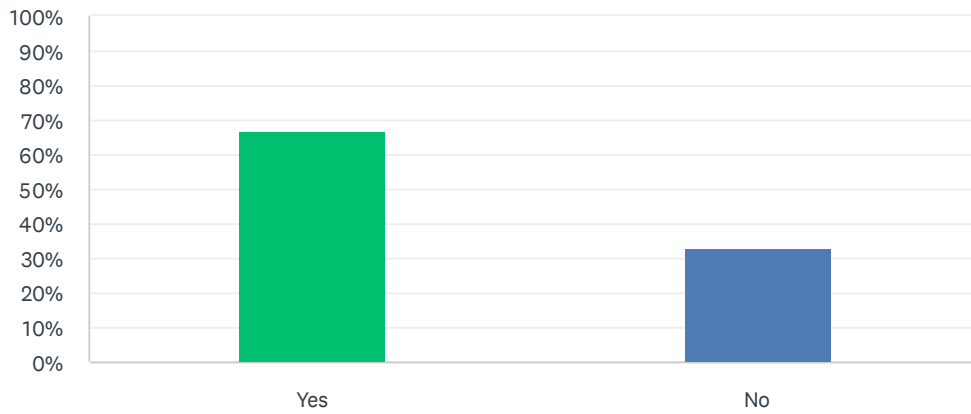


Q1 Would you recommend this home to others?

Answered: 9 Skipped: 0

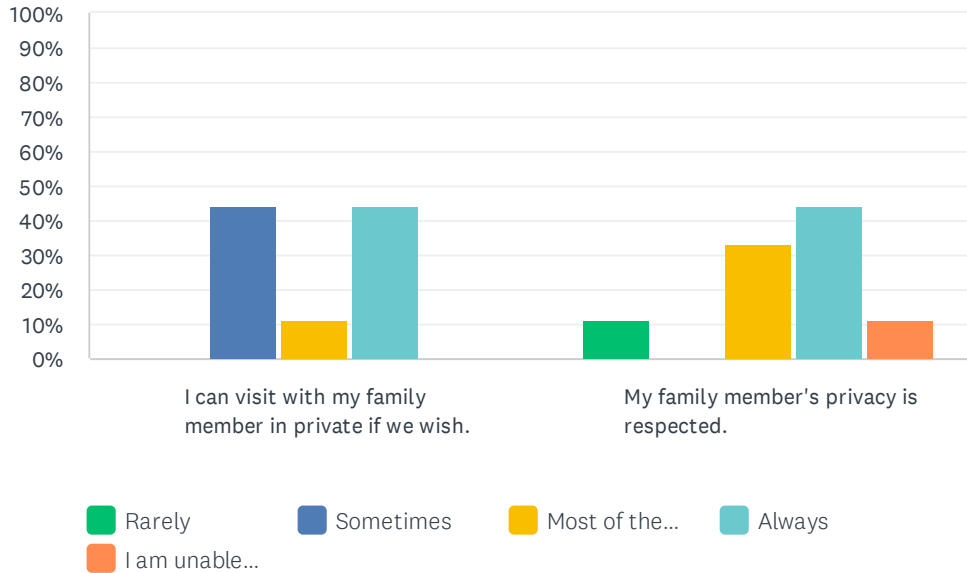


ANSWER CHOICES	RESPONSES
Yes	66.67% 6
No	33.33% 3
TOTAL	9

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	poor quality of care	10/8/2024 2:01 PM
2	A good portion of the staff are good. The main problem is corporate Caressant care and management	2/22/2024 1:09 PM

Q2 Privacy: For each statement, please answer with one of the available choices.

