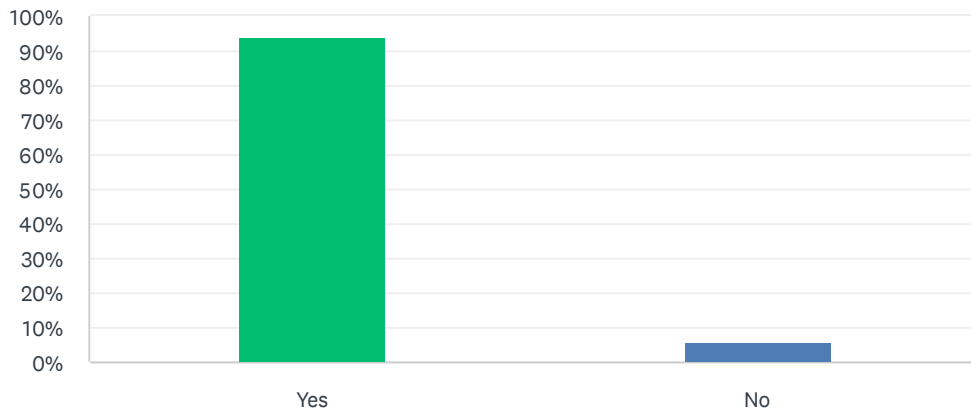


## Q1 Would you recommend this home to others?

Answered: 18 Skipped: 1

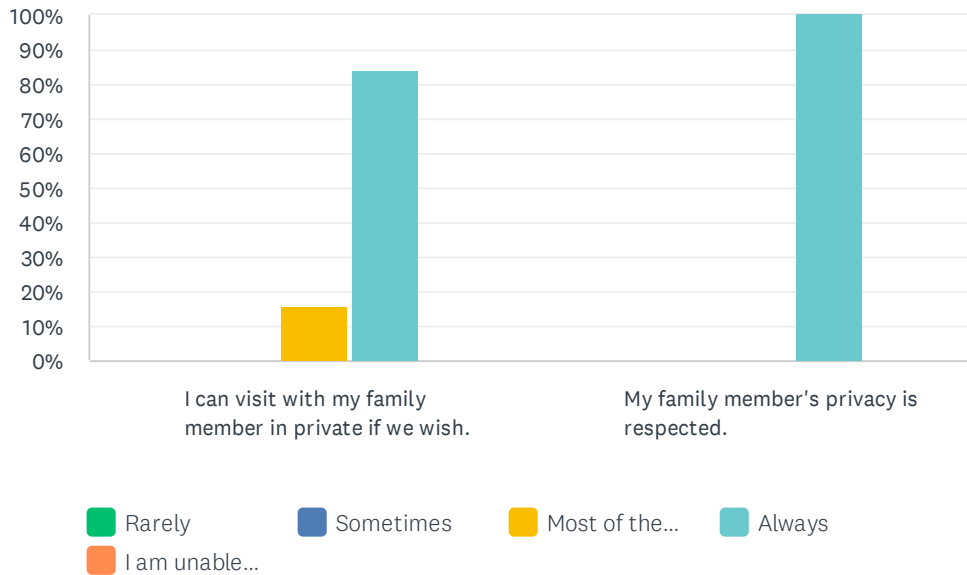


ANSWER CHOICES	RESPONSES
Yes	94.44% 17
No	5.56% 1
TOTAL	18

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Definitely, and I have.	9/28/2024 2:38 PM
2	Because it is a union home.	6/12/2024 1:49 PM

