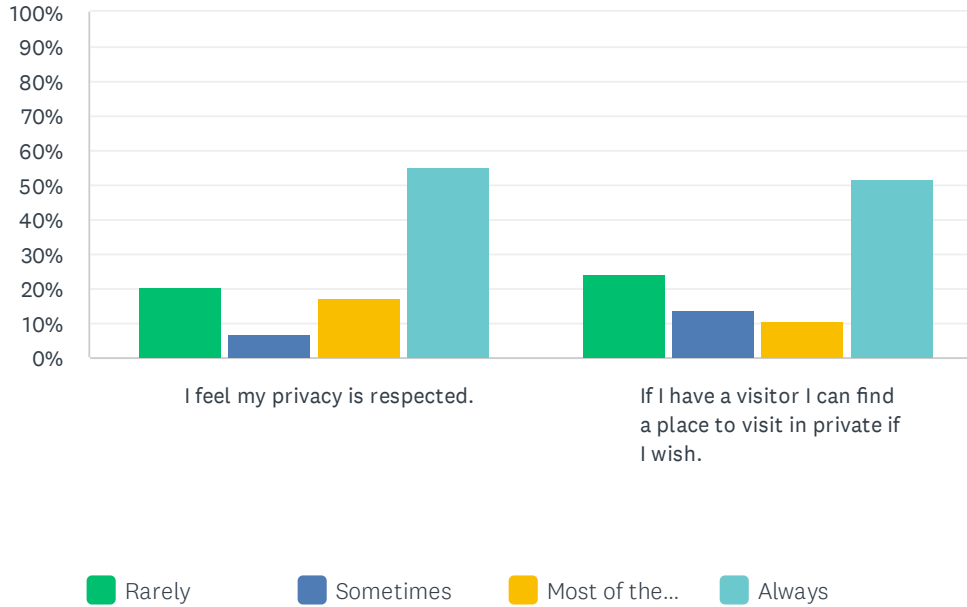


Q1 Privacy: First, I'd like to talk to you about privacy. Please answer choosing one of the choices and feel free to provide any additional comments.

Answered: 29 Skipped: 0

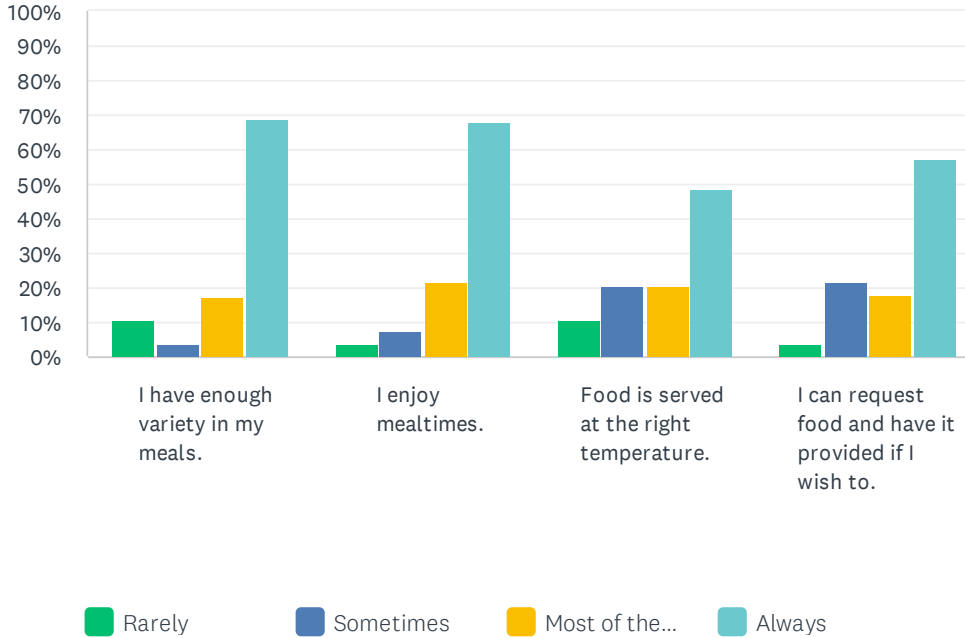


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I feel my privacy is respected.	20.69% 6	6.90% 2	17.24% 5	55.17% 16	29
If I have a visitor I can find a place to visit in private if I wish.	24.14% 7	13.79% 4	10.34% 3	51.72% 15	29

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Depends on what comes up if privacy is respected. If having a private conversation staff will excuse themselves but still walk-in	4/25/2024 2:36 PM
2	should make a spot to have a private situation and conversation.	4/25/2024 10:50 AM
3	No place to visit	3/14/2024 12:08 PM
4	Not rarely, I feel like privacy isn't respected	2/9/2024 10:38 AM

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 29 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have enough variety in my meals.	10.34% 3	3.45% 1	17.24% 5	68.97% 20	29
I enjoy mealtimes.	3.57% 1	7.14% 2	21.43% 6	67.86% 19	28
Food is served at the right temperature.	10.34% 3	20.69% 6	20.69% 6	48.28% 14	29
I can request food and have it provided if I wish to.	3.57% 1	21.43% 6	17.86% 5	57.14% 16	28

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Seems there is no option but peanut butter as a last option. Some other simple sandwiches should be an option, same as soup, like tomato sandwiches.	4/25/2024 2:36 PM
2	they need time	4/25/2024 10:54 AM
3	food is much too sweet, use too much sugar	3/14/2024 3:59 PM
4	loved the mashed taters and gravy	2/9/2024 10:53 AM
5	Toast is hard/stale	2/9/2024 9:51 AM

Q3 What foods would you like to see offered?

