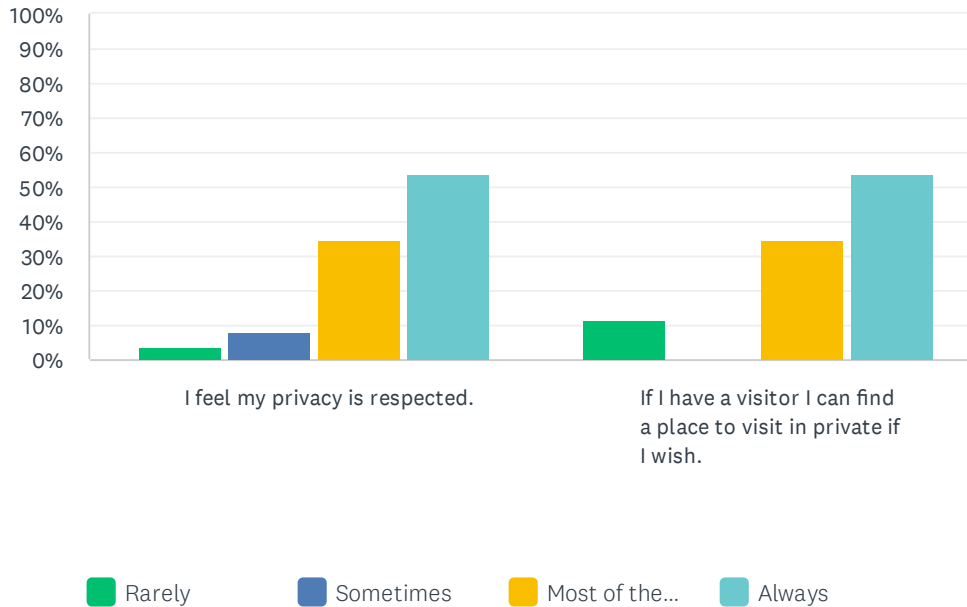


Q1 Privacy: First, I'd like to talk to you about privacy. Please answer choosing one of the choices and feel free to provide any additional comments.

Answered: 27 Skipped: 0

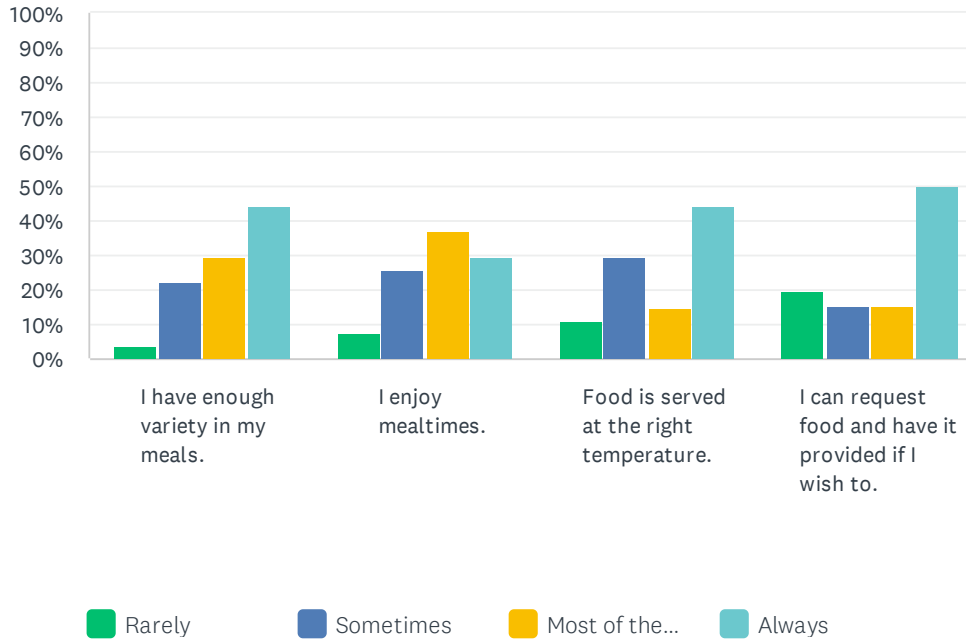


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I feel my privacy is respected.	3.85% 1	7.69% 2	34.62% 9	53.85% 14	26
If I have a visitor I can find a place to visit in private if I wish.	11.54% 3	0.00% 0	34.62% 9	53.85% 14	26

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Need to knock on door and wait for an answer before opening also would purfer staff not touch my things without asking.	10/29/2024 4:59 PM
2	Always in my room	10/22/2024 4:36 PM
3	Answer to Q 2 I don't have visitors	10/7/2024 11:33 AM
4	I'm confined to my room and psw will knock and walk in	4/23/2024 2:55 PM
5	I think that they should give people that are younger a little more chance to have a private room. Why only give people a private room because their behaviours.	2/27/2024 4:26 PM

Q2 Food and Meals: The items that follow are about food. For each statement, please answer one of the available choices.

Answered: 27 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have enough variety in my meals.	3.70% 1	22.22% 6	29.63% 8	44.44% 12	27
I enjoy mealtimes.	7.41% 2	25.93% 7	37.04% 10	29.63% 8	27
Food is served at the right temperature.	11.11% 3	29.63% 8	14.81% 4	44.44% 12	27
I can request food and have it provided if I wish to.	19.23% 5	15.38% 4	15.38% 4	50.00% 13	26

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Could be better options at times.don't like to see the behaviour with some of the residents they should be removed at times when they are acting out to much	10/29/2024 4:59 PM
2	Food is sometimes to hot to eat or could be hotter	10/29/2024 4:05 PM
3	My food is puréed and I have not taste	10/22/2024 4:36 PM
4	I did not understand that I could request something else	10/8/2024 4:32 PM
5	Resident is on purée foods and does not like it much	10/1/2024 4:25 PM
6	Just learned about this option	4/2/2024 4:28 PM
7	Some of the kitchen staff don't like to do this.	2/27/2024 4:26 PM

Q3 What foods would you like to see offered?

