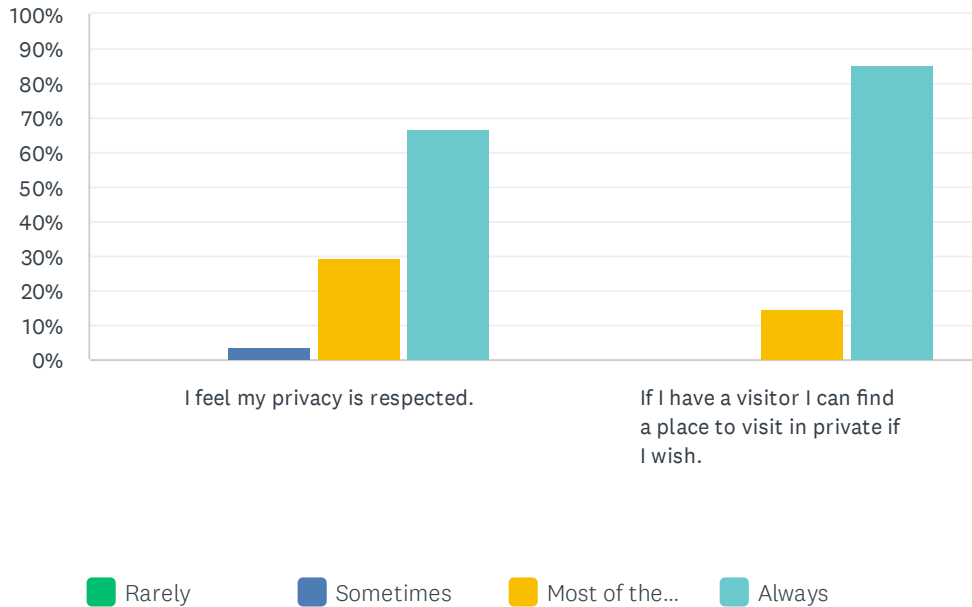


Q1 Privacy: First, I'd like to talk to you about privacy. Please answer choosing one of the choices and feel free to provide any additional comments.

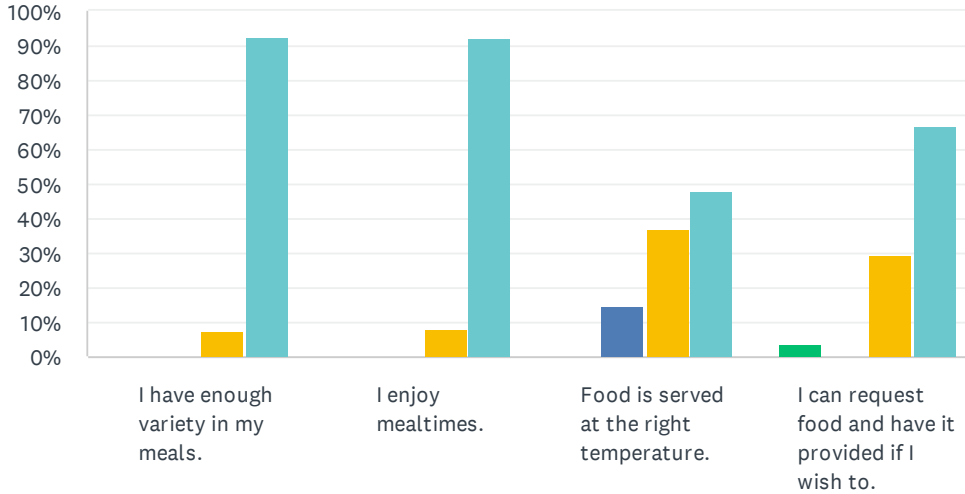
Answered: 27 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I feel my privacy is respected.	0.00% 0	3.70% 1	29.63% 8	66.67% 18	27
If I have a visitor I can find a place to visit in private if I wish.	0.00% 0	0.00% 0	14.81% 4	85.19% 23	27

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 27 Skipped: 0



■ Rarely
 ■ Sometimes
 ■ Most of the...
 ■ Always

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have enough variety in my meals.	0.00% 0	0.00% 0	7.41% 2	92.59% 25	27
I enjoy mealtimes.	0.00% 0	0.00% 0	7.69% 2	92.31% 24	26
Food is served at the right temperature.	0.00% 0	14.81% 4	37.04% 10	48.15% 13	27
I can request food and have it provided if I wish to.	3.70% 1	0.00% 0	29.63% 8	66.67% 18	27

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Temps are not consistent	6/7/2024 11:33 AM
2	Veggies are often cold	2/13/2024 3:06 PM
3	Sometimes meals are cold	2/13/2024 2:54 PM

Q3 What foods would you like to see offered?

