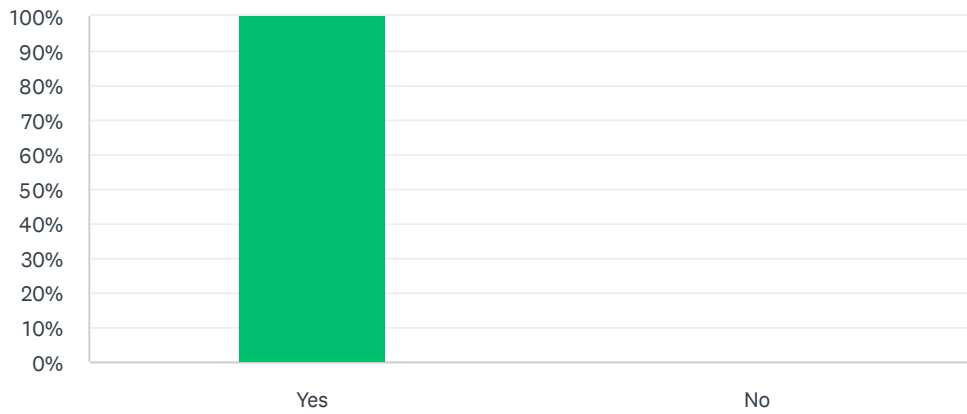


Q1 Would you recommend this home to others?

Answered: 24 Skipped: 1

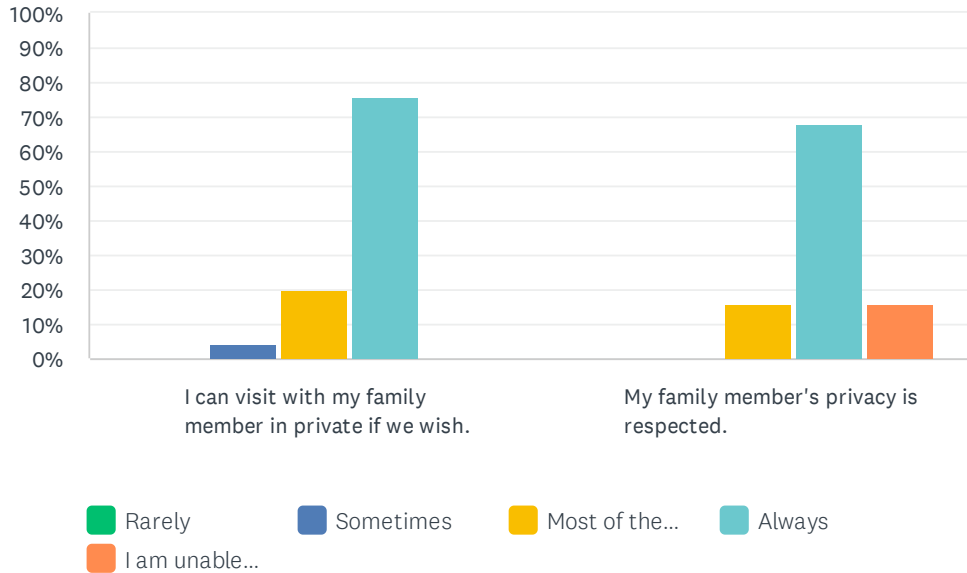


ANSWER CHOICES	RESPONSES	
Yes	100.00%	24
No	0.00%	0
TOTAL		24

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	The building is old, but the staff are amazing. They're caring kind patient	10/31/2024 12:12 PM
2	You're outside has to be improved - Parking lot	4/23/2024 9:46 AM
3	Great personnel, people friendly	4/22/2024 3:43 PM
4	This is the first home that took my parents together	4/10/2024 10:59 AM
5	Needs some upgrades	4/10/2024 10:54 AM

Q2 Privacy: For each statement, please answer with one of the available choices.