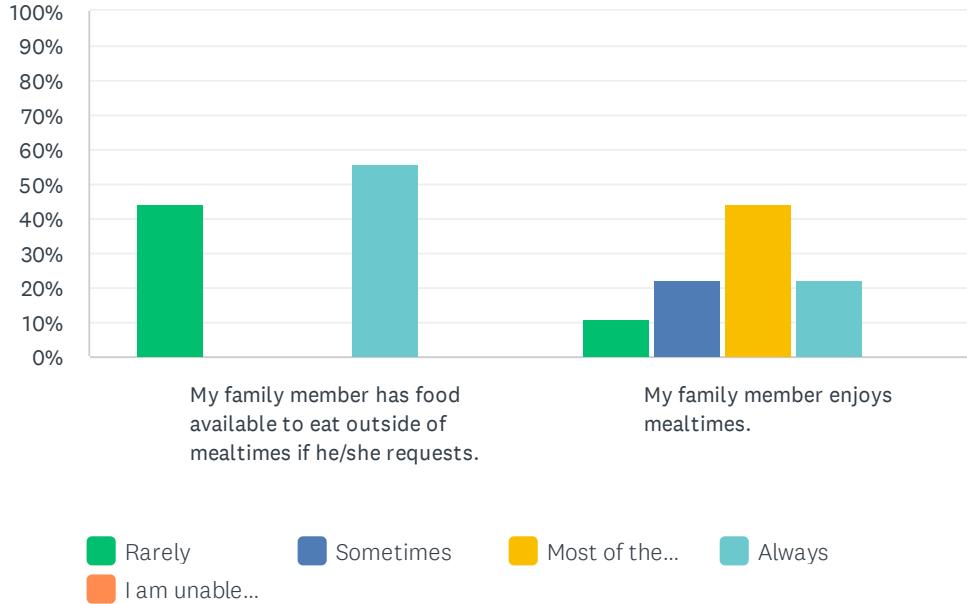
Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
I can visit with my family member in private if we wish.	0.00% 0	44.44% 4	11.11% 1	44.44% 4	0.00% 0	9
My family member's privacy is respected.	11.11% 1	0.00% 0	33.33% 3	44.44% 4	11.11% 1	9

Q3 Food and Meals: For each statement, please answer one of the available choices.

Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member has food available to eat outside of mealtimes if he/she requests.	44.44% 4	0.00% 0	0.00% 0	55.56% 5	0.00% 0	9
My family member enjoys mealtimes.	11.11% 1	22.22% 2	44.44% 4	22.22% 2	0.00% 0	9

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	poor quality of food; only know of yogurt or apple sauce as available outside of meals	10/8/2024 2:01 PM
2	She is a slow eater and is often served late Meal times are rushed and chaotic	2/22/2024 1:09 PM

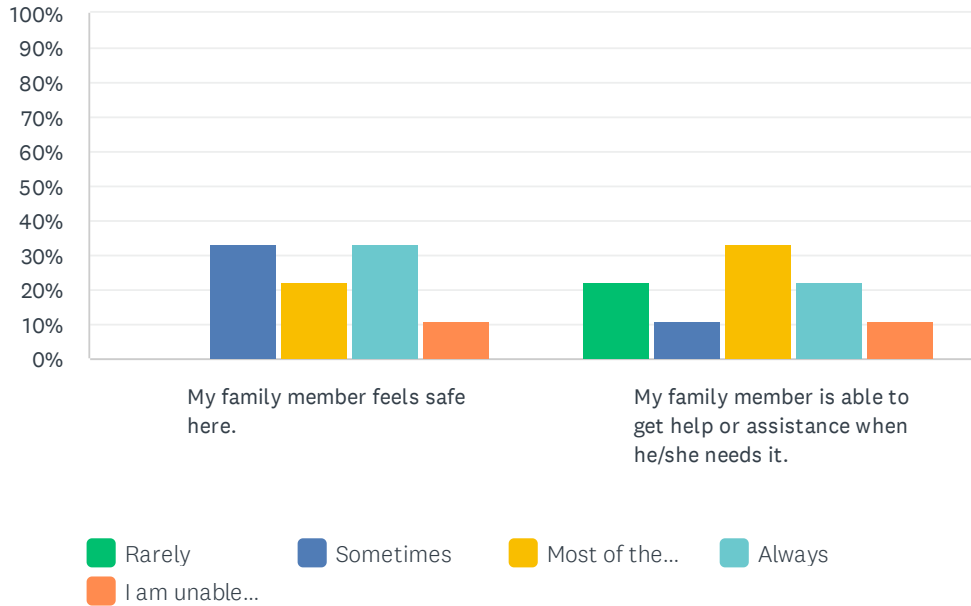
Q4 Food suggestions that my family member would like to see on the menu are:

Answered: 4 Skipped: 5

#	RESPONSES	DATE
1	Less Pasta	10/8/2024 5:23 PM
2	Spaghetti, pea soup , check with him	10/2/2024 1:31 PM
3	Bacon & eggs	10/1/2024 3:06 PM
4	Fresh fruit and vegetables	2/22/2024 1:09 PM

Q5 Safety and Security: For each statement, please answer one of the available choices.