Answered: 27 Skipped: 0

#	RESPONSES	DATE
1	More homemade stews casseroles	11/21/2024 3:25 PM
2	Happy with all meals	11/21/2024 2:57 PM
3	Doesn't really matter	11/12/2024 3:59 PM
4	More pasta and meats	11/5/2024 4:42 PM
5	Liptens chicken noodle soup in the pouch	10/29/2024 4:59 PM
6	More fresh vegetables	10/29/2024 4:05 PM
7	More sweets	10/22/2024 4:36 PM
8	Pizza	10/22/2024 4:00 PM
9	Mac and cheese	10/22/2024 3:46 PM
10	Tomato soup Cabbage rolls October feast sausage are offered but not enough would like to see more of these oh and corn	10/15/2024 3:57 PM
11	Would like to be able to request personal resopies to the kitchen (residents choice)	10/8/2024 4:32 PM
12	Nothing really I'm happy with what I get	10/7/2024 11:33 AM
13	More meat	10/7/2024 11:18 AM
14	A steak dinner with all the trimmings	10/1/2024 4:42 PM
15	More of a veriaty of fish	10/1/2024 4:25 PM
16	Lots of fresh meats	5/7/2024 6:34 PM
17	More fresh vegetables	5/7/2024 6:31 PM
18	More greasy meats and veggies instead of frozen	4/23/2024 3:38 PM
19	I like it all	4/23/2024 3:31 PM
20	Unsure	4/23/2024 2:55 PM
21	Not at this time	4/16/2024 4:43 PM
22	Not picky I like most foods	4/9/2024 4:20 PM
23	Not sure	4/5/2024 10:28 AM
24	Pigs in a blanket	4/2/2024 4:46 PM
25	I'm good with what they offer	4/2/2024 4:28 PM
26	More wraps, tacos	2/28/2024 2:11 PM
27	Homemade pizza with meat and veg	2/27/2024 4:26 PM

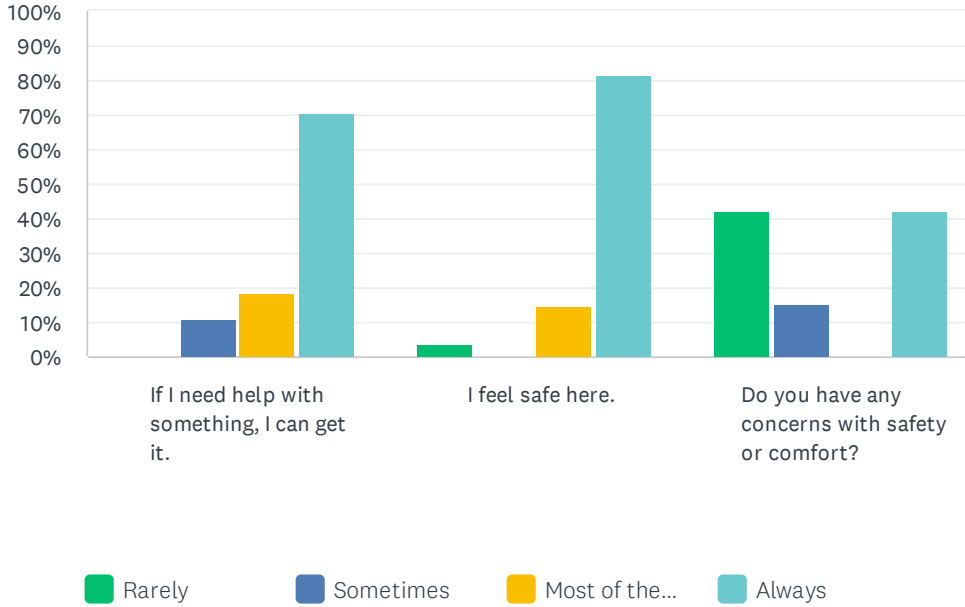
Q4 What are your least favourite dishes that we offer?

Answered: 27 Skipped: 0

#	RESPONSES	DATE
1	Mose of the fish frozen vegetables frozen fruit	11/21/2024 3:25 PM
2	Beef that is in big chunks and is to well done	11/21/2024 2:57 PM
3	Fish	11/12/2024 3:59 PM
4	Spinach and vegetarian meatballs	11/5/2024 4:42 PM
5	Spaghetti could be better not as good as it use to be very runny	10/29/2024 4:59 PM
6	Breaded fish	10/29/2024 4:05 PM
7	Spinach	10/22/2024 4:36 PM
8	Fish	10/22/2024 4:00 PM
9	Spinach	10/22/2024 3:46 PM
10	Veggie lasagna and veggie meatballs	10/15/2024 3:57 PM
11	Rice	10/8/2024 4:32 PM
12	Spinach	10/7/2024 11:33 AM
13	Fish	10/7/2024 11:18 AM
14	Not really I like most foods	10/1/2024 4:42 PM
15	I'm happy with what is offered	10/1/2024 4:25 PM
16	Vegetable	5/7/2024 6:34 PM
17	Spinach fish	5/7/2024 6:31 PM
18	Liver spinach	4/23/2024 3:38 PM
19	Liver and parsnips	4/23/2024 3:31 PM
20	Pineapple	4/23/2024 2:55 PM
21	Liver	4/16/2024 4:43 PM
22	Can't think of anything at this time	4/9/2024 4:20 PM
23	You like most foods	4/5/2024 10:28 AM
24	Macaroni cheese	4/2/2024 4:46 PM
25	Spinach	4/2/2024 4:28 PM
26	Liver	2/28/2024 2:11 PM
27	Fish that does not have lemon on it , because I am allergic to (Sole)	2/27/2024 4:26 PM

Q5 Safety and Security: Now let's talk about safety. For each statement, please answer one of the available choices.