Answered: 17 Skipped: 12

#	RESPONSES	DATE
1	More bacon	9/19/2024 2:13 PM
2	Steak	9/19/2024 2:10 PM
3	Can't think of anything	7/15/2024 11:39 AM
4	mudcat	6/21/2024 3:45 PM
5	some fried foods, roast cooked here for Sundays or other special days. egg, chips, etc.	4/25/2024 2:36 PM
6	butterscotch pudding	4/25/2024 10:50 AM
7	Beef and veg stir-fry on veg or potatoes	3/14/2024 12:08 PM
8	more cookies	2/9/2024 10:43 AM
9	I enjoy all	2/9/2024 10:34 AM
10	Steak, bread pudding, BBQ	2/9/2024 9:54 AM
11	poached eggs cut in 4 with salt	2/9/2024 9:51 AM
12	more ice cream	1/20/2024 1:00 PM
13	Hamburger and fries	1/20/2024 12:28 PM
14	steak	1/20/2024 11:52 AM
15	Seafood	1/20/2024 11:46 AM
16	Steak	1/20/2024 11:24 AM
17	None	1/20/2024 11:19 AM

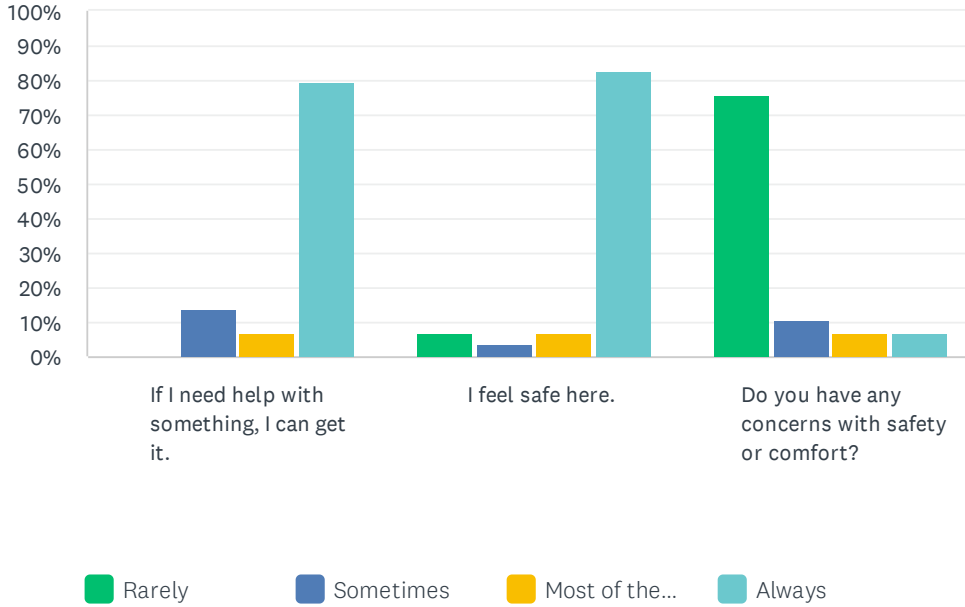
Q4 What are your least favourite dishes that we offer?

Answered: 18 Skipped: 11

#	RESPONSES	DATE
1	Fish	9/19/2024 2:13 PM
2	Toast - is too soggy/steamed	9/19/2024 2:10 PM
3	casseroles	7/15/2024 11:41 AM
4	hot dogs	7/15/2024 11:36 AM
5	Liver	6/21/2024 4:11 PM
6	McRib, salmon, tuna fish, meat pies with a lot of pastry, sausages, sugary main course (French toast), stringy roast	4/25/2024 2:36 PM
7	liver	4/25/2024 10:54 AM
8	too much pasta	4/25/2024 10:50 AM
9	salmon	3/14/2024 12:08 PM
10	meat	2/9/2024 10:43 AM
11	liver	2/9/2024 10:40 AM
12	n/a	2/9/2024 10:34 AM
13	liver	2/9/2024 9:51 AM
14	none	1/20/2024 1:00 PM
15	none	1/20/2024 12:42 PM
16	spaghetti	1/20/2024 11:52 AM
17	No answer	1/20/2024 11:46 AM
18	a lot of it, rarely get meat with supper	1/20/2024 11:24 AM

Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

Answered: 29 Skipped: 0

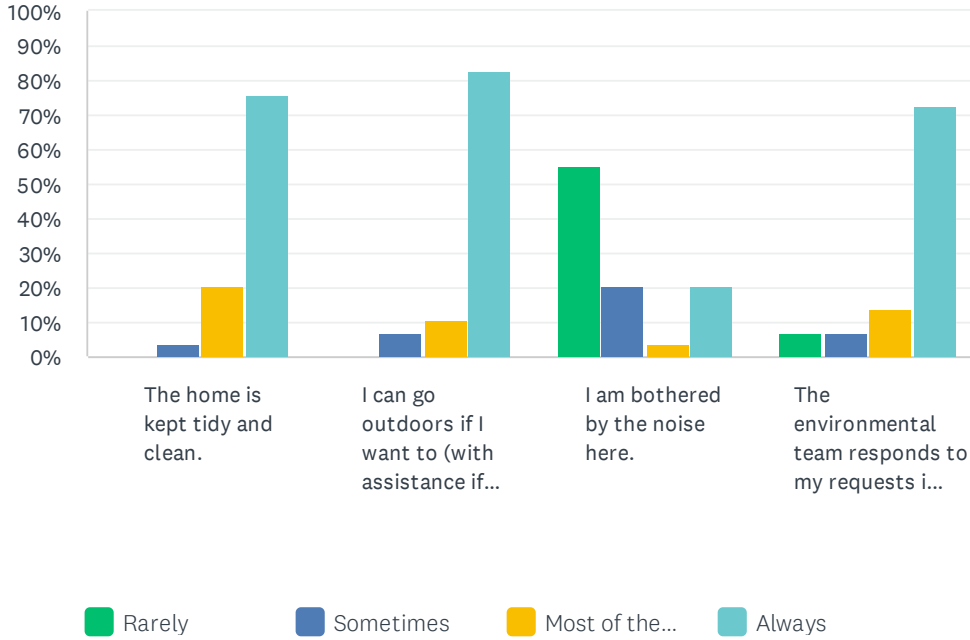


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
If I need help with something, I can get it.	0.00% 0	13.79% 4	6.90% 2	79.31% 23	29
I feel safe here.	6.90% 2	3.45% 1	6.90% 2	82.76% 24	29
Do you have any concerns with safety or comfort?	75.86% 22	10.34% 3	6.90% 2	6.90% 2	29

#	COMMENTS (PLEASE SPECIFY)	DATE
1	bed (crank bed) uncomfortable	9/19/2024 2:13 PM
2	people who are under 'guard' are not always 'guarded'. Person is being used for other things instead of making sure residents are safe.	4/25/2024 2:36 PM
3	see things going on that I feel need reporting, abuse of older people	3/14/2024 3:59 PM
4	comfortable	2/9/2024 10:34 AM
5	my possessions	1/20/2024 12:28 PM
6	another resident in my area (room)	1/20/2024 11:24 AM

Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0

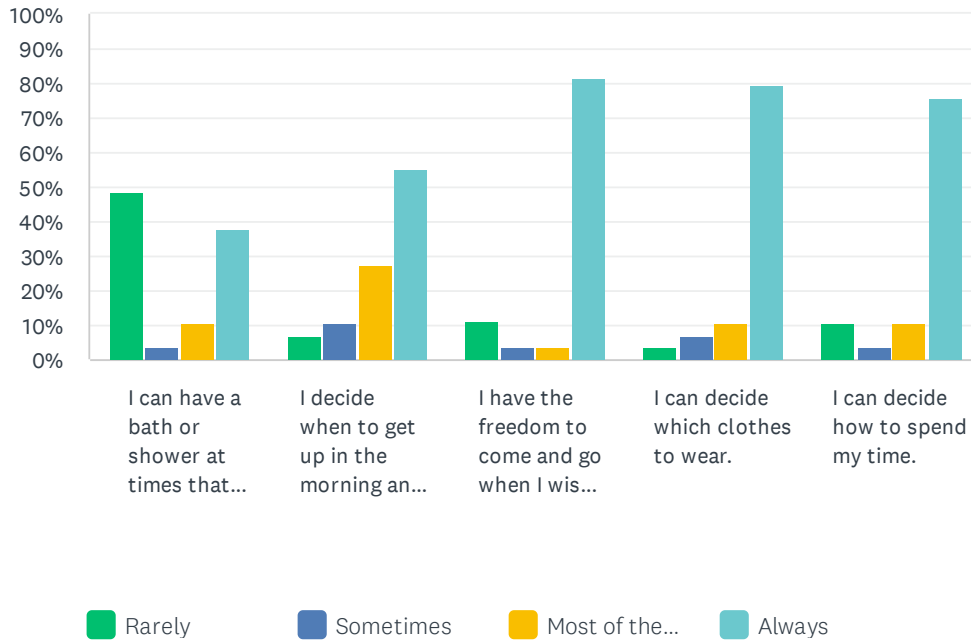


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The home is kept tidy and clean.	0.00% 0	3.45% 1	20.69% 6	75.86% 22	29
I can go outdoors if I want to (with assistance if necessary).	0.00% 0	6.90% 2	10.34% 3	82.76% 24	29
I am bothered by the noise here.	55.17% 16	20.69% 6	3.45% 1	20.69% 6	29
The environmental team responds to my requests in a timely manner.	6.90% 2	6.90% 2	13.79% 4	72.41% 21	29

