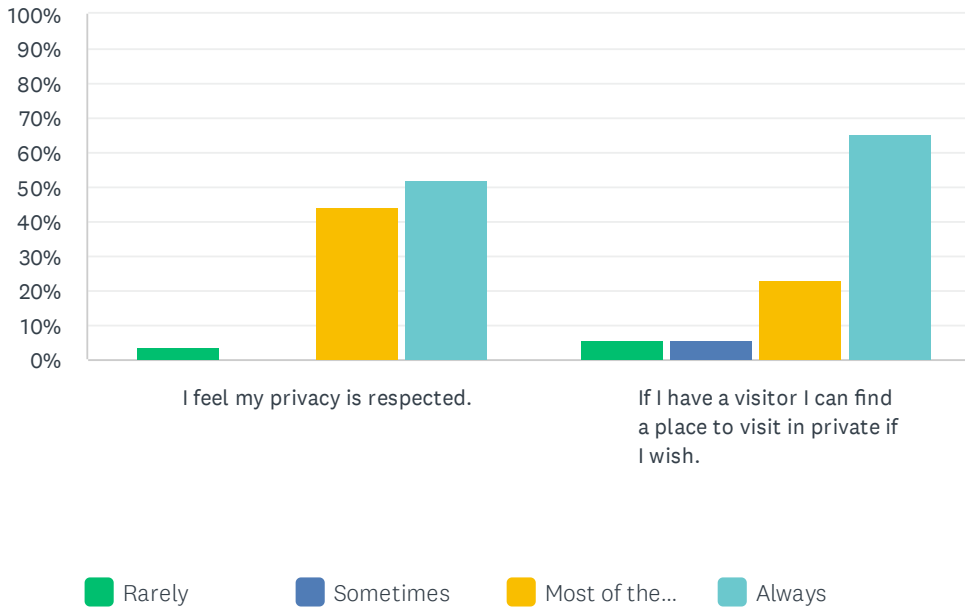


### Q1 Privacy: First, I'd like to talk to you about privacy. Please answer choosing one of the choices and feel free to provide any additional comments.

Answered: 52 Skipped: 0

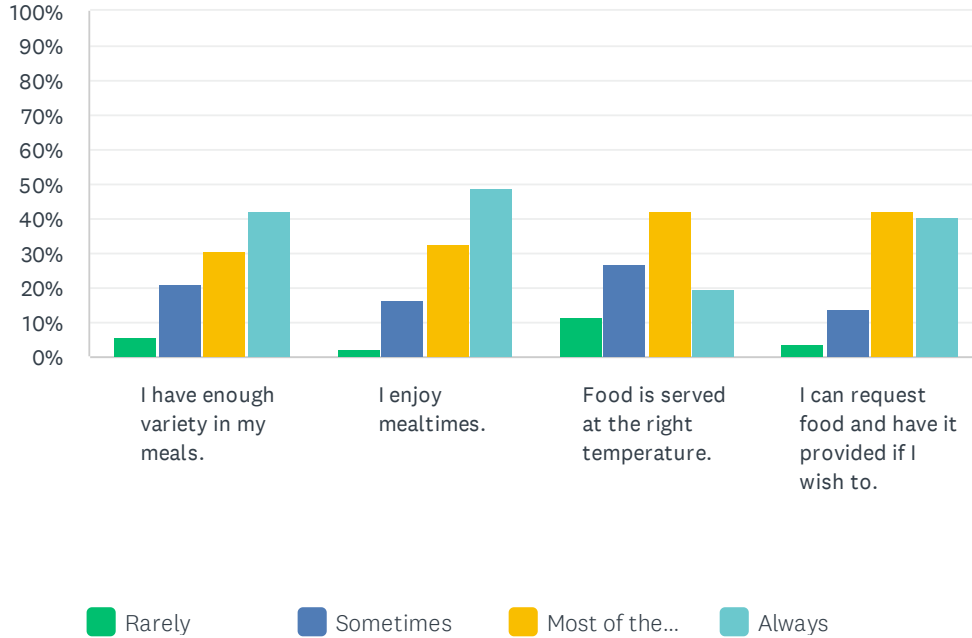


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I feel my privacy is respected.	3.85% 2	0.00% 0	44.23% 23	51.92% 27	52
If I have a visitor I can find a place to visit in private if I wish.	5.77% 3	5.77% 3	23.08% 12	65.38% 34	52

#	COMMENTS (PLEASE SPECIFY)	DATE
1	No privacy when visitors come to visit.	4/24/2024 10:21 AM
2	I don't get visitors	4/15/2024 2:37 PM
3	My room is the private space.	4/15/2024 2:32 PM

## Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 52 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have enough variety in my meals.	5.77% 3	21.15% 11	30.77% 16	42.31% 22	52
I enjoy mealtimes.	2.04% 1	16.33% 8	32.65% 16	48.98% 24	49
Food is served at the right temperature.	11.54% 6	26.92% 14	42.31% 22	19.23% 10	52
I can request food and have it provided if I wish to.	3.85% 2	13.46% 7	42.31% 22	40.38% 21	52