## Q2 Privacy: For each statement, please answer with one of the available choices.

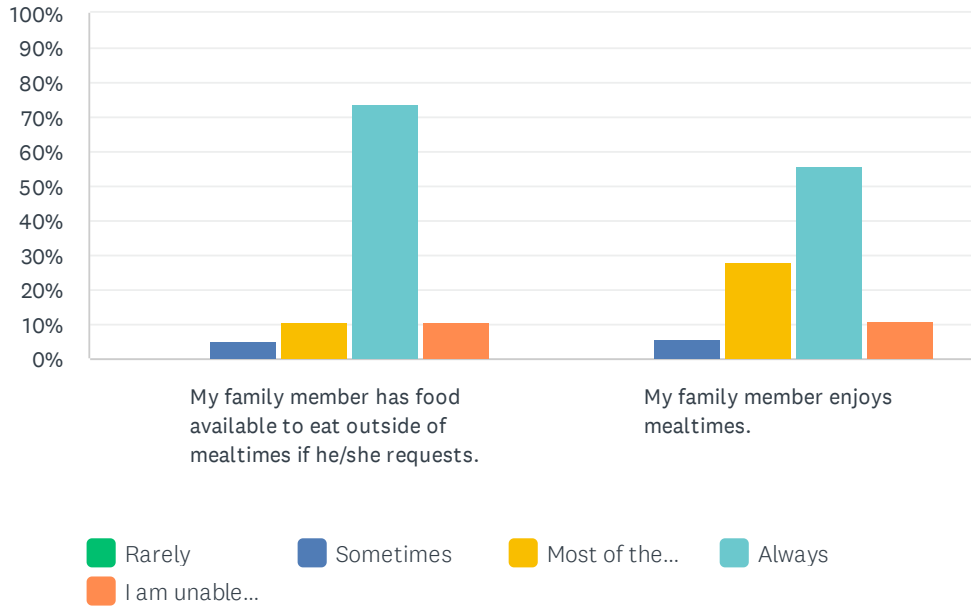
Answered: 19 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
I can visit with my family member in private if we wish.	0.00% 0	0.00% 0	15.79% 3	84.21% 16	0.00% 0	19
My family member's privacy is respected.	0.00% 0	0.00% 0	0.00% 0	100.00% 19	0.00% 0	19

### Q3 Food and Meals: For each statement, please answer one of the available choices.

Answered: 19 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member has food available to eat outside of mealtimes if he/she requests.	0.00% 0	5.26% 1	10.53% 2	73.68% 14	10.53% 2	19
My family member enjoys mealtimes.	0.00% 0	5.56% 1	27.78% 5	55.56% 10	11.11% 2	18

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	she enjoys being with other people at mealtime.	7/2/2024 12:32 PM

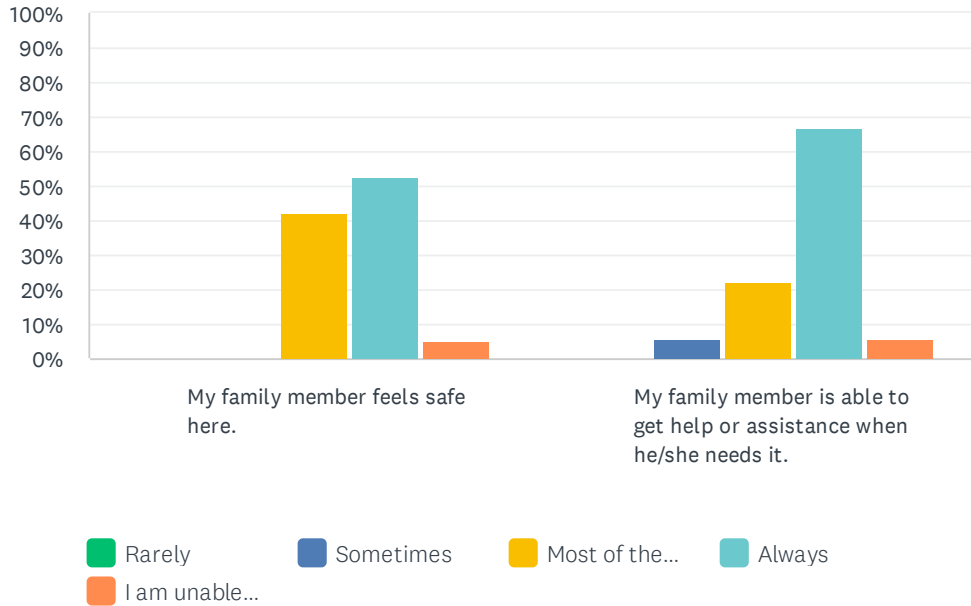
## Q4 Food suggestions that my family member would like to see on the menu are:

Answered: 1 Skipped: 18

#	RESPONSES	DATE
1	sweet pickles	9/28/2024 2:38 PM

### Q5 Safety and Security: For each statement, please answer one of the available choices.

Answered: 19 Skipped: 0

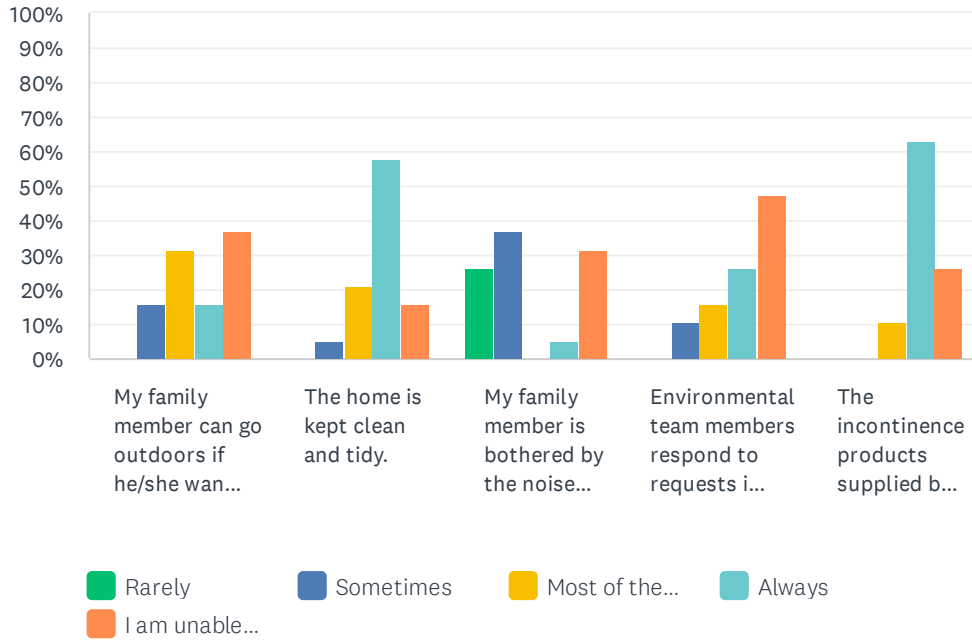


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member feels safe here.	0.00% 0	0.00% 0	42.11% 8	52.63% 10	5.26% 1	19
My family member is able to get help or assistance when he/she needs it.	0.00% 0	5.56% 1	22.22% 4	66.67% 12	5.56% 1	18

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	When mom has psychotic times, she doesn't always feel safe. I've tried to call if I feel Mom needs help and no answer!	9/28/2024 2:38 PM

### Q6 Comfort Items: For each statement, please answer with one of the available choices.

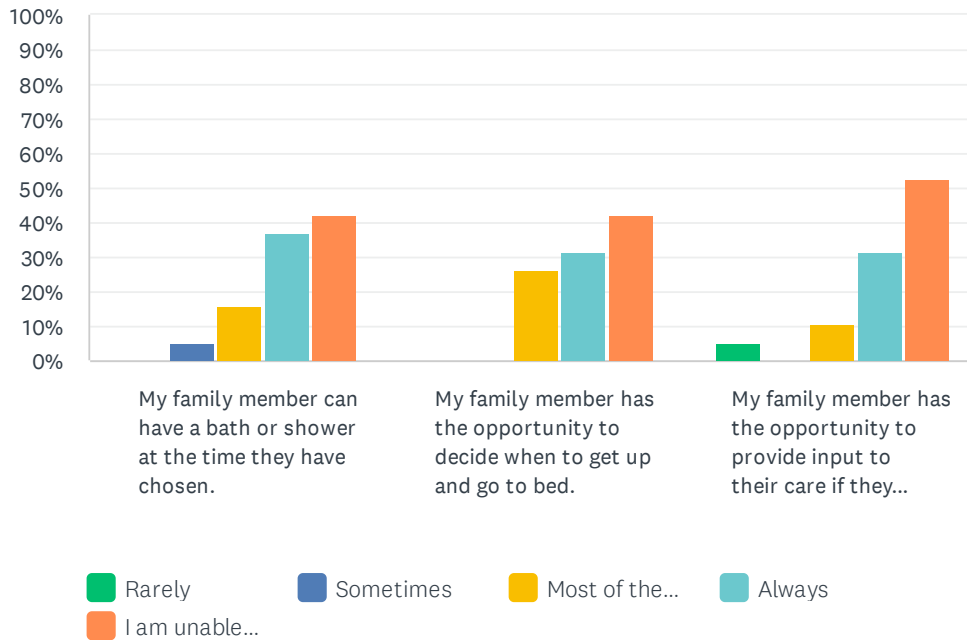
Answered: 19 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member can go outdoors if he/she wants (with assistance if she/he needs it).	0.00% 0	15.79% 3	31.58% 6	15.79% 3	36.84% 7	19
The home is kept clean and tidy.	0.00% 0	5.26% 1	21.05% 4	57.89% 11	15.79% 3	19
My family member is bothered by the noise here.	26.32% 5	36.84% 7	0.00% 0	5.26% 1	31.58% 6	19
Environmental team members respond to requests in a timely manner.	0.00% 0	10.53% 2	15.79% 3	26.32% 5	47.37% 9	19
The incontinence products supplied by the home meets the needs of my family member (if applicable)	0.00% 0	0.00% 0	10.53% 2	63.16% 12	26.32% 5	19