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Sweep the side walkways	9/19/2024 2:10 PM
2	needed something done and it took months.	4/25/2024 2:36 PM
3	pill crusher is loud when parked near doorways, pictures need hanging	3/14/2024 3:59 PM

Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0

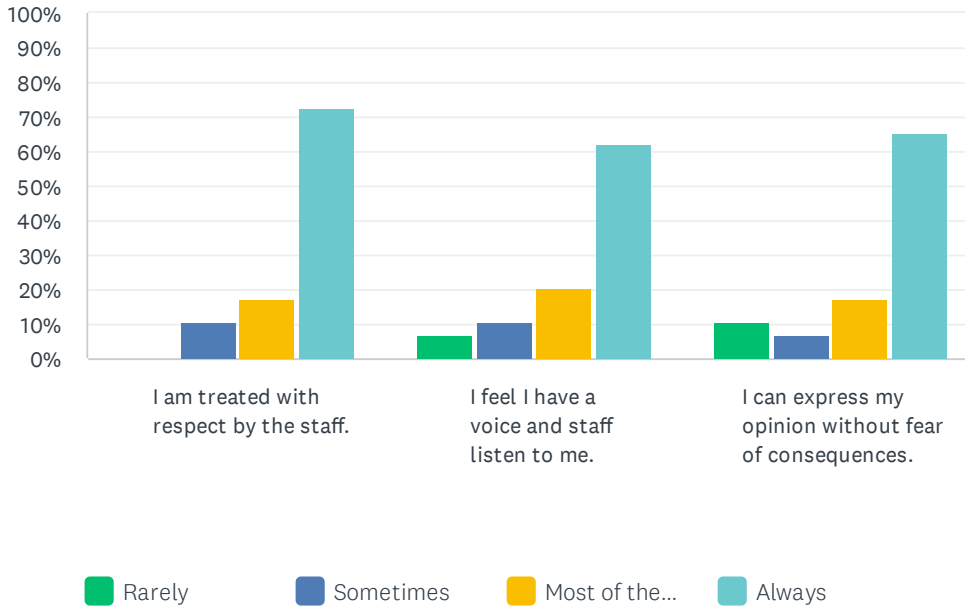


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can have a bath or shower at times that I have picked.	48.28% 14	3.45% 1	10.34% 3	37.93% 11	29
I decide when to get up in the morning and when go to bed at night.	6.90% 2	10.34% 3	27.59% 8	55.17% 16	29
I have the freedom to come and go when I wish to.	11.11% 3	3.70% 1	3.70% 1	81.48% 22	27
I can decide which clothes to wear.	3.45% 1	6.90% 2	10.34% 3	79.31% 23	29
I can decide how to spend my time.	10.34% 3	3.45% 1	10.34% 3	75.86% 22	29

#	COMMENTS (PLEASE SPECIFY)	DATE
1	tight schedule due to commitments. what does "I have the freedom to come and go when I wish to." mean?	4/25/2024 2:36 PM
2	I don't decide when I go to bed, get up or when I get my shower	2/9/2024 10:38 AM