Answered: 27 Skipped: 0

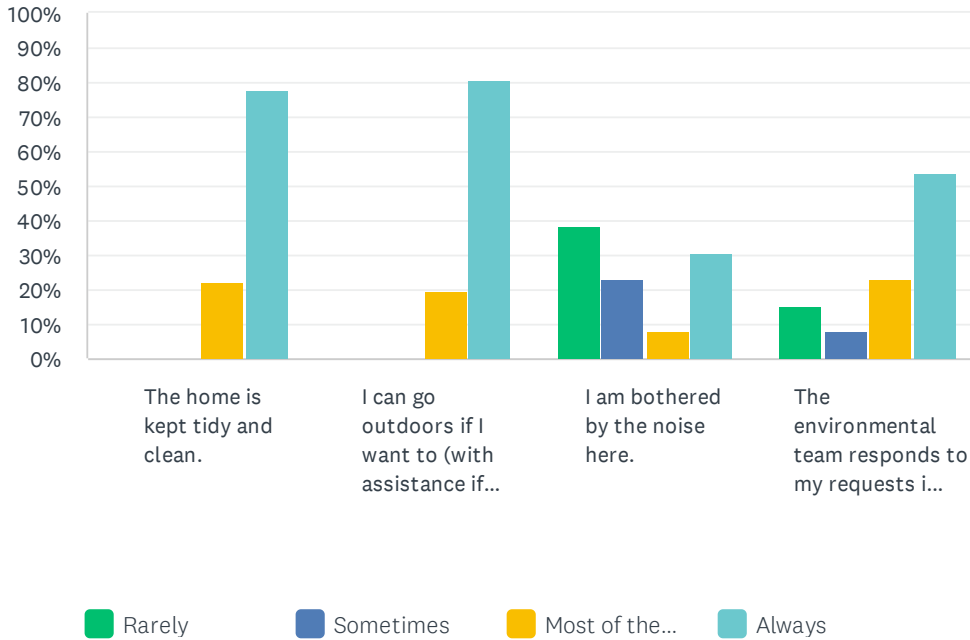


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
If I need help with something, I can get it.	0.00% 0	11.11% 3	18.52% 5	70.37% 19	27
I feel safe here.	3.70% 1	0.00% 0	14.81% 4	81.48% 22	27
Do you have any concerns with safety or comfort?	42.31% 11	15.38% 4	0.00% 0	42.31% 11	26

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Don't feel safe in the bed	11/21/2024 3:25 PM
2	Don't like to go to bathroom alone	11/21/2024 2:57 PM
3	There needs to be more staff available to help on the floor.resident is fearful of the lifts do to carelessness by some of the staff resident has been banged around and almost dropped in the past .residents bed need to be retro fitted resident cut herself on the sharp edges and had to have stitches.	10/29/2024 4:59 PM
4	Would like to have my own mattress	10/8/2024 4:32 PM
5	I am comfortable here	10/7/2024 11:33 AM

Q6 Comfort Items: The items that follow focus on your life here. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

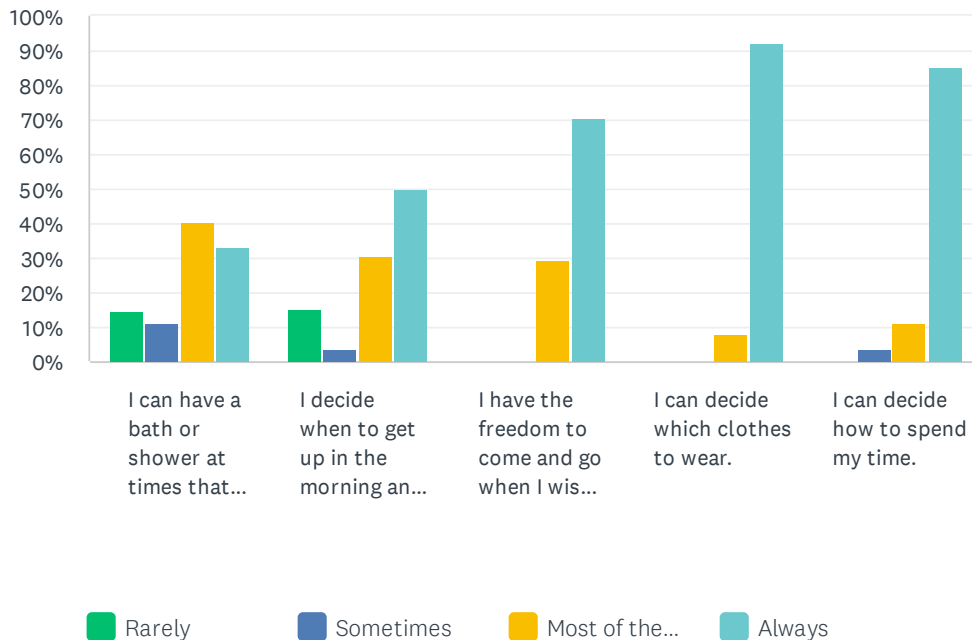


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The home is kept tidy and clean.	0.00% 0	0.00% 0	22.22% 6	77.78% 21	27
I can go outdoors if I want to (with assistance if necessary).	0.00% 0	0.00% 0	19.23% 5	80.77% 21	26
I am bothered by the noise here.	38.46% 10	23.08% 6	7.69% 2	30.77% 8	26
The environmental team responds to my requests in a timely manner.	15.38% 4	7.69% 2	23.08% 6	53.85% 14	26