Answered: 25 Skipped: 0

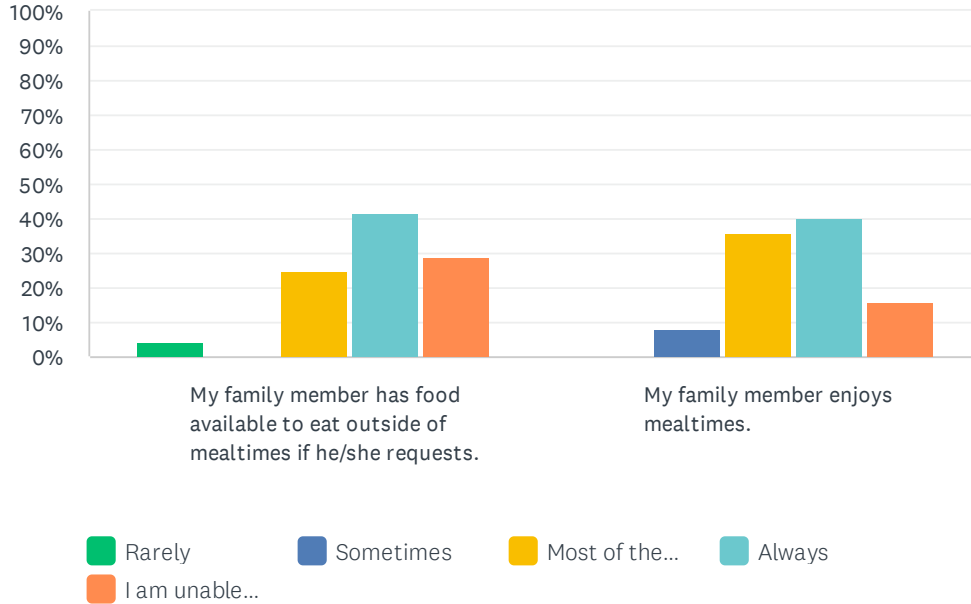


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
I can visit with my family member in private if we wish.	0.00% 0	4.00% 1	20.00% 5	76.00% 19	0.00% 0	25
My family member's privacy is respected.	0.00% 0	0.00% 0	16.00% 4	68.00% 17	16.00% 4	25

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Not sure if you mean book a meeting	4/22/2024 3:43 PM
2	My family member doesn't communicate	4/10/2024 10:57 AM

Q3 Food and Meals: For each statement, please answer one of the available choices.

Answered: 25 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member has food available to eat outside of mealtimes if he/she requests.	4.17% 1	0.00% 0	25.00% 6	41.67% 10	29.17% 7	24
My family member enjoys mealtimes.	0.00% 0	8.00% 2	36.00% 9	40.00% 10	16.00% 4	25

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	I know she is not a good eater	4/22/2024 3:43 PM
2	The meals are great	4/10/2024 10:59 AM
3	Doesn't need extra food (weight control)	4/10/2024 10:57 AM

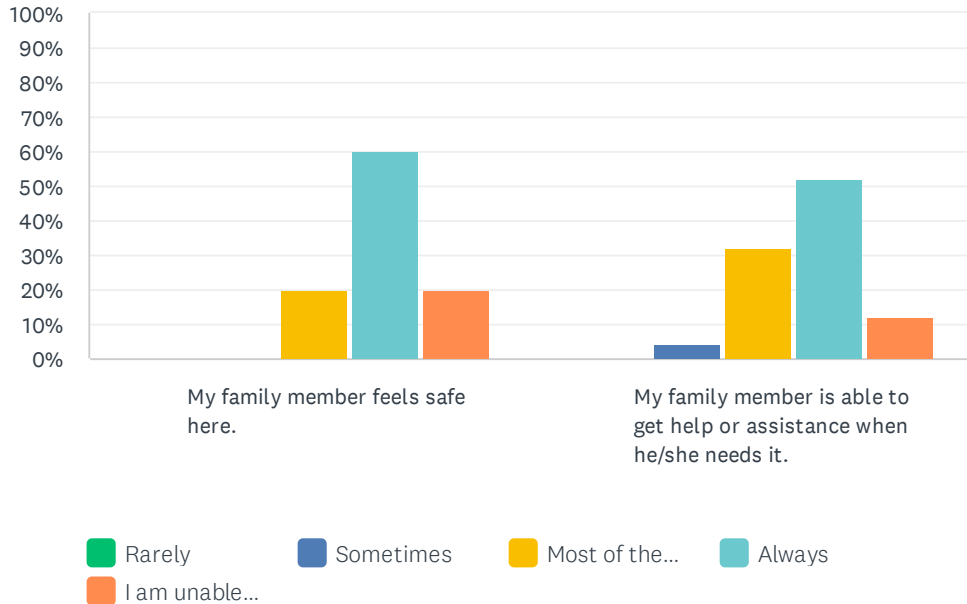
Q4 Food suggestions that my family member would like to see on the menu are:

Answered: 6 Skipped: 19

#	RESPONSES	DATE
1	schnitzel	12/6/2024 9:42 AM
2	Na	10/31/2024 12:12 PM
3	soup at supper	4/19/2024 1:09 PM
4	sauerkraut	4/19/2024 10:05 AM
5	rye bread	4/17/2024 11:39 AM
6	Mac & cheese	4/10/2024 10:46 AM

Q5 Safety and Security: For each statement, please answer one of the available choices.