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0

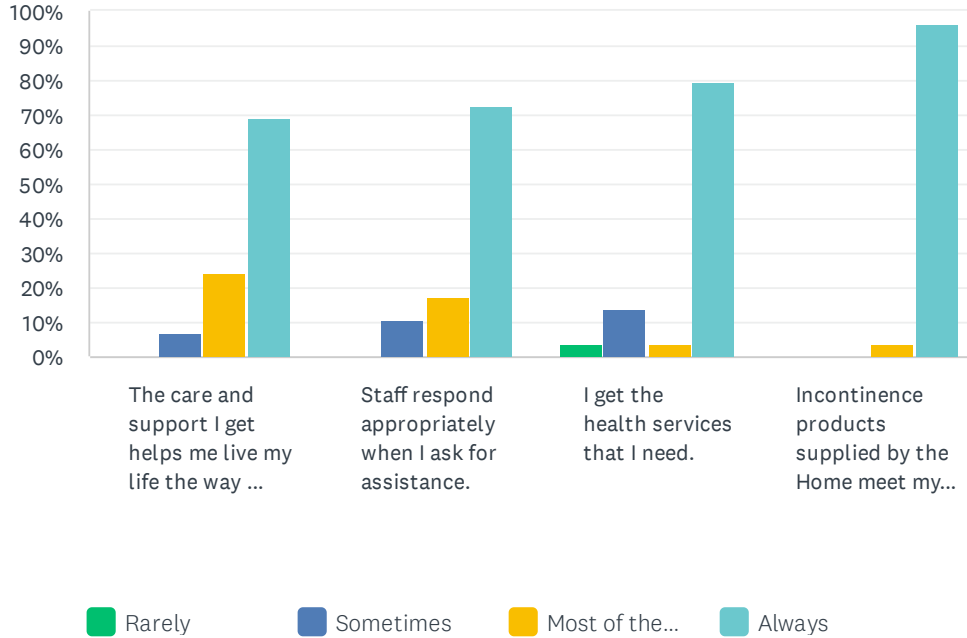


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I am treated with respect by the staff.	0.00% 0	10.34% 3	17.24% 5	72.41% 21	29
I feel I have a voice and staff listen to me.	6.90% 2	10.34% 3	20.69% 6	62.07% 18	29
I can express my opinion without fear of consequences.	10.34% 3	6.90% 2	17.24% 5	65.52% 19	29

#	COMMENTS (PLEASE SPECIFY)	DATE
1	enjoy new staff, sometimes have trouble with certain staff members	4/25/2024 10:50 AM
2	verbal abuse seen from staff	3/14/2024 3:59 PM
3	staff don't listen to me and I can't express my opinion	2/9/2024 10:38 AM

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0

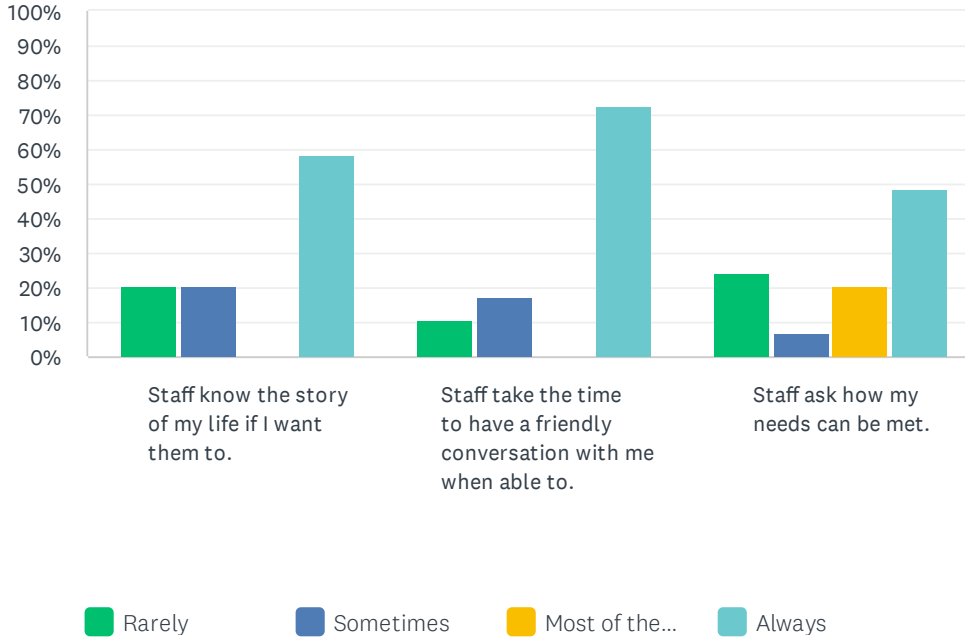


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The care and support I get helps me live my life the way I want.	0.00% 0	6.90% 2	24.14% 7	68.97% 20	29
Staff respond appropriately when I ask for assistance.	0.00% 0	10.34% 3	17.24% 5	72.41% 21	29
I get the health services that I need.	3.45% 1	13.79% 4	3.45% 1	79.31% 23	29
Incontinence products supplied by the Home meet my needs.	0.00% 0	0.00% 0	3.57% 1	96.43% 27	28

#	COMMENTS (PLEASE SPECIFY)	DATE
1	the life I live is not the life I would choose because C.C. has a set of ideals used and doesn't always coincide with my life style and doesn't always have staff to provide my life style, especially on weekends.	4/25/2024 2:36 PM