Answered: 13 Skipped: 14

#	RESPONSES	DATE
1	Pizza	12/10/2024 1:20 PM
2	Happy with the variety	11/25/2024 9:39 AM
3	Lasagna caesar salad	11/14/2024 9:36 AM
4	Pizza	11/1/2024 9:46 AM
5	Casseroles - more of	8/30/2024 9:43 AM
6	Great variety	8/9/2024 10:13 AM
7	French fries More pasta Perogy	7/12/2024 11:58 AM
8	Steak Lobster	6/18/2024 1:25 PM
9	More pizza	6/7/2024 11:33 AM
10	Enjoys all food served here.	4/30/2024 9:55 AM
11	More pasta	3/21/2024 11:31 AM
12	More pasta	2/13/2024 2:54 PM
13	pasta french fries	1/29/2024 3:43 PM

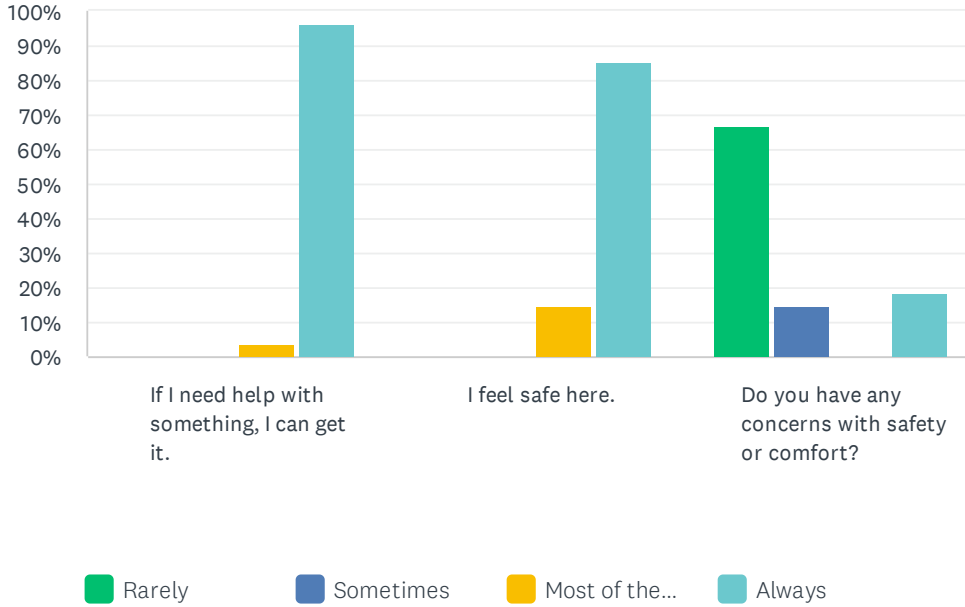
Q4 What are your least favourite dishes that we offer?

Answered: 6 Skipped: 21

#	RESPONSES	DATE
1	Cold plates	8/2/2024 9:19 AM
2	Liver	6/18/2024 1:25 PM
3	Peas Mushrooms	6/7/2024 11:33 AM
4	Not much of a meat eater	2/13/2024 3:06 PM
5	Raisin Bran	2/13/2024 2:54 PM
6	I like it all	1/29/2024 3:43 PM

Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

Answered: 27 Skipped: 0

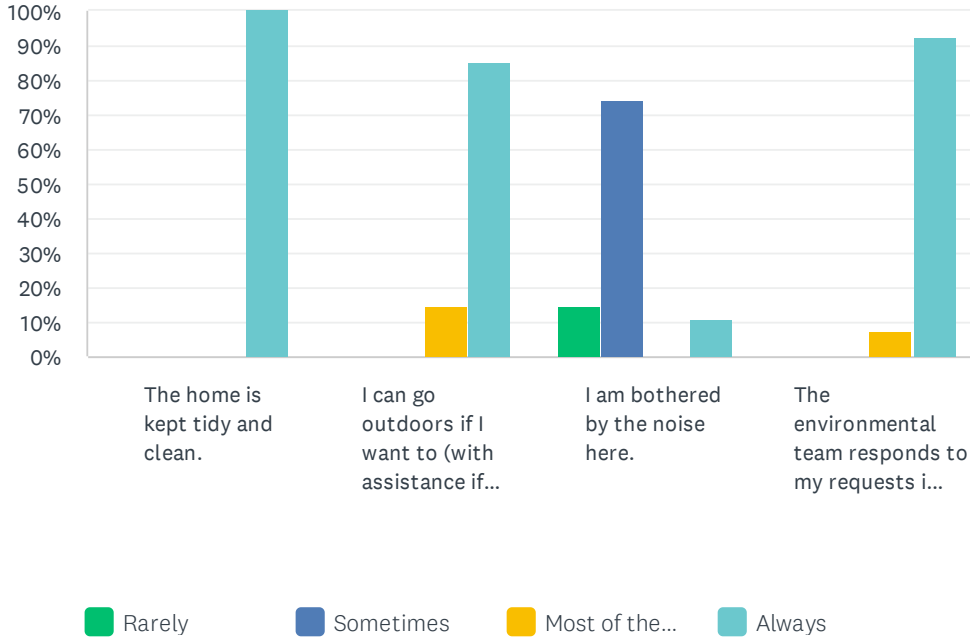


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
If I need help with something, I can get it.	0.00% 0	0.00% 0	3.70% 1	96.30% 26	27
I feel safe here.	0.00% 0	0.00% 0	14.81% 4	85.19% 23	27
Do you have any concerns with safety or comfort?	66.67% 18	14.81% 4	0.00% 0	18.52% 5	27

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Some residents yell often and makes others feel very uncomfortable.	12/10/2024 1:14 PM
2	Some new residents can be very loud and confrontational	8/30/2024 9:43 AM
3	Some newer residents can be very loud and angry.	6/4/2024 2:45 PM

Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

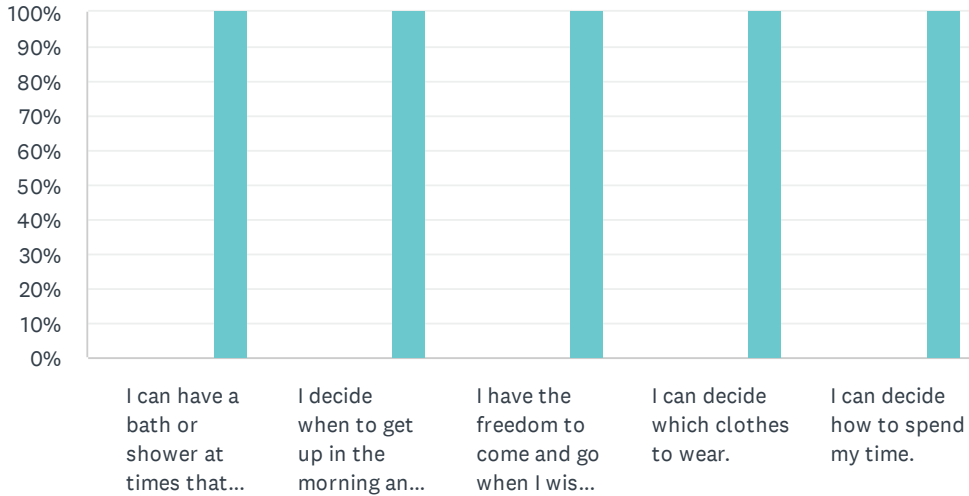


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The home is kept tidy and clean.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I can go outdoors if I want to (with assistance if necessary).	0.00% 0	0.00% 0	14.81% 4	85.19% 23	27
I am bothered by the noise here.	14.81% 4	74.07% 20	0.00% 0	11.11% 3	27
The environmental team responds to my requests in a timely manner.	0.00% 0	0.00% 0	7.41% 2	92.59% 25	27

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Some newer residents are very loud and it keeps me up at night	10/8/2024 2:57 PM

Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0



■ Rarely
 ■ Sometimes
 ■ Most of the...
 ■ Always

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can have a bath or shower at times that I have picked.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I decide when to get up in the morning and when go to bed at night.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I have the freedom to come and go when I wish to.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I can decide which clothes to wear.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I can decide how to spend my time.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