Answered: 25 Skipped: 0

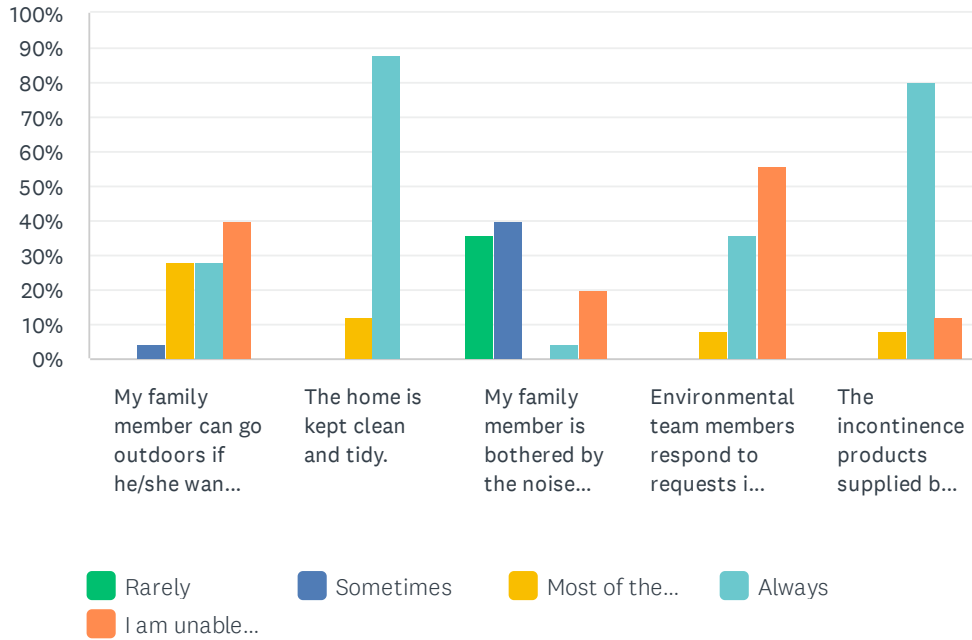


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member feels safe here.	0.00% 0	0.00% 0	20.00% 5	60.00% 15	20.00% 5	25
My family member is able to get help or assistance when he/she needs it.	0.00% 0	4.00% 1	32.00% 8	52.00% 13	12.00% 3	25

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	anything I have asked for assistance for him staff is always available	5/15/2024 9:38 AM
2	There are times when she is sure she will be killed	4/22/2024 3:43 PM
3	maybe not fast understanding not the only one living here	4/10/2024 10:54 AM
4	Yes I would hope so, but my loved one is unable to communicate	4/10/2024 10:52 AM

Q6 Comfort Items: For each statement, please answer with one of the available choices.

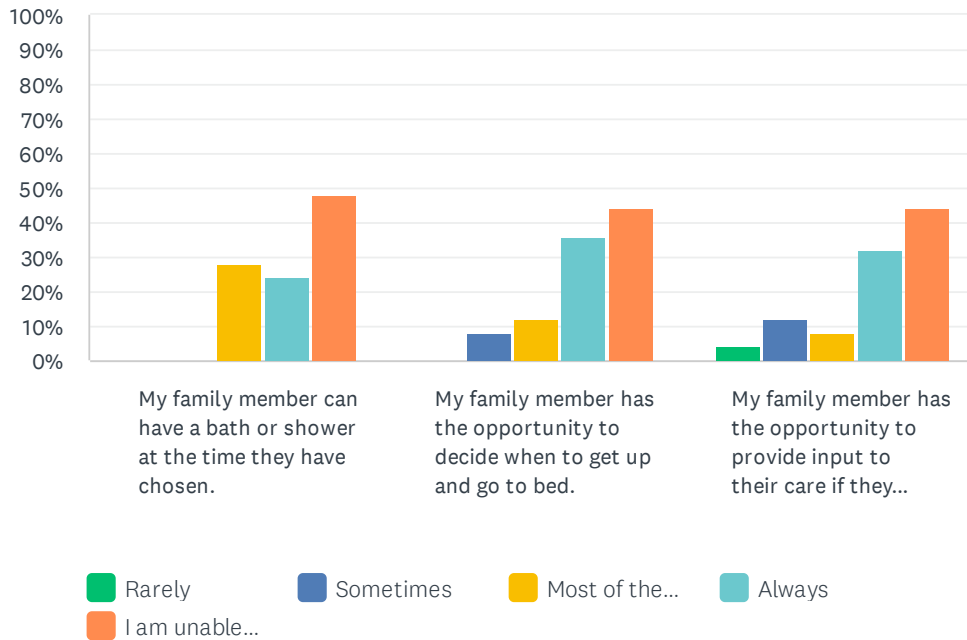
Answered: 25 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member can go outdoors if he/she wants (with assistance if she/he needs it).	0.00% 0	4.00% 1	28.00% 7	28.00% 7	40.00% 10	25
The home is kept clean and tidy.	0.00% 0	0.00% 0	12.00% 3	88.00% 22	0.00% 0	25
My family member is bothered by the noise here.	36.00% 9	40.00% 10	0.00% 0	4.00% 1	20.00% 5	25
Environmental team members respond to requests in a timely manner.	0.00% 0	0.00% 0	8.00% 2	36.00% 9	56.00% 14	25
The incontinence products supplied by the home meets the needs of my family member (if applicable)	0.00% 0	0.00% 0	8.00% 2	80.00% 20	12.00% 3	25