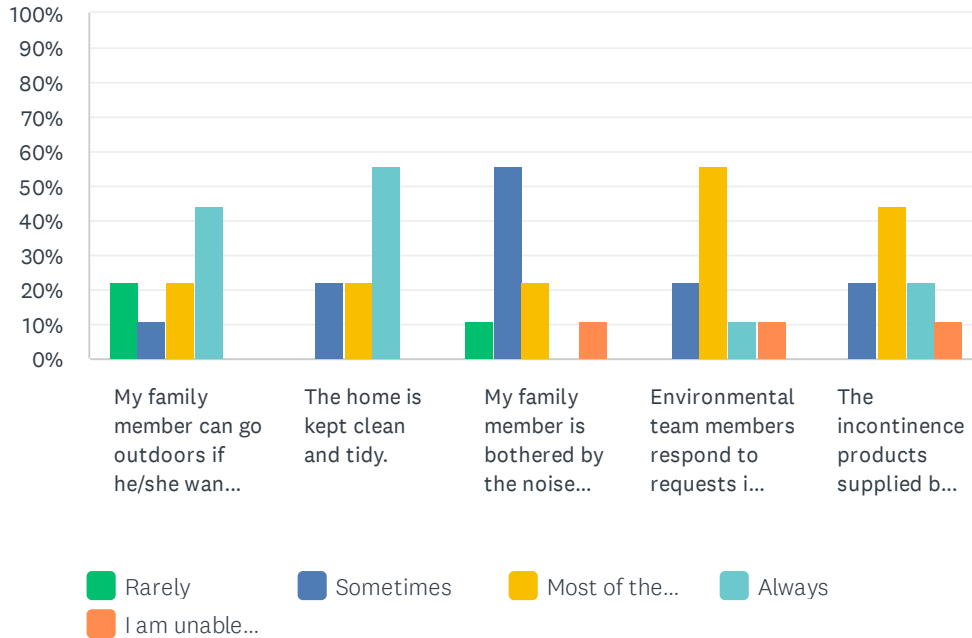
Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member feels safe here.	0.00% 0	33.33% 3	22.22% 2	33.33% 3	11.11% 1	9
My family member is able to get help or assistance when he/she needs it.	22.22% 2	11.11% 1	33.33% 3	22.22% 2	11.11% 1	9

Q6 Comfort Items: For each statement, please answer with one of the available choices.

Answered: 9 Skipped: 0

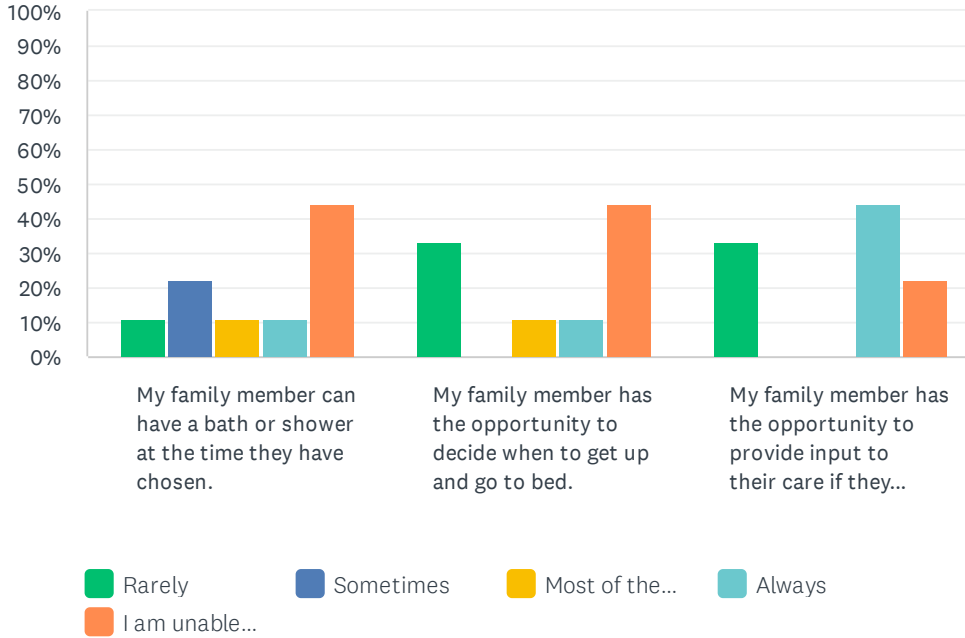


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS	TOTAL
My family member can go outdoors if he/she wants (with assistance if she/he needs it).	22.22% 2	11.11% 1	22.22% 2	44.44% 4	0.00% 0	9
The home is kept clean and tidy.	0.00% 0	22.22% 2	22.22% 2	55.56% 5	0.00% 0	9
My family member is bothered by the noise here.	11.11% 1	55.56% 5	22.22% 2	0.00% 0	11.11% 1	9
Environmental team members respond to requests in a timely manner.	0.00% 0	22.22% 2	55.56% 5	11.11% 1	11.11% 1	9
The incontinence products supplied by the home meets the needs of my family member (if applicable)	0.00% 0	22.22% 2	44.44% 4	22.22% 2	11.11% 1	9

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	The hands on cleaning staff respond to requests quickly. Management does not	2/22/2024 1:09 PM

Q7 Daily Decision Items (Autonomy): For each statement, please answer with one of the available choices.