### Q7 Daily Decision Items (Autonomy): For each statement, please answer with one of the available choices.

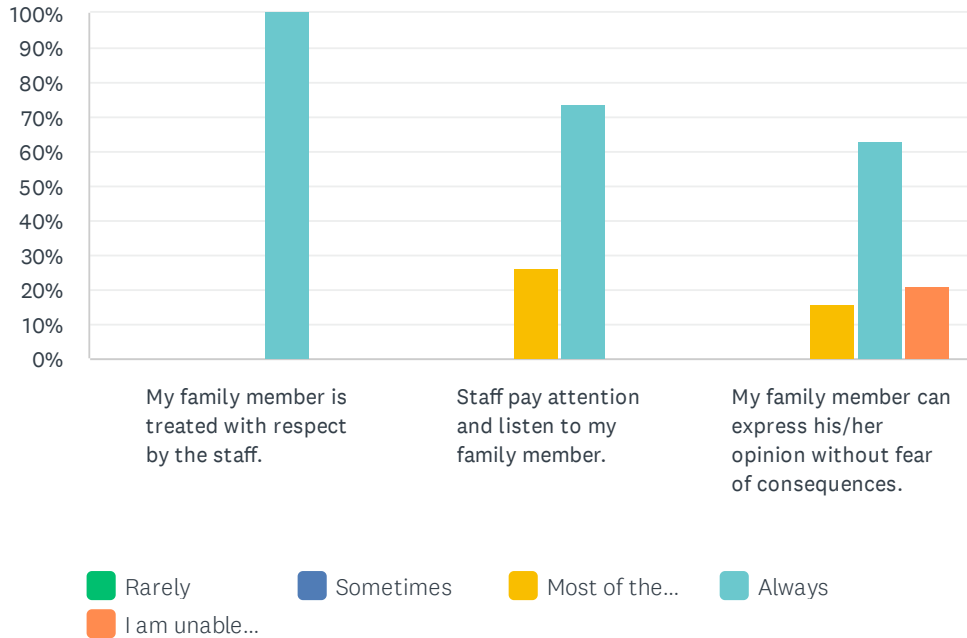
Answered: 19 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member can have a bath or shower at the time they have chosen.	0.00% 0	5.26% 1	15.79% 3	36.84% 7	42.11% 8	19
My family member has the opportunity to decide when to get up and go to bed.	0.00% 0	0.00% 0	26.32% 5	31.58% 6	42.11% 8	19
My family member has the opportunity to provide input to their care if they wish.	5.26% 1	0.00% 0	10.53% 2	31.58% 6	52.63% 10	19

## Q8 Respect by Staff: For each statement, please answer one of the available choices.

Answered: 19 Skipped: 0



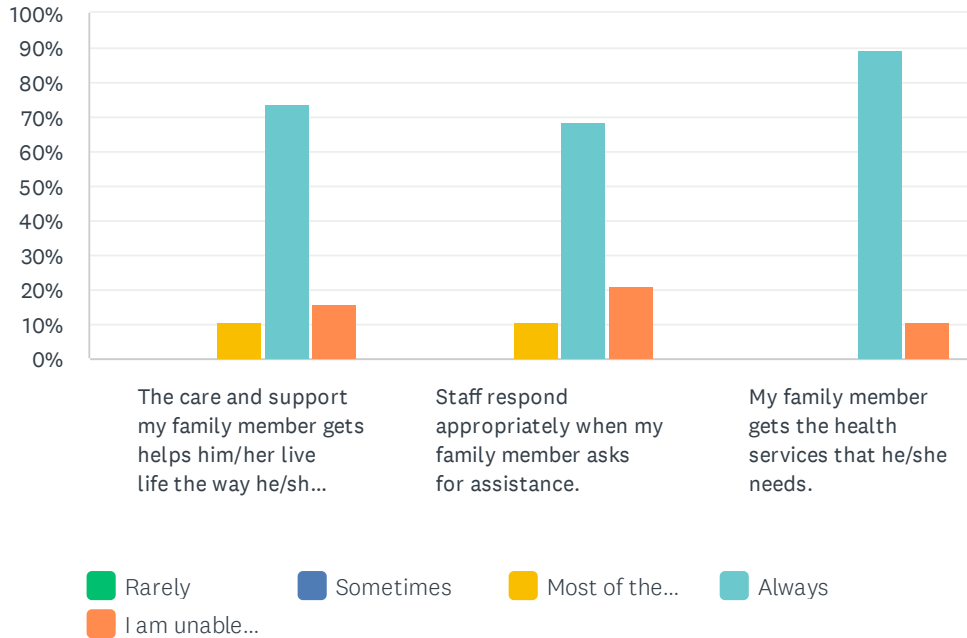
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member is treated with respect by the staff.	0.00% 0	0.00% 0	0.00% 0	100.00% 19	0.00% 0	19
Staff pay attention and listen to my family member.	0.00% 0	0.00% 0	26.32% 5	73.68% 14	0.00% 0	19
My family member can express his/her opinion without fear of consequences.	0.00% 0	0.00% 0	15.79% 3	63.16% 12	21.05% 4	19