Q7 Daily Decision Items (Autonomy): For each statement, please answer with one of the available choices.

Answered: 25 Skipped: 0

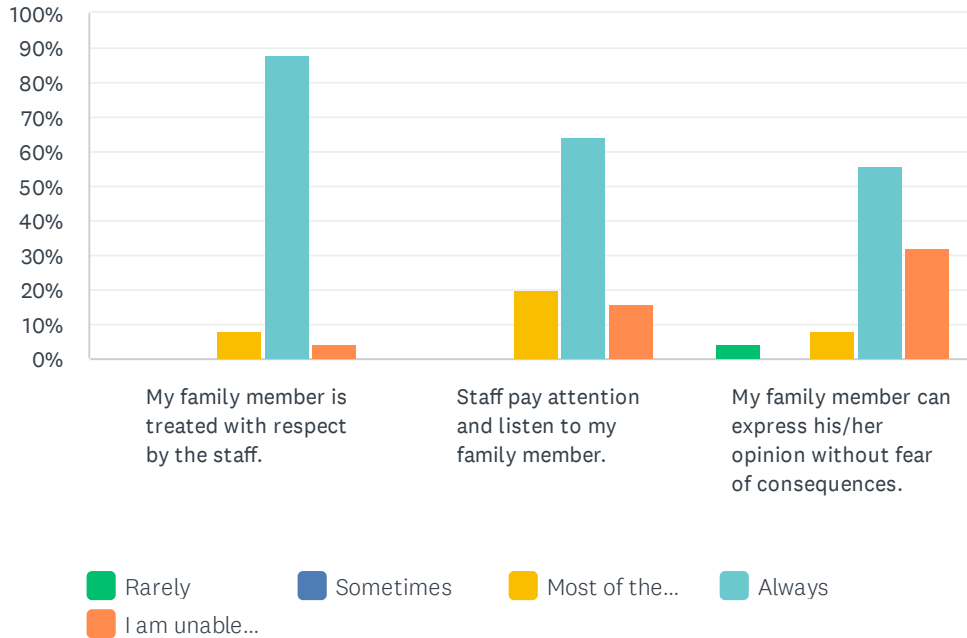


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member can have a bath or shower at the time they have chosen.	0.00% 0	0.00% 0	28.00% 7	24.00% 6	48.00% 12	25
My family member has the opportunity to decide when to get up and go to bed.	0.00% 0	8.00% 2	12.00% 3	36.00% 9	44.00% 11	25
My family member has the opportunity to provide input to their care if they wish.	4.00% 1	12.00% 3	8.00% 2	32.00% 8	44.00% 11	25

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	She is in bed most of the time!	4/22/2024 3:43 PM
2	making assumptions - these tasks are dictated by staffing and scheduling	4/19/2024 10:15 AM
3	memory issues - does not remember much from hour to hour	4/17/2024 11:51 AM

Q8 Respect by Staff: For each statement, please answer one of the available choices.

