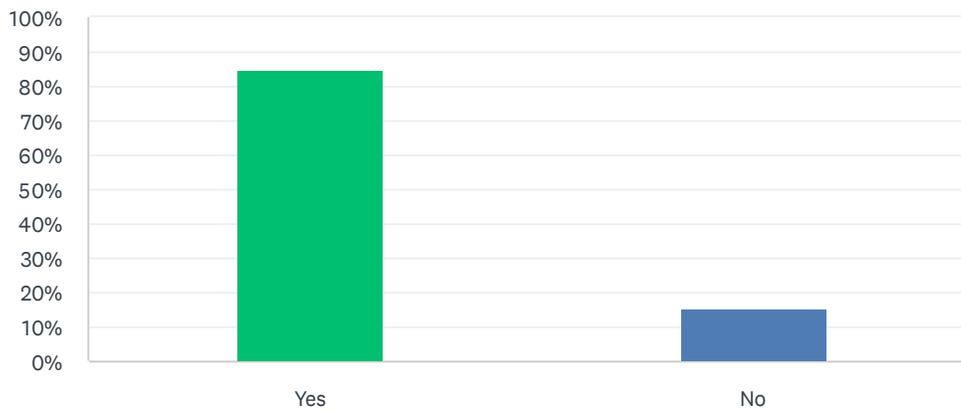


Q1 Would you recommend this home to others?

Answered: 13 Skipped: 2

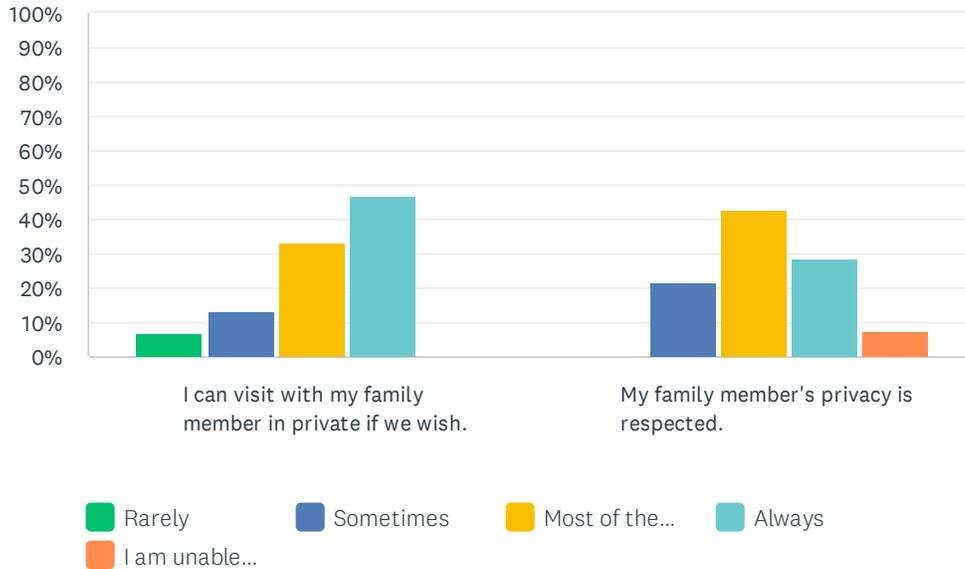


ANSWER CHOICES	RESPONSES
Yes	84.62% 11
No	15.38% 2
TOTAL	13

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Maybe. It needs a complete update.	11/26/2024 2:02 PM
2	Although staff are kind and overall care is good. Home is old and requires extensive upgrades. There are no spaces to visit with your family member other than the very small lobby or a dining room.	1/24/2024 4:05 PM

Q2 Privacy: For each statement, please answer with one of the available choices.