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0

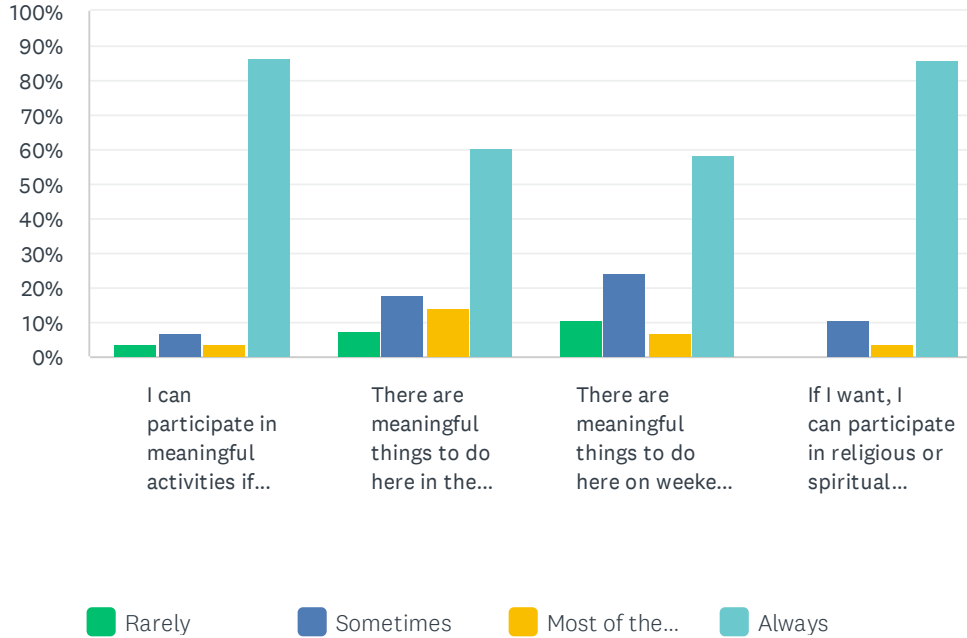


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
Staff know the story of my life if I want them to.	20.69% 6	20.69% 6	0.00% 0	58.62% 17	29
Staff take the time to have a friendly conversation with me when able to.	10.34% 3	17.24% 5	0.00% 0	72.41% 21	29
Staff ask how my needs can be met.	24.14% 7	6.90% 2	20.69% 6	48.28% 14	29

#	COMMENTS (PLEASE SPECIFY)	DATE
1	PSWs are the ones that give the best image of the place	4/25/2024 2:36 PM
2	I don't like to be rushed	4/25/2024 10:50 AM
3	Not sure what they know	2/9/2024 10:34 AM

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

Answered: 29 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can participate in meaningful activities if I wish to.	3.45% 1	6.90% 2	3.45% 1	86.21% 25	29
There are meaningful things to do here in the evenings if I wish to.	7.14% 2	17.86% 5	14.29% 4	60.71% 17	28
There are meaningful things to do here on weekends if I wish to.	10.34% 3	24.14% 7	6.90% 2	58.62% 17	29
If I want, I can participate in religious or spiritual activities that have meaning to me.	0.00% 0	10.71% 3	3.57% 1	85.71% 24	28

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	don't know about evening	7/15/2024 11:39 AM
2	evening 1 every 2 weeks is not exactly meaningful	4/25/2024 2:36 PM
3	should not be pushing religion on people, religion should be banned	3/14/2024 3:59 PM

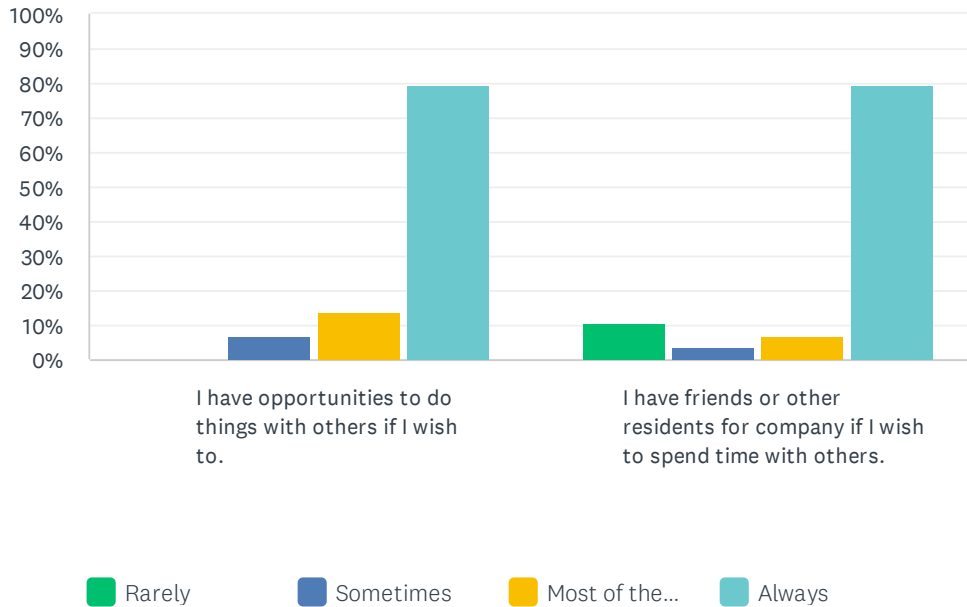
Q12 Are there any programs or activities that you would like to see offered here?