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Need to move furniture to clean behind and underneath also dust better	10/29/2024 4:05 PM
2	There are loud bangs sometimes that bother me during the day	10/7/2024 11:33 AM
3	Maintenance team is really good	10/1/2024 4:42 PM
4	The maintenance team is very good	10/1/2024 4:25 PM

Q7 Daily Decision Items (Autonomy): The items that follow focus on your daily decisions. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

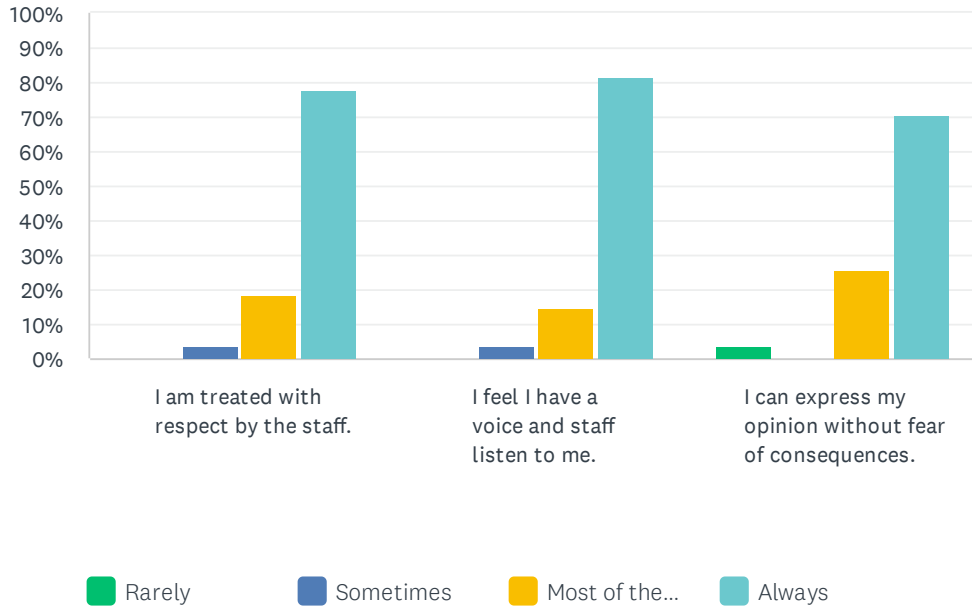


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can have a bath or shower at times that I have picked.	14.81% 4	11.11% 3	40.74% 11	33.33% 9	27
I decide when to get up in the morning and when go to bed at night.	15.38% 4	3.85% 1	30.77% 8	50.00% 13	26
I have the freedom to come and go when I wish to.	0.00% 0	0.00% 0	29.63% 8	70.37% 19	27
I can decide which clothes to wear.	0.00% 0	0.00% 0	7.69% 2	92.31% 24	26
I can decide how to spend my time.	0.00% 0	3.70% 1	11.11% 3	85.19% 23	27

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I am bed ridden but I know I could get he help I need	10/22/2024 4:36 PM
2	I am woke. Up in the mornings and told I have to get up	10/15/2024 3:57 PM
3	I feel they tell me when it's bed time and when to get up for breakfast	10/7/2024 11:33 AM
4	I would like to get help picking out my close	4/9/2024 4:20 PM

Q8 Respect by Staff: Now I'd like to discuss how you feel about staff here. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

