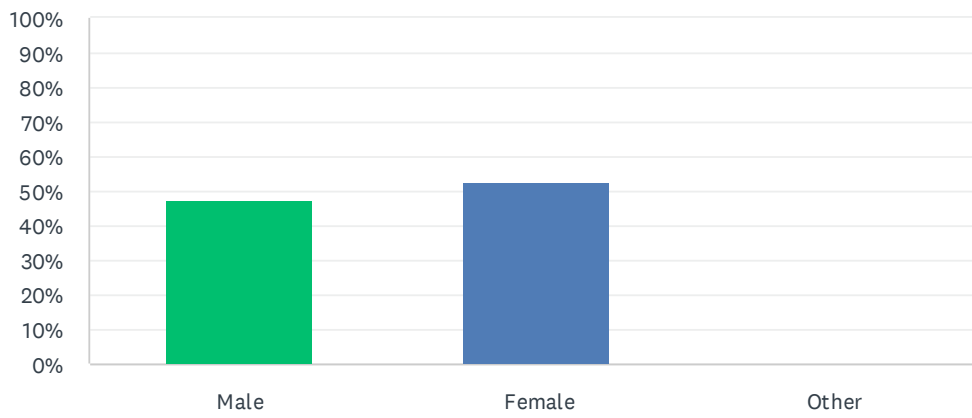
Answered: 38 Skipped: 0



	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL	WEIGHTED AVERAGE
Rarely	100.00% 6	0.00% 0	0.00% 0	0.00% 0	0.00% 0	6	1.00
Sometimes	50.00% 2	50.00% 2	0.00% 0	0.00% 0	0.00% 0	4	1.50
Most of the time	63.64% 7	27.27% 3	0.00% 0	0.00% 0	9.09% 1	11	1.64
Always	64.71% 11	0.00% 0	5.88% 1	11.76% 2	17.65% 3	17	2.18

### Q15 My gender is:

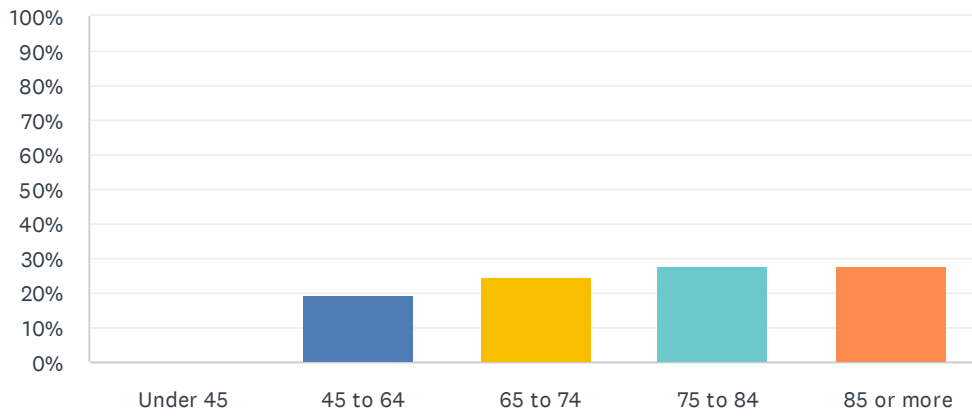
Answered: 38 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	47.37%	18
Female	52.63%	20
Other	0.00%	0
<b>TOTAL</b>		<b>38</b>