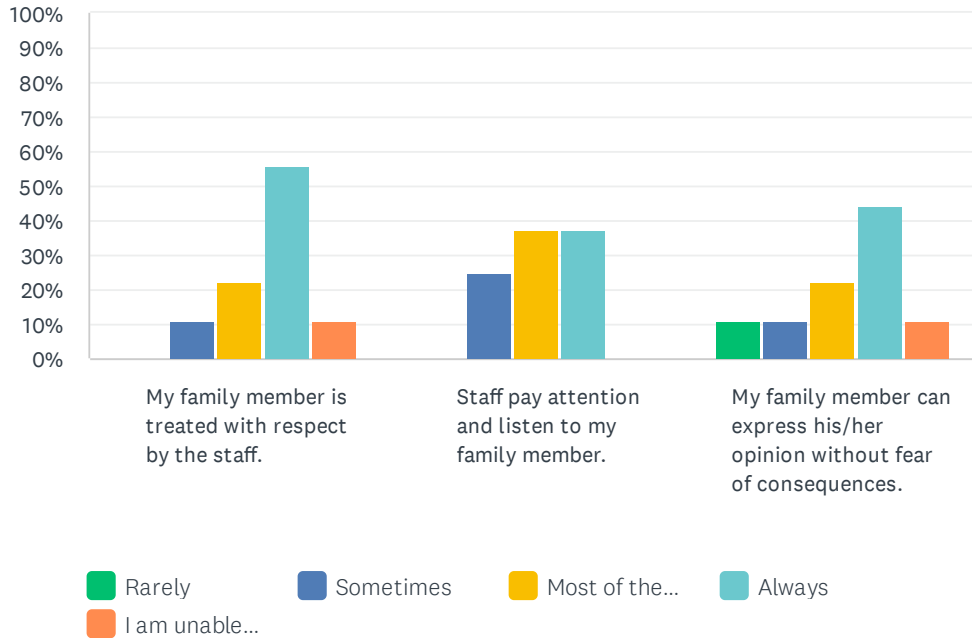
Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member can have a bath or shower at the time they have chosen.	11.11% 1	22.22% 2	11.11% 1	11.11% 1	44.44% 4	9
My family member has the opportunity to decide when to get up and go to bed.	33.33% 3	0.00% 0	11.11% 1	11.11% 1	44.44% 4	9
My family member has the opportunity to provide input to their care if they wish.	33.33% 3	0.00% 0	0.00% 0	44.44% 4	22.22% 2	9

Q8 Respect by Staff: For each statement, please answer one of the available choices.

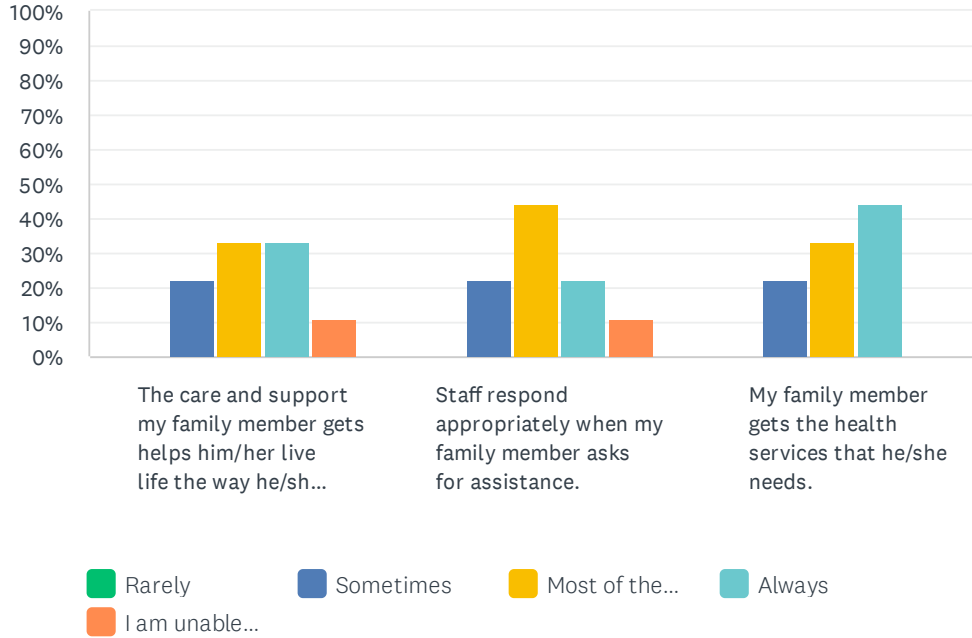
Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member is treated with respect by the staff.	0.00% 0	11.11% 1	22.22% 2	55.56% 5	11.11% 1	9
Staff pay attention and listen to my family member.	0.00% 0	25.00% 2	37.50% 3	37.50% 3	0.00% 0	8
My family member can express his/her opinion without fear of consequences.	11.11% 1	11.11% 1	22.22% 2	44.44% 4	11.11% 1	9