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	With the exception of 2 incidences but they were dealt with to or satisfaction. Thank-you!	9/28/2024 2:38 PM



### Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 19 Skipped: 0

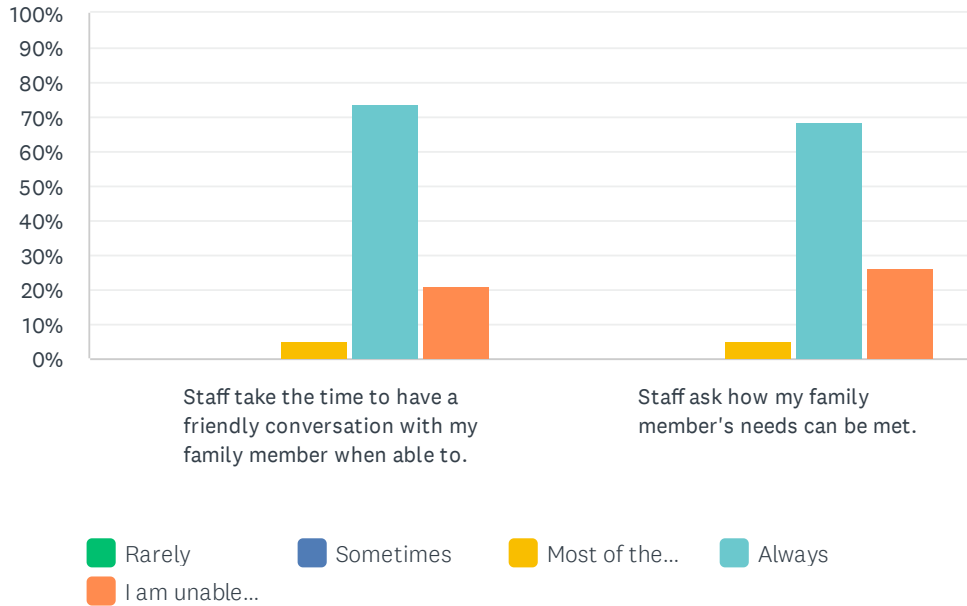


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
The care and support my family member gets helps him/her live life the way he/she wants.	0.00% 0	0.00% 0	10.53% 2	73.68% 14	15.79% 3	19
Staff respond appropriately when my family member asks for assistance.	0.00% 0	0.00% 0	10.53% 2	68.42% 13	21.05% 4	19
My family member gets the health services that he/she needs.	0.00% 0	0.00% 0	0.00% 0	89.47% 17	10.53% 2	19

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Under the circumstance	9/28/2024 2:38 PM
2	██████ provides excellent care.	9/23/2024 6:03 PM