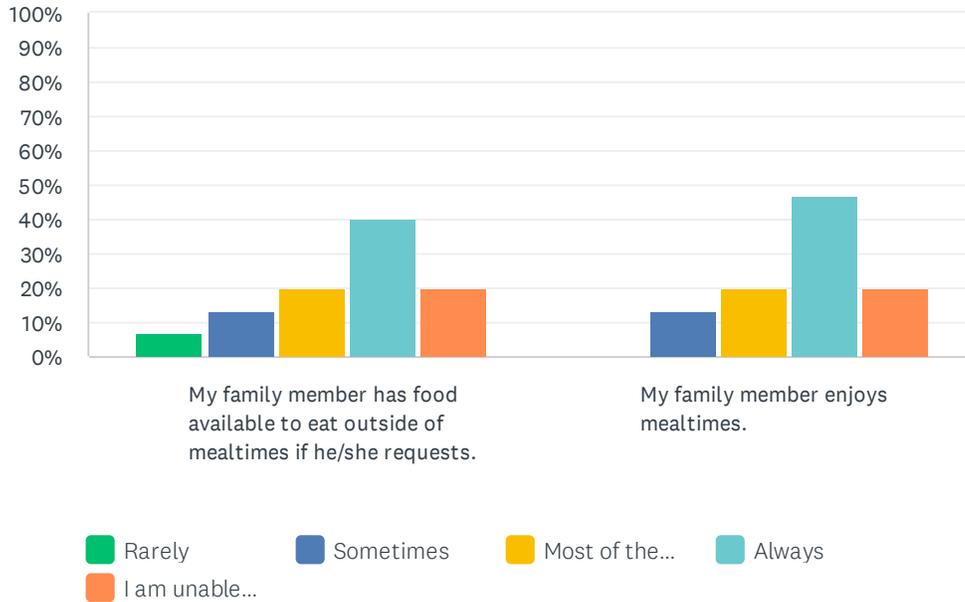
Answered: 15 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
I can visit with my family member in private if we wish.	6.67% 1	13.33% 2	33.33% 5	46.67% 7	0.00% 0	15
My family member's privacy is respected.	0.00% 0	21.43% 3	42.86% 6	28.57% 4	7.14% 1	14

Q3 Food and Meals: For each statement, please answer one of the available choices.

Answered: 15 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member has food available to eat outside of mealtimes if he/she requests.	6.67% 1	13.33% 2	20.00% 3	40.00% 6	20.00% 3	15
My family member enjoys mealtimes.	0.00% 0	13.33% 2	20.00% 3	46.67% 7	20.00% 3	15

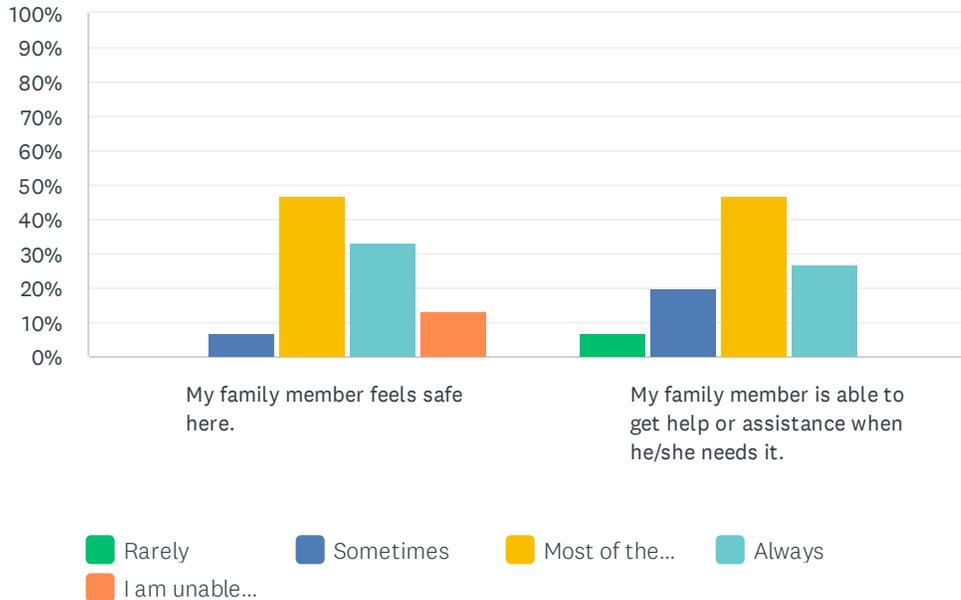
Q4 Food suggestions that my family member would like to see on the menu are:

Answered: 6 Skipped: 9

#	RESPONSES	DATE
1	French toast	11/27/2024 8:46 AM
2	No suggestions	11/2/2024 9:05 PM
3	?	7/16/2024 6:27 PM
4	Nothing I can think of	3/26/2024 9:01 PM
5	N/A	2/3/2024 10:59 AM
6	spare ribs chicken wings	1/24/2024 9:27 AM

Q5 Safety and Security: For each statement, please answer one of the available choices.