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	I like the eggs.	10/30/2024 1:56 PM
2	Food temperatures are not always good.	6/25/2024 9:52 AM
3	Would like to see more variety in meals.	4/24/2024 10:25 AM

### Q3 What foods would you like to see offered?

Answered: 28 Skipped: 24

#	RESPONSES	DATE
1	Soft food	10/8/2024 10:54 AM
2	Everything is fine.	10/6/2024 1:30 PM
3	meat loaf	9/28/2024 2:31 PM
4	I like the mashed potatoes, salad, meat ball spaghetti, beef	9/28/2024 2:25 PM
5	Selection is good.	9/28/2024 2:20 PM
6	More chicken salad.	9/28/2024 2:13 PM
7	liver and onions	9/23/2024 5:57 PM
8	Bologna	9/23/2024 5:55 PM
9	pizza pockets	9/23/2024 5:45 PM
10	I love every food	6/25/2024 2:57 PM
11	I don't have a favourite	6/25/2024 11:44 AM
12	I like the pizza	6/25/2024 9:57 AM
13	Love soup	6/25/2024 9:52 AM
14	Chicken, potatoes, veggies	6/10/2024 1:53 PM
15	Fancy Chesses Mac and Cheese	6/10/2024 1:51 PM
16	Shrimp, Lobster	5/8/2024 7:36 AM
17	Fresh fruit	5/8/2024 7:32 AM
18	Enjoys all meals served here.	5/8/2024 7:29 AM
19	More salads	5/8/2024 7:25 AM
20	More beef Serve lemon wedges with the fish	4/24/2024 11:21 AM
21	Halibut	4/24/2024 10:31 AM
22	Friend eggs	4/24/2024 10:21 AM
23	Something not too sweet but energy provided.	4/15/2024 3:07 PM
24	Vegetables, pudding	4/15/2024 3:02 PM
25	pie	4/15/2024 3:00 PM
26	Chinese	4/15/2024 2:57 PM
27	Chicken	4/15/2024 2:43 PM
28	Food cooked in a deep frier.	2/12/2024 12:31 PM

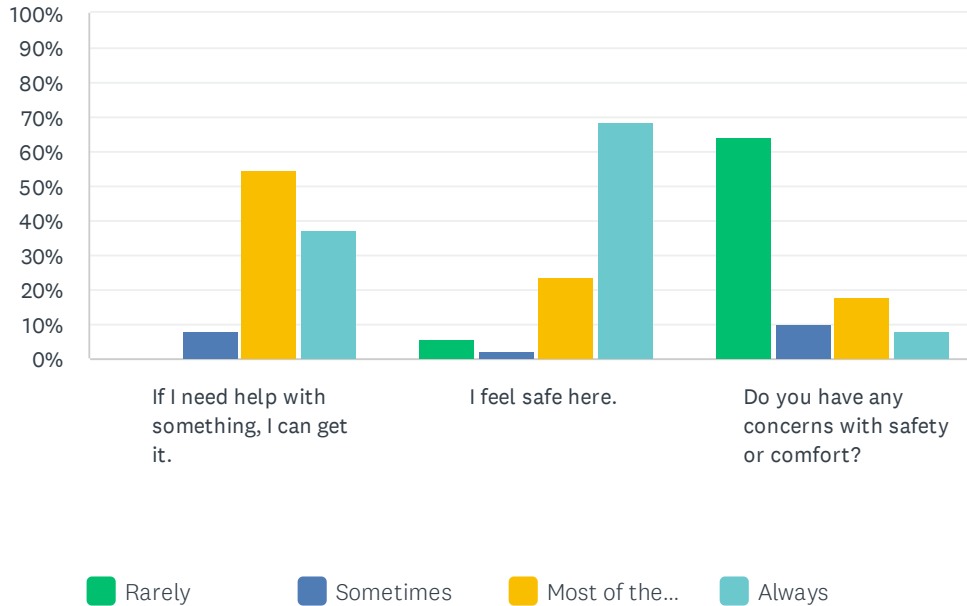
## Q4 What are your least favourite dishes that we offer?

Answered: 26 Skipped: 26

#	RESPONSES	DATE
1	pasta	10/30/2024 1:56 PM
2	Nothing	10/6/2024 1:30 PM
3	lasagna	9/28/2024 2:31 PM
4	Don't have any.	9/28/2024 2:25 PM
5	Everything is good.	9/28/2024 2:20 PM
6	gravy and sauces.	9/28/2024 2:13 PM
7	I like everthing.	9/23/2024 5:57 PM
8	tuna	9/23/2024 5:55 PM
9	So far, can't think of anything.	9/23/2024 5:51 PM
10	Can't think of any.	9/23/2024 5:45 PM
11	saucses, gravy	6/25/2024 2:57 PM
12	pasta	6/25/2024 9:57 AM
13	Everything is good	6/25/2024 9:54 AM
14	liver and onion	6/25/2024 9:52 AM
15	I enjoy all the meals.	6/25/2024 8:46 AM
16	mac and cheese	6/10/2024 1:53 PM
17	Chicken is served too much.	6/10/2024 1:51 PM
18	I do not like salty or greasy foods.	5/8/2024 7:32 AM
19	Too much chicken Hamburgers Scalloped potatoes	4/24/2024 11:21 AM
20	Chinese food Hamburgers	4/24/2024 10:31 AM
21	potatoes, vegetables, pork, chicken	4/24/2024 10:28 AM
22	It's all good.	4/15/2024 3:00 PM
23	Mushrooms	4/15/2024 2:57 PM
24	Salads, mac & cheese	4/15/2024 2:48 PM
25	Meat pie (turkey)	4/15/2024 2:43 PM
26	liver	2/12/2024 12:31 PM

### Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

Answered: 51 Skipped: 1

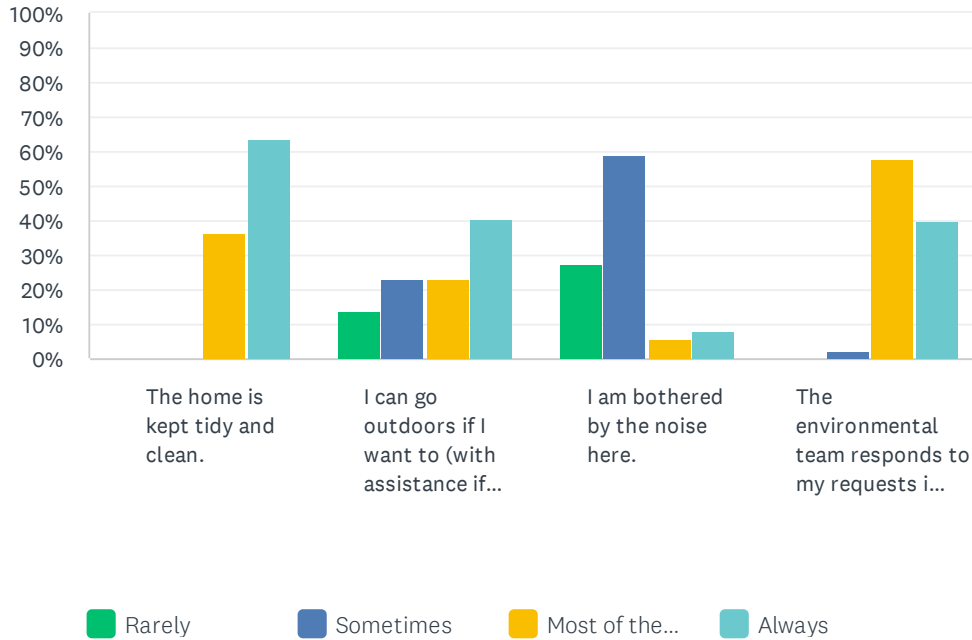


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
If I need help with something, I can get it.	0.00% 0	7.84% 4	54.90% 28	37.25% 19	51
I feel safe here.	5.88% 3	1.96% 1	23.53% 12	68.63% 35	51
Do you have any concerns with safety or comfort?	64.00% 32	10.00% 5	18.00% 9	8.00% 4	50

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I feel very safe here.	5/8/2024 7:29 AM
2	Depends on staff working.	4/15/2024 2:51 PM
3	Does not feel safe around some of the other residents.	4/15/2024 2:48 PM
4	I like when staff introduce themselves wen entering my room.	4/15/2024 2:37 PM
5	I do not like others wandering into my room.	4/15/2024 2:32 PM

### Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

Answered: 52 Skipped: 0

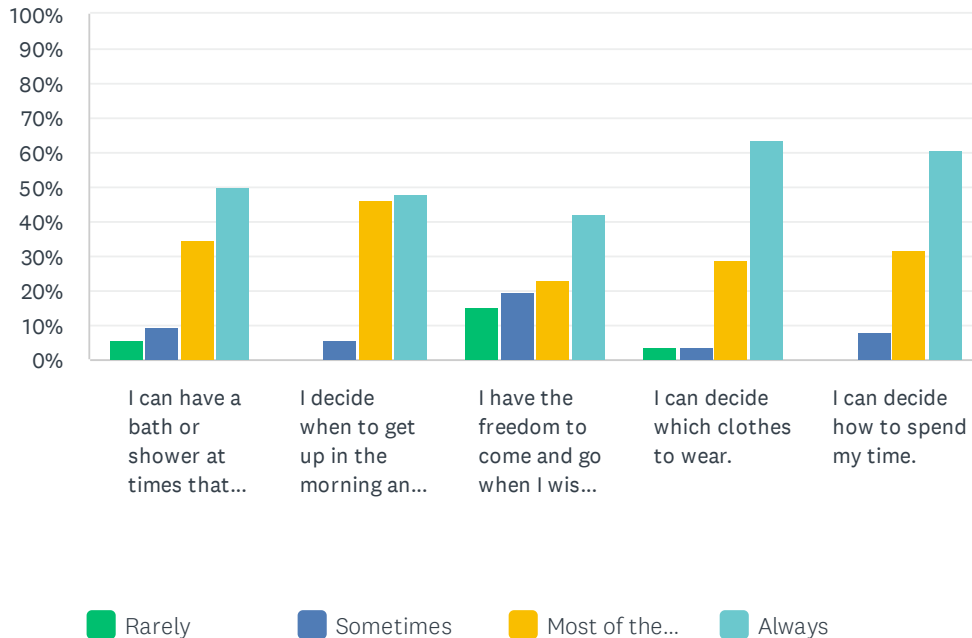


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The home is kept tidy and clean.	0.00% 0	0.00% 0	36.54% 19	63.46% 33	52
I can go outdoors if I want to (with assistance if necessary).	13.46% 7	23.08% 12	23.08% 12	40.38% 21	52
I am bothered by the noise here.	27.45% 14	58.82% 30	5.88% 3	7.84% 4	51
The environmental team responds to my requests in a timely manner.	0.00% 0	2.00% 1	58.00% 29	40.00% 20	50