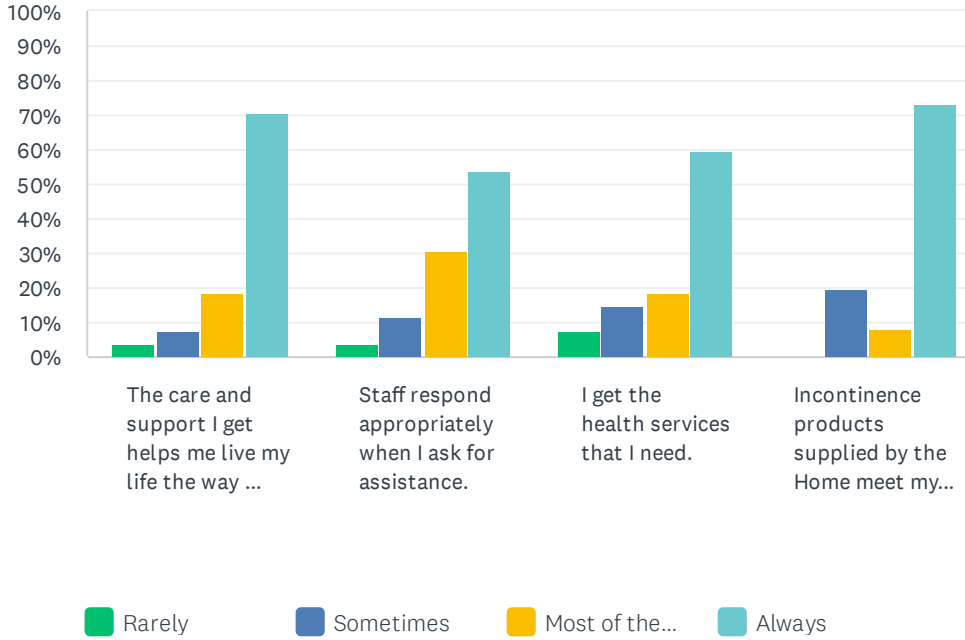


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I am treated with respect by the staff.	0.00% 0	3.70% 1	18.52% 5	77.78% 21	27
I feel I have a voice and staff listen to me.	0.00% 0	3.70% 1	14.81% 4	81.48% 22	27
I can express my opinion without fear of consequences.	3.70% 1	0.00% 0	25.93% 7	70.37% 19	27

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Some staff need to work on there bed side maner	10/29/2024 4:05 PM
2	I feel disrespected by only one staff out of many	10/15/2024 3:57 PM

Q9 Staff Responsiveness: For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

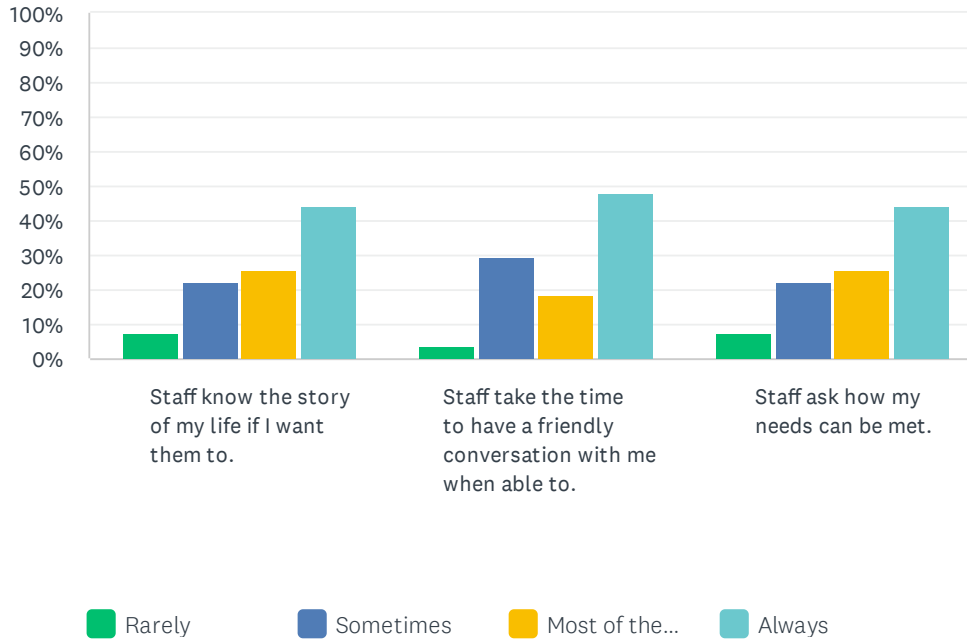


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
The care and support I get helps me live my life the way I want.	3.70% 1	7.41% 2	18.52% 5	70.37% 19	27
Staff respond appropriately when I ask for assistance.	3.85% 1	11.54% 3	30.77% 8	53.85% 14	26
I get the health services that I need.	7.41% 2	14.81% 4	18.52% 5	59.26% 16	27
Incontinence products supplied by the Home meet my needs.	0.00% 0	19.23% 5	7.69% 2	73.08% 19	26

#	COMMENTS (PLEASE SPECIFY)	DATE
1	Resident wished there could be more time spent having a 1:1	10/29/2024 4:05 PM
2	I perfure to supply my own	10/1/2024 4:25 PM

Q10 Staff-Resident Bonding: For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

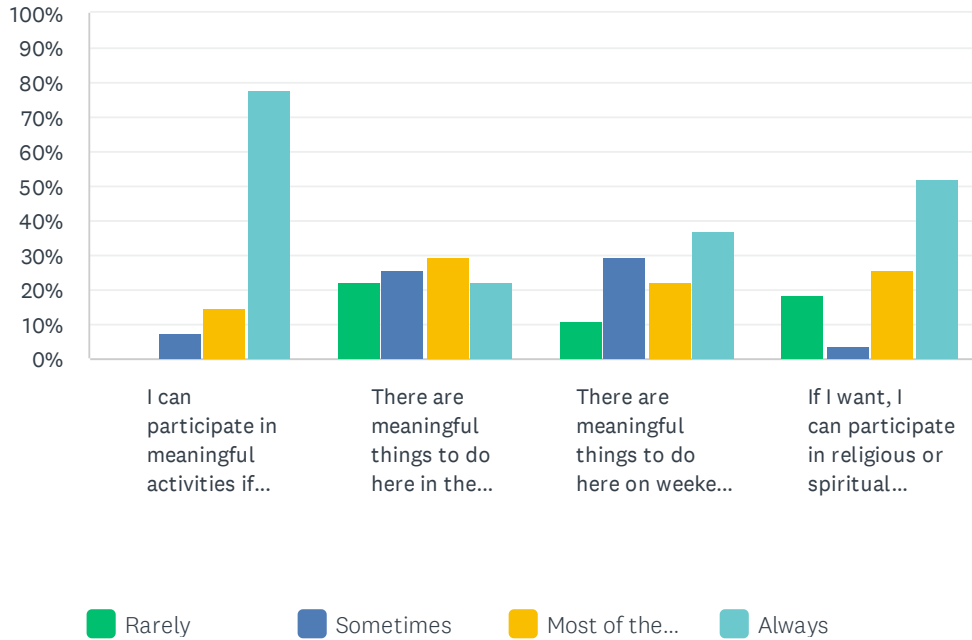


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
Staff know the story of my life if I want them to.	7.41% 2	22.22% 6	25.93% 7	44.44% 12	27
Staff take the time to have a friendly conversation with me when able to.	3.70% 1	29.63% 8	18.52% 5	48.15% 13	27
Staff ask how my needs can be met.	7.41% 2	22.22% 6	25.93% 7	44.44% 12	27