Answered: 12 Skipped: 17

#	RESPONSES	DATE
1	No	7/15/2024 11:41 AM
2	No	7/15/2024 11:36 AM
3	paint nights to be during the day. could train residents on ipads	4/25/2024 2:36 PM
4	square dancing	4/25/2024 10:54 AM
5	more outdoor walks, horse shoes, three wheeler ride	4/25/2024 10:50 AM
6	more live entertainment	3/14/2024 3:59 PM
7	from Dreams to Destiny - story of Joseph	3/14/2024 12:08 PM
8	Chess	2/9/2024 10:38 AM
9	exercise (I want to walk more)	2/9/2024 9:54 AM
10	No	1/20/2024 11:52 AM
11	no	1/20/2024 11:46 AM
12	No	1/20/2024 11:24 AM

Q13 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

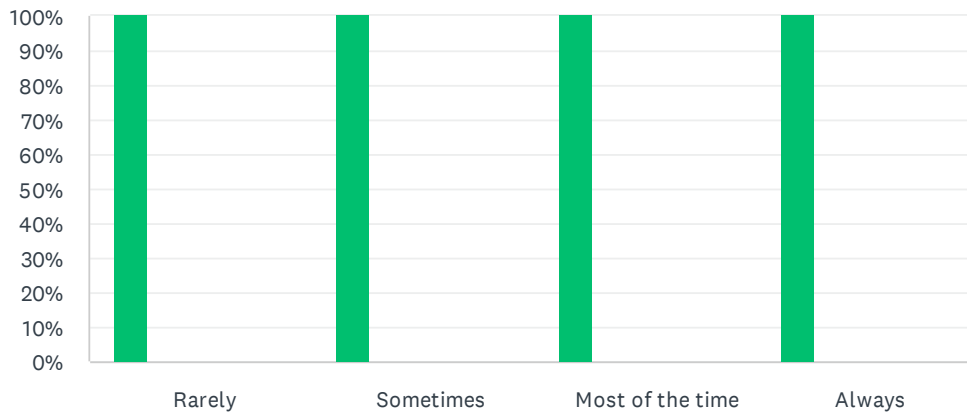
Answered: 29 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have opportunities to do things with others if I wish to.	0.00% 0	6.90% 2	13.79% 4	79.31% 23	29
I have friends or other residents for company if I wish to spend time with others.	10.34% 3	3.45% 1	6.90% 2	79.31% 23	29

Q14 I would recommend this home to others.

Answered: 29 Skipped: 0



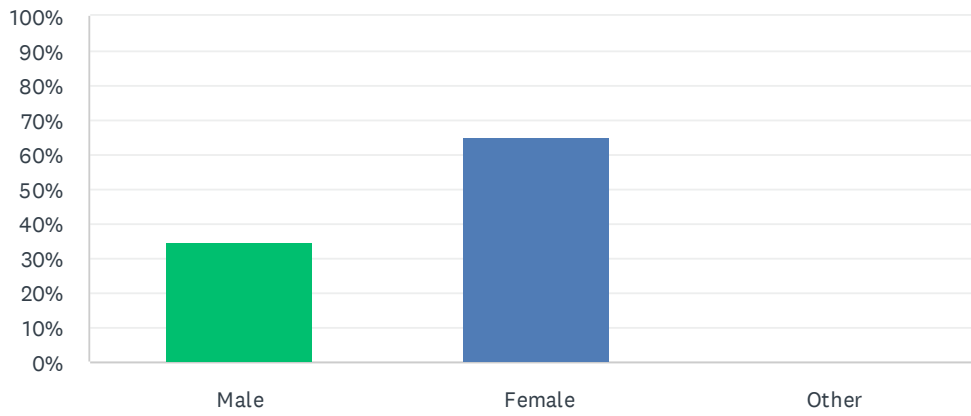
■ (no label)
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	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL	WEIGHTED AVERAGE
Rarely	100.00% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.00
Sometimes	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Most of the time	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	1.00
Always	100.00% 23	0.00% 0	0.00% 0	0.00% 0	0.00% 0	23	1.00

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I would not recommend any home to others.	4/25/2024 2:36 PM

Q15 My gender is:

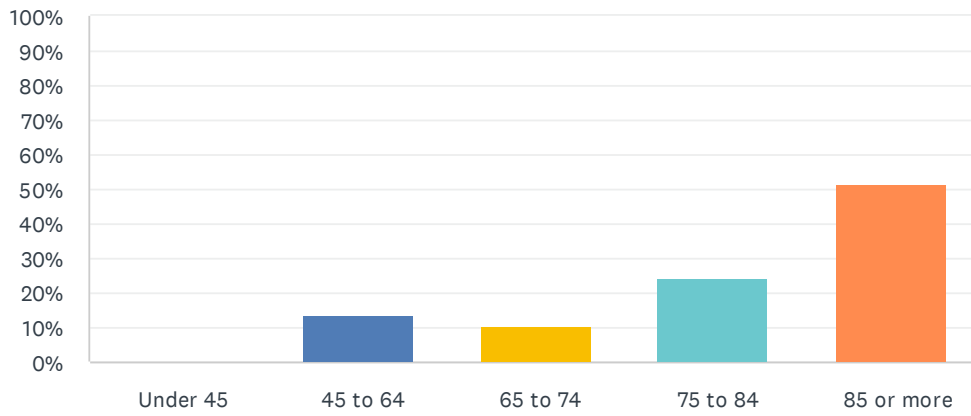
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	34.48%	10
Female	65.52%	19
Other	0.00%	0
TOTAL		29