### Q16 My age in years is:

Answered: 36 Skipped: 2

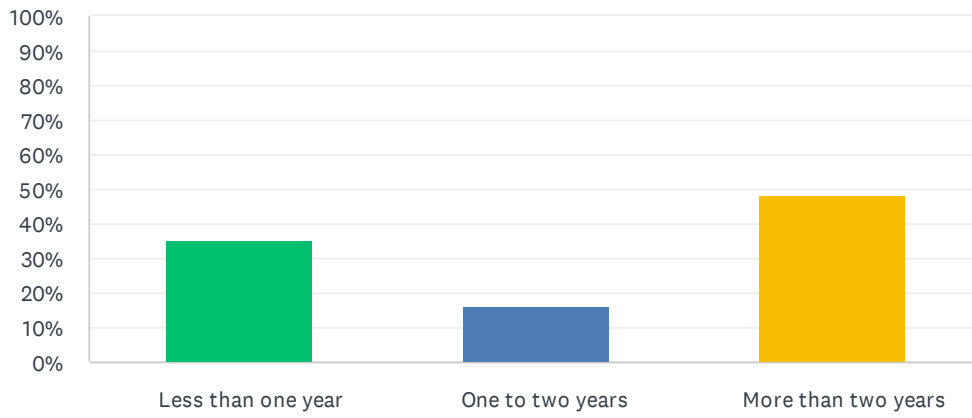


ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	19.44%	7
65 to 74	25.00%	9
75 to 84	27.78%	10
85 or more	27.78%	10
<b>TOTAL</b>		<b>36</b>



### Q17 I have lived at this LTC Home for:

Answered: 37 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than one year	35.14%	13
One to two years	16.22%	6
More than two years	48.65%	18
TOTAL		37

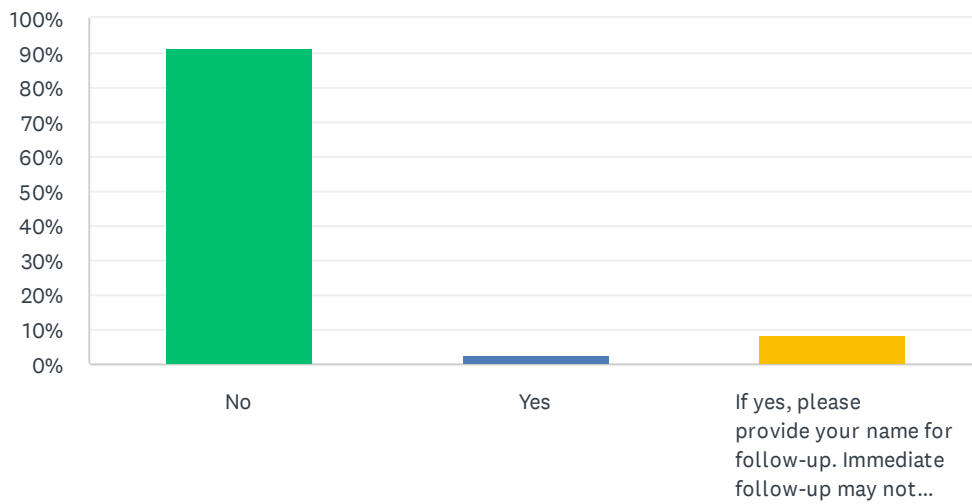
## Q18 Comments Do you have any additional comments you'd like to share?

Answered: 10 Skipped: 28

#	RESPONSES	DATE
1	No	4/20/2024 2:08 PM
2	More entertainment	4/2/2024 9:34 AM
3	I would like more movies	3/19/2024 11:40 AM
4	NA	3/19/2024 10:05 AM
5	NA	3/19/2024 9:36 AM
6	Nothing	1/25/2024 3:29 PM
7	No	1/24/2024 9:55 AM
8	People are friendly. It's clean. Gets assistance quickly.	1/16/2024 10:24 AM
9	Very happy here. Very helpful.	1/16/2024 10:06 AM
10	No	1/16/2024 9:57 AM

# Q19 Would you like someone to contact you regarding your comments?

Answered: 35 Skipped: 3



ANSWER CHOICES	RESPONSES
No	91.43% 32
Yes	2.86% 1
If yes, please provide your name for follow-up. Immediate follow-up may not happen as survey results are reviewed semiannually, if time sensitive please talk to the Executive Director with any concerns.	8.57% 3
Total Respondents: 35	

#	IF YES, PLEASE PROVIDE YOUR NAME FOR FOLLOW-UP. IMMEDIATE FOLLOW-UP MAY NOT HAPPEN AS SURVEY RESULTS ARE REVIEWED SEMIANNUALLY, IF TIME SENSITIVE PLEASE TALK TO THE EXECUTIVE DIRECTOR WITH ANY CONCERNS.	DATE
1	[REDACTED]	4/2/2024 9:50 AM
2	[REDACTED]	4/2/2024 9:34 AM
3	[REDACTED]	1/16/2024 10:24 AM