Answered: 15 Skipped: 0

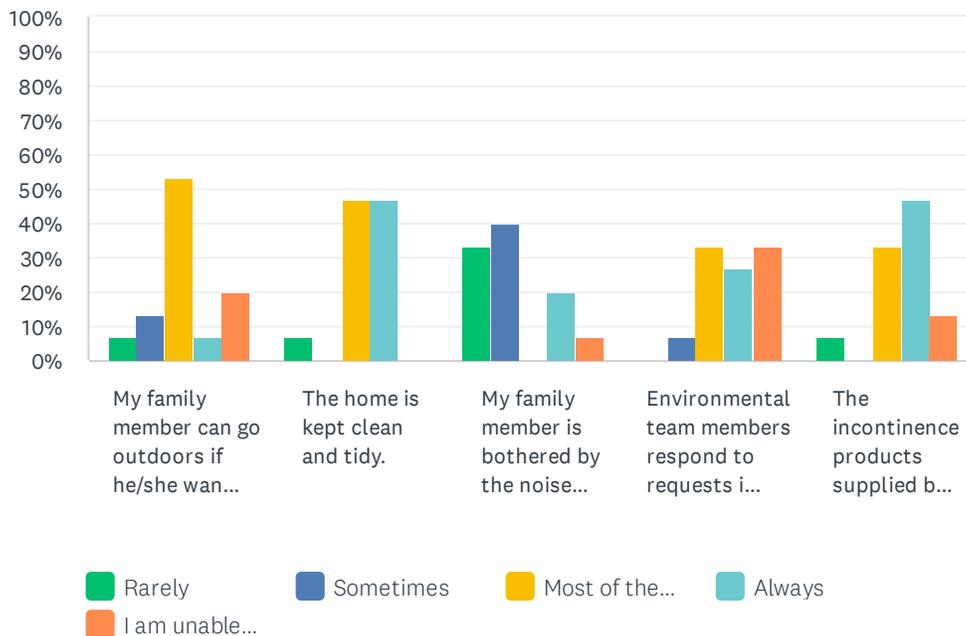


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member feels safe here.	0.00% 0	6.67% 1	46.67% 7	33.33% 5	13.33% 2	15
My family member is able to get help or assistance when he/she needs it.	6.67% 1	20.00% 3	46.67% 7	26.67% 4	0.00% 0	15

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	She needs to be toileted have help to brush her teeth but this isn't happenjng	11/26/2024 7:40 PM
2	Takes to long for someone to come after pulling bell	3/22/2024 4:17 PM

Q6 Comfort Items: For each statement, please answer with one of the available choices.

Answered: 15 Skipped: 0

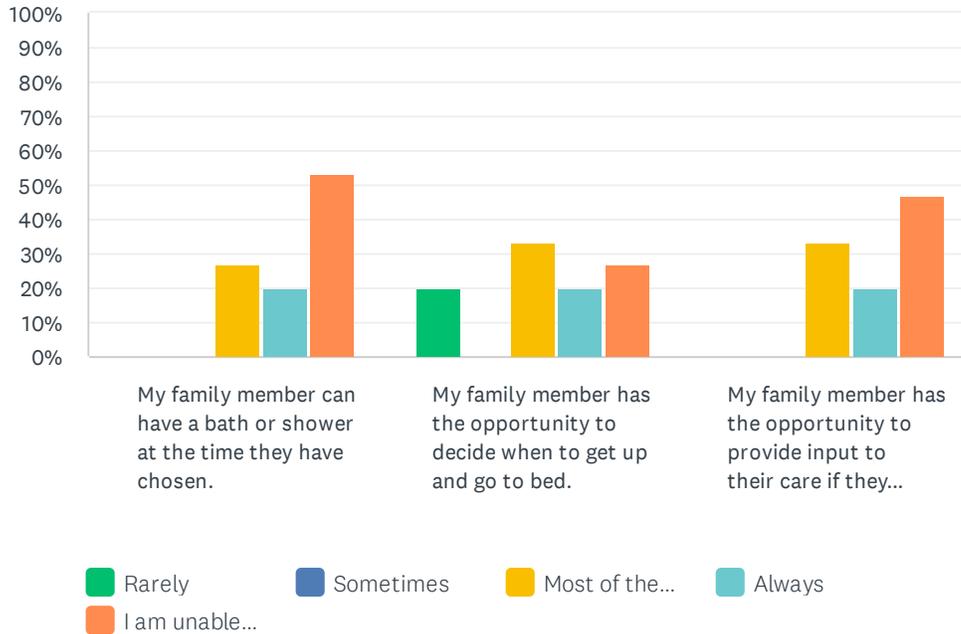


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member can go outdoors if he/she wants (with assistance if she/he needs it).	6.67% 1	13.33% 2	53.33% 8	6.67% 1	20.00% 3	15
The home is kept clean and tidy.	6.67% 1	0.00% 0	46.67% 7	46.67% 7	0.00% 0	15
My family member is bothered by the noise here.	33.33% 5	40.00% 6	0.00% 0	20.00% 3	6.67% 1	15
Environmental team members respond to requests in a timely manner.	0.00% 0	6.67% 1	33.33% 5	26.67% 4	33.33% 5	15
The incontinence products supplied by the home meets the needs of my family member (if applicable)	6.67% 1	0.00% 0	33.33% 5	46.67% 7	13.33% 2	15

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Needs to be wearing a depends full time and reminded to go to the toilet but this is not happening	11/26/2024 7:40 PM

Q7 Daily Decision Items (Autonomy): For each statement, please answer with one of the available choices.