#	COMMENTS (PLEASE SPECIFY)	DATE
1	I feel the staff would stop to talk to me but they are very busy sometimes in there day	10/8/2024 4:32 PM
2	It is a little hard when there is only 1 staff on	2/27/2024 4:26 PM

Q11 Activities: Now, let's look at how you feel about activities. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0



	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I can participate in meaningful activities if I wish to.	0.00% 0	7.41% 2	14.81% 4	77.78% 21	27
There are meaningful things to do here in the evenings if I wish to.	22.22% 6	25.93% 7	29.63% 8	22.22% 6	27
There are meaningful things to do here on weekends if I wish to.	11.11% 3	29.63% 8	22.22% 6	37.04% 10	27
If I want, I can participate in religious or spiritual activities that have meaning to me.	18.52% 5	3.70% 1	25.93% 7	51.85% 14	27

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	It would be nice to have more outings	11/12/2024 3:59 PM
2	It would be nice to do more things after dinner also there is not enough outings offered to go to church	10/29/2024 4:05 PM
3	Not religious, it into activities	10/22/2024 4:00 PM
4	Not spiritual	10/22/2024 3:46 PM
5	I'm really not religious so this question does not pertain to me	10/15/2024 3:57 PM
6	Wish we were offered to go to a real church once in a while and go to see some of the church choir's	10/8/2024 4:32 PM
7	Nor religious	4/16/2024 4:43 PM

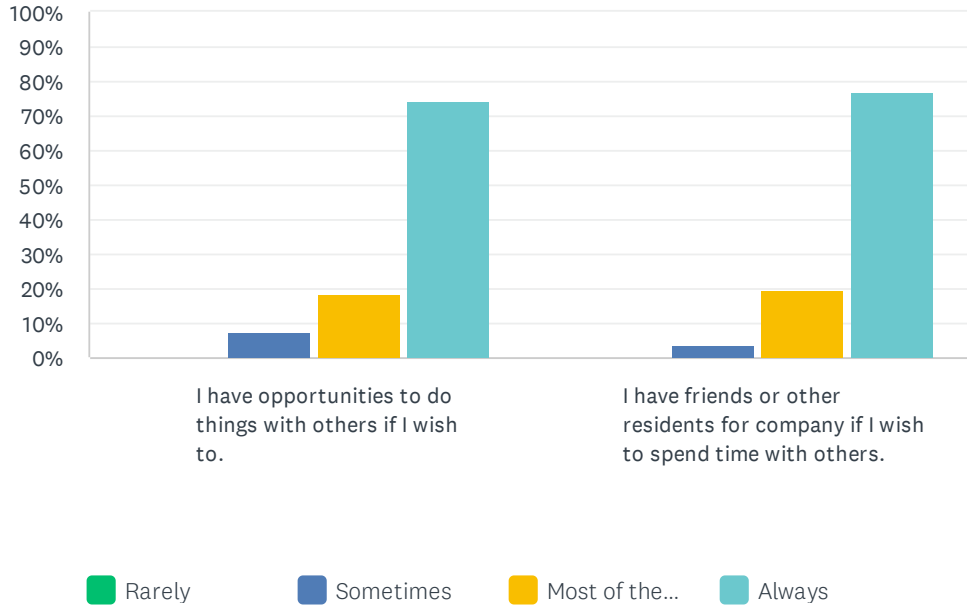
Q12 Are there any programs or activities that you would like to see offered here?

Answered: 27 Skipped: 0

#	RESPONSES	DATE
1	More outing	11/21/2024 3:25 PM
2	Not at this time	11/21/2024 2:57 PM
3	Not at this time	11/12/2024 3:59 PM
4	More outing	11/5/2024 4:42 PM
5	More outing	10/29/2024 4:59 PM
6	Outings to go to church	10/29/2024 4:05 PM
7	More religious	10/22/2024 4:36 PM
8	More activities	10/22/2024 4:00 PM
9	More outings	10/22/2024 3:46 PM
10	A buety day would be nice	10/15/2024 3:57 PM
11	Would like more outing ang more entertainment	10/8/2024 4:32 PM
12	More arts and crafts with supplies	10/7/2024 11:33 AM
13	Arts and Crafts	10/7/2024 11:18 AM
14	Not at this time	10/1/2024 4:42 PM
15	Not really	10/1/2024 4:25 PM
16	Would like to go out more	5/7/2024 6:34 PM
17	More outing	5/7/2024 6:31 PM
18	More outings	4/23/2024 3:38 PM
19	Nothing spastic	4/23/2024 3:31 PM
20	Not at this time	4/23/2024 2:55 PM
21	More outing and small group lunchens	4/16/2024 4:43 PM
22	Not at this time	4/9/2024 4:20 PM
23	Not at this time	4/5/2024 10:28 AM
24	Not at this time	4/2/2024 4:46 PM
25	Not at this time	4/2/2024 4:28 PM
26	More crafts	2/28/2024 2:11 PM
27	Maybe going to movie or go to the theatre Another though is doing something with other homes	2/27/2024 4:26 PM

Q13 Personal Relationships: Next, we will talk about your relationships with others. For each statement, please answer with one of the available choices.