#	COMMENTS (PLEASE SPECIFY)	DATE
1	The alarms buzz	10/30/2024 1:56 PM
2	Lots of alarms going off.	9/28/2024 2:13 PM
3	My neighbour's tv is sometimes too loud. I always need to ask for help to open the door to the patio.	9/23/2024 5:51 PM
4	I like to keep my room clean	6/25/2024 9:57 AM
5	I am bothered by the noise because of where my room is.	4/24/2024 11:21 AM
6	Can be noisy at night.	4/15/2024 2:37 PM

### Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 52 Skipped: 0

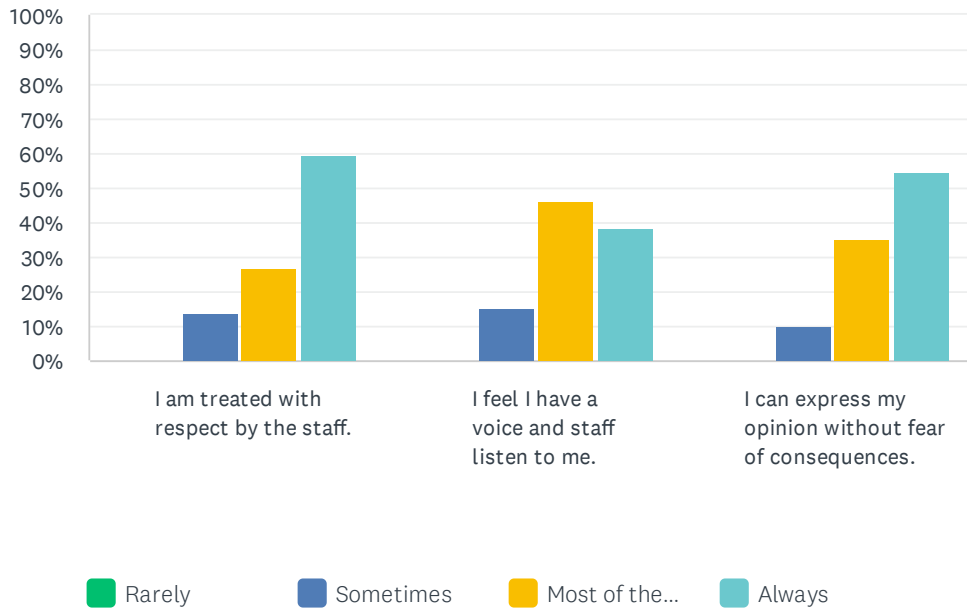


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can have a bath or shower at times that I have picked.	5.77% 3	9.62% 5	34.62% 18	50.00% 26	52
I decide when to get up in the morning and when go to bed at night.	0.00% 0	5.77% 3	46.15% 24	48.08% 25	52
I have the freedom to come and go when I wish to.	15.38% 8	19.23% 10	23.08% 12	42.31% 22	52
I can decide which clothes to wear.	3.85% 2	3.85% 2	28.85% 15	63.46% 33	52
I can decide how to spend my time.	0.00% 0	7.84% 4	31.37% 16	60.78% 31	51

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I just go with the flow.	9/23/2024 5:51 PM

**Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer with one of the available choices.**

Answered: 52 Skipped: 0



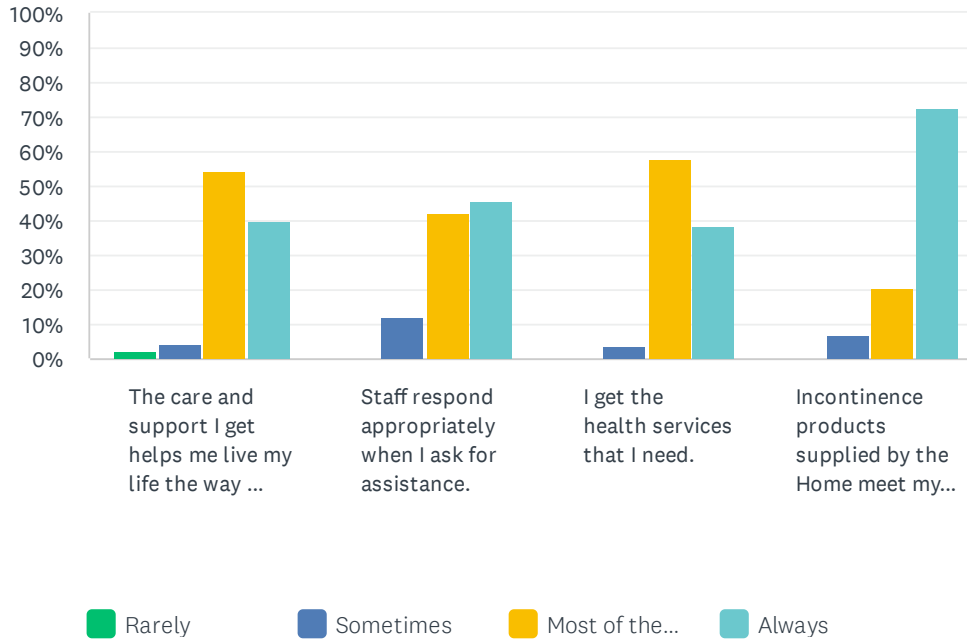
	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I am treated with respect by the staff.	0.00% 0	13.46% 7	26.92% 14	59.62% 31	52
I feel I have a voice and staff listen to me.	0.00% 0	15.38% 8	46.15% 24	38.46% 20	52
I can express my opinion without fear of consequences.	0.00% 0	9.80% 5	35.29% 18	54.90% 28	51