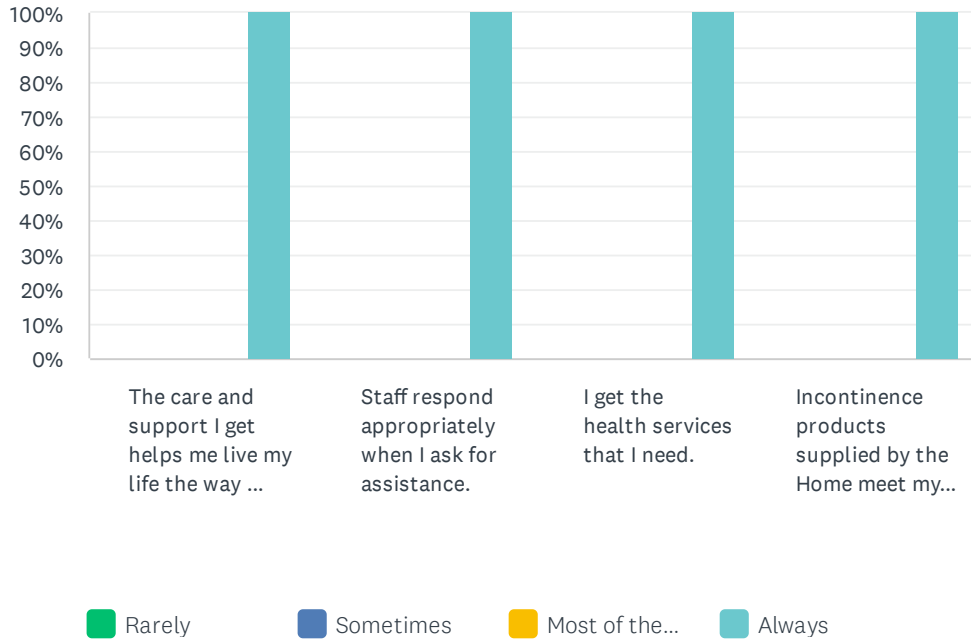


■ Rarely
 ■ Sometimes
 ■ Most of the...
 ■ Always

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I am treated with respect by the staff.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I feel I have a voice and staff listen to me.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I can express my opinion without fear of consequences.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

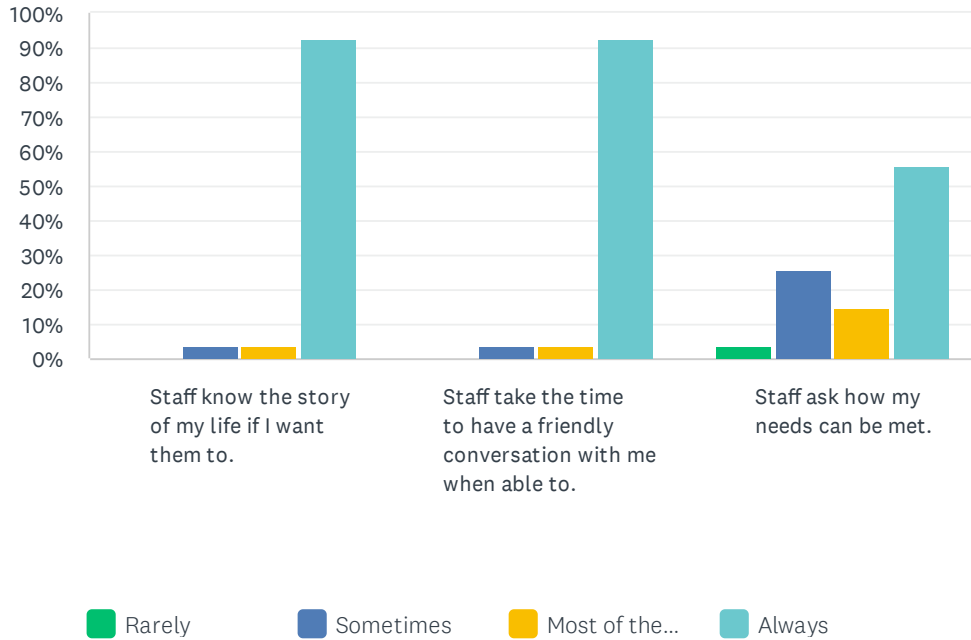
Answered: 27 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The care and support I get helps me live my life the way I want.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
Staff respond appropriately when I ask for assistance.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I get the health services that I need.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
Incontinence products supplied by the Home meet my needs.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