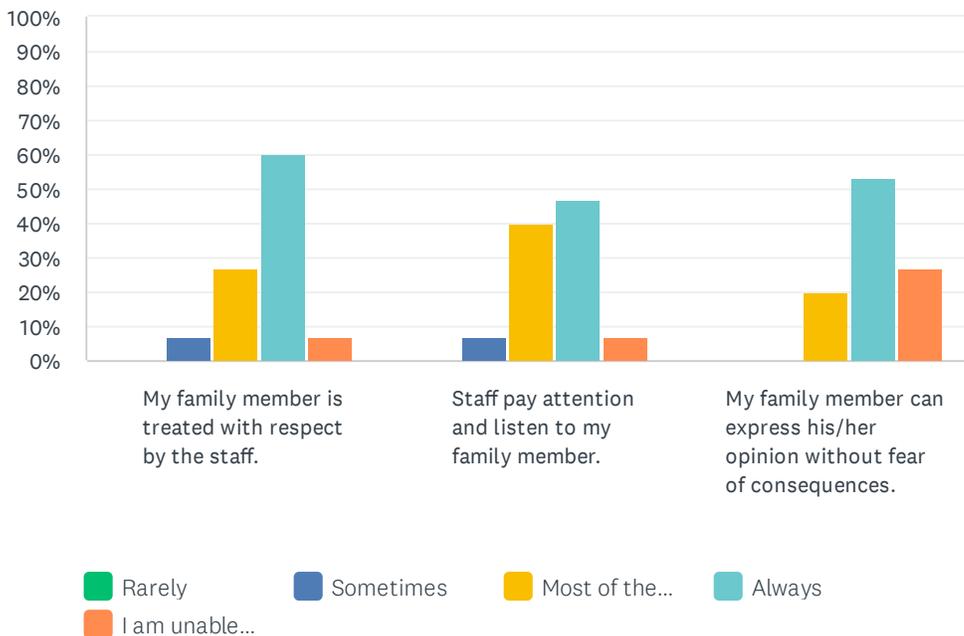
Answered: 15 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member can have a bath or shower at the time they have chosen.	0.00% 0	0.00% 0	26.67% 4	20.00% 3	53.33% 8	15
My family member has the opportunity to decide when to get up and go to bed.	20.00% 3	0.00% 0	33.33% 5	20.00% 3	26.67% 4	15
My family member has the opportunity to provide input to their care if they wish.	0.00% 0	0.00% 0	33.33% 5	20.00% 3	46.67% 7	15

Q8 Respect by Staff: For each statement, please answer one of the available choices.

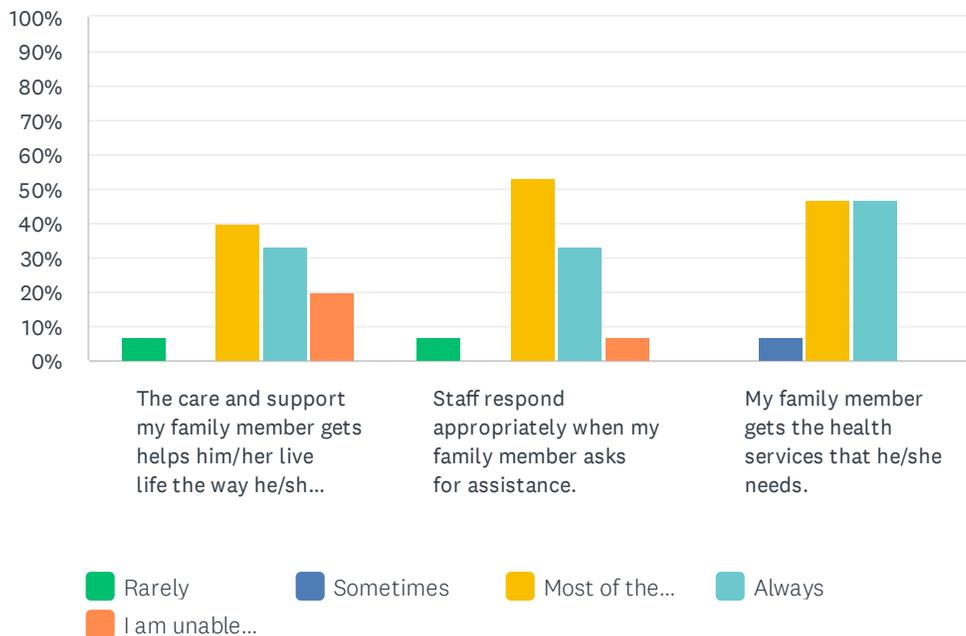
Answered: 15 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member is treated with respect by the staff.	0.00% 0	6.67% 1	26.67% 4	60.00% 9	6.67% 1	15
Staff pay attention and listen to my family member.	0.00% 0	6.67% 1	40.00% 6	46.67% 7	6.67% 1	15
My family member can express his/her opinion without fear of consequences.	0.00% 0	0.00% 0	20.00% 3	53.33% 8	26.67% 4	15