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

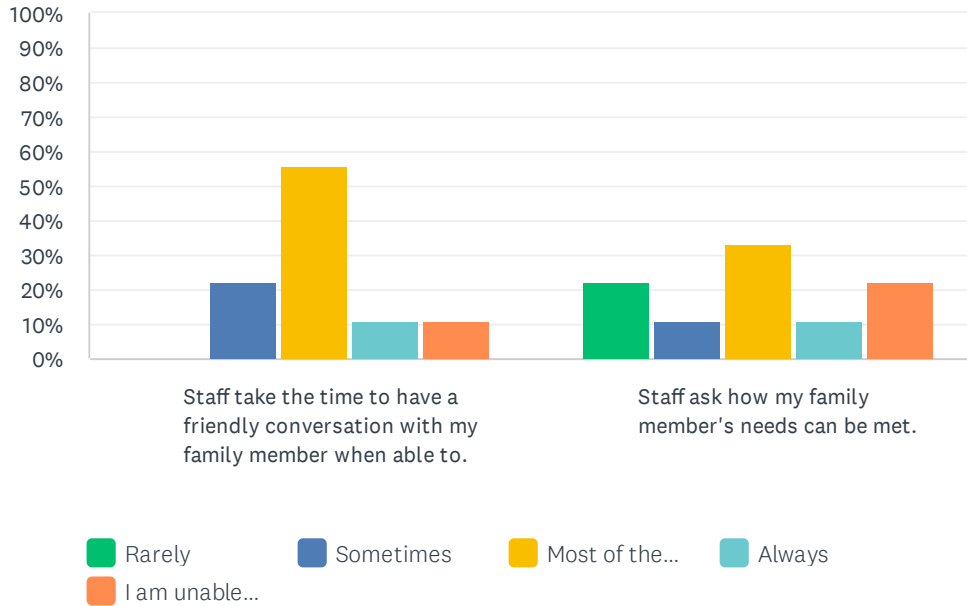
Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
The care and support my family member gets helps him/her live life the way he/she wants.	0.00% 0	22.22% 2	33.33% 3	33.33% 3	11.11% 1	9
Staff respond appropriately when my family member asks for assistance.	0.00% 0	22.22% 2	44.44% 4	22.22% 2	11.11% 1	9
My family member gets the health services that he/she needs.	0.00% 0	22.22% 2	33.33% 3	44.44% 4	0.00% 0	9

Q10 Staff-Resident Bonding: Please answer with one of the available choices.

