Caressant Care
Nursing and Retirement Homes Limited

A New Chapter for Caressant Care: Frequently Asked Questions

November 4, 2026

What is happening? After more than five decades in long-term care, our owner Jim Lavelle is retiring. Pending the required approvals, Caressant Care's homes will be entrusted to the Jarlette Family, a fellow family-owned Ontario operator with small-town roots. Applications have been submitted to the Ministry of Long-Term Care and Ontario Health, and to the Retirement Homes Regulatory Authority for our retirement homes.

When will the change take place? The approval process is underway. As part of this process, a public consultation period will occur. Subsequently, the Ministry will review the application and make its decision. We don't yet have a confirmed date, and we will keep you informed as decisions are made and timelines become clearer.

Will residents have to move, or will care change? We hope you stay, so you can keep your routines, your care team and your friendships here. If you choose to move, we will work with partners, including Ontario Health atHome, to support you.

What does this mean for staff? Team members' employment will continue with the Jarlette Family, so the familiar faces residents and families rely on will remain.

Who is the Jarlette Family? The Jarlette Family began in Midland in 1970 and is now led by its third generation. It operates 14 long-term care homes and 8 retirement lodges, mostly in rural communities like ours, and is known for person-centred, emotion-focused care. You will have a chance to meet the Jarlette team during upcoming visits to your home.

Have another question? We are here to help.

Talk to us	Visit	Email
Reach out directly to your home's Executive Director	CaressantCare.com/NextChapter	NextChapter@CaressantCare.com

Caressant Care Nursing and Retirement Homes Ltd.
264 Norwich Ave, Woodstock, ON N4S 3V9
CaressantCare.com - (519) 539-0408 / Toll free: 1-800-792-3803