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 15 Skipped: 0

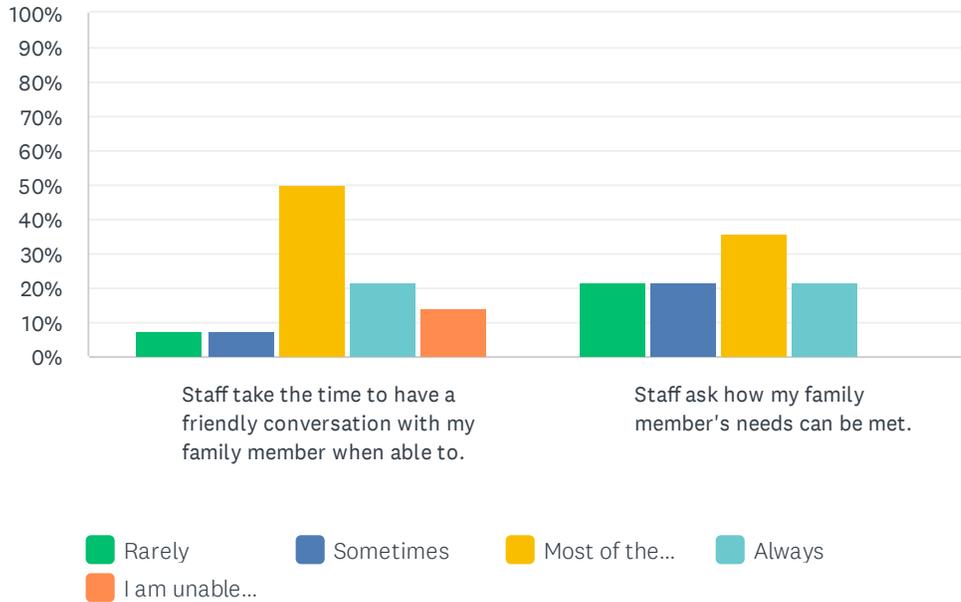


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
The care and support my family member gets helps him/her live life the way he/she wants.	6.67% 1	0.00% 0	40.00% 6	33.33% 5	20.00% 3	15
Staff respond appropriately when my family member asks for assistance.	6.67% 1	0.00% 0	53.33% 8	33.33% 5	6.67% 1	15
My family member gets the health services that he/she needs.	0.00% 0	6.67% 1	46.67% 7	46.67% 7	0.00% 0	15

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	I have had to point out health issues to Psw and nurses	11/26/2024 10:31 AM

Q10 Staff-Resident Bonding: Please answer with one of the available choices.