Answered: 25 Skipped: 0

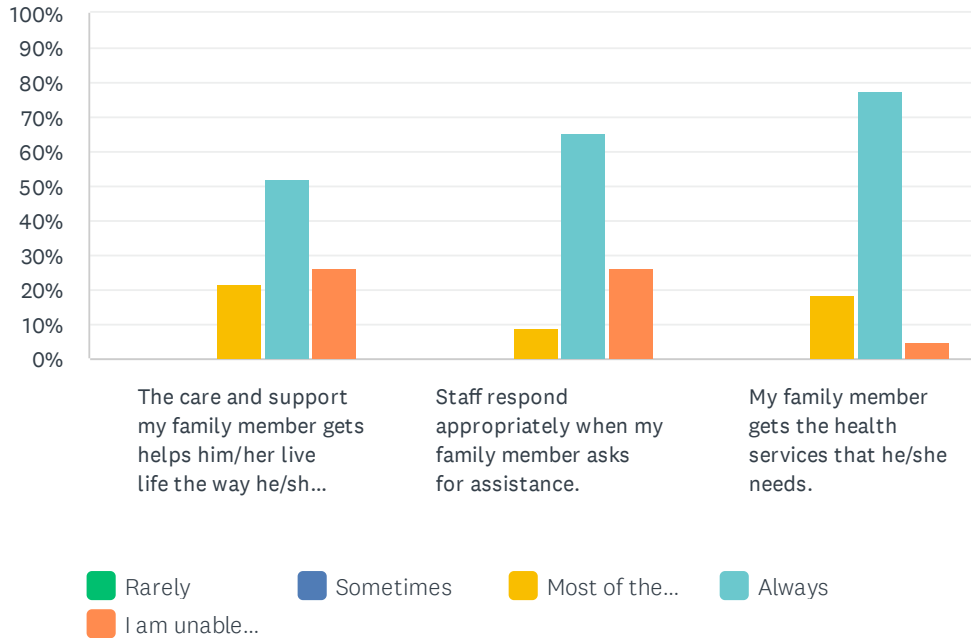


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member is treated with respect by the staff.	0.00% 0	0.00% 0	8.00% 2	88.00% 22	4.00% 1	25
Staff pay attention and listen to my family member.	0.00% 0	0.00% 0	20.00% 5	64.00% 16	16.00% 4	25
My family member can express his/her opinion without fear of consequences.	4.00% 1	0.00% 0	8.00% 2	56.00% 14	32.00% 8	25

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Have noticed how good staff are1 Thank you for caring!	4/22/2024 3:43 PM

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

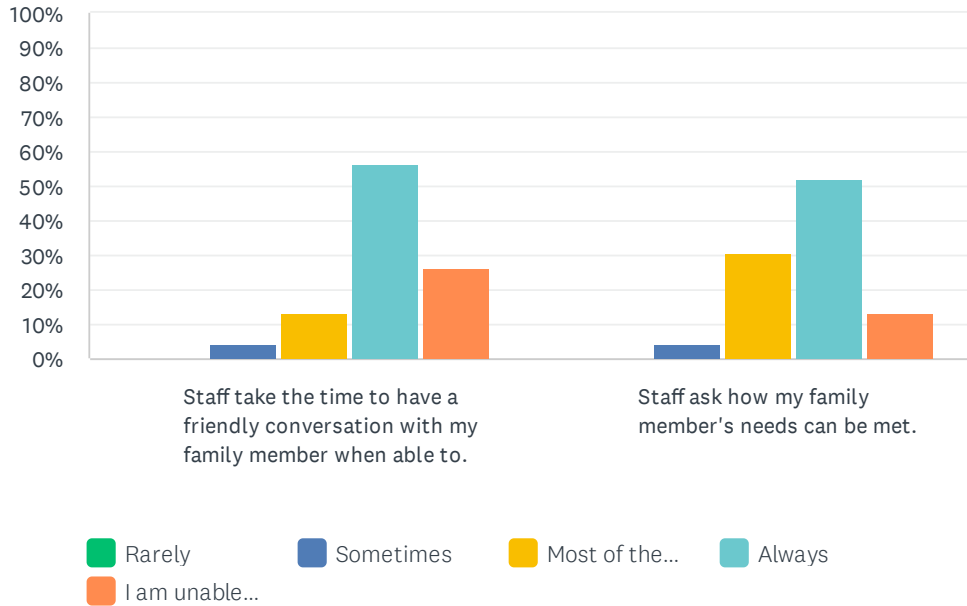
Answered: 23 Skipped: 2



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
The care and support my family member gets helps him/her live life the way he/she wants.	0.00% 0	0.00% 0	21.74% 5	52.17% 12	26.09% 6	23
Staff respond appropriately when my family member asks for assistance.	0.00% 0	0.00% 0	8.70% 2	65.22% 15	26.09% 6	23
My family member gets the health services that he/she needs.	0.00% 0	0.00% 0	18.18% 4	77.27% 17	4.55% 1	22

Q10 Staff-Resident Bonding: Please answer with one of the available choices.