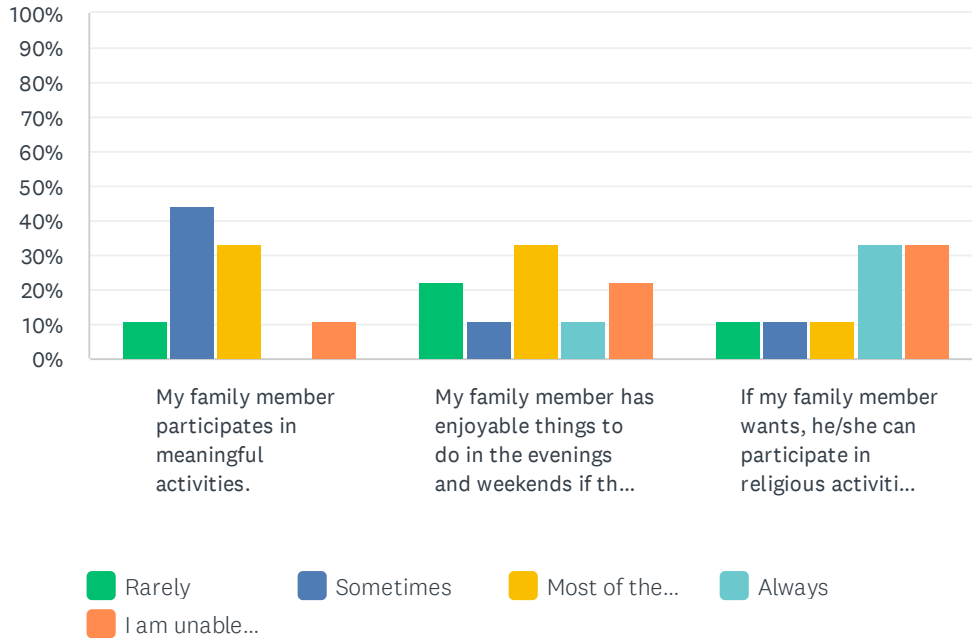
Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
Staff take the time to have a friendly conversation with my family member when able to.	0.00% 0	22.22% 2	55.56% 5	11.11% 1	11.11% 1	9
Staff ask how my family member's needs can be met.	22.22% 2	11.11% 1	33.33% 3	11.11% 1	22.22% 2	9

Q11 Activities: For each statement, please answer with one of the available choices.

Answered: 9 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER THIS QUESTION	TOTAL
My family member participates in meaningful activities.	11.11% 1	44.44% 4	33.33% 3	0.00% 0	11.11% 1	9
My family member has enjoyable things to do in the evenings and weekends if they wish.	22.22% 2	11.11% 1	33.33% 3	11.11% 1	22.22% 2	9
If my family member wants, he/she can participate in religious activities that have meaning to him/her.	11.11% 1	11.11% 1	11.11% 1	33.33% 3	33.33% 3	9

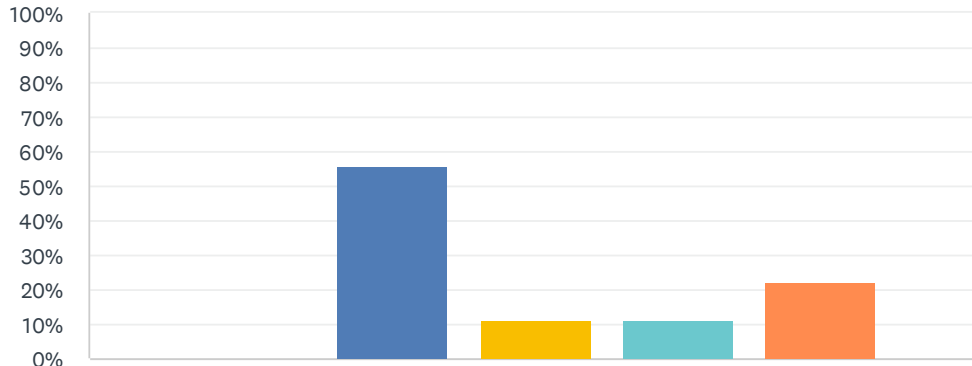
Q12 Do you have any suggestions for activities that your family member may wish to participate in?

Answered: 4 Skipped: 5

#	RESPONSES	DATE
1	Not at this time	10/8/2024 5:30 PM
2	Not at this time	10/8/2024 5:23 PM
3	Not really. You would have to ask her personally.	10/5/2024 8:47 PM
4	Music is always good.	2/22/2024 1:09 PM

Q13 Personal Relationships: Please answer with one of the available choices.

Answered: 9 Skipped: 0



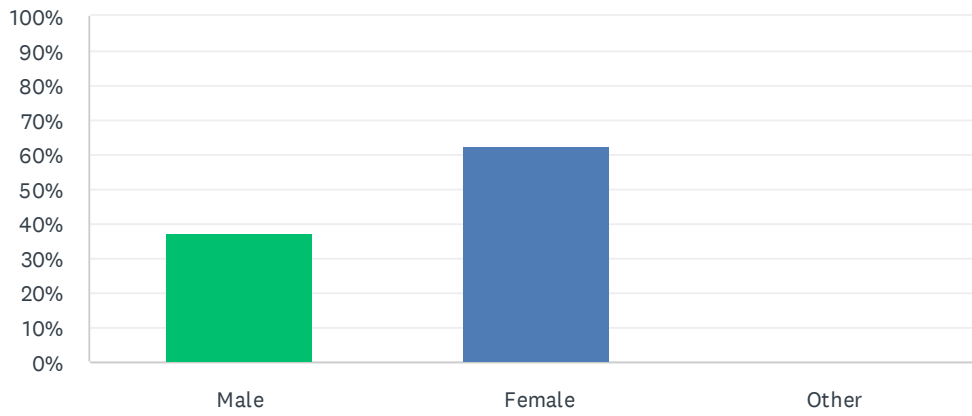
My family member has people to spend time with him/her if they wish.