#	COMMENTS (PLEASE SPECIFY)	DATE
1	People are good here.	9/28/2024 2:20 PM
2	Sometimes feel rushed while doing care. Some staff are not respectful.	4/15/2024 2:48 PM



## Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 52 Skipped: 0

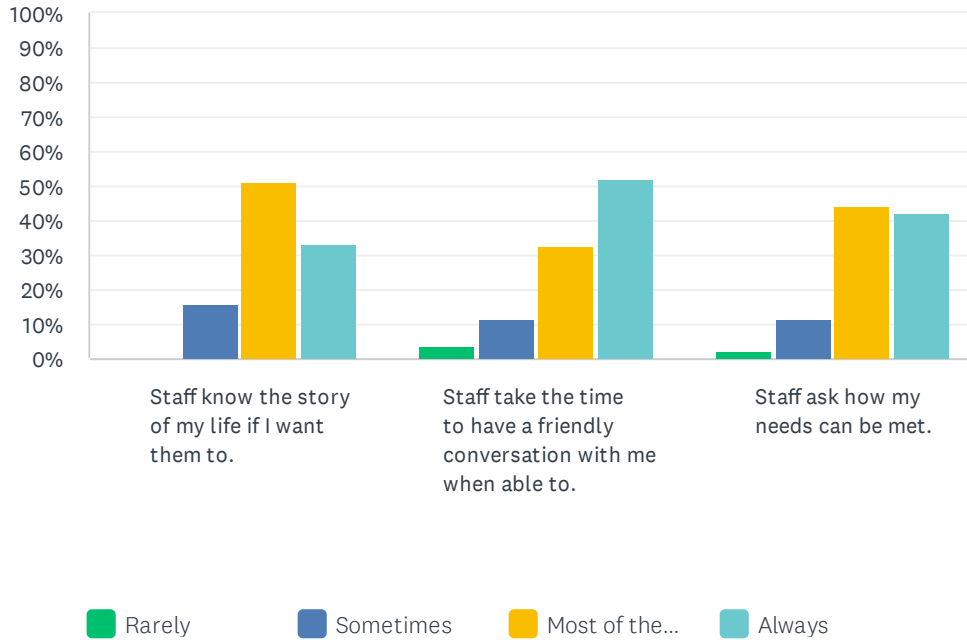


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The care and support I get helps me live my life the way I want.	2.00% 1	4.00% 2	54.00% 27	40.00% 20	50
Staff respond appropriately when I ask for assistance.	0.00% 0	12.00% 6	42.00% 21	46.00% 23	50
I get the health services that I need.	0.00% 0	3.85% 2	57.69% 30	38.46% 20	52
Incontinence products supplied by the Home meet my needs.	0.00% 0	6.82% 3	20.45% 9	72.73% 32	44

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I don't need products	6/25/2024 9:57 AM
2	Would like to have more products,	2/22/2024 12:54 PM

### Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

Answered: 52 Skipped: 0

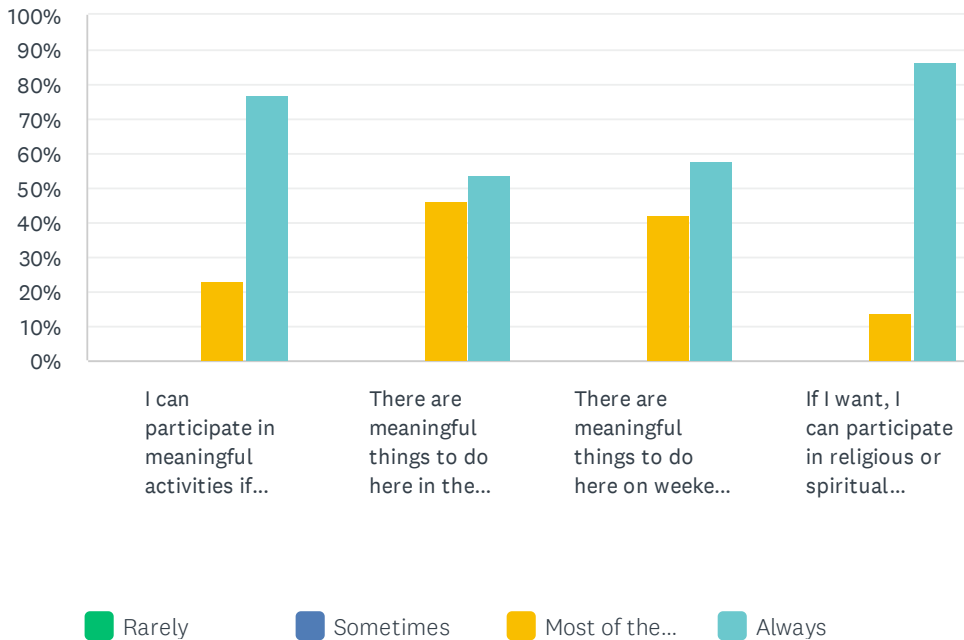


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
Staff know the story of my life if I want them to.	0.00% 0	15.69% 8	50.98% 26	33.33% 17	51
Staff take the time to have a friendly conversation with me when able to.	3.85% 2	11.54% 6	32.69% 17	51.92% 27	52
Staff ask how my needs can be met.	1.92% 1	11.54% 6	44.23% 23	42.31% 22	52

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I feel there needs to be more staff.	4/15/2024 2:54 PM

### Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

Answered: 52 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can participate in meaningful activities if I wish to.	0.00% 0	0.00% 0	23.08% 12	76.92% 40	52
There are meaningful things to do here in the evenings if I wish to.	0.00% 0	0.00% 0	46.15% 24	53.85% 28	52
There are meaningful things to do here on weekends if I wish to.	0.00% 0	0.00% 0	42.31% 22	57.69% 30	52
If I want, I can participate in religious or spiritual activities that have meaning to me.	0.00% 0	0.00% 0	13.46% 7	86.54% 45	52

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Pastor's visits are really good.	10/8/2024 10:54 AM
2	Bingo four times a week instead of three.	10/8/2024 10:47 AM
3	I enjoy the programs and the people.	9/23/2024 5:51 PM
4	I enjoy bingo the most and the entertainment.	6/25/2024 3:00 PM
5	I like to go to everything.	6/25/2024 9:57 AM
6	activities are great	6/25/2024 9:54 AM
7	Really like all the music entertainment and bingos	6/10/2024 1:51 PM
8	Good evening programs but everyone goes to bed early.	4/24/2024 11:21 AM
9	I enjoy the card games.	4/15/2024 2:57 PM
10	I like the crafts, bingo, and pokeno.	4/15/2024 2:43 PM

11	I enjoy the activities that we do.	4/15/2024 2:37 PM
12	I like the games.	2/22/2024 12:54 PM
13	Enjoy the weekly music and increase in bingo games.	2/12/2024 12:31 PM

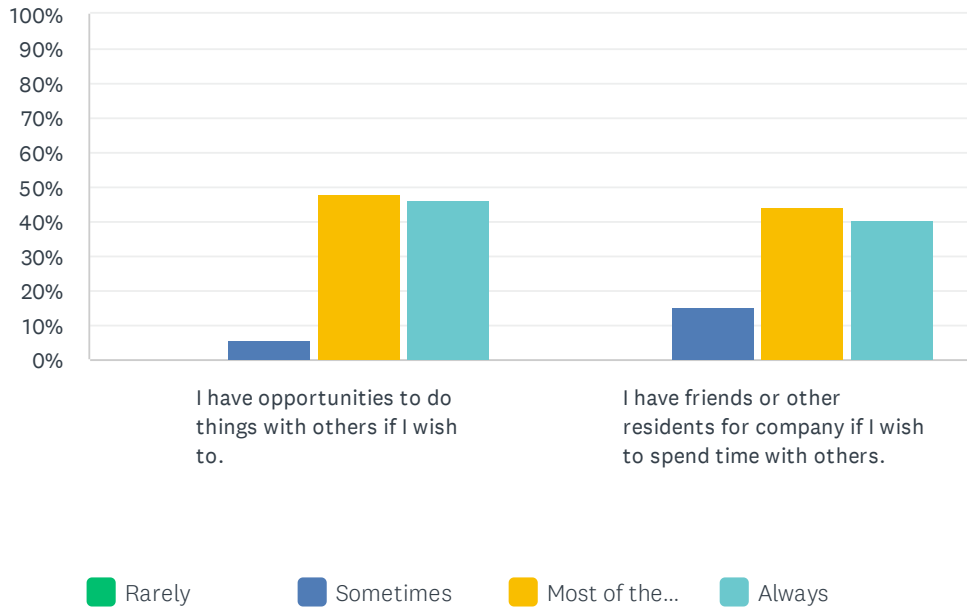
## Q12 Are there any programs or activities that you would like to see offered here?