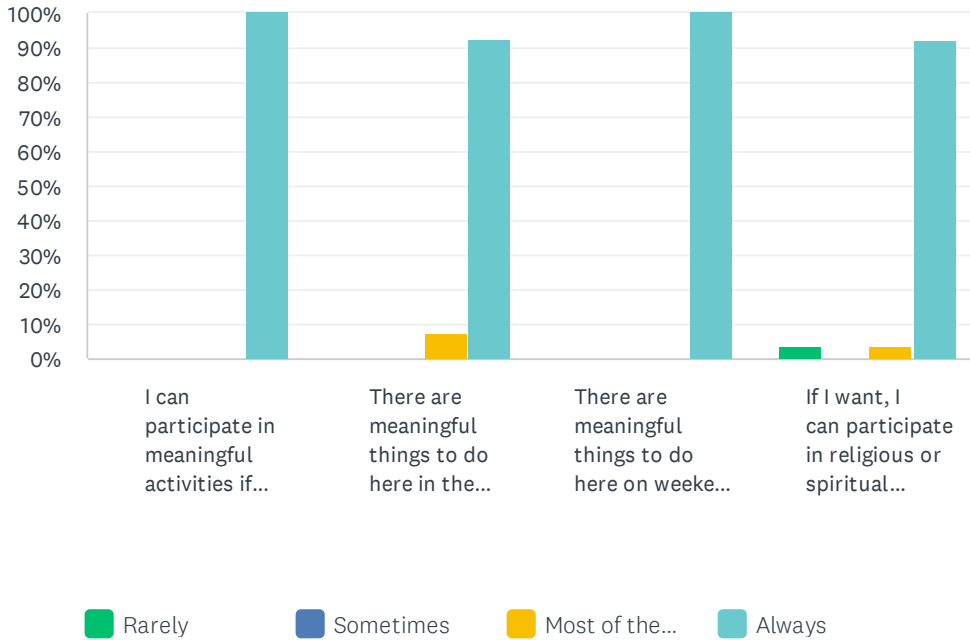
Answered: 27 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
Staff know the story of my life if I want them to.	0.00% 0	3.70% 1	3.70% 1	92.59% 25	27
Staff take the time to have a friendly conversation with me when able to.	0.00% 0	3.70% 1	3.70% 1	92.59% 25	27
Staff ask how my needs can be met.	3.70% 1	25.93% 7	14.81% 4	55.56% 15	27

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can participate in meaningful activities if I wish to.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
There are meaningful things to do here in the evenings if I wish to.	0.00% 0	0.00% 0	7.41% 2	92.59% 25	27
There are meaningful things to do here on weekends if I wish to.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
If I want, I can participate in religious or spiritual activities that have meaning to me.	3.85% 1	0.00% 0	3.85% 1	92.31% 24	26

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	I enjoy communion, singing with staff [REDACTED] the crafts we do and nail care.	12/10/2024 3:35 PM
2	I do not enjoy being in groups or taking part in activities	12/10/2024 1:20 PM
3	I enjoy the company of other people in the home and really enjoy the exercise programs and music programs	12/10/2024 1:14 PM
4	I prefer not to join in group activities and like to do my own thing, I do not feel comfortable in groups	12/2/2024 9:48 AM
5	I do not participate in religious programs	11/14/2024 9:36 AM
6	We enjoy many activities especially music, fitness and crafts	10/8/2024 2:57 PM
7	I enjoy many activities here and I can voice my opinion about things I would be interested in.	8/30/2024 9:43 AM
8	No religious programs interest me	8/2/2024 9:19 AM
9	I don't take part in religious activities	7/12/2024 11:58 AM

10	I do not participate in religious programs	4/30/2024 9:55 AM
11	I really enjoy when [REDACTED] plays his guitar and sings. The entertainment is really good too. I love the resident auction	3/19/2024 9:13 AM
12	The entertainment and music is enjoyed very much	3/1/2024 8:50 AM
13	Enjoys rosary and communion services	2/29/2024 10:52 AM
14	I don't like doing activities at night or after dinner	2/13/2024 3:06 PM
15	I enjoy the auction, music and crafts we do	1/29/2024 3:43 PM