### Q10 Staff-Resident Bonding: Please answer with one of the available choices.

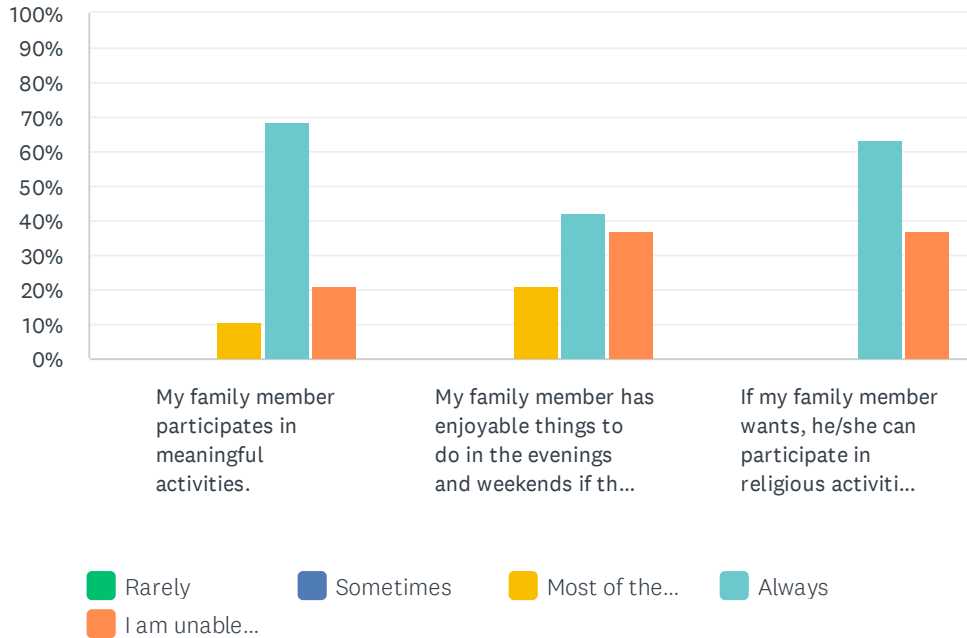
Answered: 19 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
Staff take the time to have a friendly conversation with my family member when able to.	0.00% 0	0.00% 0	5.26% 1	73.68% 14	21.05% 4	19
Staff ask how my family member's needs can be met.	0.00% 0	0.00% 0	5.26% 1	68.42% 13	26.32% 5	19

## Q11 Activities: For each statement, please answer with one of the available choices.

Answered: 19 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS QUESTION	TOTAL
My family member participates in meaningful activities.	0.00% 0	0.00% 0	10.53% 2	68.42% 13	21.05% 4	19
My family member has enjoyable things to do in the evenings and weekends if they wish.	0.00% 0	0.00% 0	21.05% 4	42.11% 8	36.84% 7	19
If my family member wants, he/she can participate in religious activities that have meaning to him/her.	0.00% 0	0.00% 0	0.00% 0	63.16% 12	36.84% 7	19

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	The music entertainment is great! It is a nice way to spend time together.	9/23/2024 6:03 PM
2	She enjoys the crafts.	7/2/2024 12:32 PM

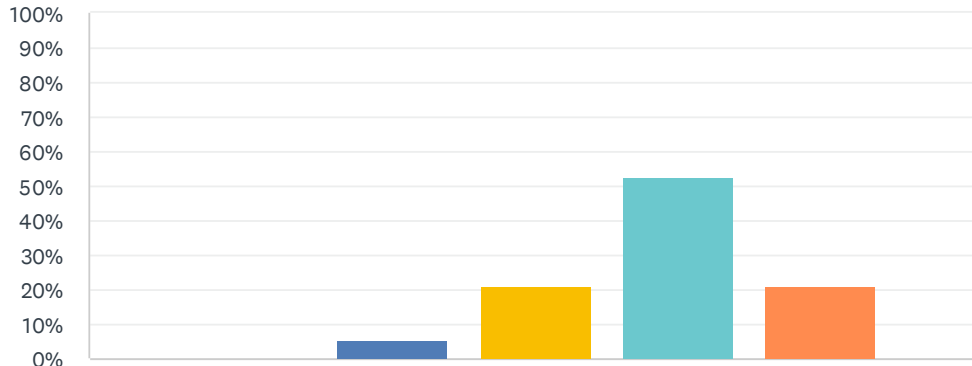
# Q12 Do you have any suggestions for activities that your family member may wish to participate in?