Q16 My age in years is:

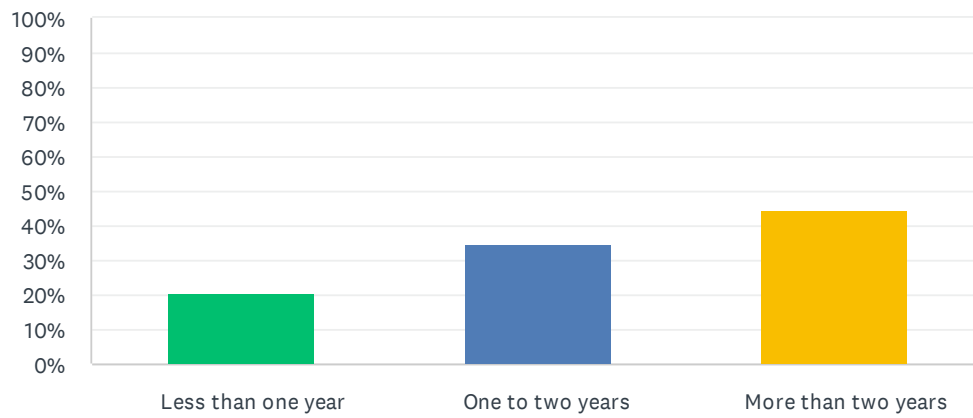
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES
Under 45	0.00% 0
45 to 64	13.79% 4
65 to 74	10.34% 3
75 to 84	24.14% 7
85 or more	51.72% 15
TOTAL	29

Q17 I have lived at this LTC Home for:

Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES
Less than one year	20.69% 6
One to two years	34.48% 10
More than two years	44.83% 13
TOTAL	29

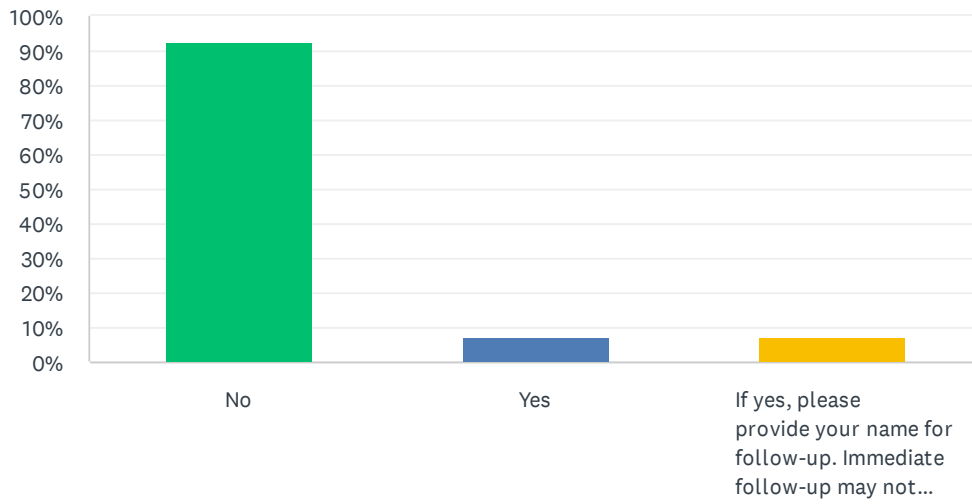
Q18 Comments Do you have any additional comments you'd like to share?

Answered: 9 Skipped: 20

#	RESPONSES	DATE
1	I'm happy here and content	6/21/2024 4:11 PM
2	I find this useless and the privacy non-existent. no name on the page	4/25/2024 2:36 PM
3	I really like it here and the people who work here.	4/25/2024 10:54 AM
4	larger rooms (bedroom) I enjoy window space	4/25/2024 10:50 AM
5	keep improving things, there are things that need to be looked at especially verbal abuse	3/14/2024 3:59 PM
6	very happy here, I like the people I get to talk to!	2/9/2024 10:53 AM
7	miserable place and people	2/9/2024 10:38 AM
8	Happy & comfortable	2/9/2024 10:34 AM
9	No	1/20/2024 11:24 AM

Q19 Would you like someone to contact you regarding your comments?

Answered: 27 Skipped: 2



ANSWER CHOICES	RESPONSES
No	92.59% 25
Yes	7.41% 2
If yes, please provide your name for follow-up. Immediate follow-up may not happen as survey results are reviewed semiannually, if time sensitive please talk to the Executive Director with any concerns.	7.41% 2
Total Respondents: 27	

#	IF YES, PLEASE PROVIDE YOUR NAME FOR FOLLOW-UP. IMMEDIATE FOLLOW-UP MAY NOT HAPPEN AS SURVEY RESULTS ARE REVIEWED SEMIANNUALLY, IF TIME SENSITIVE PLEASE TALK TO THE EXECUTIVE DIRECTOR WITH ANY CONCERNS.	DATE
1	[REDACTED]	4/25/2024 10:50 AM
2	[REDACTED]	3/14/2024 3:59 PM