Answered: 23 Skipped: 2

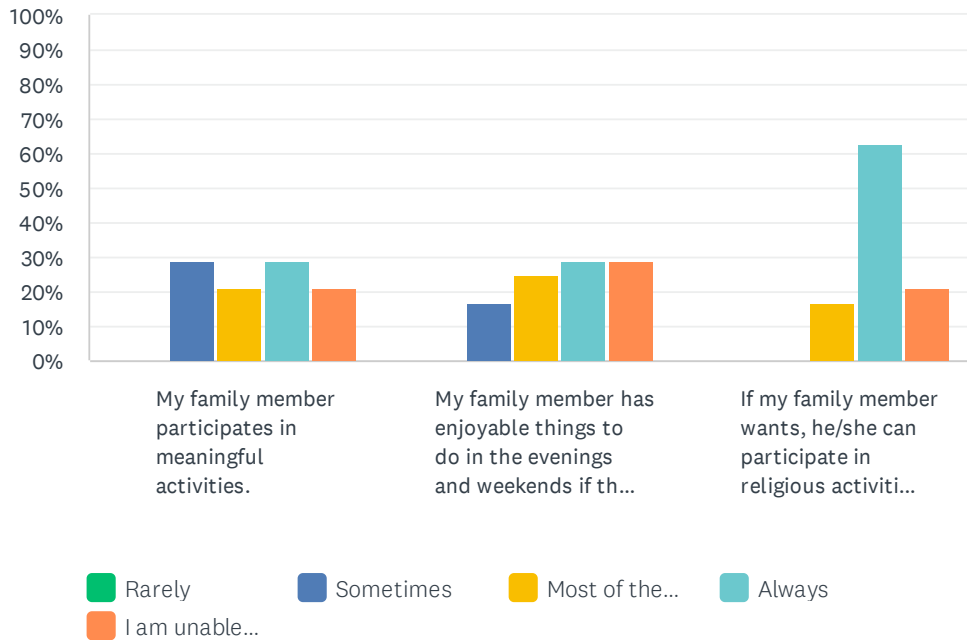


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
Staff take the time to have a friendly conversation with my family member when able to.	0.00% 0	4.35% 1	13.04% 3	56.52% 13	26.09% 6	23
Staff ask how my family member's needs can be met.	0.00% 0	4.35% 1	30.43% 7	52.17% 12	13.04% 3	23

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Amazing staff	10/31/2024 12:12 PM
2	Dental care is not being met - my mom needs to be helped to remember to brush her teeth. Also hearing specialist asked for wax removal and this has yet to be done by the staff.	4/19/2024 10:05 AM

Q11 Activities: For each statement, please answer with one of the available choices.

Answered: 24 Skipped: 1



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS QUESTION	TOTAL
My family member participates in meaningful activities.	0.00% 0	29.17% 7	20.83% 5	29.17% 7	20.83% 5	24
My family member has enjoyable things to do in the evenings and weekends if they wish.	0.00% 0	16.67% 4	25.00% 6	29.17% 7	29.17% 7	24
If my family member wants, he/she can participate in religious activities that have meaning to him/her.	0.00% 0	0.00% 0	16.67% 4	62.50% 15	20.83% 5	24

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	cornhole (bean bag toss)	12/6/2024 9:42 AM
2	As mentioned, she prefers to stay in bed, unfortunately.	4/22/2024 3:43 PM
3	Love that they encourage her to be social	4/19/2024 10:15 AM
4	Does not remember much about day to day activities but I am told she participates in most activities	4/17/2024 11:51 AM