Answered: 27 Skipped: 0

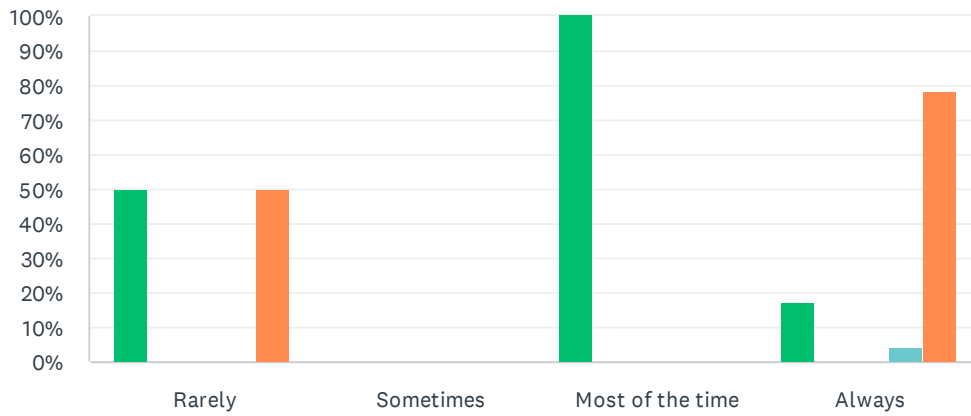


	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	TOTAL
I have opportunities to do things with others if I wish to.	0.00% 0	7.41% 2	18.52% 5	74.07% 20	27
I have friends or other residents for company if I wish to spend time with others.	0.00% 0	3.85% 1	19.23% 5	76.92% 20	26

#	OTHER COMMENTS (PLEASE SPECIFY)	DATE
1	Disappointed to have my long time friend moved from my room	10/15/2024 3:57 PM

Q14 I would recommend this home to others.

Answered: 27 Skipped: 0

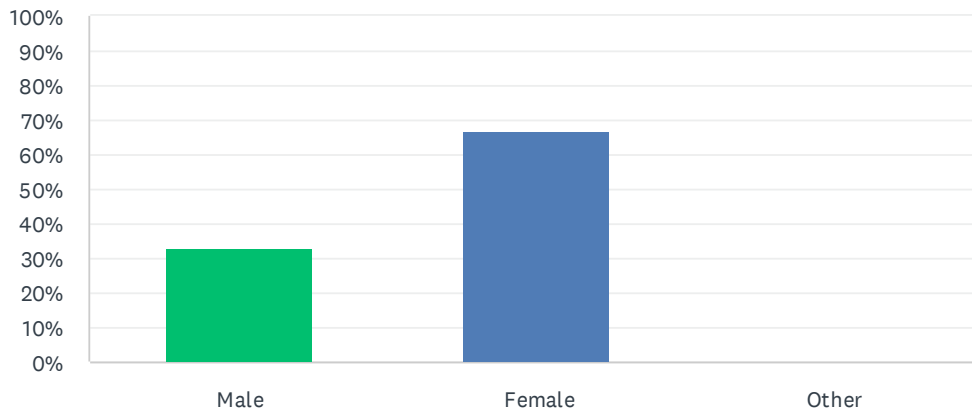


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	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL	WEIGHTED AVERAGE
Rarely	50.00% 1	0.00% 0	0.00% 0	0.00% 0	50.00% 1	2	3.00
Sometimes	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Most of the time	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Always	17.39% 4	0.00% 0	0.00% 0	4.35% 1	78.26% 18	23	4.26

Q15 My gender is:

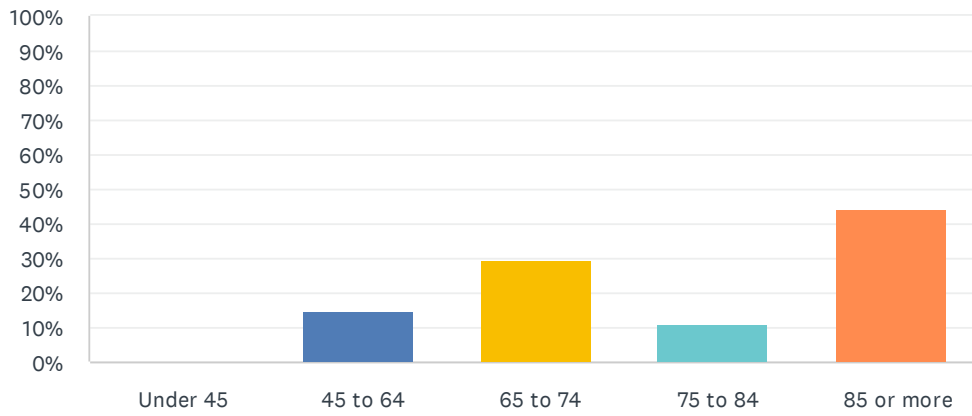
Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	33.33%	9
Female	66.67%	18
Other	0.00%	0
TOTAL		27

Q16 My age in years is:

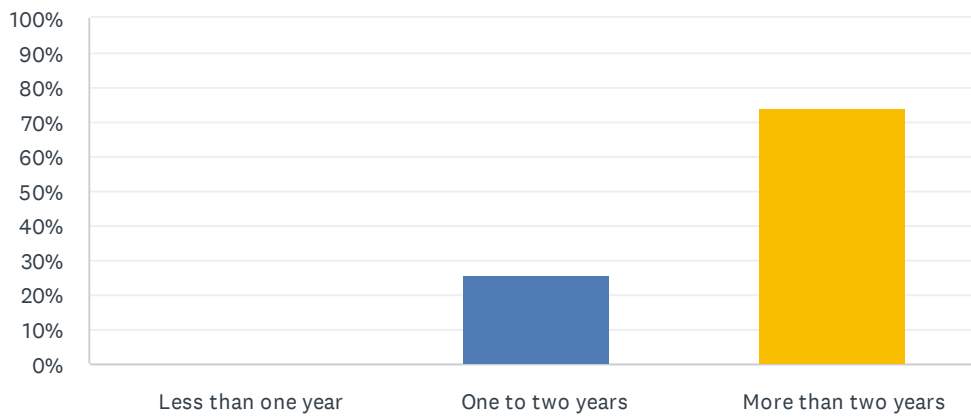
Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 45	0.00%	0
45 to 64	14.81%	4
65 to 74	29.63%	8
75 to 84	11.11%	3
85 or more	44.44%	12
TOTAL		27

Q17 I have lived at this LTC Home for:

Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	0.00%	0
One to two years	25.93%	7
More than two years	74.07%	20
TOTAL		27

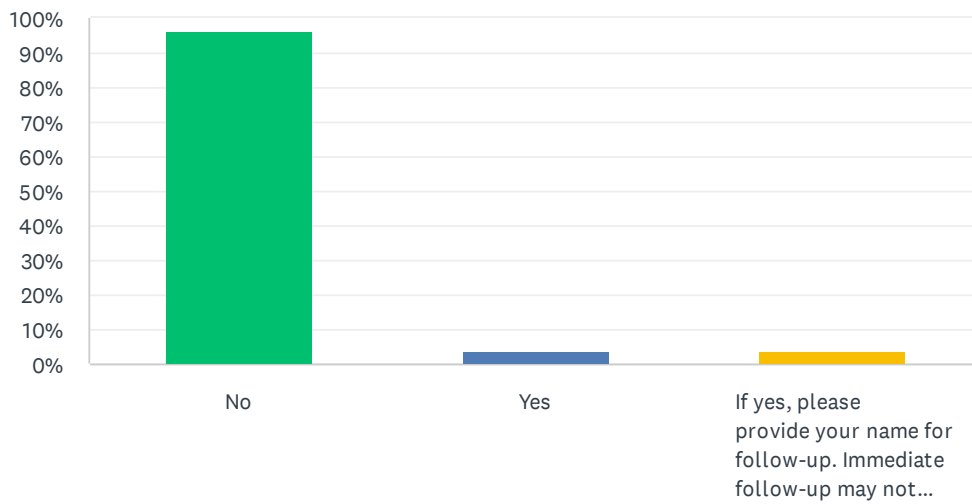
Q18 Comments Do you have any additional comments you'd like to share?

Answered: 27 Skipped: 0

#	RESPONSES	DATE
1	Not at this time	11/21/2024 3:25 PM
2	It at this time	11/21/2024 2:57 PM
3	Not at this time	11/12/2024 3:59 PM
4	Not at thistime	11/5/2024 4:42 PM
5	Yes but resis choosing to take comments to resident counsel and above	10/29/2024 4:59 PM
6	It at this time	10/29/2024 4:05 PM
7	No	10/22/2024 4:36 PM
8	Not at this time	10/22/2024 4:00 PM
9	I love it here	10/22/2024 3:46 PM
10	Not at this time	10/15/2024 3:57 PM
11	Not at this time	10/8/2024 4:32 PM
12	Not at this Im happy at the moment	10/7/2024 11:33 AM
13	None	10/7/2024 11:18 AM
14	Not at this time	10/1/2024 4:42 PM
15	Not at this time	10/1/2024 4:25 PM
16	Not at this time	5/7/2024 6:34 PM
17	No	5/7/2024 6:31 PM
18	Not at this time	4/23/2024 3:38 PM
19	Not a this time	4/23/2024 3:31 PM
20	Not at this time	4/23/2024 2:55 PM
21	I would like my wife to be able to come live here unfortunately this home is not open to new residents yet	4/16/2024 4:43 PM
22	Not at this time	4/9/2024 4:20 PM
23	Not at thistime	4/5/2024 10:28 AM
24	I am very happy here.	4/2/2024 4:46 PM
25	The workers are very helpful and fantastic	4/2/2024 4:28 PM
26	No	2/28/2024 2:11 PM
27	No	2/27/2024 4:26 PM

Q19 Would you like someone to contact you regarding your comments?

Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES
No	96.30% 26
Yes	3.70% 1
If yes, please provide your name for follow-up. Immediate follow-up may not happen as survey results are reviewed semiannually, if time sensitive please talk to the Executive Director with any concerns.	3.70% 1
Total Respondents: 27	

#	IF YES, PLEASE PROVIDE YOUR NAME FOR FOLLOW-UP. IMMEDIATE FOLLOW-UP MAY NOT HAPPEN AS SURVEY RESULTS ARE REVIEWED SEMIANNUALLY, IF TIME SENSITIVE PLEASE TALK TO THE EXECUTIVE DIRECTOR WITH ANY CONCERNS.	DATE
1	[REDACTED]	[REDACTED]