Answered: 0 Skipped: 19

#	RESPONSES	DATE
	There are no responses.	

### Q13 Personal Relationships: Please answer with one of the available choices.

Answered: 19 Skipped: 0



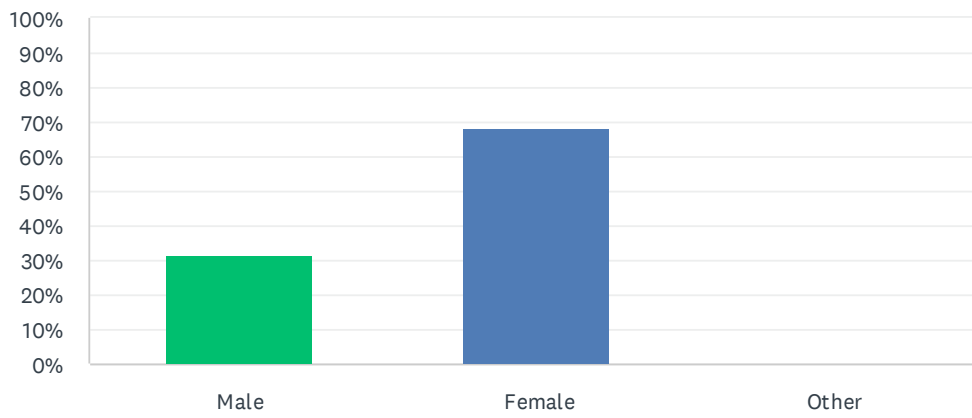
My family member has people to spend time with him/her if they wish.

■ Rarely     
 ■ Sometimes     
 ■ Most of the...     
 ■ Always  
■ I am unable...

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member has people to spend time with him/her if they wish.	0.00% 0	5.26% 1	21.05% 4	52.63% 10	21.05% 4	19

### Q14 Your family member's gender is:

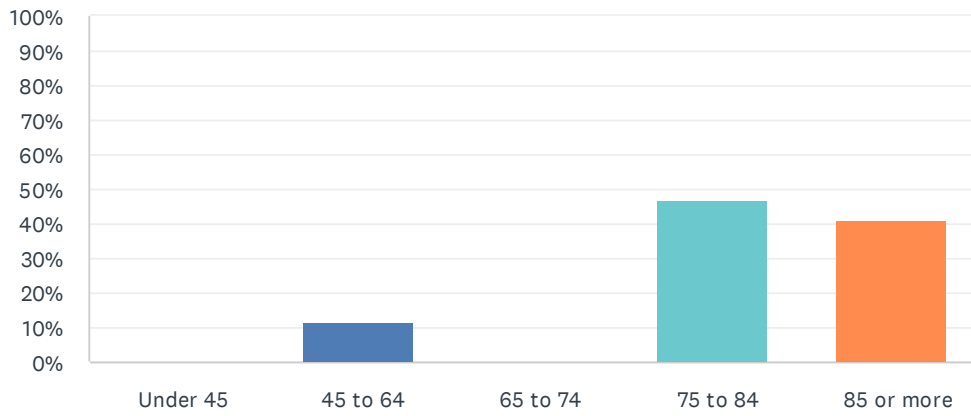
Answered: 19 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	31.58%	6
Female	68.42%	13
Other	0.00%	0
<b>TOTAL</b>		<b>19</b>

### Q15 Your family member's age in years is:

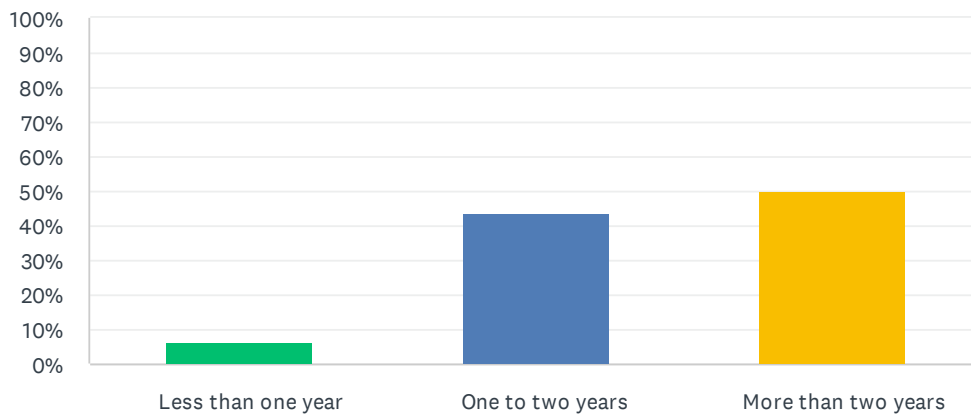
Answered: 17 Skipped: 2



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	11.76%	2
65 to 74	0.00%	0
75 to 84	47.06%	8
85 or more	41.18%	7
<b>TOTAL</b>		<b>17</b>