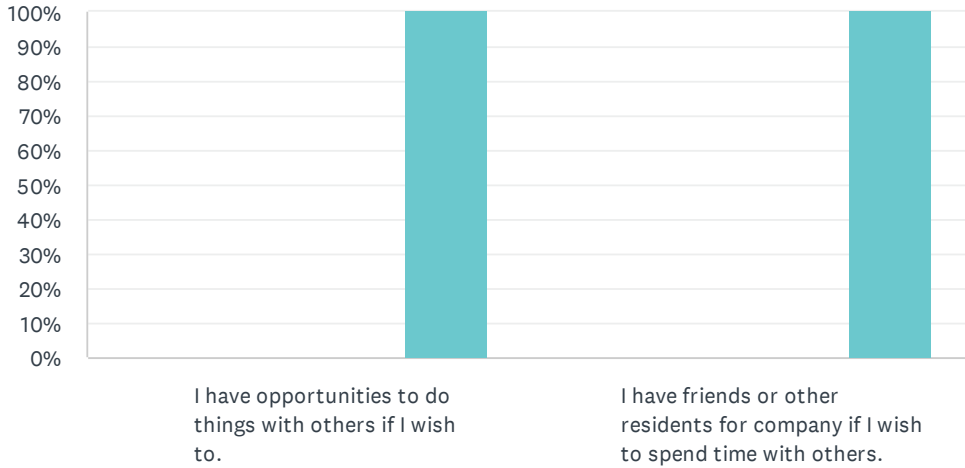
Q12 Are there any programs or activities that you would like to see offered here?

Answered: 15 Skipped: 12

#	RESPONSES	DATE
1	Bus trips	12/10/2024 1:14 PM
2	I enjoy the games and music programs at the home.	11/25/2024 9:39 AM
3	More entertainment	11/14/2024 9:36 AM
4	Happy with all activities	8/9/2024 10:13 AM
5	I really enjoy all the music programs here	8/2/2024 9:19 AM
6	I enjoy all the activities that are on my calendar	7/12/2024 11:58 AM
7	Enjoys the variety of programs offered.	6/7/2024 11:42 AM
8	Knitting and sewing	6/7/2024 11:33 AM
9	Bus trips	3/21/2024 11:31 AM
10	Bus trips	3/1/2024 8:50 AM
11	There is a great variety of activities I like to be involved in	2/13/2024 3:06 PM
12	More Pet visits	2/13/2024 2:54 PM
13	Good variety and enjoyable	2/9/2024 8:35 AM
14	Activities are enjoyable here	1/31/2024 9:03 AM
15	Pet visits	1/29/2024 3:43 PM

Q13 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

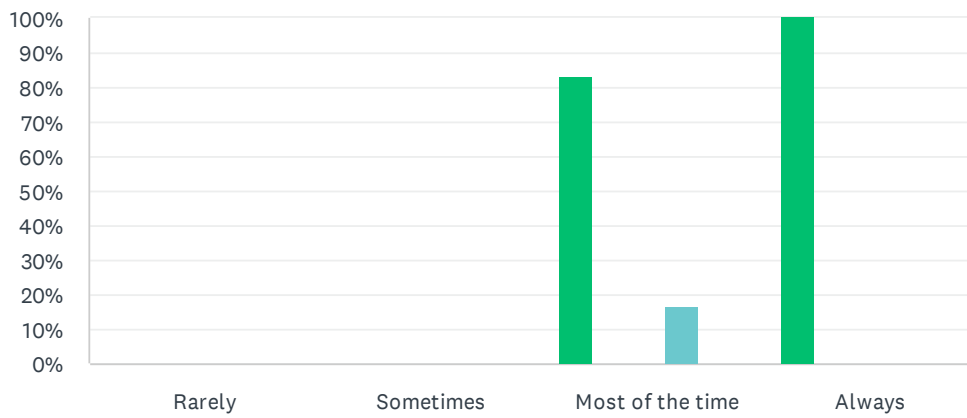


■ Rarely
 ■ Sometimes
 ■ Most of the...
 ■ Always

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have opportunities to do things with others if I wish to.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27
I have friends or other residents for company if I wish to spend time with others.	0.00% 0	0.00% 0	0.00% 0	100.00% 27	27

Q14 I would recommend this home to others.