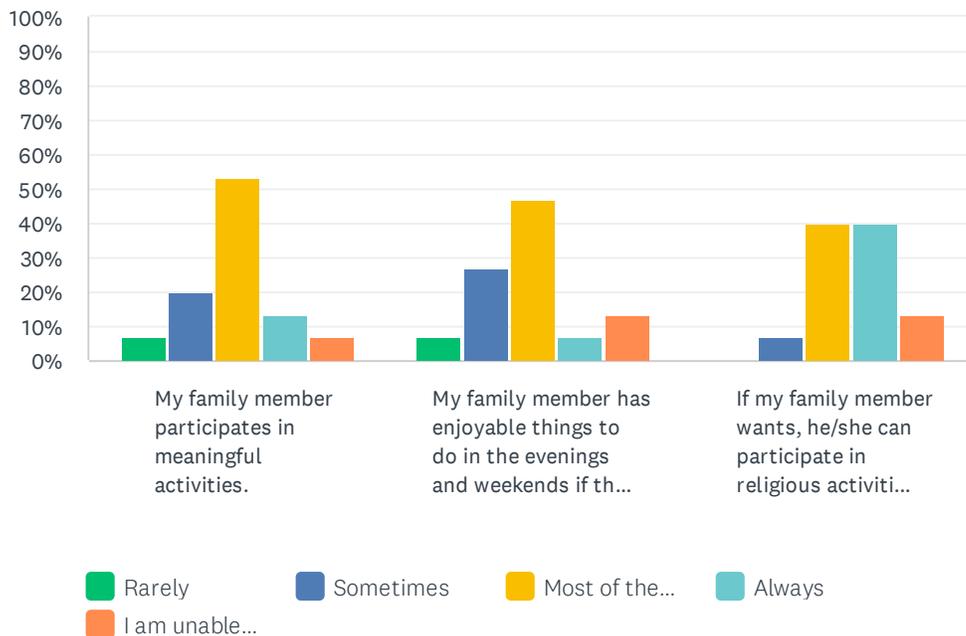
Answered: 14 Skipped: 1



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
Staff take the time to have a friendly conversation with my family member when able to.	7.14% 1	7.14% 1	50.00% 7	21.43% 3	14.29% 2	14
Staff ask how my family member's needs can be met.	21.43% 3	21.43% 3	35.71% 5	21.43% 3	0.00% 0	14

Q11 Activities: For each statement, please answer with one of the available choices.

Answered: 15 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS QUESTION	TOTAL
My family member participates in meaningful activities.	6.67% 1	20.00% 3	53.33% 8	13.33% 2	6.67% 1	15
My family member has enjoyable things to do in the evenings and weekends if they wish.	6.67% 1	26.67% 4	46.67% 7	6.67% 1	13.33% 2	15
If my family member wants, he/she can participate in religious activities that have meaning to him/her.	0.00% 0	6.67% 1	40.00% 6	40.00% 6	13.33% 2	15

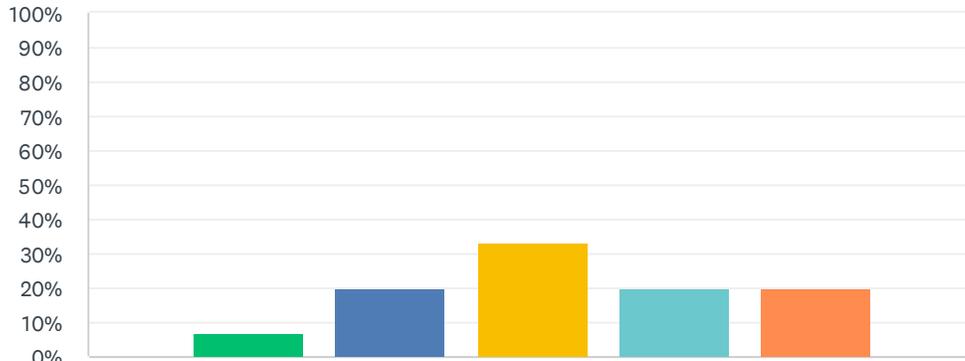
Q12 Do you have any suggestions for activities that your family member may wish to participate in?

Answered: 7 Skipped: 8

#	RESPONSES	DATE
1	She needs to be encouraged to go	11/26/2024 7:40 PM
2	Not at this time.	11/2/2024 9:05 PM
3	Badminton with balloon	7/16/2024 6:27 PM
4	No	3/26/2024 9:01 PM
5	Outdoor activities eg. walking trails	3/22/2024 4:17 PM
6	Some bus trips or outings?	3/20/2024 9:33 PM
7	Not at this time.	2/3/2024 10:59 AM

Q13 Personal Relationships: Please answer with one of the available choices.

Answered: 15 Skipped: 0



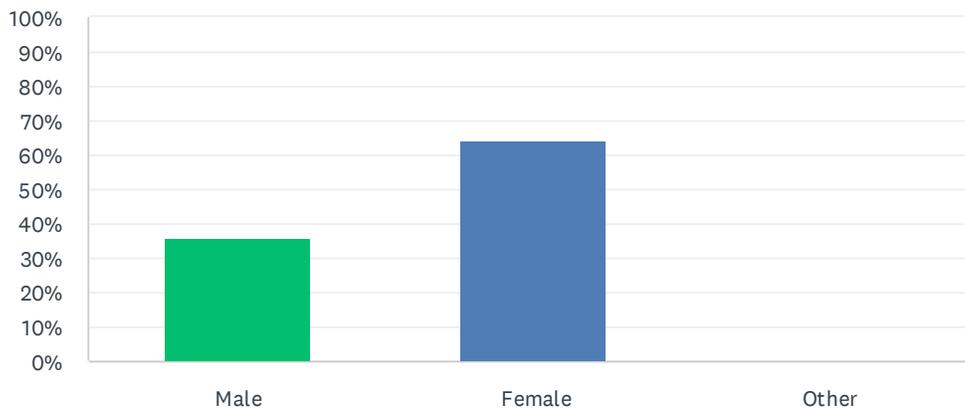
My family member has people to spend time with him/her if they wish.