## Q16 Your family member has lived at this LTC Home for:

Answered: 16 Skipped: 3

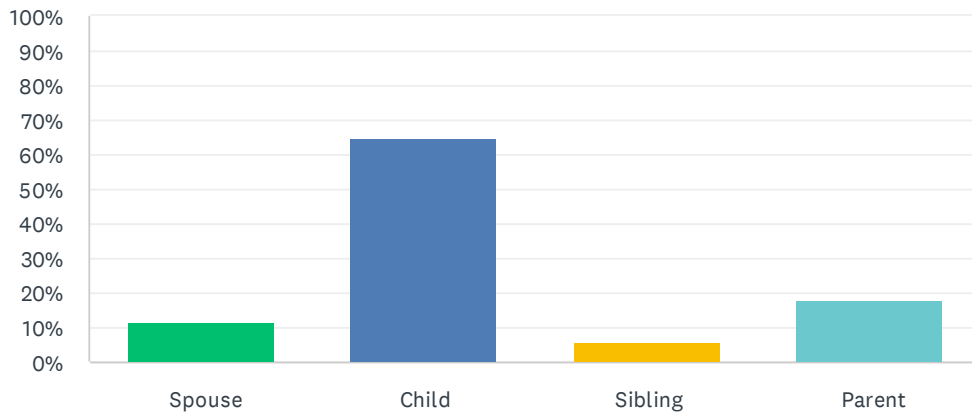


ANSWER CHOICES	RESPONSES	
Less than one year	6.25%	1
One to two years	43.75%	7
More than two years	50.00%	8
TOTAL		16



### Q17 Your relationship to the resident is:

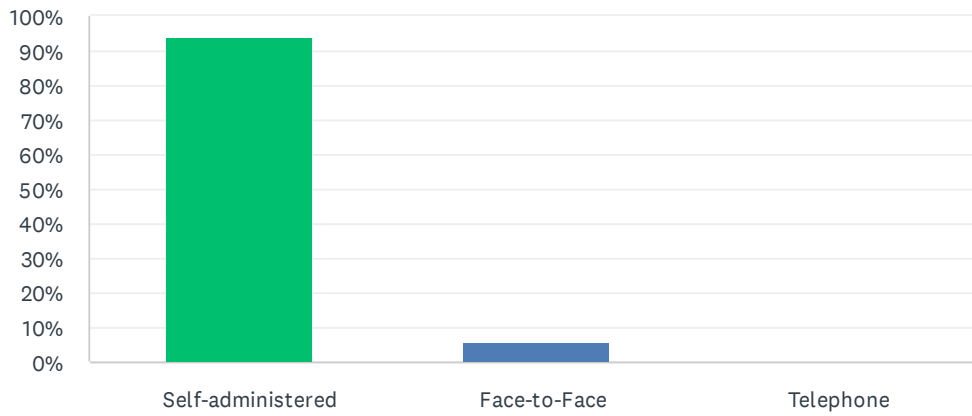
Answered: 17 Skipped: 2



ANSWER CHOICES	RESPONSES	
Spouse	11.76%	2
Child	64.71%	11
Sibling	5.88%	1
Parent	17.65%	3
TOTAL		17

### Q18 Survey Method:

Answered: 18 Skipped: 1



ANSWER CHOICES	RESPONSES
Self-administered	94.44% 17
Face-to-Face	5.56% 1
Telephone	0.00% 0
<b>TOTAL</b>	<b>18</b>

## Q19 Comments: Do you have any additional comments you'd like to share?

Answered: 1 Skipped: 18

#	RESPONSES	DATE
1	As a family our only issue is communication. We realize budget/staffing is likely the issue. Specifically when we call in.	9/28/2024 2:38 PM

**Q20 If you would like to be contacted regarding your comments please leave your name and contact information below. Please note surveys are only summarized semiannually so if your concern is time sensitive please contact the Executive Director.**

Answered: 0 Skipped: 19

ANSWER CHOICES	RESPONSES
Name	0.00% 0
Company	0.00% 0
Address	0.00% 0
Address 2	0.00% 0
City/Town	0.00% 0
State/Province	0.00% 0
ZIP/Postal Code	0.00% 0
Country	0.00% 0
Email Address	0.00% 0
Phone Number	0.00% 0

#	NAME	DATE
	There are no responses.	
#	COMPANY	DATE
	There are no responses.	
#	ADDRESS	DATE
	There are no responses.	
#	ADDRESS 2	DATE
	There are no responses.	
#	CITY/TOWN	DATE
	There are no responses.	
#	STATE/PROVINCE	DATE
	There are no responses.	
#	ZIP/POSTAL CODE	DATE
	There are no responses.	
#	COUNTRY	DATE
	There are no responses.	
#	EMAIL ADDRESS	DATE
	There are no responses.	

#	PHONE NUMBER	DATE
There are no responses.		