Answered: 27 Skipped: 0



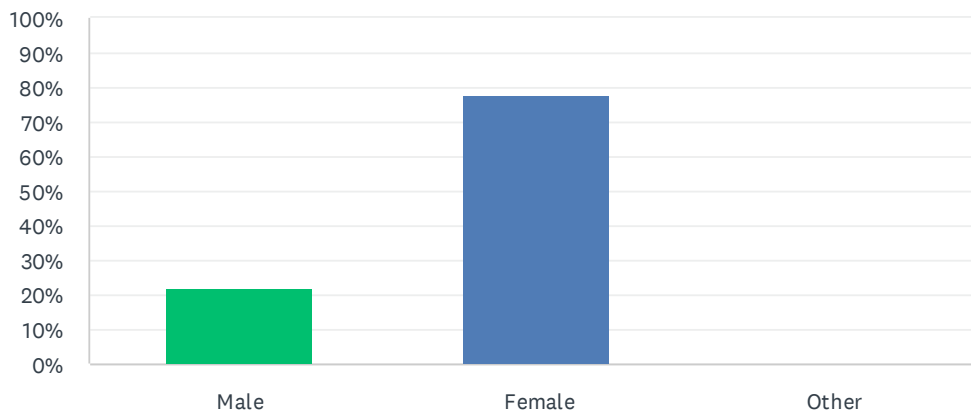
■ (no label)
 ■ (no label)
 ■ (no label)
 ■ (no label)
 ■ (no label)

	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL	WEIGHTED AVERAGE
Rarely	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Sometimes	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Most of the time	83.33% 5	0.00% 0	0.00% 0	16.67% 1	0.00% 0	6	1.50
Always	100.00% 21	0.00% 0	0.00% 0	0.00% 0	0.00% 0	21	1.00

#	COMMENTS (PLEASE SPECIFY)	DATE
1	This resident has recommended the home to others	8/9/2024 10:13 AM
2	I like tis home, staff are great	3/19/2024 9:13 AM
3	Feels like home away from home	2/13/2024 2:54 PM

Q15 My gender is:

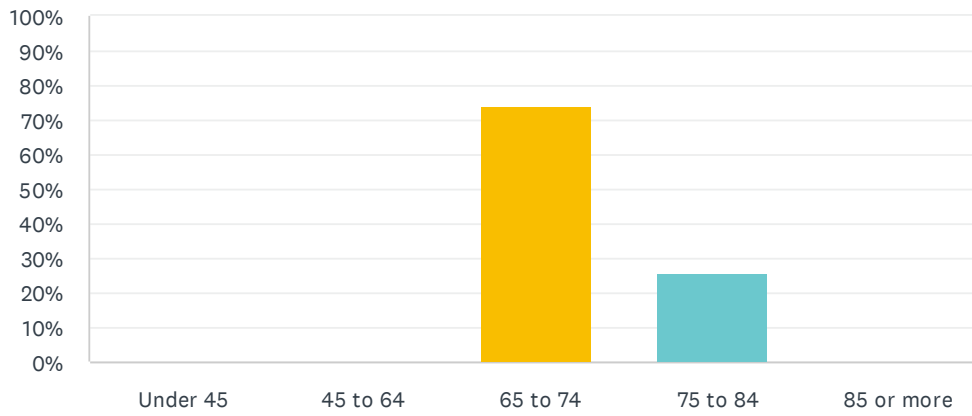
Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	22.22%	6
Female	77.78%	21
Other	0.00%	0
TOTAL		27

Q16 My age in years is:

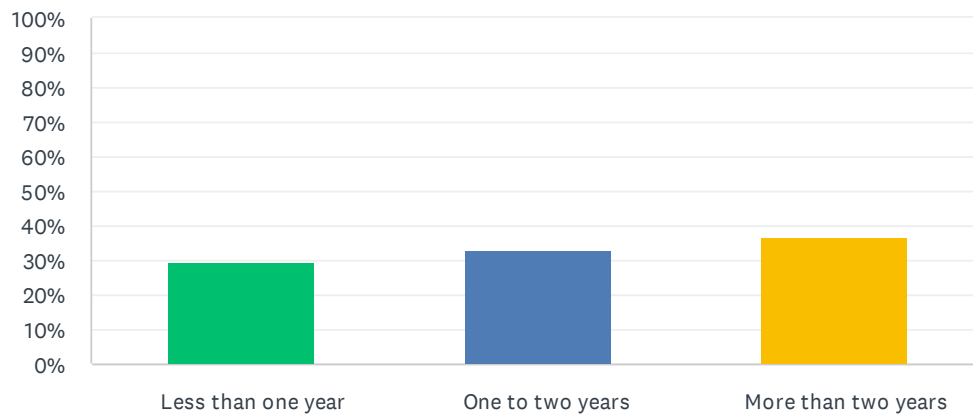
Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	0.00%	0
65 to 74	74.07%	20
75 to 84	25.93%	7
85 or more	0.00%	0
TOTAL		27

Q17 I have lived at this LTC Home for:

Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	29.63%	8
One to two years	33.33%	9
More than two years	37.04%	10
TOTAL		27

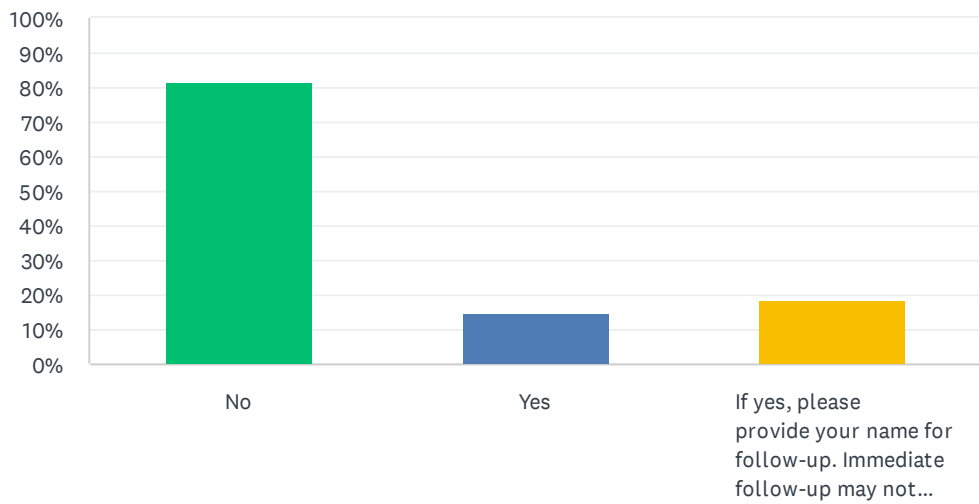
Q18 Comments Do you have any additional comments you'd like to share?

Answered: 8 Skipped: 19

#	RESPONSES	DATE
1	The staff are very friendly and courteous.	12/10/2024 3:35 PM
2	Happy here	12/10/2024 1:14 PM
3	Happy here and wonderful staff	11/25/2024 9:39 AM
4	I enjoy my time here and staff have made my transition from home easy and comfortable	7/12/2024 11:58 AM
5	Quite happy and content here at Mary Bucke	6/7/2024 11:42 AM
6	Happy here at Mary Bucke	3/1/2024 8:50 AM
7	Staff here are wonderful	2/29/2024 10:52 AM
8	The psWs, nursing and activity staff are very kind and considerate	2/9/2024 8:35 AM

Q19 Would you like someone to contact you regarding your comments?

Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES
No	81.48% 22
Yes	14.81% 4
If yes, please provide your name for follow-up. Immediate follow-up may not happen as survey results are reviewed semiannually, if time sensitive please talk to the Executive Director with any concerns.	18.52% 5
Total Respondents: 27	

#	IF YES, PLEASE PROVIDE YOUR NAME FOR FOLLOW-UP. IMMEDIATE FOLLOW-UP MAY NOT HAPPEN AS SURVEY RESULTS ARE REVIEWED SEMIANNUALLY, IF TIME SENSITIVE PLEASE TALK TO THE EXECUTIVE DIRECTOR WITH ANY CONCERNS.	DATE
1	[REDACTED]	[REDACTED]
2	[REDACTED]	8/9/2024 10:13 AM
3	[REDACTED]	6/18/2024 1:25 PM
4	[REDACTED]	6/7/2024 11:42 AM
5	[REDACTED]	3/21/2024 11:31 AM