■ Rarely
 ■ Sometimes
 ■ Most of the...
 ■ Always
■ I am unable...

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member has people to spend time with him/her if they wish.	6.67% 1	20.00% 3	33.33% 5	20.00% 3	20.00% 3	15

Q14 Your family member's gender is:

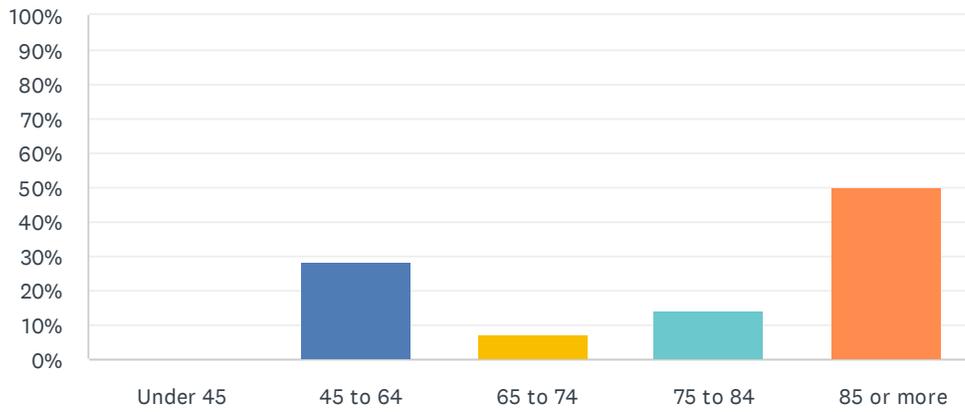
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Male	35.71%	5
Female	64.29%	9
Other	0.00%	0
TOTAL		14

Q15 Your family member's age in years is:

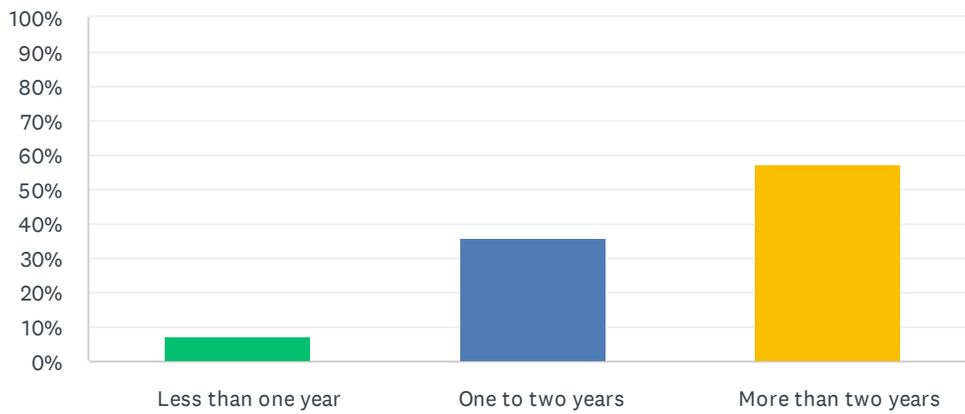
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	28.57%	4
65 to 74	7.14%	1
75 to 84	14.29%	2
85 or more	50.00%	7
TOTAL		14

Q16 Your family member has lived at this LTC Home for:

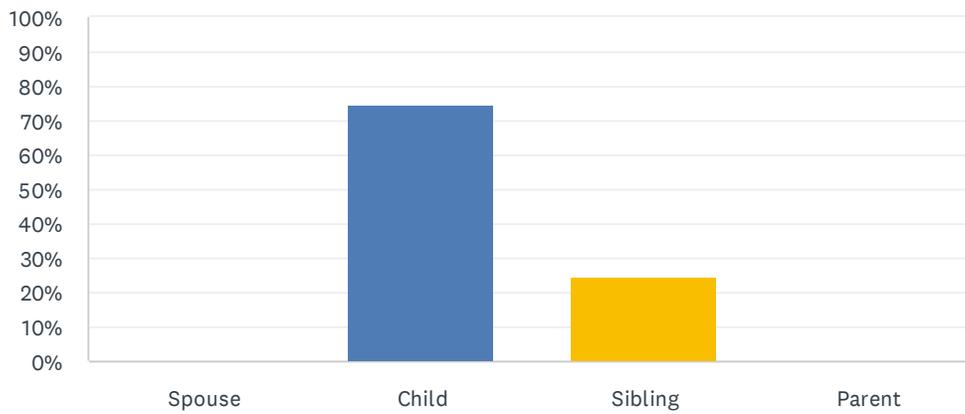
Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than one year	7.14%	1
One to two years	35.71%	5
More than two years	57.14%	8
TOTAL		14