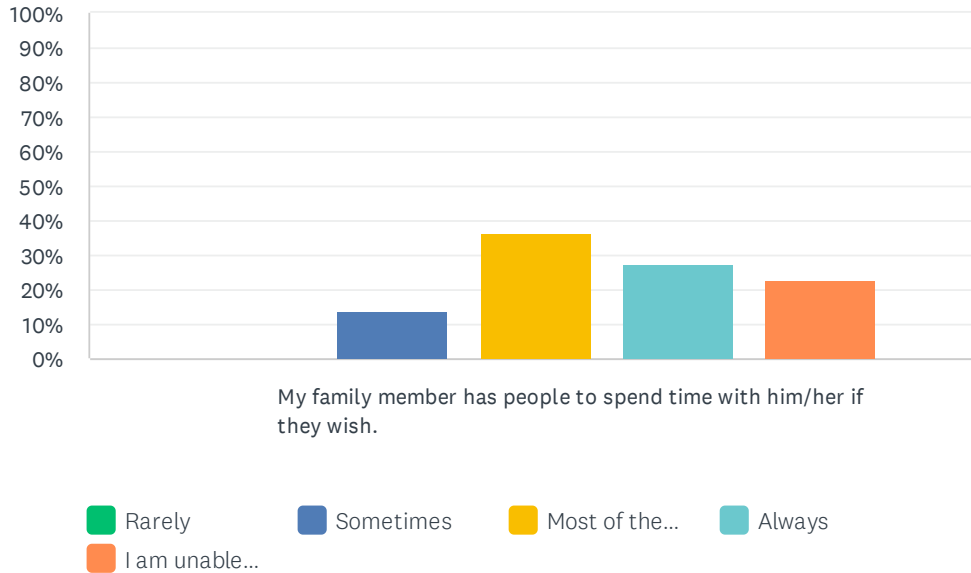
Q12 Do you have any suggestions for activities that your family member may wish to participate in?

Answered: 2 Skipped: 23

#	RESPONSES	DATE
1	No	10/31/2024 12:12 PM
2	There are plenty of options that my mother can participate in	4/10/2024 10:59 AM

Q13 Personal Relationships: Please answer with one of the available choices.

Answered: 22 Skipped: 3

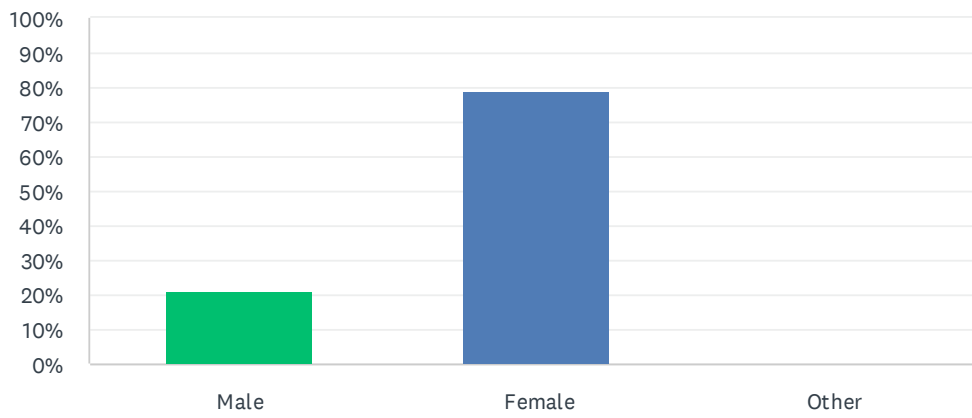


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member has people to spend time with him/her if they wish.	0.00% 0	13.64% 3	36.36% 8	27.27% 6	22.73% 5	22

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	staff yes - hasn't got "friends" that are other residents	4/19/2024 10:15 AM

Q14 Your family member's gender is:

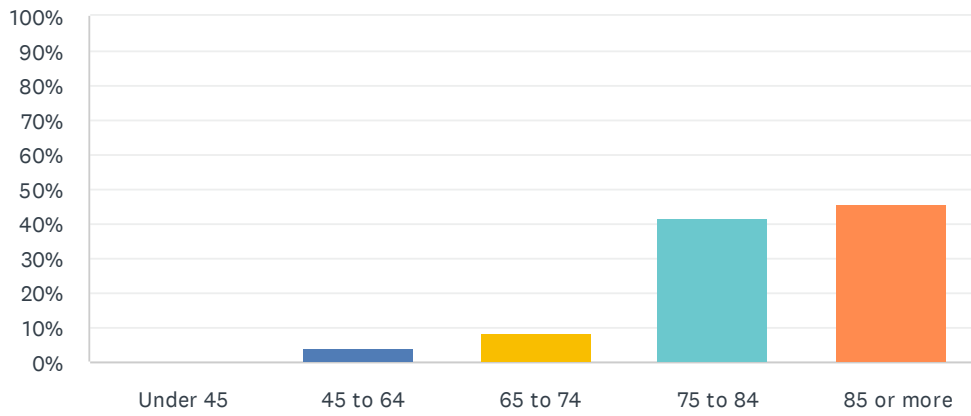
Answered: 24 Skipped: 1



ANSWER CHOICES	RESPONSES	
Male	20.83%	5
Female	79.17%	19
Other	0.00%	0
TOTAL		24

Q15 Your family member's age in years is:

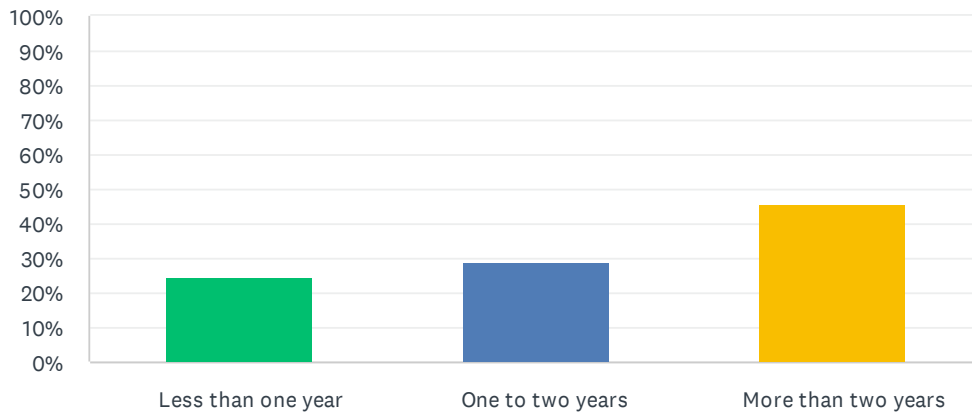
Answered: 24 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	4.17%	1
65 to 74	8.33%	2
75 to 84	41.67%	10
85 or more	45.83%	11
TOTAL		24

Q16 Your family member has lived at this LTC Home for:

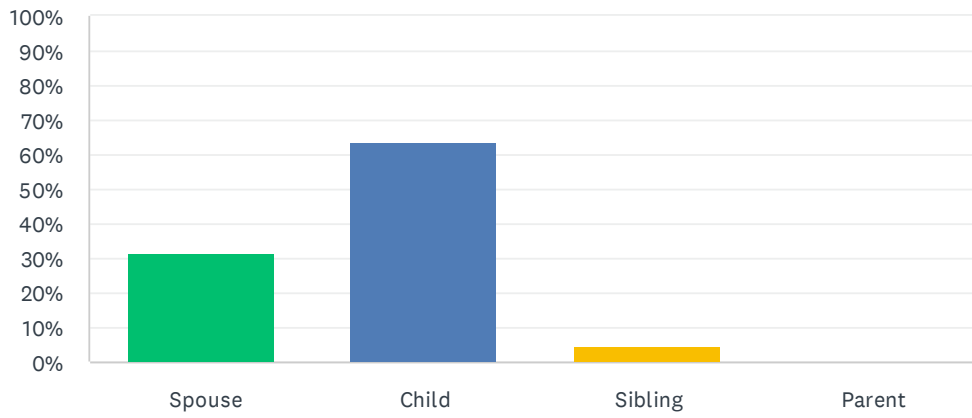
Answered: 24 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than one year	25.00%	6
One to two years	29.17%	7
More than two years	45.83%	11
TOTAL		24

Q17 Your relationship to the resident is:

Answered: 22 Skipped: 3



ANSWER CHOICES	RESPONSES	
Spouse	31.82%	7
Child	63.64%	14
Sibling	4.55%	1
Parent	0.00%	0
TOTAL		22

Q18 Survey Method:

Answered: 24 Skipped: 1



ANSWER CHOICES	RESPONSES	
Self-administered	95.83%	23
Face-to-Face	0.00%	0
Telephone	4.17%	1
TOTAL		24

Q19 Comments: Do you have any additional comments you'd like to share?

Answered: 10 Skipped: 15

#	RESPONSES	DATE
1	Thanks to all of the staff who run the home. They are amazing and made my mother in law feel welcome always.	10/31/2024 12:12 PM
2	Thank you so much for the excellent care	10/25/2024 11:53 AM
3	Keep your good work up! There is always place for improvement, Nobody is 100%!	4/23/2024 9:46 AM
4	Thanks for having such caring team members and staff	4/22/2024 3:43 PM
5	Thank you to all of you for all you do!	4/19/2024 9:54 AM
6	I am pleased with the care my family member is getting	4/17/2024 11:51 AM
7	My mother has told me she is very content here	4/10/2024 10:59 AM
8	It is very difficult for me to answer the survey questions given the cognitive ability of my mother due to dementia.	4/10/2024 10:52 AM
9	My wife has advanced dementia, this makes a lot of the questions not pertaining to her condition. I'd like to say that the care given to [REDACTED] is the best the residence can do in her condition.	4/10/2024 10:46 AM
10	Staff are pleasant and caring	4/9/2024 1:14 PM