Answered: 6 Skipped: 46

#	RESPONSES	DATE
1	Men's movie night.	10/30/2024 1:56 PM
2	Enjoy the outings.	10/8/2024 10:47 AM
3	I enjoy the outings.	10/8/2024 10:44 AM
4	No	9/28/2024 2:31 PM
5	They do a good job.	6/10/2024 1:53 PM
6	More card games.	2/22/2024 12:54 PM

### Q13 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 52 Skipped: 0

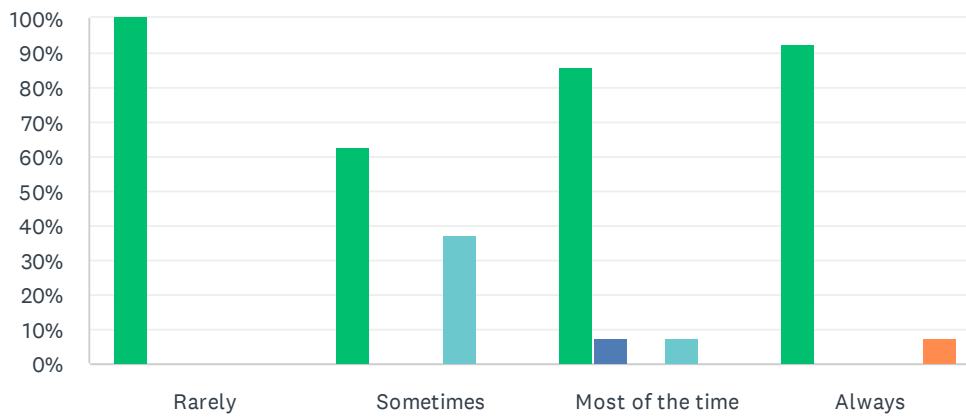


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have opportunities to do things with others if I wish to.	0.00% 0	5.77% 3	48.08% 25	46.15% 24	52
I have friends or other residents for company if I wish to spend time with others.	0.00% 0	15.38% 8	44.23% 23	40.38% 21	52

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	I have lots of friends here.	10/6/2024 1:30 PM
2	I like card making	6/25/2024 9:52 AM

## Q14 I would recommend this home to others.

Answered: 49 Skipped: 3



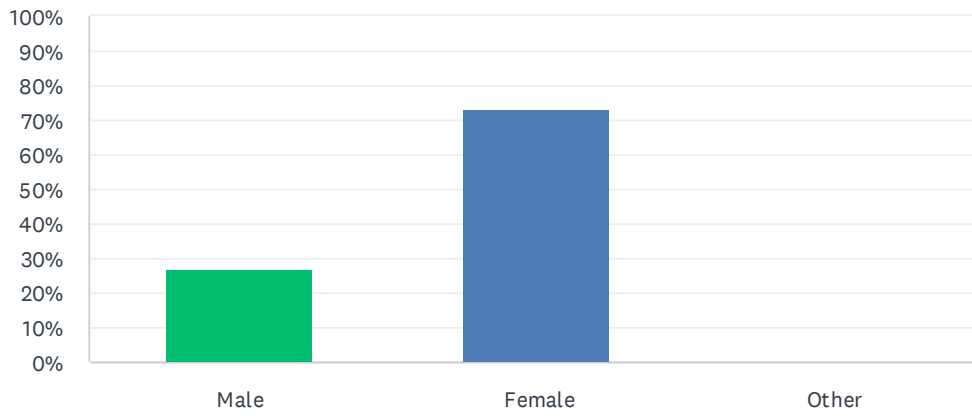
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	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL	WEIGHTED AVERAGE
Rarely	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	1.00
Sometimes	62.50% 5	0.00% 0	0.00% 0	37.50% 3	0.00% 0	8	2.13
Most of the time	85.71% 12	7.14% 1	0.00% 0	7.14% 1	0.00% 0	14	1.29
Always	92.59% 25	0.00% 0	0.00% 0	0.00% 0	7.41% 2	27	1.30

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Yes, I would if not bothered by the sound here.	10/30/2024 1:56 PM
2	I have recommended this home.	5/8/2024 7:29 AM
3	I am unsure	4/24/2024 11:21 AM
4	Some days yes, some days no.	4/24/2024 10:25 AM
5	I would like to move back to my house.	4/15/2024 2:39 PM

### Q15 My gender is:

Answered: 45 Skipped: 7

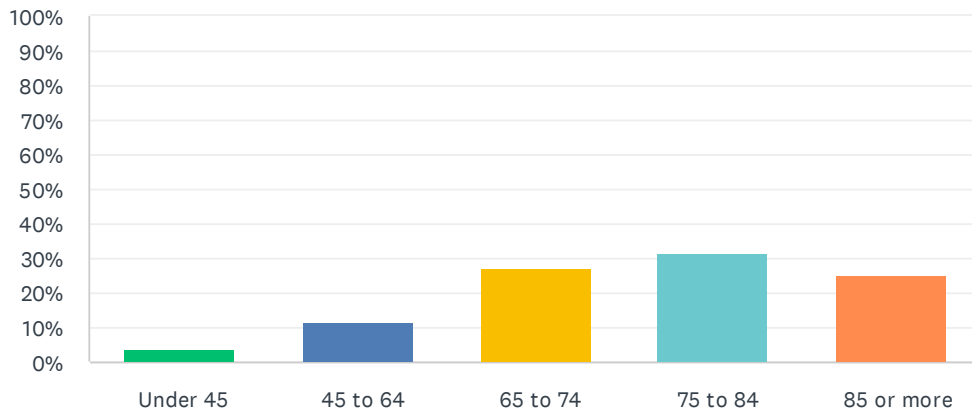


ANSWER CHOICES	RESPONSES	
Male	26.67%	12
Female	73.33%	33
Other	0.00%	0
<b>TOTAL</b>		<b>45</b>