Q17 Your relationship to the resident is:

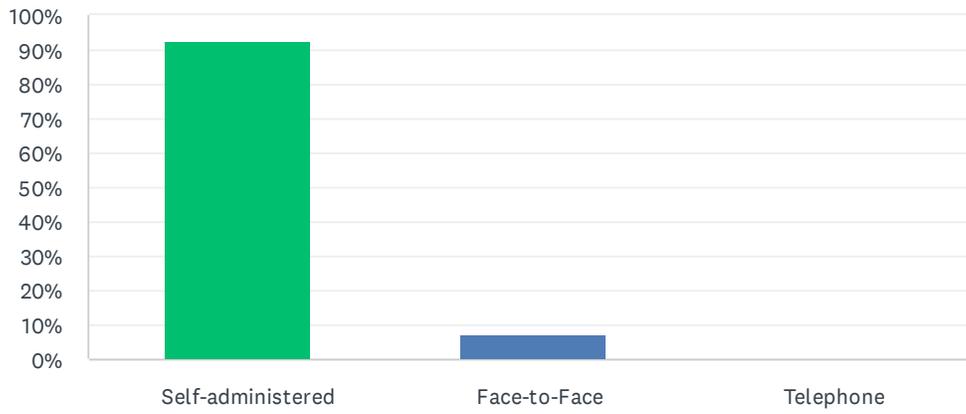
Answered: 12 Skipped: 3



ANSWER CHOICES	RESPONSES
Spouse	0.00% 0
Child	75.00% 9
Sibling	25.00% 3
Parent	0.00% 0
TOTAL	12

Q18 Survey Method:

Answered: 14 Skipped: 1



ANSWER CHOICES	RESPONSES	
Self-administered	92.86%	13
Face-to-Face	7.14%	1
Telephone	0.00%	0
TOTAL		14

Q19 Comments: Do you have any additional comments you'd like to share?

Answered: 5 Skipped: 10

#	RESPONSES	DATE
1	I feel there is not enough staff on regularly and they don't have enough time to spend with each resident the way they should The home is in need of repairs desperately there is mold in the bathrooms and windows don't even shut properly like won't shut all the way even with winter approaching Rooms aren't cleaned very well, the home has a serious ant problem and they have had for at least 3 years but nothing is done about it. This home needs to be updated fresh paint All summer long the flower beds were filled with weeds so when the resident looks out that's all they see. The owners and management should look at this home and how little time the psw's have to spend with the residents! Would they want their loved one living her?? It's sad	11/26/2024 7:40 PM
2	Not at this time.	11/2/2024 9:05 PM
3	No	3/26/2024 9:01 PM
4	Wondering how things from room eg Jewery go missing and what is done about it. Or even a clothing item.	3/22/2024 4:17 PM
5	I am a grandchild.	2/3/2024 10:59 AM

Q20 If you would like to be contacted regarding your comments please leave your name and contact information below. Please note surveys are only summarized semiannually so if your concern is time sensitive please contact the Executive Director.

Answered: 0 Skipped: 15

ANSWER CHOICES	RESPONSES
Name	0.00% 0
Company	0.00% 0
Address	0.00% 0
Address 2	0.00% 0
City/Town	0.00% 0
State/Province	0.00% 0
ZIP/Postal Code	0.00% 0
Country	0.00% 0
Email Address	0.00% 0
Phone Number	0.00% 0

#	NAME	DATE
	There are no responses.	
#	COMPANY	DATE
	There are no responses.	
#	ADDRESS	DATE
	There are no responses.	
#	ADDRESS 2	DATE
	There are no responses.	
#	CITY/TOWN	DATE
	There are no responses.	
#	STATE/PROVINCE	DATE
	There are no responses.	
#	ZIP/POSTAL CODE	DATE
	There are no responses.	
#	COUNTRY	DATE
	There are no responses.	
#	EMAIL ADDRESS	DATE
	There are no responses.	

#	PHONE NUMBER	DATE
There are no responses.		