■ Rarely
 ■ Sometimes
 ■ Most of the...
 ■ Always
■ I am unable...

	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	I AM UNABLE TO ANSWER	TOTAL
My family member has people to spend time with him/her if they wish.	0.00% 0	55.56% 5	11.11% 1	11.11% 1	22.22% 2	9

Q14 Your family member's gender is:

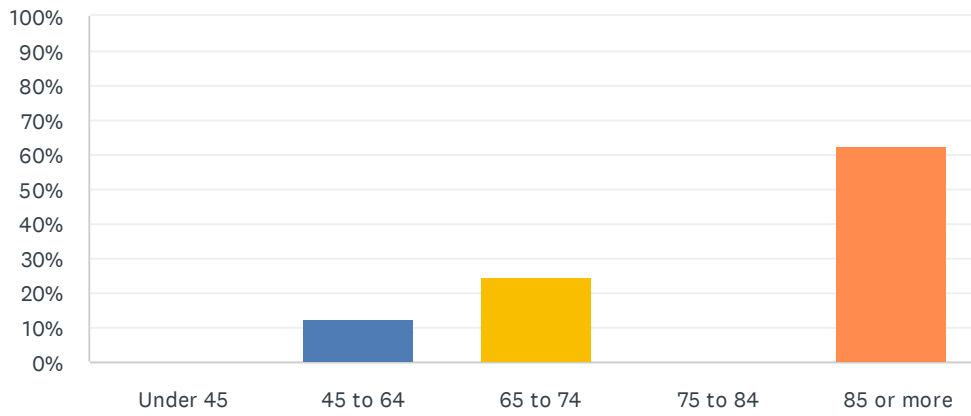
Answered: 8 Skipped: 1



ANSWER CHOICES	RESPONSES	
Male	37.50%	3
Female	62.50%	5
Other	0.00%	0
TOTAL		8

Q15 Your family member's age in years is:

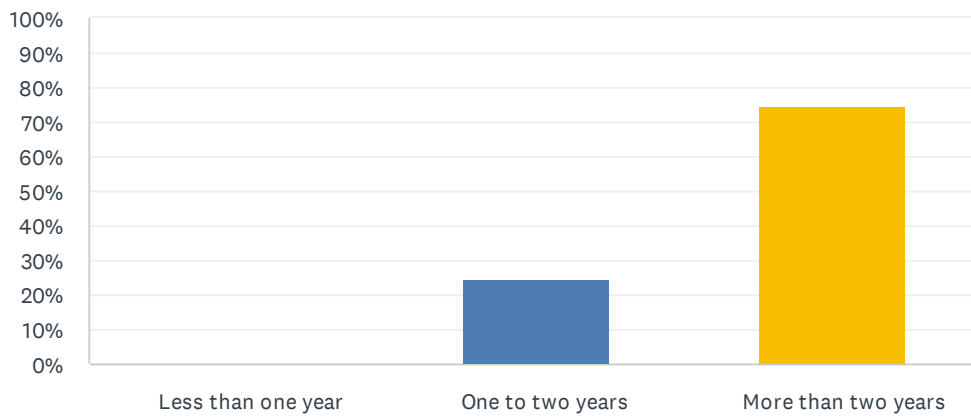
Answered: 8 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	12.50%	1
65 to 74	25.00%	2
75 to 84	0.00%	0
85 or more	62.50%	5
TOTAL		8

Q16 Your family member has lived at this LTC Home for:

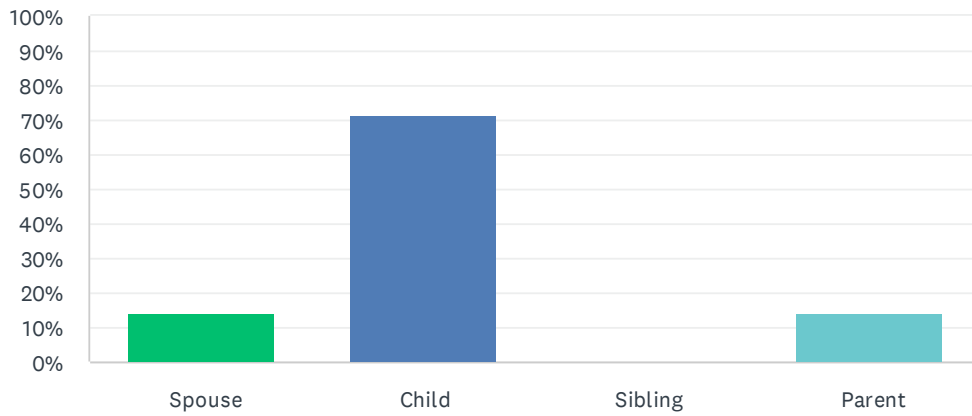
Answered: 8 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than one year	0.00%	0
One to two years	25.00%	2
More than two years	75.00%	6
TOTAL		8

Q17 Your relationship to the resident is:

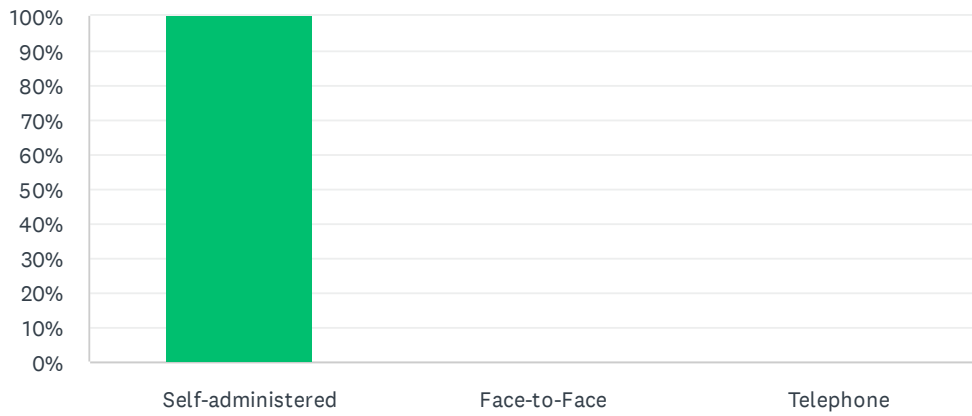
Answered: 7 Skipped: 2



ANSWER CHOICES	RESPONSES	
Spouse	14.29%	1
Child	71.43%	5
Sibling	0.00%	0
Parent	14.29%	1
TOTAL		7

Q18 Survey Method:

Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES	
Self-administered	100.00%	9
Face-to-Face	0.00%	0
Telephone	0.00%	0
TOTAL		9

Q19 Comments: Do you have any additional comments you'd like to share?

Answered: 4 Skipped: 5

#	RESPONSES	DATE
1	Not at this time	10/8/2024 5:30 PM
2	Not at this time	10/8/2024 5:23 PM
3	It seems so sad there.	10/8/2024 2:01 PM
4	Not happy that my family member has had another person put into her room with her and this person and her care wakes her up at night so she is not getting proper sleep. She was not given a choice and yet other residents refused to share their room. This is not fair to my family member. We are very upset at how short staffed this home still is. We feel no resident there is getting proper care.	10/5/2024 8:47 PM

Q20 If you would like to be contacted regarding your comments please leave your name and contact information below. Please note surveys are only summarized semiannually so if your concern is time sensitive please contact the Executive Director.

Answered: 2 Skipped: 7

ANSWER CHOICES	RESPONSES	
Name	100.00%	2
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	2
Phone Number	100.00%	2

#	NAME	DATE
1	[REDACTED]	10/5/2024 8:47 PM
2	[REDACTED]	10/2/2024 1:31 PM

#	COMPANY	DATE
	There are no responses.	

#	ADDRESS	DATE
	There are no responses.	

#	ADDRESS 2	DATE
	There are no responses.	

#	CITY/TOWN	DATE
	There are no responses.	

#	STATE/PROVINCE	DATE
	There are no responses.	

#	ZIP/POSTAL CODE	DATE
	There are no responses.	

#	COUNTRY	DATE
	There are no responses.	

#	EMAIL ADDRESS	DATE
	There are no responses.	

1	[REDACTED]	10/5/2024 8:47 PM
2	[REDACTED]	10/2/2024 1:31 PM
#	PHONE NUMBER	DATE
1	[REDACTED]	10/5/2024 8:47 PM
2	[REDACTED]	10/2/2024 1:31 PM