### Q16 My age in years is:

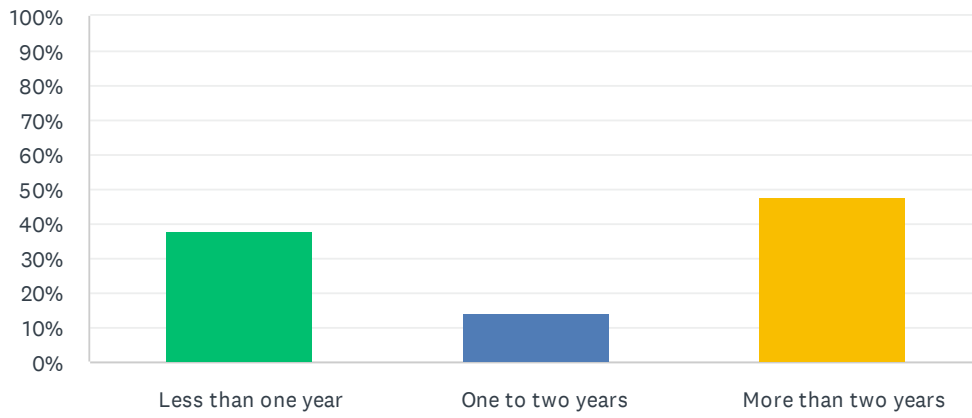
Answered: 51 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 45	3.92%	2
45 to 64	11.76%	6
65 to 74	27.45%	14
75 to 84	31.37%	16
85 or more	25.49%	13
<b>TOTAL</b>		<b>51</b>

### Q17 I have lived at this LTC Home for:

Answered: 50 Skipped: 2



ANSWER CHOICES	RESPONSES
Less than one year	38.00% 19
One to two years	14.00% 7
More than two years	48.00% 24
TOTAL	50

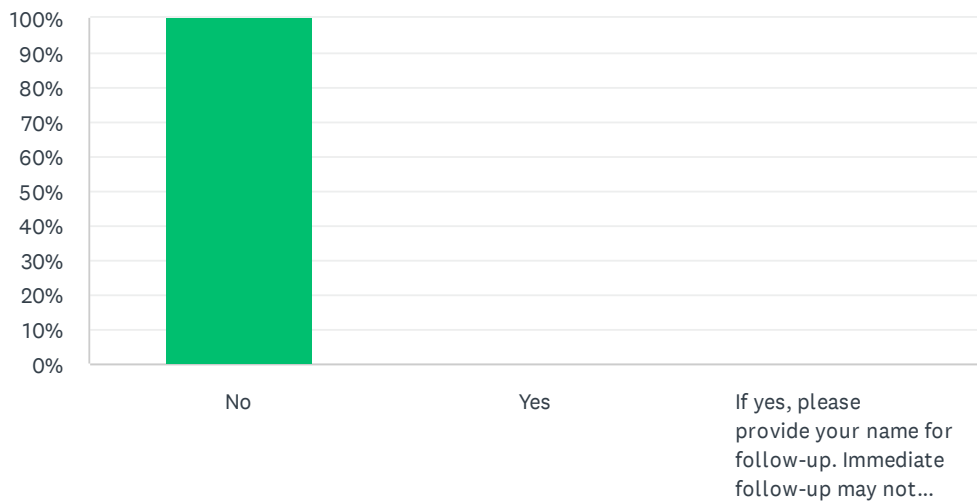
## Q18 Comments Do you have any additional comments you'd like to share?

Answered: 8 Skipped: 44

#	RESPONSES	DATE
1	Staff are great, just feeling they are quite stressed.	9/28/2024 2:13 PM
2	Food is good. Nice place.	9/23/2024 5:51 PM
3	I am mostly happy here, sometimes good days, sometimes bad days, but mostly happy days.	9/23/2024 5:45 PM
4	I can't play my music as loud as I'd like with my roommate.	4/24/2024 10:31 AM
5	no	4/24/2024 10:25 AM
6	All Good!	4/15/2024 3:00 PM
7	Find difficulty with language barriers with some staff.	4/15/2024 2:54 PM
8	no	4/15/2024 2:43 PM

# Q19 Would you like someone to contact you regarding your comments?

Answered: 50 Skipped: 2



ANSWER CHOICES	RESPONSES
No	100.00% 50
Yes	0.00% 0
If yes, please provide your name for follow-up. Immediate follow-up may not happen as survey results are reviewed semiannually, if time sensitive please talk to the Executive Director with any concerns.	0.00% 0
Total Respondents: 50	

#	IF YES, PLEASE PROVIDE YOUR NAME FOR FOLLOW-UP. IMMEDIATE FOLLOW-UP MAY NOT HAPPEN AS SURVEY RESULTS ARE REVIEWED SEMIANNUALLY, IF TIME SENSITIVE PLEASE TALK TO THE EXECUTIVE DIRECTOR WITH ANY CONCERNS.	DATE
There are no responses.		